

# **The Early Head Start Family and Child Experiences Survey (Baby FACES)—2018**

**OMB Information Collection Request  
0970-0354**

## **Supporting Statement Part B**

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Submitted By:  
Office of Planning, Research and Evaluation  
Administration for Children and Families  
U.S. Department of Health and Human Services

4th Floor, Mary E. Switzer Building  
330 C Street, SW  
Washington, D.C. 20201

Project Officer:  
Amy Madigan, Ph.D.

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## **B1. Respondent Universe and Sampling Methods**

The Administration for Children and Families (ACF) at the U.S. Department of Health and Human Services (HHS) seeks approval to collect descriptive information for the Early Head Start Family and Child Experiences Survey 2018 (Baby FACES 2018). The proposed data collection builds upon a prior study (Baby FACES 2009; also under OMB 0970-0354) that longitudinally followed two cohorts of children through their experience in the Early Head Start (EHS) program. We learned a great deal about program participation over time and about services received by children and families. However, the earlier design did not allow for national-level estimates of service quality, nor inferences about children who enter the program after 15 months of age. To fill these knowledge gaps and to answer additional questions about how programs function, the Baby FACES 2018 design will include a cross-section of a nationally representative sample of programs, centers, home visitors, teachers, classrooms, and children and families (including pregnant women). This will allow for nationally representative estimates at all levels at a point in time and will include the entire age span of enrolled children. It will also aid ACF with planning, training and technical assistance, management, and policy, which is particularly important given the recent implementation of the new Head Start Program Performance Standards and adoption of the Head Start Early Learning Outcomes Framework. We anticipate another information collection with a new cross-sectional sample of EHS programs in 2020 (Baby FACES 2020); however, we expect to focus on different research areas for that collection. Therefore, we will submit a separate request for the information collection for 2020.

Data collection activities for Baby FACES 2018 include a web-based survey of EHS program directors (140) and center directors (493), in-person survey interviews with teachers (798) and home visitors (599), telephone survey interviews with parents (2,310), and self-administered surveys about sampled children's development, which both parents (2,310) and staff (2,743)<sup>1</sup> will complete about sampled children. These are the actual responses we expect accounting for nonresponse. We will also conduct observations of classroom quality in 840 classrooms. Below we provide information about the sampling methods to be used in Baby FACES 2018. For information about sampling methods for Baby FACES 2009, see the approved information collection request under OMB number 0970-0354 (approved 10/21/2008). Baby FACES 2020 sampling methods will be similar to those described below for Baby FACES 2018; detailed plans will be provided in a future request.

### **Target population**

The target population for Baby FACES 2018 is a nationally representative sample of EHS programs, centers, home visitors, classrooms, and teachers, as well as the families, children, and pregnant women they serve.

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<sup>1</sup> We expect that 95 percent of staff (teachers and home visitors) with sampled and consented children will provide reports on children, meaning that 1,097 staff will complete an average of 2.5 reports each for a total of 2,743 children receiving reports overall.

### **Sampling frame and coverage of target population**

We plan to select a probability proportional to size (PPS) sample of EHS programs from a sample frame derived from the latest available Head Start Program Information Report (PIR), which includes information from all Head Start and EHS programs (grantees and delegate agencies). Before selecting the sample, we will exclude all Head Start-only programs (i.e., programs serving only preschool-aged children) as well as any EHS programs that are overseen by ACF regional offices XI (American Indian and Alaska Native) and XII (Migrant and Seasonal),<sup>2</sup> any programs that are under transitional management, any programs outside the 50 states and the District of Columbia, and any programs that do not directly provide services to children and families. According to the 2015-16 PIR, about 1200 EHS programs remain after these exclusions.

The first stage of sample selection is EHS programs. Within each program we will select a sample of centers and/or home visitors, depending on the type(s) of services the program provides. Within each center we will select a sample of classrooms (and their associated teachers), and a sample of children within classrooms. For each subsampled home visitor we will select a sample of pregnant women and children from their caseloads.

### **Design of the sample**

Baby FACES 2018 is a study using a cross-sectional sample design that will occur in spring 2018, following OMB approval. It includes a nationally representative sample of programs, centers, home visitors, classrooms, and teachers and the families, children, and pregnant women they serve, and will provide a comprehensive point-in-time snapshot of EHS programs, services, and the population served.

We will select the sample in a way that balances the desire for precise and unbiased estimates with the logistical realities of data collection. We will accomplish this using a complex sample design that incorporates multistage sampling, stratification, and unequal selection probabilities. We plan to select a sample of EHS programs with PPS from a sample frame derived from the latest available Head Start PIR, excluding the programs described above.

