Survey Name	Respondents	Hrs/Resp	Burden Hrs
Office of Innovation and Improvement			
Improving the Quality of Services for Students with Disabilities in Charter Schools: Exploring National Needs and Potential Policy Solutions Meeting Survey	15	0.27	4
Charter Support Organization Master Class Survey	160	0.28	40
NCSRC Webinar Evaluation	480	0.17	80
OSDFS Emergency Management for Higher Education (EMHE) Customer Service Survey	18	0.20	6
Emergency Management-101 (EM-101) Satisfaction Survey	1,000	0.15	250
Safe and Drug-Free Schools Project Directors' Meeting Customer Satisfaction Survey	450	0.10	75
Higher Education Center for Alcohol and Other Drug Abuse and Violence Prevention	350	0.10	60
Higher Education Center CSS (Non-Clients)	120	0.50	60
Violence Prevention Training	125	0.10	17
MSAP Needs Assesment Customer Service Satisfaction Surveys and Focus Group Instruments	459	0.30	139
PEP TA Call Customer Feedback Survey	250	0.03	8
Readiness and Emergency Management for Schools (REMS) Grantees Customer Service Satisfaction Survey	980	0.20	160
Parental Options and Information (POI) Project Directors Conference Family Engagement Survey	200	0.33	67
NIFL K-3 Pilot Program Customer Satisfactory Survey	21	0.40	9
Developing Early Literacy: Report of the National Early LIteracy Panel Customer Satisfaction Survey	1,039	0.06	68
NCSRC Webinar Evaluation	480	0.16	80
Transforming Urban Public Education: Exploring the Potential of City-Based Strategies Conference Survey	360	0.25	90
Building the Capacity of Charter Schools: Effectively Serving Students with Disabilities Conference Evaluation	300	0.17	51
Charter School Programs Resource Center English Learners Meeting Evaluation	40	0.08	3
Total	**6,847**		**1,267**
Office of Vocational and Adult Education			
LINCS Needs Assessment Survey	625	0.25	156
Data Quality Institute Conference Participant Survey	300	0.12	36
DAEL Professional Development Webinars	1,500	0.12	192
Total	**2,425**		**384**

Survey Name	Respondents	Hrs/Resp	Burden Hrs
Office of Postsecondary Education			
Equity Assistance Centers Customer Satisfaction Survey	310	1	310
Customer Satisfaction Survey-Strategic Planning Staff	4,120	0.25	1,037
Emergency Management-Higher Education (EMHE) Customer Service Survey	56	0.32	18
Innovation to Drive Productivity in Postsecondary Education Symposium Pre-Symposium Survey	140	0.17	24
Total	**4,626**		**1,389**
Office of Communications and Outreach			
Customer Service Feedback Form for Events, Conferences, Meetings, Publications and Written Material	36,875	0.17	6,121
Unpaid Student Internship Program: Pre-program Survey	300	0.17	50
Tasks at ED.gov	400	0.10	42
Total	**37,175**		**6,171**
Office of Policy, Evaluation and Planning Development			
Doing What Works Initiative: User Feedback Survey	500	0.10	100
EDFacts Partner Support Center Customer Service Survey	200	0.05	10
Total	**700**		**110**
Office of Elementary and Secondary Education			
MSIX Training Customer Survey	200	0.17	33
Equity Assistance Centers Customer Satisfaction Survey	310	0.24	75
Office Of Migrant Education Migrant Education Resource Center Peer-to-Peer Network, Training and Technical Assistance Customer Satisfaction Surveys	600	0.18	242
ED Data Express Survey	300	0.10	50
REACTS Survey	350	0.30	525
OME Technical Assistance Evaluation	1,000	0.16	167
Teachers Survey and Publications Dissemination Audiences Survey	11,573	0.33	3,821
Listening and Learning Sessions Customer Feedback Form	500	0.08	42
National Indian Education Study (NIES) 2009 Reports Focus Groups	3,085	0.04	125
REACTS OA Survey	400	0.25	100
Project Prevent Needs Assessment Template	22	60.00	22

Survey Name	Respondents	Hrs/Resp	Burden Hrs
Total	**18,340**		**5,202**
Office of English Language Acquisition			
Customer Service Survey for OELA Discretionary Grantees	275	0.16	46
Office of the Chief Information Officer			
ED Internet Services Customer Survey	1,000	0.25	250
Institute of Education Sciences			
IES Chief State School Officers Customer Satisfaction Survey	56	0.16	9
Regional Educational Laboratory Bridge Events	6,750	0.20	1,350
What Works Clearinghouse (WWC) Customer Survey	6,493	0.17	1,083
NAEP 2011 School Reports Focus Group Studies	267	1.12	300
College Navigator Website Consumer Information Focus Groups 2011	99	0.47	47
What Works Clearinghouse (WWC) Focus Groups	60	1.00	60
SSS TA Needs Assessment	100	1.00	100
National Center for Education Statistics (NCES) Website Customer Satisfaction Survey	45,000	0.01	563
EEP Evaluation Data Collection	3,520	0.25	880
Special Education Postdoctoral Research Training Program Postdoctoral Fellow Survey	15	0.25	4
Evaluation of the Relevance and Utility of National Center for Education Evaluation	1,812	0.21	392
ED Data Express Customer Survey	500	0.16	83
DQI Conference 2011 Participant Evaluation	300	0.12	36
2012 Focus Groups with High School Seniors and Their Parents, Guidance Counselors, and College and University Representatives, Consumer Information Disclosure Requirements	105	1.00	63
WWC Customer Satisfaction Survey RELs	40	0.80	50
Total	**65,117**		**5,020**
Office for Civil Rights			
Technical Assistance Evaluation Form	700	0.08	58
CRDC Customer Satisfaction Survey	51	0.14	7
Total	751		65
Office of Management			

Survey Name	Respondents	Hrs/Resp	Burden Hrs
Department of Education's (ED PUBS) Customer Service Satisfaction Survey	55	0.07	4
Federal Real Property Customer Satisfaction Survey	200	0.08	17
Total	**55**		**4**
Office of the Deputy Secretary/ISU			
Teacher and Leader Community of Practice: Measuring Student Growth in Non-Tested Grades and Subjects. Meeting Evaluation	50	0.18	9
Race to the Top Teacher and Leader Effectiveness-Standards and Assessment Community of Practice Seminar: An in-depth Look into Tennessee's Teacher and Leader Policies and Systems	20	0.10	2
Social Media Inquiry	44	0.25	11
RSN Social Media Followup Focus Group	21	0.76	16
RSN Evaluation Expert Form	120	0.08	10
RSN October Convening Customer Survey	180	0.08	15
Race to the Top State Team Convening	150	0.08	12
RSN Social Media Inquiry	44	0.08	11
WHIEEH Monthly Webinar Feedback Survey	150	0.08	12
Campus Health Administrators Assessment	150	0.08	13
Total	**929**		**111**
Office of Educational Technology			
Leveraging Educational Technology Meeting Evaluation Form	216	0.08	18
Office of the Secretary			
Voluntary Student Engagement form	300	2.00	150
Total Annual Responses and Burden - Customer Surveys	138,506	1.07	20,045
Average Expected Annual Number of Activities	70		
Average Number of Respondents per Activity	500		
Frequency of Response	1		
Average Minutes per response	1		