

I-90 INTERACTIVE FORM COPY: QUESTIONS, INSTRUCTIONAL AND HELP

Gray cells = N-400 copy that has already been approved
Blue text = boilerplate/standard copy for all myUSCIS interactive forms

Heading style **Heading**

Sub-heading style **Sub-Heading**

**<h1> Welcome to the Application to
Replace Permanent Resident Card**

<h2> Before you start your application

<h3> Eligibility

<h3> Fee

<h3> Filing online

<h3> Documents you may need

<h2> After you submit your application

<h3> Track your case online

<h3> Respond to requests for information

<h3> Attend your biometrics appointment

<h3> Receive your card

**<h2>

 Completing your form online**

**<h3>

 Complete the Getting Started section first**

<h3> Provide as many responses as you can

<h3> We will automatically save your responses

<h3> How to continue filling out your form

<h2> Privacy Act Statement

<h2>

Security reminder

TEXT, AND OTHER COPY

Body style **Body Text**

<p> The Application to Replace Permanent Resident Card (I-90) is used to replace or renew a Permanent Resident Card (formerly known as the Alien Registration Card or referred to as the Green Card).

Submit this application if your Green Card:

- Has expired
- Will expire
- Was lost, stolen, or destroyed

A Green Card is proof of your permanent resident status in the United States. It also serves as a valid identification document and proof that you are authorized to live and work permanently in the United States.

<p> You may be eligible to apply to replace your Green Card if you are a:

- Lawful permanent resident
- Permanent resident in commuter status
- Conditional permanent resident whose current Green Card will not expire in the next 90 days

If you are a conditional permanent resident and your Green Card has expired or will expire in the next 90 days, you will need to file a Petition to Remove Conditions on Residence (I-751) to remove the conditions on your card.

<p> We will automatically calculate the cost for you when you submit your application.

The application fee is \$540. This includes the \$455 standard fee plus an \$85 biometrics service fee. You do not have to pay the application fee if:

- Your previous card was issued but never delivered
- Your card was incorrect because of a Department of Homeland Security (DHS) error

If you are 14 years old and your card will expire **after** your 16th birthday, you only have to pay the \$85 biometrics fee.

Learn more about filing a fee waiver

<p> Submitting your form online is the same as mailing in a completed paper form. They both gather the same information and cost the same.

<p> We will automatically determine which documents you should provide us as you fill out your application.

The documents you need will depend on your current immigration status and the reason you are requesting a new card. In most cases, it will be helpful for you to have your current Green Card or a government-issued identification card on hand as you complete your application.

<p> After you submit your form, you can track its status through your USCIS account. Sign in to your account often to check your case status and read any important messages from USCIS.

<p> If we need more information from you, we will send you a Request for Evidence (RFE) or Request for Information (RFI). You can respond to our request and upload your documents through your USCIS account.

<p> A few weeks after you submit your application, we will contact you to schedule an appointment at an Application Support Center near you. At the appointment, we will get your fingerprints, photograph, and signature.

<p> Once your application is approved, we will mail you your new Green Card. If your card cannot be delivered to your mailing address, we will hold it for up to 1 year before we destroy it. You can request that we resend your card by filing another Application to Replace Permanent Resident Card and indicating that your card was issued but never received.

<p> You should answer all questions in the Getting Started section first so we can best customize the rest of your online form experience.

<p> You should provide as many responses as you can. Incomplete fields or sections and missing information can slow down the process after you submit your form.

<p> We will automatically save your information when you select next to go to a new page or navigate to another section of the form. We will save your information for 30 days from today.

<p> After you start your form, you can sign in to your account to continue where you left off.

<p> **AUTHORITIES:** The information requested on this application, and the associated evidence, is collected under the Immigration and Nationality Act, section 101.

<p> **PURPOSE:** The primary purpose for providing the requested information on this application is to determine if you have established eligibility for the immigration benefit for which you are filing. DHS will use the information you provide to grant or deny the immigration benefit you are seeking.

<p> **DISCLOSURE:** The information you provide is voluntary. However, failure to provide the requested information, and any requested evidence, may delay a final decision in your case or result in denial of your request for a Permanent Resident Card.

<p> **ROUTINE USES:** DHS may share the information you provide on this application with other federal, state, local, and foreign government agencies and authorized organizations. DHS follows approved routine uses described in the associated published system of records notices [DHS-USCIS-007 - Benefits Information System and DHSUSCIS-001 - Alien File, Index, and National File Tracking System of Records and DHS/USCIS-015 Electronic Immigration System - 2 Account and Case Management System of Records] which you can find at www.dhs.gov/privacy. DHS may also share the information, as appropriate, for law enforcement purposes or in the interest of national security.

