

## Know Your Records Survey

Welcome to the National Archives and Records Administration's (NARA) [Know Your Records](#) Program Survey.

The Know Your Records program is designed to educate researchers, staff, and volunteers about the holdings found within the National Archives. The program offers a variety of learning opportunities including events and publications.

We thank you for taking the time to answer this short survey. The survey should take between 3-5 minutes to complete.

Your feedback on the Know Your Records program is important to us. Your answers will be used to gauge future needs and improvements for the program as a whole.

Your participation in this survey is voluntary and all responses to the survey are kept strictly confidential.

**If you would like to learn more about our programs, please contact the Know Your Records staff at [KYR@nara.gov](mailto:KYR@nara.gov).**

Thank you again for your time and support of the Know Your Records program!

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1. Which of the following categories best describes you . . . [Select **one** of the following.]
  - General public
  - National Archives employee
  - Intern
  - Volunteer
  - Docent
  - Researcher
  - Other (please specify)
  
2. Which of the following skill levels of researching at the National Archives best describes you?
  - New Researcher
  - Experienced Researcher
  - Advanced Researcher
  - Other (please specify)

**Obtaining news and information from the National Archives  
Know Your Records program.**

3. Using the scale below, please rate your level of interest in the following topics;

Scale: Very Interested, Interested, Neither Interested nor Disinterested, Disinterested, Very Disinterested

- How to take beginning steps in conducting historical or genealogical research with the National Archives [Know Your Records](#) program.
- How to conduct research that is “beyond the basics” for advanced historical or genealogical research with the National Archives [Know Your Records](#) program.
- Guides on how to conduct research for **records available**

**online** at the National Archives (e.g., such as the [National Archives Catalog](#)).

- Tips and guidelines on our webpage, archives.gov, on how to conduct research at the National Archives.
- Accessing records newly available online
- Accessing records newly available **in-person**

4. What additional topics, within the National Archives [Know Your Records](#) program, would be helpful to you? Please use the space below to comment.[Comment box]

5. How would you prefer to receive the latest news and information on how to perform research at the National Archives?

Please rate the following options: [weighted scale]

- [FaceBook](#)
- [Twitter](#)
- [Instagram](#)
- Webpage at [www.archives.gov](http://www.archives.gov)
- [Blog](#)
- Email
- [E-Newsletter](#)
- [Videos](#)
- [Crowdsourcing / On-line discussion forum](#)

5. How would you prefer to obtain in-depth knowledge about the records held at the National Archives? [Check all that apply.]

- In-person events at one of our buildings.
- Pre-recorded videos available online.
- Live online events broadcast as webcasts (with real-time chat and participation options).

6. When we are hosting a live broadcast as a webcast, how

important is it for you to be interacting with the presenter and other audience members?

Scale: Very important; Important; Moderately important; Slightly important; Not at all important

7. What format are you likely to use when learning about researching records held at the National Archives? Please use the scale to rate the following options.

Scale: Not likely; Somewhat likely; Likely; Very likely

- In-person event to cover a topic in-depth (1-2 hours)
- Video or tutorial providing a short overview (5-10 minutes)
- One short video or tutorial, **in a series**, to cover a topic in-depth (15-30 minutes each)
- One long video or tutorial to cover a topic in-depth (1-2 hours)

8. Would you be interested in multiple sessions and topics within a theme (e.g., a day-long event such as the [Virtual Genealogy Fair](#));

- Yes
- No

9. Have you ever participated in the [Virtual Genealogy Fair](#)?

- Yes
- No

If answer to question 9 is Yes, then question 10 will be asked:

10. What did you like or dislike about the format and content of the [Virtual Genealogy Fair](#)? Please use the space below to comment. [Comment box]

**About the National Archives newsletter, [Researcher News](#).**

11. How often do you read the National Archives newsletter, [Researcher News](#)?

- Every edition (3 per year)
- Occasionally (2 per year or fewer)
- I've never read an edition

12. If you have read the National Archives newsletter, [Researcher News](#), did it provide useful information and/or help you with your research?

- Yes
- No

13. Is the information in the National Archives newsletter, [Researcher News](#), relevant to you?

- Yes
- No

14. What topics within the National Archives newsletter, [Researcher News](#), would be helpful to you? Please use the space below to comment.[Comment box]