We will use program characteristics from the PIR as explicit and implicit stratification variables. In explicit stratification, the sample is allocated and selected separately within each stratum, allowing for more control over how the sample is distributed across important characteristics, which can include oversampling. The explicit stratification variables will be whether the program is an EHS-Child Care Partnership grantee; then among non-grantees, we will look at programs that are center-based only, home-based only, or provide both service options. In implicit stratification, the sampling frame is sorted by one or more additional important characteristics within explicit strata before selecting the sample, as a way of further enhancing the sample's representativeness. The implicit variables will be whether the program has majority Spanish-speaking enrollees, whether they are located in a metropolitan or non-metropolitan area, and the program's ACF region. Although we are not planning to use explicit stratification to oversample any type of program, we do plan to use it to ensure that the sample of

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<sup>2</sup> Separate studies of Migrant/Seasonal Head Start and American Indian/Alaskan Native Head Start programs are ongoing.

programs represents the most important characteristics in a way that is proportional to their distribution in the population. The way in which we will allocate the sample across explicit strata will attempt to maximize precision at the end of the multistage sampling process. We will then select a PPS sample of programs using a sequential sampling procedure in SAS developed by Chromy (1979). As with any PPS selection, we will appropriately account for programs that are so large relative to others in their stratum that they are selected with certainty. Later in this section, we discuss the measure of size we will use to allocate and select the program sample.

Baby FACES 2018 aims to sample 140 EHS programs. To help achieve this sampling goal, first we will select an augmented PPS sample of more than 300 programs. Second, we will form pairs of adjacent selections within strata (those with similar implicit stratification characteristics). Finally, we will randomly select one program from each pair to release initially, with the other member of the pair becoming its back-up. We will release the back-up only if the main release turns out to be ineligible (e.g., closed or in imminent danger of losing its funding) or refuses to participate. We will also select one or more extra pairs within each stratum, should any main pair yield no eligible and participating sampled programs. Any programs released into the sample initially or as a back-up will be properly accounted for in the weights and in the response rates.

As each sampled program is recruited into the study, we will obtain from them a list of all of their centers and home visitors, along with characteristics such as number of classrooms (for centers) and size of caseload and whether they provide services to pregnant women (for home visitors). Based on a set of test samples we expect 88 percent of programs to provide center-based services and 67 percent to provide home based (with 55 percent providing both). This will result in a sample of 140 programs including 123 programs offering center-based services and 94 programs offering home based. Not all programs will provide center-based services and not all will provide home visiting services, but we expect about 77 will provide both types of services. We will sample centers and home visitors on a rolling basis; we describe this process in the following several paragraphs.

To achieve desired precision of estimates at the center and classroom levels, we will sample an average of 4 centers per program with center-based services. However, we expect that about half of center-based programs have fewer than 4 centers, so we plan to sample more than 4 centers in other programs to achieve our target of 493. If a program has up to 4 centers, we will include all centers in the sample. Otherwise, we will select 4 or more centers with PPS, selecting centers with certainty if their size (number of classrooms per center) is large enough relative to the other centers. Within centers we will sample on average 1.7 classrooms (for a total of 840 classrooms).

Similarly, we expect that about two-thirds of the 140 EHS programs in our sample (94 programs) will have home-based services, and we are aiming for 630 sampled home visitors in all to achieve desired precision of estimates. To reach this target of 630 sampled home visitors, we will need to sample an average of 6 to 7 home visitors per program. However, we expect that about half of home-based programs have fewer than 6 to 7 home visitors, so we plan to sample more than 6 to 7 in other programs to achieve our target of 630. If a program has up to 6 to 7 home visitors, we will include all in the sample. Otherwise, we will select 6 to 7 or more home visitors with PPS, selecting them with certainty if their size (home visitor caseload) is large enough relative to the other home visitors. Within the sample of home visitors in each program,

we will randomly subsample half of the selected home visitors from which to sample children. We will sample children from each service type (center or home-based) by selecting 3 children per sampled classroom and subsampled home visitor.

The specific procedures for sampling at levels below the program level are described here. A few weeks before the first data collection visit, we will send a field enrollment specialist (FES) to each selected center to obtain a list of all classrooms in each sampled center and the age range of children in each classroom using the classroom/home visitor sampling form from EHS staff (Attachment 1). The FES will enter this information into a laptop sampling program. If a center has only one or two classrooms, the sampling program will include all classrooms in the sample; otherwise, it will select a systematic sample of two classrooms, implicitly stratified by whether the room is predominantly an infant or toddler classroom. A systematic sample is a sample in which one selects every  $n$ th element from a list after a random starting point. We expect this process will yield 840 center-based classrooms in the sample. Using the child roster form from EHS staff (Attachment 2) the FES will then obtain classroom rosters for each of the two sampled classrooms and enter that information into the laptop sampling program. The laptop sampling program will then select a systematic sample of three children per classroom (implicitly stratifying by date of birth); we expect that about two children per classroom will have parental consent and complete the data collection instruments. If we happen to sample more than one child from the same household in a given center, the laptop program will randomly subsample one to remain in the study sample to minimize burden on the family.

Around the same time, the FES will visit each program office for those sampled programs that provide home-based services. Using the classroom/home visitor sampling form from EHS staff (Attachment 1), he or she will obtain from the program a list of children and pregnant women to whom each subsampled home visitor provides services, along with their date of enrollment and either their date of birth (children) or due date (women). After the FES enters this information into the laptop sampling program, the program will select a systematic sample of three children and/or pregnant women per subsampled home visitor (implicitly stratifying by pregnant woman versus child, and by age within the child category). We expect that two children and/or pregnant women per home visitor will have study consent and complete all or most data collection instruments. If we happen to sample more than one child or pregnant woman from the same household, the laptop program will randomly subsample one to remain in the sample to minimize burden on the family.