<p> Paperwork Reduction Act Burden Disclosure Notice

An agency may not conduct or sponsor information collection and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The public reporting burden for this collection of information is estimated at 1 hour and 45 minutes per response, including the time for reviewing instructions, gathering the required documentation and information, completing the application, preparing statement, attaching necessary documentation, and submitting the application, and 1 hour and 35 minutes when submitted electronically. The collection of biometrics is estimated to require 1 hour and 10 minutes. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to:

U.S. Citizenship and Immigration Services, Regulatory Coordination Division
Office of Policy and Strategy
20 Massachusetts Ave NW
Washington, DC 20529-2140

Do not mail your completed Form I-90 to this address.

OMB Number: 1615-0052
Expires: 07/31/2019

If you do not complete and submit your form within 30 days, we will delete your data in order to prevent storing personal information indefinitely. If your data is deleted, you can restart the form at any time.

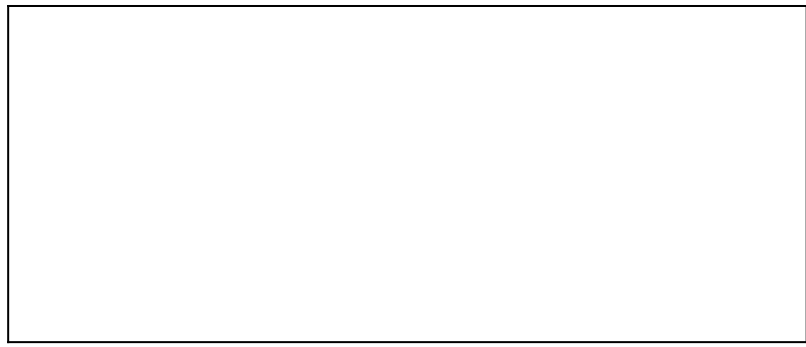


Notes

Edits between 2017-04-27 and 2017-06-16

Deleted this from the end of the last sentence: " , or from the last time you worked on your form."

See security reminder from G-28
App Overview



I-90 INTERACTIVE FORM COPY: GETTING STAR

Instructional text: Text that appears directly below a question and pr
Help text: Text that appears below or next to an input field, partially
Question grouping page breaks are indicated by a horizontal line
Conditional question logic is indicated in () before question
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Step	Section	Paper Form Question #
Getting Started	Preparer and interpreter information	
	Preparer information	7.1.b
		7.1.a
		7.2
		7.3.h
		7.3.a
		7.3.b
		7.3.c
		7.3.d
		7.3.f
		7.3.e
		7.4
		7.6
		7.5
	Interpreter information	6.1.b
		6.1.a

6.2

6.3.h

6.3.a

6.3.b

6.3.c

6.3.d

6.3.F

6.3.e

6.4

6.5

5.1.b

Your name

1.3.b

1.3.c

1.3.a

1.4

1.5.b

1.5.c

1.5.a

Your contact information 5.4

5.3

5.5

1.6.a

1.6.i

1.6.b

1.6.c

1.6.g

1.6.e

1.6.h

1.6.f

1.7.h

1.7.a

1.7.b

1.7.c

1.7.d

1.7.f

1.7.e
1.7.g

Additional information	1.9
	1.1

1.2

1.16

TED

Provides instructions for answering the question. (In some cases, like in the Crimes and Offenses section, instructions are hidden. Users can click to expand. Provides additional contextual or clarifying information about a question.

Question	Sub-Question	Field Type
----------	--------------	------------

Is someone assisting you with completing this application?	Yes/No	Radio
--	--------	-------

(IF YES) Is a preparer assisting you with completing this application?	Yes/No	Radio
--	--------	-------

(IF YES) Is an interpreter assisting you with completing this application?	Yes/No	Radio
--	--------	-------

(IF YES TO PREPARER) What is your preparer's full name?	Given name (first name)	Text
---	-------------------------	------

	Family name (last name)	Text
--	-------------------------	------

What is your preparer's business or organization name?		Text
--	--	------

	My preparer is not part of a business or organization.	Checkbox
--	--	----------

What is your preparer's mailing address?	Country	Text
--	---------	------

	Address line 1	Text
--	----------------	------

	Address line 2	Text
--	----------------	------

	City or town	Text
--	--------------	------

	State/Province (FOR FOREIGN ADDRESS)	Dropdown
--	--------------------------------------	----------

	ZIP code/Postal code (FOR FOREIGN ADDRESS)	Text
--	--	------

What is your preparer's contact information?	Daytime phone number	Text
--	----------------------	------

	Email address	Text
--	---------------	------

	My preparer does not have an email address.	Checkbox
--	---	----------

	Fax number	Text
--	------------	------

	My preparer does not have a fax number.	Checkbox
--	---	----------

(IF YES TO INTERPRETER) What is your interpreter's full name?	Given name (first name)	Text
---	-------------------------	------

