

Social Security Administration

Access to Claimant's Electronic Folder Screen Shots

For OMB Clearance 0960-0767





2017

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AR Home Page

APOSTOL LITA : 3XP2FKTS5X | [Sign Out](#) Text Size  | [Accessibility Help](#)



Social Security

The Official Website of the U.S. Social Security Administration


Electronic Records Express (ERE)

OMB No. 0960-0767
[Paperwork Reduction Act](#)


System Notices (0) - System Notice Updated: 05/24/2017

What's New? - What's New Updated: 05/16/2015


[Sign Up for Email/Text ERE System Notifications](#)

Electronic Folder Functions  [Help](#)


- [Access Claimant's Electronic Folder](#)
- [Pick Up Files](#)
- [Get Status Reports](#)

Messaging Functions  [Help](#)

- [Contact ODAR Office](#)

Evidence Functions  [Help](#)

- [Send Individual Response](#)
- [Track Status of Submissions](#)


Account Functions  [Help](#)

- [Manage Your Email Notifications](#)

Help & Support

Email:
EETechSupport@ssa.gov

Call Us (toll free):
1-866-691-3061

 [User Resources](#)


For your security, please log out and close all Internet windows when you are finished.

[Return to Appointed Representative Services](#)

Electronic Folder Agreement Screen

Martha Alexander: MALEX001I

[Sign Out](#)

Text Size 

[Accessibility Help](#)



Social Security

Official Website of the U.S. Social Security Administration

ERE: Electronic Folder Agreement

OMB No. 0000-0000
[Paperwork Reduction Act](#)

Acknowledgement for Online Services

[? User Resources](#)

By entering this United States Government Website, I agree to the following terms and conditions:

- I will not disclose any information or data about a claimant that I access on this website without the claimant's written, signed consent unless there is a Federal law or regulation authorizing me to disclose this information or data;
- I will not knowingly furnish, or participate in furnishing, false or misleading information to the Social Security Administration;
- I will not enter this website unless I have installed anti-virus software, anti-spyware software, and personal firewalls on my computer;
- I will update my operating system, application software, and security software regularly to maintain the latest data protection;
- I will not store User-IDs and passwords on my computer.

WARNING

- If you improperly disclose any information or data that you access on this website or fail to take proper measures to protect that information or data from improper disclosure, and your actions result in an improper disclosure, you may be suspended for 1-5 years from representing anyone before the Social Security Administration, or you may be disqualified from representing anyone before the Social Security Information for an indefinite period of time.
- If you improperly disclose any information or data that you access on this website or fail to take proper measures to protect that information or data from improper disclosure, and your actions result in an improper disclosure, you may be found guilty of a felony and subject to a fine of not more than \$10,000 or imprisonment of not more than 5 years, or both.
- If you knowingly furnish, or participate in furnishing, false or misleading information to the Social Security Administration, you may be subject to civil and/or criminal prosecution.
- Use of the Certified Electronic Folder may be monitored, recorded, and audited. We may disclose unauthorized or improper use to law enforcement personnel investigating or prosecuting a violation of civil or criminal law and the officials of domestic and foreign agencies.




By providing the Claimant's Social Security Number to access his or her Electronic Folder and selecting the "I Agree" button, you certify that you have read, understand and agree to the above statements.

Claimant's Social Security Number (SSN):


I Agree


Cancel

Local intranet | Protected Mode: Off

   100%

Folder Cannot Be Accessed Screen – Paper Case


Martha Alexander: MALEX0011 [Sign Out](#) Text Size  | [Accessibility Help](#)



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Official Website of the U.S. Social Security Administration

Folder Cannot be Accessed

 Access for this folder cannot be provided for the following reason:


This is a paper case.


Please Contact your local Hearing Office to obtain a copy of the file.

[? User Resources](#)

[New Case Search](#) [ERE Home](#)

Folder Cannot Be Accessed Screen – Case not at Hearings or Appeals Level


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Folder Cannot be Accessed

 Access for this folder cannot be provided for the following reason:


This case is not currently pending at the Hearings or Appeals Levels.


Please Contact your local Hearing Office to obtain a copy of the file.

[? User Resources](#)

[New Case Search](#) [ERE Home](#)

Folder Cannot Be Accessed Screen – Multiple Cases Pending


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Folder Cannot be Accessed


 Access for this folder cannot be provided for the following reason:
There are multiple cases pending.
Please Contact your local Hearing Office to obtain a copy of the file.

[? User Resources](#)

[New Case Search](#) [ERE Home](#)

eFolder Access Denied Screen – Unsuccessful Attempts Warning


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Access Denied

 The Social Security Number you entered: 111-11-1111 does not match any records in this system.

- If you entered the incorrect SSN, please reenter it.
- If this SSN is correct, please contact the Social Security Office working on this case to determine why you were denied access.


Your ability to use the Access Claimant's Electronic Folder feature will be suspended after 10 unsuccessful attempts within 24 hours.

[? User Resources](#)


[Return to Acknowledgement Screen](#)

eFolder Access Denied Screen – Account Suspension

Martha Alexander: MALEX0011 **Sign Out** Text Size Accessibility Help

 **Social Security**
Official Website of the U.S. Social Security Administration

Access Suspended

 The Access Claimant's Electronic Services feature has been suspended because of multiple unsuccessful attempts to access a record that was unavailable to you.


To reactivate your access, contact the Social Security Administration at 1-866-691-3061.