### **Size of the sample and precision needed for key estimates**

**Sample size.** After sampling, the FES (in conjunction with EHS program staff) will obtain parental consent for all sampled children and from sampled pregnant women before the data collection visit. After accounting for the sibling subsampling, lack of consent, and instrument nonresponse, we expect to have 1,680 center-based children and 630 home-based children and pregnant women in the sample, for a total of 2,310 across all 140 EHS programs (Table B.1). We expect the sample will include 140 program directors (one per program), 493 center directors, 840 teachers (798 responding), and 630 home visitors (599 responding).

**Table B.1. Expected sample counts for Baby FACES 2018**

Sampling stage		All programs	Programs with only center-based services	Programs with both center- and home-based services	Programs with only home-based services
Programs	Total	140	46.2	77	16.8
Home visitors	Mean per program	NA	0	6.7	6.7
	Total	630	0	517	113
Subsampled home visitors for child sampling	Mean per program	NA	0	3.4	3.4
	Total	315	0	258.5	56.5
Centers	Mean per program	NA	4	4	0
	Total	493	185	308	0
Classrooms	Per center	NA	1.7	1.7	0
	Total	840	315	525	0
Participating home-based children/pregnant women	Per home visitor	NA	0	2	2
	Total	630	0	517	113
Participating center-based children	Per classroom	NA	2	2	0
	Total	1,680	630	1,050	0

**Precision needed for key estimates.** Baby FACES 2018 has a complex, multistage clustered sample design. Such a design has many advantages, but there is a cost in terms of the precision of estimates. Clustering and unequal weighting increase the variance of estimates, and this can be quantified in terms of the design effect.<sup>3</sup> Table B.2 shows the precision of estimates for each cross-section after accounting for expected design effects; Table B.3 shows the minimum detectable effect sizes for comparing subgroups (with approximated subgroup sizes).

In the tables, we make the following assumptions. We assume a type I error rate of 0.05 (two-sided) and power of 0.80. For estimates shown in the tables, we assume a design effect due to unequal weighting of 1.2, mostly due to nonresponse adjustment, assuming that our multistage PPS sample results in fairly even cumulative sampling weights for these estimates. Based on previous findings from similarly designed studies of Head Start (Aikens et al. 2012), we assume the following intraclass correlation coefficients (ICC) to estimate the design effect due to clustering:

- For estimates of classroom quality
  - ICC = 0.20 for between-program variation

<sup>3</sup> The design effect is the ratio of the variance of the estimate (properly accounting for the impact of the sample design on the variance) divided by the variance of the estimate one would have obtained from a simple random sample of the same size. For example, a design effect of 1.5 means that the complex sample design inflated the variance of a particular estimate by 50 percent, effectively reducing the sample size by one-third.



- ICC = 0.20 for between-center within-program variation
- For estimates of home visitors (or home visitors combined with classroom teachers)
  - ICC = 0.20 for between-program variation
- For estimates of home-based children (or home- and center-based children combined)
  - ICC = 0.05 for between-program variation
  - ICC = 0.05 for between-home visitor (or center) within-program variation
- For estimates of center-based children
  - ICC = 0.05 for between-program variation
  - ICC = 0.05 for between-center within-program variation
  - ICC = 0.05 for between-classroom within-center variation

**Table B.2. Precision of estimates and minimum detectable correlations**

	Sampled	Responding sample	Effective sample size	95 percent confidence intervals (half widths) for outcome proportion of 0.50	Minimum detectable correlations
Home visitors	630	599	232.7	.064	.184
Teachers and home visitors	1,470	1,397	416.4	.048	.137
All children	3,465	2,310	1,030.6	.031	.087
Home-based children	945	630	393.0	.049	.141
Subsampled home visitors with study children	315	299	169.5	.075	.215

In Table B.2, we can see that, under the Baby FACES 2018 sample design, we will be able to make percentage-based estimates of home visitors within plus or minus 6.4 percentage points with 95 percent certainty. For estimates of teachers plus home visitors, or of home-based children, we will be able to make percentage-based estimates within plus or minus 4.8 or 4.9 percentage points. For all children, we will be able to make estimates within plus or minus 3.1 percentage points.

**Table B.3. Minimum detectable effect sizes (between subgroups)**

	Subgroup 1		Subgroup 2		Minimum detectable effect
	Description	Proportion	Description	Proportion	
Home visitors	More than 5 years of experience	.70	5 or fewer years of experience	.30	.320
Teachers and home visitors	More than 5 years of experience	.70	5 or fewer years of experience	.30	.229
All children	Lower risk	.75	High risk	.25	.166
	Not DLL	.60	DLL	.40	.152
Home-based children	Lower risk	.75	High risk	.25	.291

Note: Effect sizes are in standard deviation-sized units.

DLL = dual language learner.

In Table B.3, we show some examples of the precision of various subgroup comparisons. For example, we can see that we will be able to detect underlying differences of .229 standard deviations between teachers and home visitors with more than 5 years of experience and teachers and home visitors with 5 or fewer years of experience, with 80 percent power. For all children, we will be able to detect underlying differences of .166 standard deviations between lower risk and higher risk children and underlying differences of .152 standard deviations between dual language learner (DLL) and non-DLL children.