	Family name (last name)	Text
--	-------------------------	------

What is your interpreter's business or organization name?		Text
	My interpreter is not part of a business or organization.	Checkbox
What is your interpreter's mailing address?	Country	Text
	Address line 1	Text
	Address line 2	Text
	City or town	Text
	State/Province (FOR FOREIGN ADDRESS)	Dropdown
	ZIP code/Postal code (FOR FOREIGN ADDRESS)	Text
What is your interpreter's contact information?	Daytime phone number	Text
	Email address	Text
	My interpreter does not have an email address.	Checkbox
What language is your interpreter using to interpret this application for you?		Text
What is your current legal name?	Given name (first name)	Text
	Middle name (if applicable)	Text
	Family name (last name)	Text
Has your name legally changed since you received your Permanent Resident Card?	Yes	Radio
	No	Radio

I never received my previous card

Radio

(IF YES) What is your name exactly as it appears on your Permanent Resident Card?	Given name (first name)	Text
	Middle name (if applicable)	Text
	Family name (last name)	Text
How can we contact you?	Mobile phone number	Text
	I am deaf or hard of hearing and need TTY assistance.	Checkbox
	Daytime phone number	Text
	This is the same as my mobile phone number.	Checkbox
	Email address	Text
	I do not have an email address.	Checkbox
What is your current mailing address?	In care of name (if any)	Text
	Country	Dropdown
	Address line 1	Text
	Address line 2	Text
	City or town	Text
	State/Province (FOR FOREIGN ADDRESS)	Text
	ZIP code/Postal code (FOR FOREIGN ADDRESS)	Text
Is this where you currently live?	Yes/No	Radio
(IF NO) Where do you live now?	Country	Dropdown
	Address line 1	Text
	Address line 2	Text
	City or town	Text
	State/Province (FOR FOREIGN ADDRESS)	Text

	ZIP code/Postal code (FOR FOREIGN ADDRESS)	Text
What is your date of birth?	Month/Day/Year	Date
What is your A-Number?		Text
What is your USCIS Online Account Number?		Text
	I do not have a USCIS Online Account Number.	Checkbox
What is your U.S. Social Security number?		Text
	I do not have a U.S. Social Security number.	Checkbox

ctional text may appear above a set of questions.)

**Not
Required**

Instructional Text

A preparer is anyone who completes or helps you complete all or part of your application using information and answers that you provide.

X

X

Your current legal name is the name on your birth certificate, unless it changed after birth by a legal action such as marriage or court order. Do not provide any nicknames here. This is the name we will print on your card.

X

Provide your name exactly as it appears on your Permanent Resident Card, even if it is misspelled.

X

We will use your current mailing address to contact you throughout the application process. We may not be able to contact you if you do not provide a complete and valid address.

X

X

Your A-Number is located on your Permanent Resident Card (formerly known as the Alien Registration Card or referred to as the Green Card), and consists of a 7, 8, or 9-digit number.

The A-Number may be located on the front or back of the card, depending on when the card was issued.

Where to find your A-Number
 [sample A-Number card image]

You can find your USCIS Online Account Number by signing in to your account and going to your profile page.

If you previously filed an application, petition, or request using the USCIS online filing system, provide the USCIS Online Account Number you were issued.

If you previously filed certain applications, petitions, or requests on a paper form via a USCIS Lockbox facility, you may have received a USCIS Online Account Access Notice issuing you a USCIS Online Account Number. You can find this number at the top of the notice.

The USCIS Online Account Number is not the same as an A-Number. The USCIS Online Account Number was previously called the USCIS Electronic Immigration System (USCIS ELIS) Number.



Help Text

Notes



This answer will be used to populate the language being interpreted in statements/questions in the Interpreter signature section in Review & Submit

Provide a name if someone else is receiving your mail for you at your current mailing address.

Edits between 2017-04-27 and 2017-06-16

Edits
between
06/16/2017

Added header above image: "Where to find your A-Number"

I-90 INTERACTIVE FORM COPY: ABOUT YOU

Instructional text: Text that appears directly below a question and provides instructions for answering the
Help text: Text that appears below or next to an input field, partially hidden. Users can click to expand. Prc
Question grouping page breaks are indicated by a horizontal line
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Step	Section	Paper Form Question #	Question
About You	Where you were born	1.11	What is your country of birth?
		1.10	What is your city, town, or village of birth?
		1.12	What is your mother's first name?
		1.13	What is your father's first name?
	Your immigration information	1.14	What is your class of admission?
		1.15	On what date did you become a permanent resident?
	3.1	Where did you apply for your immigrant visa or adjustment of status?	
	3.2	Where was your immigrant visa or adjustment of status issued?	

Did you enter the United States with an immigrant visa?

3.3.a.1 (IF YES) What was the port-of-entry that you used to enter the United States?

3.3.a (IF YES) What was your destination when you entered the United States?

