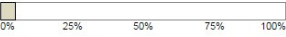




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0% 25% 50% 75% 100%

Our organization is committed to evaluating success based on the effect we have on our clients. Please help us to provide you with more effective services in the future by sharing your feedback with us.

Your participation is greatly appreciated. Thank you for your time.

[Start](#)

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Test MEP - 1

NIST MEP Survey Q2 2017

[Save & Exit](#)

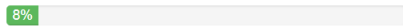
To better assist you and other clients in the future, we need your feedback to evaluate the effectiveness and impact of the services we provided to your company. Your participation is voluntary and your responses are held entirely in confidence.

This survey is underwritten by the Manufacturing Extension Partnership at the National Institute of Standards and Technology (NIST), which provides funding for local manufacturing extension programs throughout the United States and Puerto Rico. Your comments provide us with important information to judge the quality and usefulness of our services.

This questionnaire contains a collection of information requirements subject to the Paperwork Reduction Act (PRA). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to the requirements of the PRA, unless that collection of information displays a currently valid OMB Control Number. The estimated response time for this questionnaire is 12 minutes. The OMB Control No. is 0693-0021, exp. 10/31/2017

While NIST will take reasonable precautions to protect any personally identifiable information (PII) or business identifiable information (BII) submitted on this form, the Department of Commerce considers this PII/BII to be non-sensitive. The electronic transmission of non-sensitive PII/BII is equivalent to transmitting the same information by the U.S. mail, a private delivery service, courier, facsimile, or voice. Although each of these methods has vulnerabilities, the transmitted information can only be compromised as a result of theft, fraud, or other illegal activity. By transmitting this information on this form the sender is indicating their acceptance of this risk.

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8% 



0% 25% 50% 75% 100%

If you close the survey screen before you have finished answering all of the questions, you can log back in using the unique URL/user ID/password provided. The survey will continue at the question you were on when you closed the survey screen.

Only use the Next and Back buttons within the questionnaire and NOT the ones of your browser.

All internet browsers are supported (for example Internet Explorer, Firefox and Google Chrome).

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0% 25% 50% 75% 100%

As you respond, please keep these projects in mind.

Ongoing or recently closed projects may not be listed. Please keep those in mind as well.

Project	Our Project Manager(s)	Other Service Provider (if any)	Project Completion Date
PROJECT TITLE 1 INSERTED HERE	CAR STAFF NAME 1 INSERTED HERE	3RD PARTY STAFF ORGANIZATION 1 INSERTED HERE	MM-DD-YYYY 1 INSERTED HERE
PROJECT TITLE 2 INSERTED HERE	CAR STAFF NAME 2 INSERTED HERE	3RD PARTY STAFF ORGANIZATION 2 INSERTED HERE	MM-DD-YYYY 2 INSERTED HERE

Please click Next to begin the survey.

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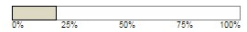
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For analytical purposes, we would like to verify who completed this survey.

What is your job title?

What is your name?

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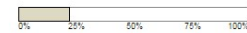


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What were the two most important factors for your firm choosing to work with the Colorado Association for Manufacturing and Technology?

- Center/staff Expertise
- Cost/price of services
- Fair and unbiased advice/services
- Reputation for results
- Knowledge of your industry
- Specific services not available from other providers
- Lack of other providers nearby
- Other (specify)
- Don't know

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In addition to Colorado Association for Manufacturing and Technology, has your company used any other external resources/providers to address business performance issues over the past 12 months?

Yes
 No
 Don't Know

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As you look forward over the next 3 years, what do you see as your company's three most important strategic challenges?

Product innovation/development
 Identifying growth opportunities
 Ongoing continuous improvement/cost reduction strategies
 Employee recruitment and retention
 Financing
 Exporting/Global engagement
 Sustainability in products and processes
 Managing partners and suppliers
 Technology needs
 Other (specify)
 Don't know

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Did the services you received directly lead to an **increase in sales** at your establishment over the past 12 months?

Yes. How much? \$ Please enter whole numbers only. Decimals will not be accepted.

No

Don't Know

0% 25% 50% 75% 100%

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Over the past 12 months, did the services you received directly lead you to **retain sales** that would have otherwise been lost?

Yes. How much? \$ Please enter whole numbers only. Decimals will not be accepted.

No

Don't Know

0% 25% 50% 75% 100%

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Did the services you received directly lead you to **create any jobs** over the past 12 months?

Yes. How many? Please enter whole numbers only. Decimals will not be accepted.

No

Don't Know

0% 25% 50% 75% 100%

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Sample prompt if respondent wishes not to quantify:

You did not quantify your response. If you wish to quantify, please enter an amount. Otherwise, click Next.

Did the services you received directly lead you to **create any jobs** over the past 12 months?

Yes. How many? Please enter whole numbers only. Decimals will not be accepted.

No

Don't Know

0% 25% 50% 75% 100%

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Did the services you received lead you to **retain any jobs** over the past 12 months?

Yes. How many? Please enter whole numbers only. Decimals will not be accepted.