**Weighting.** The purpose of analysis weights is to enable us to compute unbiased estimates based on sample survey responses from the study population. Weights take into account both the probability of selection into the sample and differential response patterns that may exist in the respondent sample. After data collection, we will construct weights at the program, center, home visitor, classroom/teacher, and child levels. We will know the selection probabilities for each stage of sampling from the original sample selection, and we will adjust them for any back-up sample releases. The inverse of the selection probability is the sampling weight. The nonresponse (nonparticipation) adjustments at each stage will attempt to mitigate the risk of nonresponse bias by adjusting the sampling weights for each participant or respondent to account for other similar sample members that did not participate or respond. We will do this through weighting class adjustments. In this technique, we will be essentially using the inverse of the response rate (or response propensity) to inflate the respondents' sampling weights to account for non-responding sample members with similar characteristics. Although this method is used to reduce bias, it will also increase the design effect due to unequal weighting, over and above the design effect from the complex sample design itself.

We will use the program weights as components of center- and home visitor-level weights, and the center weights as components of classroom-level weights.

### Expected response rate

We expect response rates of 100 percent for the program and center director surveys, 80 percent for the parent survey and the Parent Child Report, and at least 95 percent for data collection activities conducted during the visit week (see Section B3 for details on the basis for these expected response rate estimates). Table B.4 provides expected response rates and expected number of responses for each study instrument.

**Table B.4. Expected response rates and number of responses**

Data source	Number of consented sample members	Expected response rate (percentage)	Expected number of responses
1. Parent survey	2,887	80	2,310
2. Parent Child Report	2,887	80	2,310
3. Staff survey (Teacher survey and Home Visitor survey)	1,470 (840 classroom teachers, and 630 home visitors)	95	1,397
4. Staff Child Report	1,155	95	2,743 (each of the 1,097 respondents will report on 2.5 children on average)
5. Program director survey	140	100	140
6. Center director survey	493	100	493

Note: We have assumed that 33 percent of the programs have centers only, 12 percent have home visiting only, and 55 percent have both centers and home visitors. We will be selecting an average of 4 centers per program and 2 classrooms per center. This yields a total of 840 classrooms. For home visitors, we will select a total of 6.7 home visitors per program for a total of 630, but will subsample 3 per program for sampling families.

### Expected item nonresponse rate for critical questions

This data collection does not contain any especially critical questions that would require follow-up if missing. Furthermore, based on our experience with the previous round of Baby FACES, we expect a very low item nonresponse rate (5 percent or less) in general. Although some of the more sensitive questions, such as those concerning race, income, and depression, may garner higher item nonresponse, none of these is critical.

## B2. Procedures for Collection of Information

Baby FACES 2018 will collect data from EHS parents and several sources among EHS staff (program directors, on-site coordinators, center directors, teachers, and home visitors). Many data collection features are the same or build on procedures that proved successful for Baby FACES 2009 with enhancements to increase efficiency and lower costs. We will introduce the role of the Field Enrollment Specialist (FES), a field staff member who will conduct sampling of home visitors, classroom, and children/families on site. All instruments were pretested and revised as necessary to ensure that items were behaving as expected and were of the targeted length. Table B.5 lists the instruments, sample size, and data collection mode. We will use computer-assisted telephone interviews for parent surveys, as these have been successful in the past, and studies of similar populations have observed comparatively low proportions of

responses to web-based surveys. We will similarly provide a paper copy of the Parent Child Report to parents by mail ahead of the data collection visit and will follow up with parents who do not respond by the data collection week. We will conduct surveys with teachers and home visitors in person, as this method resulted in high response rates in Baby FACES 2009 and is efficient because field staff are already on site. To make it more convenient for staff to complete forms on multiple study children, we will create a web-based version of the Staff Child Reports, with an option for a paper-and-pencil version if preferred. Finally, we will create web-based survey instruments for the program and center directors because we expect they will complete the surveys before the visit (while still allowing for the possibility of in-person follow-up by field staff for program and center directors who do not complete the web version). Appendix G shows screen shots of the web surveys.

Program recruitment will begin upon receipt of OMB clearance, expected by October 1, 2017. Field data collection will last 14 weeks, beginning in February 2018. A member of the study team, in conjunction with the EHS program's on-site coordinator (a designated EHS program staff member who will work with the study team to recruit teachers and families and help schedule site visits), will schedule the data collection week based on the program's availability. The study team will schedule an average of 11 site visits each week. Site visits to programs with centers will average four days, whereas visits to home visiting-only programs will average two days.

Below, we outline the procedures for each of the data collection instruments (and anticipated marginal response rates). The instruments used in Baby FACES 2018 reflect the conceptual framework and research questions for this round (see Section A2 in Supporting Statement Part A). We drew some items and measures from Baby FACES 2009 and other similar surveys; we also developed some new items and measures when needed. The survey instruments and forms (Attachments 1-9) are annotated to identify sources of questions from existing studies as well as questions we developed for this study. The supplemental materials—advance letters, invitations, and reminders—are similar to those used in previous rounds but have been modified based on changes to the study design. We include these materials in the format respondents will receive them in Appendix E. We will also use a brochure (Appendix F) explaining the study to recruit programs and inform participants. The current information collection request covers spring 2018 instruments only.