3.4 Have you ever been placed in exclusion, deportation, or removal proceedings, or been ordered removed from the United States?

(IF YES) Provide an explanation.

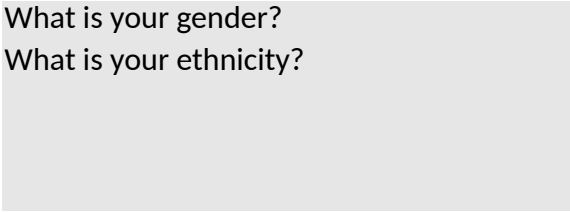
3.5 Have you **EVER** abandoned your permanent resident status, filed form I-407, or been determined to have abandoned your status?

(IF YES) Provide an explanation.

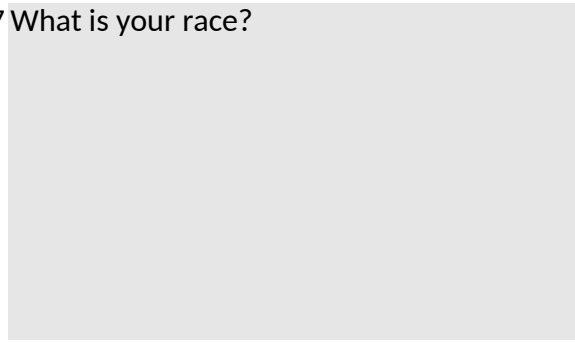
Describe yourself

1.8 What is your gender?

3.6 What is your ethnicity?



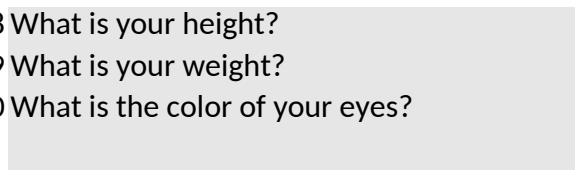
3.7 What is your race?



3.8 What is your height?

3.9 What is your weight?

3.10 What is the color of your eyes?



3.11 What is the color of your hair?

question. (In some cases, like in the Crimes and Offenses section, instructional text provides additional contextual or clarifying information about a question.

Sub-Question	Field Type	Not Required
	Dropdown	
	Text	
	Text	
	Text	
	Dropdown	

Month/Day/Year

Date

Text

Text

Yes/No

Radio

Dropdown

City or town

Text

State

Text

Yes/No

Radio

Yes/No

Textarea

Radio

Textarea

Male/Female

Radio

Hispanic or Latino

Radio

Not Hispanic or Latino

White Checkbox

Asian Checkbox

Black or African American Checkbox

American Indian or Alaska Native Checkbox

Native Hawaiian or Other Pacific Islander Checkbox

Feet/Inches Text

Pounds Text

Black/Blue/Brown/Gray/Green/Hazel/
Maroon/Pink/ Unknown/other Dropdown

Bald (no
hair)/Black/Blonde/Brown/Gray/Red/Sandy/
White/ Unknown/other

Dropdown

It may appear above a set of questions.)

Instructional Text

Help Text

Your class of admission is the 3-digit code for the immigrant category under which you were granted your permanent resident status.

This code can be found on your Permanent Resident Card and usually consists of one or two letters followed by a number.

Where to find your code
 [sample class of admission image]

Provide the location of the U.S. Embassy, U.S. Consulate, or USCIS office where you applied for your immigrant visa or submitted your application for permanent resident status.

Provide the location of the U.S. Embassy, U.S. Consulate, or USCIS office that issued your immigrant visa or permanent resident status.

Immigrant visas are processed and issued by the U.S. consulate in a foreign country. If you received your Green Card by applying for permanent resident status after you entered the United States, then you did not enter with an immigrant visa.

You have abandoned your status if you have filed for Abandonment by Alien of Status as a Lawful Permanent Resident (I-407).

We require you to complete the categories below to conduct background checks. Providing this information as part of your application may reduce the time you spend at your biometrics services appointment.

Hispanic or Latino refers to a person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.

Select all that apply. Your race is different from your ethnicity and should reflect your geographical origins.

White

A person having origins in any of the original peoples of Europe, the Middle East, or North Africa.

Asian

A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.

Black or African American

A person having origins in any of the black racial groups of Africa.

American Indian or Alaska Native

A person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment.

Native Hawaiian or Other Pacific Islander

A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.



Notes

Edits between 2017-04-27 and 2017-06-16

ELIS currently has a dropdown list of **Added header above image: "Where to find your code"** all of the classes of admission. We will be using this same list.

LOGIC: If yes, an additional evidence field is triggered in the Evidence section

ELIS has a dropdown list of POEs that we will be reusing.

**Edits between 06/16/2017 and
07/06/2017**

"Where were you traveling to when you entered the United States?" changed to "What was your destination when you entered the United States?"

