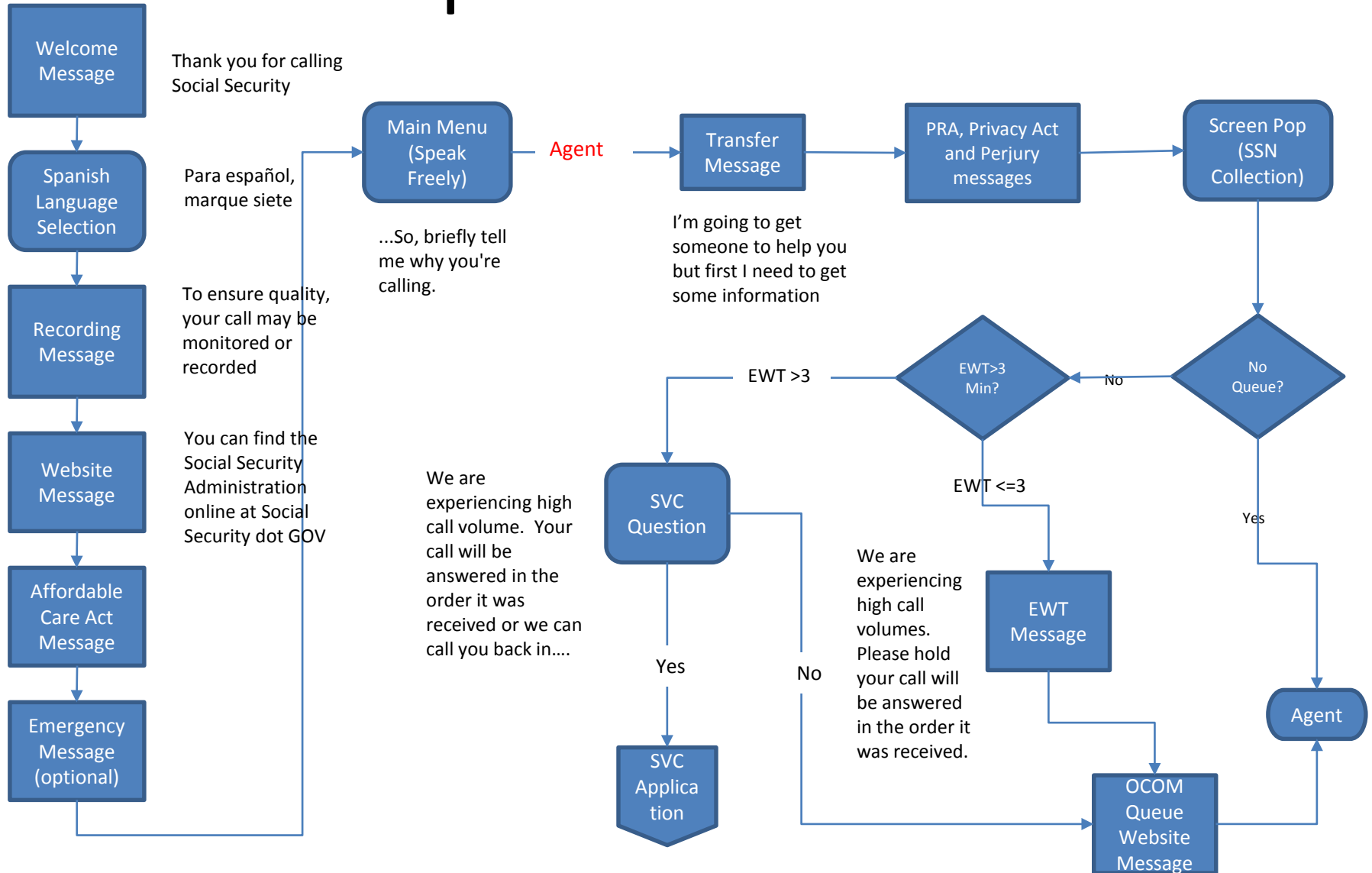


# Screen Pop Call Flow under CARE



*SSA will insert the following Privacy Act Statement at the beginning of the Automated Telephone call before the system requests any information from the respondents:*

**Abbreviated Privacy Act Statement language for N8NN Screen Pop**

Section 205(a) of the Social Security Act as amended, authorizes us to request and collect certain information about you for us to permit access to our automated telephone application system. The Privacy Act (5 U.S.C. § 552a(b)) permits us to disclose the information you provide to us in accordance with approved routine uses. You do not have to use our telephone services, and your responses to the questions we ask are voluntary. However, failing to provide the information may prevent you from using our automated telephone services.

Additional information regarding this system's collection of identity data elements, routine uses of information, and other Social Security programs are available on our Internet website, [www.socialsecurity.gov](http://www.socialsecurity.gov), or at your local Social Security office.

***SSA will insert the following revised PRA Statement at the beginning of the Automated Telephone:***

**Paperwork Reduction Act Statement** - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 1 minute to read the instructions, gather the facts, and answer the questions. ***Send only comments relating to our time estimate above to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401.***