

Attachment A
Invitation
Child HCAHPS Narrative Elicitation Pilot Test

STUDY OF EXPERIENCES WITH HOSPITALS FOR CHILD CARE

It is standard practice for Ipsos to send email invitations to KnowledgePanel participants. Panelists expect this, are familiar with this process, and then log onto a web portal, where they can access the survey. The study invitation below is a short statement for the email invitation, and the study description below is a brief description to be displayed on the web portal.

Study Invitation (to be included in an invitation email):

This is a study of parents' experiences with hospitals where their children have received care. The study is being conducted by researchers at RAND and Yale University.

Study Description (to be used on the KnowledgePanel web portal):

The study has two stages. In the first stage, you will be asked to recall a recent experience where your child received hospital care. You will be asked a series of questions about those experiences, as well as asked to describe the experience in your own words. The survey should take you about 15 minutes to complete.

We might also follow up with you to participate in the second stage of the study. If so, we will call you about two to three weeks later, for a longer interview about these same experiences. The interviews typically take an hour to complete.