Added "form I-407" and removed "tried".

I-90 INTERACTIVE FORM COPY: YOUR REQUEST

Instructional text: Text that appears directly below a question and provides instructions for answerin

Help text: Text that appears below or next to an input field, partially hidden. Users can click to expar

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Conditional question logic is indicated in () before question

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Step	Section	Paper Form Question #	Question
Your Request	Reason for new card	2.1.a-c	What is your current immigration status?
	(IF LPR OR PERMANENT RESIDENT IN COMMUTER STATUS)	2.2.a	Why are you applying to replace your Permanent Resident Card?
		2.2.b	
		2.2.c	
		2.2.d	
		2.2.e	
		2.2.f	
		2.2.f	
		2.2.g.1	(IF 14TH BIRTHDAY WAS IN LAST 30 DAYS)
		2.2.g.2	(IF 14TH BIRTHDAY WAS IN LAST 30 DAYS)
		2.2.h1	
		2.2.h2	
		2.2.i	
		2.2.j	
		2.2.j	

	2.2.h1.1	(IF 2.h1) Where is the port-of-entry that you will use to enter and exit the United States?
(IF CONDITIONAL PERMANENT RESIDENT)	2.3.a	Why are you applying to replace your Permanent Resident Card?
	2.3.b	
	2.3.c	
	2.3.d	
	2.3.e	
Requests for accommodations	4.1	Are you requesting an accommodation because of your disabilities and/or impairments?
	4.1.a	(IF YES) Select all that apply.
	4.1.a	

4.1.b

4.1.b

4.1.c

4.1.c

ing the question. (In some cases, like in the Crimes and Offenses section, instructions are provided. Provides additional contextual or clarifying information about a question.

Sub-Question	Field Type	Not Required
Lawful permanent resident/Permanent resident in commuter status/Conditional permanent resident	Radio	
My card has been lost, stolen, or destroyed	Radio	
DHS issued my card but I never received it	Radio	
My card has been mutilated or partially destroyed	Radio	
My card is incorrect because of a Department of Homeland Security (DHS) error	Radio	
My name or other biographic information has legally changed	Radio	
My card has expired	Radio	
My card will expire within 6 months	Radio	
I am 14 years old and my current card will expire AFTER my 16th birthday	Radio	
I am 14 years old and my current card will expire BEFORE my 16th birthday	Radio	
I am a permanent resident who is taking up commuter status	Radio	
I am a commuter and I am going to take up residence in the United States	Radio	
I have been automatically converted to a lawful permanent resident	Radio	
I have a prior edition of the Alien Registration Card	Radio	
Other	Radio	
(IF 2.2.j) Provide an explanation.	Textarea	

dropdown

My card has been lost, stolen, or destroyed Radio

DHS issued my card but I never received it Radio

My card has been mutilated or partially destroyed Radio

My current card is incorrect because of a Department of Homeland Security (DHS) error Radio

My name or other biographic information has legally changed Radio

Yes/No Radio

I am deaf or hard of hearing.

Checkbox

Provide an explanation for the accommodation that you are requesting. If you are requesting a sign-language interpreter, indicate for which language (for example, American Sign Language).

Textarea

I am blind or have low vision.	Checkbox
Provide an explanation for the accommodation that you are requesting.	Textarea
I have another type of disability and/or impairment (for example, wheelchair).	Checkbox
Provide an explanation for the accommodation that you are requesting. Describe the nature of your disability and/or impairment.	Textarea

onal text may appear above a set of questions.)

Instructional Text

Help Text

Only select this option if you are employed in the United States, but will be living in Mexico or Canada.

We will make every effort to make reasonable accommodations for applicants with disabilities.

- If you use a wheelchair, we will make sure you can be fingerprinted, interviewed, and sworn in at a location that is wheelchair accessible. All domestic USCIS facilities meet the Accessibility Guidelines of the Americans with Disabilities Act.
- If you are unable to travel to a designated USCIS location for an interview, USCIS may visit you at your home or a hospital to conduct the interview
- If you use a service animal such as a guide dog, your animal may come with you to your interview or any other immigration benefit-related appointment
- If you are blind or have low vision, USCIS may permit you to take a test orally rather than in writing
- If you are hearing impaired, the officer conducting your interview will speak loudly and slowly, or we will work with you to arrange for a sign language interpreter. If you require a sign language interpreter at your interview, or any other immigration benefit-related appointment, please indicate that here.



Notes

Edits between 2017-04-27 and 2017-06-16



ELIS has a dropdown list of POEs that we will be reusing for this input.