[? User Resources](#)


Logout

Unable to Process Your Request Screen

Martha Alexander: MALEX0011 **Sign Out** Text Size Accessibility Help

 **Social Security**
Official Website of the U.S. Social Security Administration

Unable to Process Your Request

 We are sorry for the inconvenience, but the information you are attempting to obtain is not available through this process.

Please contact the local Social Security Office to obtain the information.

[? User Resources](#)

New Case Search [ERE Home](#)

Case Document Screen



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The Official Website of the U.S. Social Security Administration

ERE: Electronic Folder

Claimant: **Ryan Joseph Theunissen** Claimant SSN: **115-28-0081** Last Change: **09/13/2016**
Level: **Hearing** Last Insured: **12/31/2008** Alleged Onset: **09/27/2007**
Application: **04/15/2008** Blind Last Insured: **12/31/2008** Claim Type: **T2**

[User Resources](#)

Case Documents (834) [Exhibit List \(18\)](#) [Multimedia Files \(5\)](#)

[Show All](#) [Hide All](#) [Select All](#) [Deselect All](#)

+ A. Payment Documents/Decisions	Items: 2	Page Count: 0
+ B. Jurisdictional Documents/Notices	Items: 41	Page Count: 6
+ D. Non-Disability Development	Items: 4	Page Count: 0
+ E. Disability Related Development	Items: 254	Page Count: 388
+ F. Medical Records	Items: 533	Page Count: 5073

[Download Selected to ZIP](#) [Download Selected to PDF](#) [Upload New File](#) [New Case Search](#)

[ERE Home](#)

Exhibit List Screen

APOSTOL LITA : 3XP2FKTS5X | [Sign Out](#) Text Size | [Accessibility Help](#)



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ERE: Electronic Folder

Claimant: **Ryan Joseph Theunissen**
Level: **Hearing**
Application: **04/15/2008**

Claimant SSN: **115-28-0081**
Last Insured: **12/31/2008**
Blind Last Insured: **12/31/2008**
Claim Type: **T2**

Last Change: **09/13/2016**
Alleged Onset: **09/27/2007**

[User Resources](#)

Case Documents (834)Exhibit List (18)Multimedia Files (5)

Show AllHide AllSelect AllDeselect All

+ A. Payment Documents/Decisions	Items: 2	Page Count: 0
+ B. Jurisdictional Documents/Notices	Items: 5	Page Count: 0
+ D. Non-Disability Development	Items: 1	Page Count: 0
+ E. Disability Related Development	Items: 5	Page Count: 0
+ F. Medical Records	Items: 5	Page Count: 0

Download Selected to ZIPDownload Selected to PDFUpload New FileNew Case Search

[ERE Home](#)

Multimedia Files Screen



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ERE: Electronic Folder

Claimant: **Ryan Joseph Theunissen**
Level: **Hearing**
Application: **04/15/2008**

Claimant SSN: **115-28-0081**
Last Insured: **12/31/2008**
Blind Last Insured: **12/31/2008**
Claim Type: **T2**

Last Change: **09/13/2016**
Alleged Onset: **09/27/2007**

[User Resources](#)

[Case Documents \(834\)](#) | [Exhibit List \(18\)](#) | [Multimedia Files \(5\)](#)

<input type="checkbox"/>	File Name (ID)	Judge/Owner	Hearing Date	Receipt Date ▾
<input type="checkbox"/>	Audio Hearing Record - AUDIOHR	Greg K Geslois	10/28/2014	10/29/2014
<input type="checkbox"/>	Audio Hearing Record - AUDIOHR	Greg K Geslois	10/28/2014	10/29/2014
<input type="checkbox"/>	Audio Hearing Record - AUDIOHR			06/14/2012
<input type="checkbox"/>	Audio Hearing Record - AUDIOHR			06/01/2012
<input type="checkbox"/>	Audio Hearing Record - AUDIOHR			05/09/2012

[Download Selected Multimedia](#)

[Upload New File](#)

[New Case Search](#)

[ERE Home](#)

Pickup Files Screen



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ERE: Pickup Files

Downloading Your Files [Help](#)

- Select the claimant's SSN to download the file.
- The status will change to Downloaded.

Files Will Automatically Be Deleted

- **7 days** after they are sent to you for pickup, even if you have not downloaded them.
- **24 hours** after you begin the download process.


[User Resources](#)

SSN (Last 4)	Last Name	File Type	Date & Time (ET) Requested	Status	File Deletion Date & Time (ET)
0081	Theunissen	ZIP	05/22/2017 19:55	Ready for Download	05/29/2017 19:58
0081	Theunissen	Multimedia - (FTR Format)	05/22/2017 19:55	Ready for Download	05/29/2017 19:56
0081	Theunissen	Multimedia - (OGG Format)	05/22/2017 19:55	Ready for Download	05/29/2017 19:56
0081	Theunissen	PDF	05/22/2017 19:44	Ready for Download	05/29/2017 19:46

[ERE Home](#)

Manage Email Notification

APOSTOL LITA | [Sign Out](#) Text Size ▾ | [Accessibility Help](#)



Social Security

The Official Website of the U.S. Social Security Administration

ERE: Manage Your Email Notifications

Email Notifications

ERE automatically sends email notifications indicating that you have new requests.

Manage Email Notifications:
Update notifications for "Files Ready for Pick-up" sent to me at ilavazhagan.s.ramachandran@ssa.gov

On
 Off (You will continue to receive emails about errors and system notifications)


[Update your email address](#)

[User Resources](#)

[Submit](#)[ERE Home](#)

Manage Email Notification - Confirmation

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Social Security

The Official Website of the U.S. Social Security Administration

ERE: Manage Your Email Notifications

✔ You successfully turned OFF email notifications.

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