No

Don't Know

0% 25% 50% 75% 100%

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Did the services you received directly result in **cost savings** in labor, materials, energy, overhead, or other areas over what would otherwise have been spent in the past 12 months?

Yes. How much? \$ Please enter whole numbers only. Decimals will not be accepted.

No

Don't Know

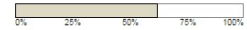
0% 25% 50% 75% 100%

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In the following questions you will be asked about several different types of investment you may have made as a result of the services you received. The areas of investment are: New products or processes, plant or equipment, information systems or software, workplace practices or employee skills, and other areas of business.

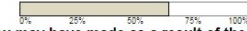


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In the following questions you will be asked about several different types of investment you may have made as a result of the services you received. The areas of investment are: New products or processes, plant or equipment, information systems or software, workplace practices or employee skills, and other areas of business.



As a result of the services you received, has your establishment **increased its investment** over the past 12 months in **new products or processes**?

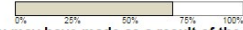
- Yes. How much? \$ Please enter whole numbers only. Decimals will not be accepted.
- No
- Don't Know

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In the following questions you will be asked about several different types of investment you may have made as a result of the services you received. The areas of investment are: New products or processes, plant or equipment, information systems or software, workplace practices or employee skills, and other areas of business.



As a result of the services you received, has your establishment increased its investment over the past 12 months in plant or equipment?

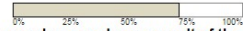
- Yes. How much? \$ Please enter whole numbers only. Decimals will not be accepted.
- No
- Don't Know

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In the following questions you will be asked about several different types of investment you may have made as a result of the services you received. The areas of investment are: New products or processes, plant or equipment, information systems or software, workplace practices or employee skills, and other areas of business.



As a result of the services you received, has your establishment increased its investment over the past 12 months in information systems or software?

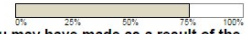
- Yes. How much? \$ Please enter whole numbers only. Decimals will not be accepted.
- No
- Don't Know

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In the following questions you will be asked about several different types of investment you may have made as a result of the services you received. The areas of investment are: New products or processes, plant or equipment, information systems or software, workplace practices or employee skills, and other areas of business.



As a result of the services you received, has your establishment increased its investment over the past 12 months in workforce practices or employee skills?

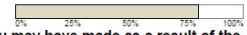
- Yes. How much? \$ Please enter whole numbers only. Decimals will not be accepted.
- No
- Don't Know

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In the following questions you will be asked about several different types of investment you may have made as a result of the services you received. The areas of investment are: New products or processes, plant or equipment, information systems or software, workplace practices or employee skills, and other areas of business.



As a result of the services you received, has your establishment increased its investment over the past 12 months in other areas of business?

- Yes. How much? \$ Please enter whole numbers only. Decimals will not be accepted.
- No
- Don't Know

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As a result of the services you received, did your establishment avoid any unnecessary investments or save on any investments in the past 12 months?

Yes. How much was saved/avoided? \$ Please enter whole numbers only. Decimals will not be accepted.

No

Don't Know

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Based on the benefits that resulted from the services provided, how likely would you be to recommend Colorado Association for Manufacturing and Technology to other companies, assuming they are not direct competitors?

Not at all Likely 0 1 2 3 4 5 6 7 8 9 10 Very Likely Don't Know

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If you did not give a score of "10" what one thing could the Colorado Association for Manufacturing and Technology have done to improve their score?



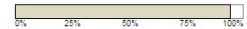
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Do you have any suggestions or comments for the Center?



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NIST Hollings Manufacturing Extension Partnership Making an Impact on U.S. Manufacturing

Manufacturer'sEDGE

NIST MEP Survey Q1 2017

Back Submit

0% 25% 50% 75% 100%

You are almost done! Just one step to go before the survey is complete!

All you need to do now is review your responses listed below. To modify your answers simply click on the BACK button. After you have reviewed your answers, click on the SUBMIT button. Once you submit your answers, they are considered FINAL and cannot be modified.

For analytical purposes, we would like to verify who completed this survey.
What is your job title? Sample
What is your name? NIST Tester

What were the two most important factors for your firm choosing to work with the Colorado Association for Manufacturing and Technology?
Center/staff Expertise
Cost/price of services

In addition to Colorado Association for Manufacturing and Technology, has your company used any other external

survey.confirmit.com/wix x

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NIST Hollings Manufacturing Extension Partnership Making an Impact on U.S. Manufacturing

Manufacturer'sEDGE

NIST MEP Survey Q1 2017

Finish

0% 25% 50% 75% 100%

You have now submitted your responses and your survey is complete. Please print this survey for your records.

Print

For analytical purposes, we would like to verify who completed this survey.
What is your job title? Sample
What is your name? NIST Tester

What were the two most important factors for your firm choosing to work with the Colorado Association for Manufacturing and Technology?
Center/staff Expertise
Cost/price of services

In addition to Colorado Association for Manufacturing and Technology, has your company used any other external resources/providers to address business performance issues over the past 12 months?