I-90 INTERACTIVE FORM COPY: QUESTIONS, INSTRUCTIONAL A

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Step	Section	Evidence Title	Field Type
------	---------	----------------	------------

Evidence

Evidence to support your application	Your Permanent Resident Card	Upload
---	------------------------------	--------

	Your photo identification	Upload
--	---------------------------	--------

Evidence of your Permanent Resident Card [Upload](#)

Evidence of your entry with an immigrant visa [Upload](#)

Evidence of your correct name or information [Upload](#)

Evidence of your name change [Upload](#)

Evidence of employment [Upload](#)

Evidence of residence in the [Upload](#)
United States

Evidence of lawful permanent [Upload](#)
resident status

AND HELP TEXT, AND OTHER COPY

answering the question. (In some cases, like in the Crimes and Offenses section, instructional text may expand. Provides additional contextual or clarifying information about a question.

Instructional Text

Logic

As part of applying for a replacement Permanent Resident Card, you will need to provide evidence to support your application. These documents help us evaluate your application and verify your answers.

You are required to provide several documents as part of submitting your application. You may also need to provide additional evidence, depending on how you answered some questions.

Do not send original documents to USCIS in the mail. Provide legible copies of your documents unless USCIS later requests original documents.

Upload an image of both sides of your Permanent Resident Card (formerly known as the Alien Registration Card or Green Card).	If reason =
	2.2.a
	2.2.c
	2.2.d
Make sure all text is clear and readable.	2.2.f
	2.2.g1
If your card was lost, stolen, destroyed, or damaged, and you are unable to upload a copy of it, you can upload a copy of another government-issued form of identification in the next section.	2.2.g2
	2.2.j
	2.3.a
	2.3.c
	2.3.d

Upload an image of a government-issued form of identification that contains your name, date of birth, photograph, and signature. This can be one of the following:	If reason =
	2.2.a
	2.2.b
	2.2.c
• Your passport	2.2.i
• Your driver's license	2.3.a
• Your military identification	2.3.b
	2.3.c

Upload an image of the approval notice that you received when you applied for your current Green Card. This can be the Notice of Action (I-797) for one of the following forms:

If reason =
2.2.b
2.3.b

- Application to Register Permanent Residence or Adjust Status (I-485)
- Petition to Remove the Conditions of Residence (I-751)
- Petition by Entrepreneur to Remove Conditions (I-829)
- Application to Adjust Status from Temporary to Permanent Resident (I-698)
- Application for Suspension of Deportation or Special Rule Cancellation of Removal (I-881)
- Application for Cancellation and Adjustment of Status for Certain Nonpermanent Residents (EOIR-42B)
- Application to Replace Permanent Resident Card (I-90)

You may also upload an image of the page in your passport that shows the I-551 stamp you received when you entered the United States.

If reason =
2.2.b
2.3.b
AND entered the US with
an immigrant visa

Upload evidence that shows your correct name or biographical data. Some examples include:

If reason =
2.2.d
2.3.d

- Marriage certificate
- Divorce decree
- Birth certificate
- Adoption decree
- Passport
- Court document

Upload a readable image of the legal document that formally changed your name. This can be one of the following:

If reason =
2.2.e
2.3.e

- Marriage certificate
- Divorce decree
- Adoption decree
- Court document

Upload evidence of your employment that is dated within the last 6 months. Some examples include: If reason = 2.2.h1

- Pay stub from the last 6 months
- Letter from your employer that includes the employer's letterhead

Upload evidence of your residence in the United States. Some examples of include: If reason = 2.2.h2

- lease agreement
- deed
- utility bill from the last 6 months

If your utility bill or other proof of residence is in your spouse or parent's name, you should also provide a copy of your marriage or birth certificate.

If you have been automatically converted to a lawful permanent resident, upload evidence of your temporary resident status. Some examples include: If reason = 2.2.i

- Notice of Action (I-797)
- Application for Temporary Resident Status as a Special Agricultural Worker (I-700)

may appear above a set of questions.)

Notes



Plain Language Notes

myUSCIS response

PLC (Alice): I think the third paragraph needs some tweaking. What's the difference between sending and providing something in the mail? I would change the first sentence to say "Do not send original documents to USCIS in the mail."

Copy updated to include PL recommendations.

PLC(Alice): This phrasing sounds odd.

1. Why is the evidence title "Evidence of your Permanent Resident Card"? The person just uploaded images of the card two sections ago (or is this if you can't upload an image?). Should this instead say something like "Evidence of Your Lawful Permanent Resident Status"?

2. You don't receive a Form I-485; you submit one. The only form you would receive would be the I-797. I would change the intro sentence to say something like "Upload an image of the form you submitted to apply for your current Green Card or the approval notice you received for that form."

3. Do they have to upload the entire form? Or just the first page?

4. Please try to avoid using "issuance."

This is for applicants who do not have their card anymore.

Copy updated to include PL recommendations.

PLC (Alice): Are we going to provide a sample image of that stamp?

We can consider this for a future enhancement.

PLC (Alice): Should this say "...evidence of your temporary resident status."? (not "residence")

Copy updated to include PL recommendations.

