

## MONTHLY NATURAL GAS MARKETER SURVEY FORM EIA-910 INSTRUCTIONS

### PURPOSE

The Energy Information Administration (EIA) Form EIA-910, "Monthly Natural Gas Marketer Survey," is used to collect information on natural gas sales from marketers in selected States that have active customer choice programs. The EIA is requesting information on the volume and revenue for natural gas commodity sales, and any receipts for distribution charges and taxes associated with the sale of natural gas.

### REPORTING REQUIREMENTS

Form EIA-910 must be completed by all natural gas marketers with residential and/or commercial customers in the States of Georgia, New York, and Ohio. These States have been selected based on the percentage of natural gas sold by marketers in the residential and commercial end-use sectors.

### WHEN TO SUBMIT

Form EIA-910 must be filed with the EIA no later than 30 days after the end of the reporting period.

### HOW TO REPORT

Instructions on where to report via mail, fax, secure file transfer, or email are printed on Form EIA-910.

### SECURE FILE TRANSFER

Forms may be submitted through the Secure File Transfer System. The secure hypertext transfer protocol (HTTPS) is an industry standard method to send information over the web using a secure, encrypted process. All information is protected by 128-bit encryption to maintain the privacy and confidentiality of transmitted data. The Secure File Transfer System may be accessed through the following web address:  
<https://signon.eia.doe.gov/upload/noticeoog.jsp>.

### COPIES OF THE SURVEY FORM AND INSTRUCTIONS

Copies in portable document format (PDF) and spreadsheet format (XLS) are available on EIA's web site at:

[http://www.eia.gov/oil\\_gas/natural\\_gas/survey\\_forms/nat\\_survey\\_forms.html](http://www.eia.gov/oil_gas/natural_gas/survey_forms/nat_survey_forms.html)

You can also access the materials by following these steps:

- Go to EIA's website at [www.eia.gov](http://www.eia.gov).
- Click on the *Natural Gas* category (this takes you to EIA's natural gas information page).
- Click on the *Survey Forms* link located in the reference box in the lower right corner.
- Select the materials you want.

Files must be saved to your personal computer. Data cannot be entered interactively on the web site.

### QUESTIONS

If you have any questions, please call (877) 800-5261. In correspondence pertaining to this report, please refer to your EIA Identification number.

### HOW TO COMPLETE THE SURVEY FORM

Please provide up-to-date company information.

#### PART 1. RESPONDENT IDENTIFICATION DATA

**Report Period:** Enter the month and year for which you are reporting data (e.g., January 2008 should be 01 for January and 2008 for the year).

**EIA ID Number:** Enter the seven last digits of the 10-digit EIA ID number. In the event an identification number has not been assigned, leave the space blank and contact the EIA at (877) 800-5261, a number will then be assigned by the EIA.

**Resubmissions:** Enter an "X" in the resubmission box if you are correcting information previously reported. Enter only those data cells that are affected by the changes. You are not required to file a complete form when you resubmit. Revised reports are not required unless actual or corrected data vary more than plus (+) or minus (-) four percent from the data previously reported.

**Company Name and Address:** Enter the name and address of the company filing the report. If there has been a change since the last report, enter an "X" in the block.

**Contact Information:** Enter the name, telephone number, fax number, and e-mail address of the person to contact concerning the information on this report. The person listed should be the person most knowledgeable of the specific data reported. If there has been a change since the last report, enter an "X" in the block.

**State:** A separate form should be completed for each State in which your company has sales to residential and/or commercial end-use customers.

#### PART 2: SUBMISSION INFORMATION

Provides information for the four options available for submitting your completed Form EIA-910: (1) mail; (2) fax; (3) email; and (4) Secure File Transfer.

## PART 3. NATURAL GAS SALES

### SPECIFIC INSTRUCTIONS

**Item 1. State:** A separate form should be completed for each State in which your company has sales to residential and/or commercial end-use customers.

**Item 2.** Customer counts should reflect customers in each end-use category at the end of the report month. Report, as the number of customers, the number of consumers you are actively selling gas during each month. Each dwelling, building, plant, establishment, or location is to be counted as a separate consumer, for the purpose of this report, whether or not centrally billed and whether or not provided with more than one type of service (e.g., firm and interruptible).

**Item 3.** Information should be provided for your residential and commercial customers as defined below in the definitions. Include sales under both firm and non-firm service contracts.

When reporting volumes in either Mcf or therms, please report flow data (i.e., the actual volumes that flowed to end-use customers in the reporting period). If flow data are not available at the survey due date, please provide your best estimate and any additional comments to assist us in evaluating your data submission.