**Table B.5. Instruments and data collection mode**

Instrument	Respondents	Data collection mode
1. Classroom/ home visitor sampling form (from EHS staff)	587	Computer-assisted data entry
2. Child roster form (from EHS staff)	587	Computer-assisted data entry
3. Parent consent form	2,887	Paper and pencil
4. Parent survey	2,310	Computer-assisted telephone survey
5. Parent Child Report	2,310	Paper and pencil
6. Staff survey (Teacher survey and Home Visitor survey)	1,397	In person
7. Staff Child Report	2,743 <sup>a</sup>	Web-based or paper and pencil
8. Program director survey	140	Web-based
9. Center director survey	493	Web-based

Note: the table assumes total numbers of respondents, taking into account expected response rates.

<sup>a</sup> Refers to the actual number of Staff Child Reports. Each of 1,097 responding staff will complete 2.5 reports on average.

- Classroom/home visitor sampling form** (from EHS staff; Attachment 1). The processes for selecting home visitors and classrooms are similar; however, home visitors are selected at the program level and classrooms at the center level. To select home visitors, the FES will request a list of all EHS-funded home visitors (if applicable) from EHS staff (typically the on-site coordinator) upon arrival at the program. EHS staff may provide this information in the format most appropriate to the program's record keeping system. The FES will separately enter home visitor information into a tablet computer. The web-based sampling program will draw a sample of home visitors as described in Section B1, including a sample of six to seven home visitors per program to complete the staff survey (Attachment 6b) and, from within that group, a sub-sample of three per program from whom we will sample children and/or pregnant women on their caseloads (described below). To select classrooms, upon arrival at a Head Start center, the FES will request a list of all EHS-funded classroom from EHS staff. A web-based sampling program will then draw a sample of classrooms (for programs offering the center-based option) as described in Section B1.
- Child roster form** (from EHS staff; Attachment 2). For each selected classroom, EHS staff (typically the on-site coordinator) will provide the names and dates of birth for all EHS enrolled children. Likewise, for each of the home visitors in the selected subsample (described above), EHS staff will provide the names and dates of birth (or due dates) of each child/pregnant woman in the home visitors' case load. EHS staff may provide this information in the format most appropriate to the program's record keeping system. The FES will use a tablet computer to enter this information into the web-based sampling program. The sampling program will select a systematic sample of three children/pregnant women per classroom and per home visitor (implicitly stratified by date of birth to ensure we include a wide range of ages in the sample). If any of the sampled children are siblings or otherwise from the same household, we will use the program to randomly select one of them to remain in the sample.

- **Parent consent form** (Attachment 3). After sampling, the FES (in conjunction with the on-site coordinator) will attempt to obtain parental consent for all sampled children and consent from sampled pregnant women before the data collection visit. We expect about 83 percent of parents will consent to the study. The consent form will be available in English and Spanish.
- **Parent survey** (Attachment 4). On average, we expect the parent survey will last 30 minutes. Parents will complete the computer assisted telephone interview with a trained interviewer. Trained telephone interviewers will administer the parent survey after obtaining consent, about one or two weeks before the on-site data collection week. Data collection for the parent survey will continue throughout the data collection period until we achieve a response rate of 80 percent. Overall, after accounting for both lack of consent and non-response, we expect to have two consented, responding children per classroom and two consented, responding children or pregnant women per home visitor. Respondents may choose to complete the survey in English or Spanish.
- **Parent Child Report** (Attachment 5). On average, each Parent Child Report will take 15 minutes to complete. We will mail hard copies of the instrument to parents one week before the scheduled visit to their EHS program. During the data collection week, on-site data collectors will collect completed instruments and distribute extra copies as necessary. They will also remind parents (either in person or on the phone) to complete the instrument and return it (to the on-site data collectors). The Parent Child Report will be available in both English and Spanish and the version mailed to the parents will be based on the language indicated on the signed consent form. In addition, there are four versions of the Parent Child Report based on the age of the child (younger than 8 months, 8 to 16 months, 17 to 30 months, and 31 months and older). We will mail the correct age version based on the date of birth of the child. We anticipate a response rate of 80 percent.
- **Staff (Teacher/Home Visitor) survey** (Attachments 6a and 6b). We expect each staff survey will take approximately 30 minutes to complete. Trained data collectors will conduct the Teacher and Home Visitor surveys in person using paper and pencil during the on-site data collection week. We will administer the staff survey by telephone interview to any staff who could not complete the surveys in-person with our data collectors. We anticipate a response rate of 95 percent for these surveys.
- **Staff Child Report** (Attachments 7a and 7b). We will ask teachers and home visitors to complete a Staff Child Report for each consented child/pregnant woman in their classroom or caseload. Hard-copy forms, along with instructions for staff to complete the web version of the forms will be distributed during the on-site data collection week. We expect that each Staff Child Report will take 15 minutes to complete. All Staff Child Reports will be in English. We will offer four versions of the form based on the age of the child (younger than 8 months, 8 to 16 months, 17 to 30 months, and 31 months and older). We will offer a fifth version for home visitors to complete about sampled pregnant women on their caseloads. We anticipate a 95 percent response rate for the Staff Child Reports.
- **Program director survey** (Attachment 8). We expect that each program director survey will take 30 minutes to complete. One week before the scheduled visit to their EHS program, we will send program directors a link for completing the survey online. During the on-site data collection week, trained data collectors will follow up in person with program

directors who have not completed the survey online and administer the survey using a paper form. We anticipate a 100 percent response rate for program director surveys, with 50 percent completed by web and 50 percent completed in person.