Working Group Notes

myUSCIS response

OCCaca041217- 1st PARAGRAPH: remove "are true".
End the sentence with "answers."
2nd PARAGRAPH: remove "now".
3rd PARAGRAPH: Why is this discussing mail at all?
Shouldn't this be about uploading info into ELIS with
the submission? Please revisit and revise
appropriately. I also recommend a separate, clear
sentence addressing later requests for originals on a
case by case, specific basis.

Copy updated to include the first two
recommendations.
The warning about mail is to deter applicants
from filing online and then mailing in an
additional packet of information. The
applicant will be provided information about
how to upload for each piece of evidence.

OCCaca 041217 - RECOMMENDED EDIT: use the
word another to describe the GI ID that is not the
green card.
"... Upload a copy of another government-issued
form ... "

Copy updated to include recommendation.

FOD (Valerie): The applications themselves are not evidence of LPR status, this would only be helpful if we lost all of the person's records. In that case, I think we would RFE for copies of all documents filed with USCIS so we could re-create the record. I think the I-797 or an I-551 ADIT stamp would be more appropriate evidence to show LPR status. I believe someone could also have an IJ order granting adjustment. This should only be asked for those people who obtained their LPR status in the US.

The applicant will be asked to provide the approval notice (I-797) that they received. The list of applicable forms was taken directly from the I-90 instructions.

FOD (Valerie): The Form I-700 was used to request temporary resident status for SAWs. When granted they would have been issued a temporary resident card Form I-688, Temporary Resident Alien Card. So, in this context they should provide the Form I-688 as evidence. This program ended on November 30, 1988 and conversion occurred on December 2, 1990. There should be very few of these if any.

This is taken directly from the I-90 instructions and our mandate is to maintain parity with the paper form. We can update the interactive form when the paper form changes.

Edits between 2017-04-27 and 2017-06-16

I-90 INTERACTIVE FORM COPY: REVIEW AND SUBMIT

Instructional text: Text that appears directly below a question and provides instructions for an:

Help text: Text that appears below or next to an input field, partially hidden. Users can click to

Question grouping page breaks are indicated by a horizontal line

Conditional question logic is indicated in () before question

Personalized copy is indicated in []

Gray cells = N-400 copy that has already been approved

Step	Section	Paper Form Question #	Question
Review and Submit	Review your application		Check your application before you submit

Your request reason

Alerts

Your application
summary

**Preparer
signature**

5.2 Applicant's statement regarding the
preparer

7.7.a

Preparer's statement

7.7.b

7.7.b

7.8.a-7.8.b Preparer's certification and signature

7.8.a-7.8.b Preparer's signature upload

**Interpreter
signature**

5.1.b

Applicant's statement regarding the
interpreter

Interpreter's certification and
signature

6.6.a

Interpreter's signature upload

Your signature

5.1.a

Applicant's statement

Applicant's certification and
signature

5.6.a Your signature

5.6.b

Pay and submit

Pay for and submit your application



answering the question. (In some cases, like in the Crimes and Off
expand. Provides additional contextual or clarifying informatio

Sub-Question

Field Type

I have requested the services of and consented to [preparer first and last name] preparing this application for me. Checkbox

I am **not** an attorney or accredited representative but have prepared this application on behalf of the applicant and with the applicant's consent. Radio

I am an attorney or accredited representative and my representation of the applicant in this case does not extend beyond the preparation of this application. Radio

I am an attorney or accredited representative and my representation of the applicant in this case extends beyond the preparation of this application. Radio

By my signature, I certify, swear or affirm, under penalty of perjury, that I prepared this application on behalf of, at the request of, and with the express consent of, the applicant. I completed this application based only on responses the applicant provided me. After completing the application, I reviewed it and all of the applicant's responses with the applicant, who agreed with every answer on the application. If the applicant supplied additional information concerning a question on the application, I recorded it on the application.

As the applicant's preparer, you must sign on paper and provide your signature page to the applicant. Follow these steps:

1. Download the Preparer Signature page
2. Print the Preparer Signature page
3. Read and sign the Preparer Signature page
4. Give the signed Preparer Signature page to the applicant

The applicant will need to scan and upload your completed signature page on the next screen.

Upload

The interpreter named in the Getting Started section of this application/[Interpreter first and last name] has read to me every question and instruction on this application, as well as my answer to every question in the language I specified in the Getting Started section/[language], a language in which I am fluent. I understand every question and instruction on this application as translated to me by my interpreter, and have provided complete, true, and correct responses in the language indicated above.

Checkbox

By my signature, I certify, under penalty of perjury, that: I am fluent in English and the language provided in the Getting Started/[language] section of this application, and I have read to this applicant in the identified language every question and instruction on this application and his or her answer to every question. The applicant informed me that he or she understands every instruction, question, and answer on the the application, including the Applicant's Certification, and has verified the accuracy of every answer.