**Item 4. Revenue:** Revenues reported should be gross receipts for the natural gas commodity sold, plus customer service charges, taxes, and other charges excluding amount owed to local distribution company for delivery services provided to your customers.

**Item 5.** For companies operating in Georgia, identify the gross receipts for the natural gas commodity sold plus customer service charges, taxes and other taxes, including any amount owed to the local distribution company for delivery services provided to your customers.

**A note about revenue:** Revenues reported should be gross revenues, including any and all system charges or minimum bill amounts, commodity charges, taxes, surcharges, adjustments or other charges billed for the gas delivered. Delivery charges are to be included only for companies operating in Georgia. Amounts refunded in the form of reduced bills should be reflected. Refunds to consumers in the form of check refunds should be excluded but the total refunded should be reported in the area provided for comments. For customers on level payment, deferred payment, or similar plans, amounts ultimately to be paid for the volumes delivered during the report month should be reported. In the event your regularly maintained records do not include all charges for which customers are billed, for example local sales taxes, provide a comment on your initial submission explaining the type of charges excluded in the area provided for comments. Net gains or losses associated with financial hedges are to be included for the report month in which the gas associated with the hedge is delivered. All revenue values are to be rounded to the nearest whole number in dollars.

### DEFINITIONS

**Residential:** An energy-consuming sector that consists of living quarters for private households. Common uses of energy associated with this sector include space heating, water heating, air

conditioning, lighting, refrigeration and cooking. The residential sector includes mobile homes and apartment buildings (whether privately owned or publicly subsidized) and excludes institutional living quarters.

**Commercial:** An energy-consuming sector that consists of service-providing facilities and equipment of: businesses; Federal, State, and local governments; and other private and public organizations, such as religious, social, or fraternal groups. The commercial sector includes institutional living quarters. It also includes sewage treatment facilities. Common uses of energy associated with this sector include space heating, water heating, air conditioning, lighting, refrigeration, cooking, and running a wide variety of other equipment. Note: This sector includes generators that produce electricity and/or useful thermal output primarily to support the activities of the above-mentioned commercial establishments. Vehicle fuel is not to be included in the commercial sector.

**Mcf:** 1,000 cubic feet.

**Natural Gas Marketer:** A company that arranges purchases and sales of natural gas. The company generally does not own physical assets used in the supply of natural gas, so it operates without taking possession of the gas it owns. A marketer may be an affiliate of another company, such as a local distribution company, natural gas pipeline, or producer, but it operates independently of other segments of the company. Marketers serve as alternative suppliers to end-users of natural gas, which is delivered by a local distribution company.

**Therm:** 100,000 British thermal units (Btu).

### PROVISIONS REGARDING CONFIDENTIALITY OF INFORMATION

The information you provide on Form EIA-910 will be used for statistical purposes only and is confidential by law. In accordance with the Confidential Information Protection and Statistical Efficiency Act of 2002 and other applicable Federal laws, your responses will not be disclosed in identifiable form without your consent. Per the Federal Cybersecurity Enhancement Act of 2015, Federal information systems are protected from malicious activities through cybersecurity screening of transmitted data. Every EIA employee, as well as every agent, is subject to a jail term, a fine, or both if he or she makes public ANY identifiable information you reported.

Disclosure limitation procedures are applied to the statistical data published from EIA-910 survey information to ensure that the risk of disclosure of identifiable information is very small.

### SANCTIONS

The timely submission of Form EIA-910 by those required to report is mandatory under Section 13(b) of the Federal Energy Administration Act of 1974 (FEAA) (Public Law 93-275), as amended. Failure to respond may result in a civil penalty of not more than \$2,750 per day for each violation, or a fine of not more than \$5,000 per day for each criminal violation. The government may bring a civil action to prohibit reporting violations which may result in a temporary restraining order or a preliminary or permanent injunction without bond. In such civil action, the court may also issue mandatory injunctions commanding any person to comply with these reporting requirements.

**FILING FORMS WITH THE FEDERAL  
GOVERNMENT AND ESTIMATED  
REPORTING BURDEN**

Respondents are not required to file or reply to any Federal collection of information unless it has a valid OMB approved number. Public reporting burden for this collection of information is estimated to average 2 hours per response. This includes the time for reviewing instructions, searching existing

data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing this burden to: Energy Information Administration, Office of Survey Development and Statistical Integration, EI-21, 1000 Independence Avenue, S.W., Washington, DC 20585; and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Washington, DC 20503.