- **Center director survey** (Attachment 9). We expect that each center director survey will take 20 minutes to complete. One week before the scheduled visit to their EHS program, we will send center directors a link for completing the survey online. During the on-site data collection week, trained data collectors will follow up in person with center directors who have not completed the survey online and administer the survey using a paper form. We anticipate a 100 percent response rate for center director surveys, with 50 percent completed by web and 50 percent in person.

### B3. Methods to Maximize Response Rates and Deal with Nonresponse

#### Expected Response Rates

As described in Sections B1 and B2, we expect high response rates for all respondents: 100 percent for the program and center director surveys, 80 percent for the parent survey and the Parent Child Reports, and at least 95 percent for the staff surveys, Staff Child Reports, and classroom observations conducted during the visit week (see Table B.4). These expected response rates are based on those achieved in prior rounds of Baby FACES 2009 data collection, with a similar population, using similar modes and incentive levels (Vogel et al. 2015). Unweighted response rates for each wave of Baby FACES 2009 by cohort are shown in Table B.6.

**Table B.6. Baby FACES 2009 annual response rates, by cohort**

Instrument (mode)	2009 percentage (number completed)			2010 percentage (number completed)			2011 percentage (number completed)			2012 percentage (number completed)
	Newborn cohort	1-year old cohort	Both	Newborn cohort	1-year old cohort	Both	Newborn cohort	1-year old cohort	Both	Newborn cohort
Program director interview (telephone interview)			100 (89)			100 (89)			100 (89)	Not administered
Parent Interview (telephone interview)	90.2 (175)	91.9 (719)	91.6 (894)	80.0 (108)	79.1 (475)	79.3 (583)	87.5 (84)	77.9 (361)	79.6 (445)	72.6 (61)
Parent SAQ (paper and pencil)	--	--	--	--	89.5 (537)	--	90.6 (87)	85.1 (394)	86.0 (481)	83.3 (70)
Teacher Interview (in-person interview)	--	--	93.1 (229)	--	--	98.9 (267)	--	--	98.7 (232)	100 (44)
Home Visitor Interview (in-person interview)	--	--	96.7 (323)	--	--	97.0 (225)	--	--	99.4 (174)	100 (29)
Staff Child Report (paper and pencil)	95.3 (185)	98.1 (748)	95.5 (933)	94.8 (128)	95.8 (575)	95.6 (703)	96.6 (93)	96.1 (445)	96.2 (538)	97.6 (82)
CLASS-T (observation)	--	--	--	--	98.7 (220)	--	--	--	99.1 (231)	95.5 (42)

Note: Center directors were not part of Baby FACES 2009.

SAQ = Self-Administered Questionnaire; CLASS-T = Classroom Assessment Scoring System, Toddler version.

These response rates are at or above those that OMB recommends to minimize nonresponse bias, and we believe they will be more than adequate to address the research questions.

### **Dealing with Nonresponse and Nonresponse Bias**

On most survey instruments, past experience in Baby FACES 2009 suggests we can expect very high response rates (particularly for those from EHS staff—program and center directors and teachers and home visitors) and very low item nonresponse. Because of the high response rates in the past we did not conduct a nonresponse bias analysis due to the low risk for such bias; however, the weights did take into account any differential response patterns across children by program type (based on service type and program size). Adjusting weights by other characteristics was limited by the lack of child-level data elements from the sample frame available for both responding and nonresponding sample members. Our currently proposed approach to weighting is similar to what we have used in the past and, with some enhancements in survey operations, we believe we will maintain or increase response rates and limit differential response. In particular, we plan to implement web versions of several surveys, which will make completing them easier for respondents. We will use in-person follow-up when data collection staff are on site for those who have not responded or who have not completed their surveys. Finally, we will provide \$250 to thank programs for participating in the study. This is to encourage participation across the program, centers, and staff, and the program director can use the \$250 to support the program at his or her discretion. We expect that high participation rates and weighting procedures will reduce the risk for nonresponse bias.

**Parent surveys and Parent Child Reports.** We have attempted to make the parent survey and Parent Child Report even easier to complete than in Baby FACES 2009 by making them considerably shorter for Baby FACES 2018. The parent survey in Baby FACES 2009 was 30 minutes long with a 27-minute self-administered questionnaire (the analogue to the Parent Child Report) that parents completed during a one-hour in-home child assessment. Now, the Parent Child Report is 15 minutes long and there is no in-home assessment component. We are proposing to provide gifts of appreciation linked to completing each piece (\$20 for the survey and \$5 for the Parent Child Report); we believe this is necessary to achieve desired response rates and reduce differential response by respondent characteristics that may introduce bias (see Table A.3 and discussion of literature that finds small incentives decrease nonresponse bias in Supporting Statement Part A). We achieved high parent response rates in the longitudinal follow-up in Baby FACES 2009 even with longer instruments using a similar incentive structure (see Table B.6), and we anticipate similar response rates in Baby FACES 2018.