Checkbox

As the applicant's interpreter, you must sign on paper and provide your signature page to the applicant. Follow these steps:

1. Download the Interpreter Signature page
2. Print the Interpreter Signature page
3. Read and sign the Interpreter Signature page
4. Give the signed Interpreter Signature page to the applicant

The applicant will need to scan and upload your completed signature page on the next screen.

Upload

I can read and understand English, and have read and understand every question and instruction on this application, as well as my answer to every question. Checkbox

Copies of any documents I have submitted are exact photocopies of unaltered, original documents, and I understand that USCIS may require that I submit original documents to USCIS at a later date. Furthermore, I authorize the release of any information from any of my records that USCIS may need to determine my eligibility for the immigration benefit that I seek.

I further authorize release of information contained in this application, in supporting documents, and in my USCIS records, to other entities and persons where necessary for the administration and enforcement of U.S. immigration laws.

I understand that USCIS will require me to appear for an appointment to take my biometrics (fingerprints, photograph, and/or signature) and, at that time, I will be required to sign an oath reaffirming that:

- 1 I reviewed and provided or authorized all of the information in my application;
- 2 I understood all of the information contained in, and submitted with, my application; and
- 3 All of this information was complete, true, and correct at the time of filing.

By my signature, I certify, under penalty of perjury, that I provided or authorized all of

[Date of signature]

enses section, instructional text may appear above a set of questions.)
n about a question.

Instructional Text

CTA

We will review your application to check for accuracy and completeness before you submit it.

Review my application

We encourage you to provide as many responses as you can throughout the application. Missing information can slow down the review process after you submit your application.

You can return to this page to review your application as many times as you want before you submit it.

Title: Your request reason is: {{Reason for new card}}
Based on the reason for your request, your form filing fee is: {{Dollar amount}}

You have one or more incomplete required fields.

Here is a summary of all the information you provided in your application.

Continue to sign and pay

Make sure you have provided responses for everything that applies to you before you submit your application. You can edit your responses by going to each application section using the site navigation.

You must read and agree to the statement below.

Your preparer must read the statements below and select the statement that applies to him or her.

If your preparer is an attorney or accredited representative whose representation extends beyond preparation of this application, he or she may be obliged to submit a completed Form G-28 Notice of Entry of Appearance as Attorney or Accredited Representative with your application.

Your preparer must read and agree to the certification below.

Scan and upload your preparer's completed signature page below.

You must read and agree to the statement below.

Your interpreter must read and agree to the certification below.

Scan and upload your interpreter's completed signature page below.

You must read and agree to the statement below.

You must read and agree to the certification below. If you knowingly and willfully falsify or conceal a material fact or submit a false document with your application, we can deny your application and may deny any other immigration benefit. You may also face criminal prosecution and penalties provided by the law.

You must provide your digital signature below by typing your full legal name. We may deny your application if you do not completely fill out this application or fail to submit required documents. We will record the date of your signature with your application.

The final step to submit your Application to Replace Permanent Resident Card is to pay the required fee.

Your application fee is: **[\$XXX.00]**

We will send you to Pay.gov — our safe, secure payment website — to make your payment and submit your application online.

Pay and submit

Here are the steps in the payment and submission process:

1. Provide your billing information on Pay.gov
2. Provide your information for one of two billing options: credit card or U.S. bank account
3. Submit your payment

When you have paid your fee, your application will be submitted.

Pay.gov will redirect you to uscis.gov to an application confirmation screen, which will include your application receipt number. You can track the status of your application through your USCIS online account.



Logic

Notes



Sub-section only appears in navigation if users indicate they have a preparer in Getting Started section

Preparer's name from Getting Started appears in statement

Sub-section only appears in navigation if users indicate they have an interpreter in Getting Started section

This question only shows if the applicant does NOT have an interpreter

We will record the date
on the backend

We will personalize the
fee for users based on
the reason for their
request

Edits between 2017-04-27 and 2017-06-23

Added this section so the customer sees their application fee; changed the header to "Your request reason" and edited the copy for blue box

Removed copy about "warnings" - there are no warnings in the I-90. Condensed to "You have one or more incomplete required fields."

Edits between 06/23/2017 and 07/06/2017

Removal of exemptions statement requested by PM.

Removed language referencing ASC
Acknowledgement Statement

Removed language referencing ASC
Acknowledgement Statement

Removed language referencing ASC
Acknowledgement Statement

Interpreter's certification and signature language
changed to reflect what is currently in the N-400.
Removed language referencing ASC
Acknowledgement Statement.

Removed language referencing ASC
Acknowledgement Statement

Removed ASC Acknowledgment Statement.

Applicant's certification and signature language changed to reflect what is currently in the N-400. The ASC Acknowledgement Statement remains the same.