



## Region XII MSHS TTA Service Delivery Feedback (Year 2 July 2017- December 2017)

Dear MSHS Directors and/or designee

As part of our Region XII TTA Network Quality Assurance Plan, we would like feedback from grantees/delegates on the TTA services provided between July 2017 - December 2017. The feedback received will be used as part of our continuous quality improvement efforts to better support you in the future.

We encourage you to communicate with staff members that have received T/TA over this time period for the most up to date feedback.

Thanks in advance for your feedback.

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### 1. GRANTEE INFORMATION

Grantee/ Delegate Name:


Person completing survey:

Email Address:

Phone Number:


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Please provide a rating for each category below

**2. Overall, how would you rate the quality of TTA services you received from RXII MSHS TTA providers between July 2017 - December 2017?** 

|                | 1 = Poor              | 2 = Fair              | 3 = Satisfactory      | 4 = Good              | 5 = Excellent         |
|----------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| On-site visits | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Virtual        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Please share an example:

**3. As a result of RXII MSHS TTA, did your program implement any changes that improved a practice, policy or procedure between July 2017 - December 2017?** 

Yes

No

**4. Please identify whether your program experienced improvement in the following areas as a result of Region XII MSHS TTA:**

|   | Strongly disagree     | Disagree              | Agree                 | Strongly agree        |
|---|-----------------------|-----------------------|-----------------------|-----------------------|
| Management Systems                            | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| School Readiness                              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Parent Family and Community Engagement (PFCE) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Leadership                                    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Governance                                    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Fiscal  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Safe Environments and Health                  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Data Management                               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Please provide some examples:

**5. What are your recommendations for continuous quality improvements, for the Region XII TTA team, over the next 6 months?**