

Initial Invitation - Push to Web

Dear first_name last_name,

We are currently trying to learn more about Americans living outside the United States so that we can help ensure that all Americans abroad know of their right to vote and are able to successfully cast their ballots. You were randomly selected because state voting records show that you were living at a foreign address during the November 2016 election, and that qualifies you to give us the type of feedback that is vital to our success. As the Director of the Federal Voting Assistance Program (FVAP), **I personally invite you to participate in a short, 10-minute survey regarding your experience with the 2016 election, whether you voted or not.**

We invite you to complete the *2017 Overseas Citizen Population Survey* online at:
<http://www.OverseasCitizenSurvey.com>

So that we do not re-contact you, enter your personal **Ticket Number: code.**

The act of voting is one of the most fundamental rights associated with democracy, and many citizens consider it to be an important experience. You may be aware that Americans who live and work abroad have the right to vote in American elections, but difficulties exercising this right do occur—in fact, you might have directly experienced difficulty in trying to cast an absentee ballot from outside of the United States. The United States government specifically established FVAP to ensure that all citizens living abroad are aware of their right to vote and have the tools to do so from anywhere in the world. We need your participation in this survey to help us make sure we are doing all we can to fulfill that mission. The information gathered in this survey will help us as we work to improve the absentee voting process for all U.S. citizens living abroad.

The survey is voluntary. It does not collect any information regarding your political party affiliation or other political choices, and your responses to the survey will be kept confidential and will not be associated with your name.

If you have any questions or need assistance, please send an e-mail to helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217. If you have any questions or suggestions about the survey, please visit our website at www.FVAP.gov/info/contact.

Thank you for your help as we work to ensure that all Americans abroad know of their right to vote and have all the information and tools necessary to exercise that right.

Sincerely,

David Beirne
Director, FVAP

First Paper Reminder

Dear first_name last_name,

About a week ago you should have received a letter inviting you to participate in an important survey sponsored by the Federal Voting Assistance Program (FVAP). FVAP is the federal office dedicated to ensuring that American citizens living outside the United States are aware of their right to vote and have the tools to do so. We asked for your feedback in order to learn more about the experiences of Americans living outside the United States so we can improve the services that we provide them. Our hope is that all citizens living abroad, like you, have the opportunity to cast their vote no matter where they are located around the world. Your participation in this survey will provide us with critical information to make this possible.

If you have already completed the online survey, we thank you for sharing your experiences. If you have not yet had the opportunity to complete the survey, we encourage you to do so today.

To complete the short, 10-minute *2017 Overseas Citizen Population Survey* go to:
<http://www.OverseasCitizenSurvey.com>

So that we do not re-contact you, enter your personal **Ticket Number: code**.

Although the survey is voluntary, we want to hear from everyone selected—voters and non-voters alike. Our goal is to receive replies from as many different citizens as possible and to use those replies to better understand the needs of citizens of the United States residing in other nations. The survey does not collect any information regarding your political party affiliation or other political choices. Your responses to the survey will be kept confidential and will not be associated with your name.

Our Survey Help Desk is available to assist you with completing the survey or to answer any questions you may have. You may contact us by e-mail at helpdesk@overseascitizensurvey.com or by calling 877-374-6217.

If you have any additional questions or suggestions about the survey, please visit our website at www.FVAP.gov/info/contact.

Thank you for your help as we work to ensure that all Americans abroad know of their right to vote and have the information and tools to exercise that right from anywhere in the world.

Sincerely,

David Beirne
Director, FVAP

First Email Reminder

Subject: Request for Information from the Federal Voting Assistance Program

Dear first_name last_name,

You might have received a letter inviting you to participate in an important survey sponsored by the Federal Voting Assistance Program (FVAP). FVAP is the federal office dedicated to ensuring that American citizens living outside the United States are aware of their right to vote and have the tools to do so. We asked for your feedback in order to learn more about the experiences of Americans living outside the United States so we can improve the services that we provide them.

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Thank you for your help as we work to ensure that all Americans abroad know of their right to vote and have the information and tools to exercise that right from anywhere in the world.

Sincerely,

David Beirne
Director, FVAP

Second Paper Reminder

Dear first_name last_name,

Voters and non-voters, the Federal Voting Assistance Program (FVAP), the U.S. government agency charged with facilitating the voting process for citizens living abroad, needs your participation in its *2017 Overseas Citizen Population Survey*. Your views and opinions are important to us, and you are in a unique position to provide relevant insights on your experience living outside the United States, whether you voted or not. I urge you to take this opportunity to complete the survey. The information and opinions you provide are critical to identifying and addressing problems that American citizens living outside the U.S. face as they exercise their right to vote. It is extremely important that U.S. citizens have the opportunity for full participation in our democracy, and your answers to this short survey will help us provide that opportunity for all Americans, wherever they may live around the world.

We understand that international mail can take some time, so you may have already completed the survey by the time you receive this notice. If this is the case, thank you for your time and effort. If you have not completed the survey, we invite you to do so as soon as possible. As of this mailing, we are accepting online copies of the survey. These additional responses will be combined with those we have already received and will also help us provide better voting services and assistance. The survey will only take 10 minutes, and does not collect any information regarding your political party affiliation or other political choices. Your responses to the survey will be kept confidential and will not be associated with your name.

To complete the survey, please visit *2017 Overseas Citizen Population Survey* website at **<http://www.OverseasCitizenSurvey.com>** and enter your personal **Ticket Number:** code

If you have any questions or need assistance, please send an e-mail to helpdesk@overseascitizensurvey.com or call our Survey Help Desk at 877-374-6217. If you have any suggestions about the survey, please visit our website at www.FVAP.gov/info/contact.

Thank you for your help as we work to ensure that all Americans abroad know of their right to vote and have the information and tools to successfully exercise that right.

Sincerely,

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Sincerely,

David Beirne
Director, FVAP

First Post-Card Reminder

Recently you should have received an invitation to complete a survey about your experience as an American citizen living abroad. If you have already completed the survey, we thank you for your feedback. The information you provided will help us improve and support the absentee voting process for all citizens living outside of the United States.

If you have not yet completed the survey, please take a few moments to do so now by going to this website: <http://www.OverseasCitizenSurvey.com>

To access the survey, enter your personal Ticket Number, which is located above your name on the other side of this postcard.

If you have any questions or need assistance, please send an e-mail to helpdesk@overseascitizensurvey

THANK YOU FOR YOUR TIME AND PARTICIPATION!

Second Post-Card Reminder

Recently, you should have received an invitation to complete a survey about your experience as an American citizen living abroad. We understand that international mail can take some time, so you may have already completed the survey by the time you receive this notice. If this is the case, thank you for your time and effort. The information you provided will help us improve and support the absentee voting process for all citizens living outside of the United States.

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Third Post-Card Reminder

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If you have not yet completed the survey, please take a few moments to do so now by going to this website: <http://www.OverseasCitizenSurvey.com>

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