**Staff surveys (Teacher surveys and Home Visitor surveys).** We plan to employ procedures that are similar to those from Baby FACES 2009 that resulted in response rates of 93 percent or higher (in some cases 100 percent; see Tables A.3 and B.6). We believe that these very high rates of response reduce the potential for nonresponse bias. On-site data collection staff will arrange for times to administer the surveys in person during the data collection week. In the past, this resulted in high response rates and low item nonresponse. To further encourage participation, we propose to give a children's book (approximately \$10 value) to each teacher or home visitor who completes a survey.



**Staff Child Reports.** These are brief reports about the children and families who are part of the study and served by each staff member. We have implemented a web option in Baby FACES 2018 which we believe will facilitate completion by staff. We will also use in-person follow-up to collect these reports while data collection staff are on site. In Baby FACES 2009 we achieved response rates of 95 percent or higher using in-person follow up and a small gift for each completed Staff Child Report (\$5), which we believe is important to continue in this round to maintain high response rates.

**Program director surveys.** In Baby FACES 2009 we achieved 100 percent response to program director surveys, and thus no nonresponse bias. We hope to continue achieving these high response rates and are planning to implement a web version for the first time. The web version will make it easier for respondents to complete the survey at their convenience. We have also shortened the surveys for program directors in Baby FACES 2018 compared to the past, which we believe will also help reduce nonresponse and risk of bias. We propose providing \$250 to programs<sup>4</sup> to reflect our appreciation for the program's overall participation in the study (e.g., helping to coordinate visits by field staff, and obtain parental consent). We also believe it will help to establish a strong relationship with the programs and encourage their participation in 2020.

**Center director surveys.** Center director surveys are new in Baby FACES 2018; we expect that their availability on the web will produce high response rates, similar to those for the program director survey.

**Nonresponse weights.** As described in Section A16 of Supporting Statement Part A, as well as Section B1 above, we will produce analysis weights for surveys and other data collection activities that account for selection probabilities and differential nonresponse patterns, even when response rates are high. We will construct these weights in a way that will mitigate the risk for nonresponse bias (using the limited number of data elements that we have for both responding and nonresponding sample members, most likely program-level characteristics). Should response rates fall below 80 percent, we will conduct a nonresponse bias analysis, in accordance with OMB guidelines.

### **Maximizing Response Rates**

Past research studies of EHS and similar programs have demonstrated an established, successful record of gaining program cooperation and obtaining high response rates with EHS staff and parents. To achieve high response rates, we will continue to use the procedures that worked well on Baby FACES 2009, such as multimodal approaches (often with in-person follow-up), email as well as hard-copy reminders, and gifts of appreciation.

These approaches, most of which we have used in prior rounds of Baby FACES (and FACES), will help ensure a high level of participation. We expect that, using these approaches, we can achieve response rates of 80 percent or higher for each data collection activity. We discussed expected response rates for each activity in Section B1 and listed response rates for similar activities in Baby FACES 2009 (see Table B.6).

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<sup>4</sup> The \$250 will be provided to program directors for the benefit of the program (not for the directors' personal use).

Obtaining the high response rate we expect to attain makes the possibility of nonresponse bias less likely, which in turn makes our conclusions more generalizable to the EHS population. We will calculate both unweighted and weighted, as well as marginal and cumulative, response rates at each stage of sampling and data collection. Following the American Association for Public Opinion Research (AAPOR) industry standard for calculating response rates, the numerator of each response rate will include the number of eligible completed cases.

To maximize response rates for this information collection, we will take the following steps:

- **Recruiting programs and centers.** After sampling, we will contact programs and provide a full-color brochure and brief study description to introduce them to the study (Appendix E). We will use the same approach used in Baby FACES 2009 by assigning a “Baby FACES liaison” to recruit and be the point of contact for each program. The Baby FACES liaison will be a specific member of the Mathematica study team. This process worked well, and Baby FACES 2009 achieved a 94 percent program consent rate. The Baby FACES liaison will work with the program director to identify an on-site coordinator to assist with contacting selected centers and informing them of the study, obtaining enrollment lists, and scheduling the on-site data collection visit. Two to three weeks before the on-site visit, the Baby FACES liaison will also send center directors a letter informing them of the study.
- **Advance notification for the web-based and self-administered surveys.** Program and center directors will receive an advance email notification inviting them to take part in the study (see materials in Appendix E). The advance email includes a brief overview of the study purpose, a description of the data collection activity in which we are asking directors to participate, and an estimate of the amount of time required to complete the activity. It will also include information needed to complete the web-survey (such as log-in credentials). Respondents will also receive a number they can call should they have any questions about their participation in the study. Approximately one week before the scheduled on-site data collection week, we will send teachers, home visitors, and parents the Staff Child Reports and Parent Child Reports, respectively. The advance notification to teachers and home visitors will include instructions to access the Staff Child Reports online. We will request that participants complete these before the on-site visit week and give any completed hard copies to the study team during the on-site visit.
- **Reminder notifications.** Over the course of the data collection period, we will send up to six email reminders to program and center directors who are invited to complete the survey; we will also make up to two reminder calls to nonresponders. We will make the first call one week before our scheduled visit, asking directors if we could conduct the survey as an in-person interview during our on-site data collection week. We will make a second reminder call after the on-site data collection week to anyone who did not complete the survey either online or in person. We will also make reminder calls regarding the parent surveys. Finally, on-site data collectors will remind staff and parents to complete the surveys as well as Staff Child Reports or Parent Child Reports and will have additional copies on hand.

- **Trained and experienced data collection staff.** The Baby FACES liaison assigned to the program will conduct reminder calls to program and center directors. All liaisons will be trained members of the study team, and many have significant experience from similar studies. All staff assigned to the study will participate in extensive project-specific training to ensure they are ready to respond effectively to respondents' questions and conduct the survey interview by phone if requested. The training will also focus on developing skills for securing respondents' cooperation as well as averting and converting refusals.
- **Flexibility in language of administration.** Spanish versions of the parent survey and the Parent Child Report will be available to Spanish-speaking respondents. During telephone contact, interviewers will identify Spanish-speaking respondents and connect them to speak with a certified Spanish-language interviewer. Mathematica employs staff who have experience conducting interviews in Spanish.
- **Incorporating in-person administration into the study design.** We expect to administer up to approximately half of the web-based program and center director surveys in person during our on-site visit week. For the Staff Child Reports, we will distribute and collect the hard-copy self-administered versions of the surveys to any teacher or home visitor who has not completed the survey online.
- **Gifts of appreciation.** As described in Section A9 of Supporting Statement Part A, we plan to offer respondents a gift of appreciation for responding to several data collection activities.

#### **B4. Tests of Procedures or Methods to be Undertaken**

Many of the scales and items in the proposed parent survey, staff survey, Staff Child Report, Parent Child Report, and program director survey have been successfully administered in Baby FACES 2009. Measures new to Baby FACES 2018, including those in the program director and center director surveys, were selected in part because they had been validated and shown to have good psychometric properties with populations similar to the Baby FACES sample. The study team has also developed new items for measuring constructs for which existing measures are not currently available. These items have drawn ideas for phrasing and language from prior research on EHS and child care. The survey instruments and forms (Attachments 1-9) are annotated to identify sources of questions from existing studies as well as questions we developed for this study. In addition, in winter 2017, we conducted pretests with parents, teachers, home visitors, program directors, and center directors using a variety of modes: in-person, on the telephone, as well as self-administered. We conducted a debrief after each pretest to (1) ensure that questions were understandable, used language familiar to respondents, and were consistent with the concepts they aimed to measure; (2) identify typical instrumentation problems such as question wording and incomplete or inappropriate response categories; (3) measure the response burden; and (4) confirm there were no unforeseen difficulties in administering the instrument. Instruments were revised as needed after the pretests. Table B.7 provides the type of respondent, number of pretests conducted, and the mode of the pretest. The same question was not asked of more than 9 people.

**Table B.7. Baby FACES 2018 pretests**

Instrument	Pretests completed	Mode
1. Classroom/ home visitor sampling form (from EHS staff)	NA	Not applicable
2. Child roster form (from EHS staff)	NA	Not applicable
3. Parent survey	3	Telephone
4. Parent Child Report	5	Self-administered
5. Staff survey (Teacher)	3 1	In person Telephone
6. Staff survey (Home Visitor)	4	Telephone
7. Staff Child Report (Teacher)	4	Self-administered
8. Staff Child Report (Home Visitor)	4	Self-administered
9. Program director survey	4 2	Telephone Self-administered
10. Center director survey	4	Telephone

### **B5. Individual(s) Consulted on Statistical Aspects and Individuals Collecting and/or Analyzing Data**

Mathematica Policy Research and consultants Dr. Margaret Burchinal of the Frank Porter Graham Child Development Center at the University of North Carolina-Chapel Hill, Dr. Jon Korfmacher of the Erikson Institute, and Dr. Virginia Marchman of Stanford University are conducting this project under contract number HHSP233201500035I. Mathematica developed the plans for statistical analyses for this study. To complement the study team's knowledge and experience, we also consulted with a technical working group of outside experts, as described in Section A8 of Supporting Statement Part A.

The following individuals at ACF and Mathematica are leading the study team:

Amy Madigan, Ph.D. Project Officer Office of Planning, Research and Evaluation	Amanda Clincy, Ph.D. Social Science Research Analyst Office of Planning, Research and Evaluation
Nina Hetzner, Ph.D. Contract Social Science Research Analyst Business Strategy Consultants	Jenessa Malin, Ph.D. SRCD Policy Fellow Office of Planning, Research and Evaluation
Cheri Vogel, Ph.D. Project Director Mathematica Policy Research	Kimberly Boller, Ph.D. Co-principal Investigator Mathematica Policy Research
Yange Xue, Ph.D. Co-principal Investigator Mathematica Policy Research	Laura Kalb, B.A. Survey Director Mathematica Policy Research
Harshini Shah, Ph.D. Deputy Survey Director Mathematica Policy Research	Eileen Bandel, Ph.D. Measurement Task Lead Mathematica Policy Research
Barbara Carlson, M.A. Senior Statistician Mathematica Policy Research	

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