Safety Program for Perinatal Care II – Demonstration Project

Interview Guide: Tier I Trainees/Hemorrhage Toolkit -- Pilot Phase

Introduction

Thank you for agreeing to participate in this interview to discuss your experience with the Safety Program for Perinatal Care (SPPC-II) Toolkit for obstetric hemorrhage. We are interested in your opinions on the training e-modules included in this toolkit so that we improve the materials for future trainees. Therefore, there are no right or wrong answers.

Before we get started, I would like to share a couple of guidelines for the interview. With your approval, this interview will be tape recorded for note taking purposes and to ensure that we capture all your feedback. We will interview more of your colleagues in this unit. To ensure confidentiality, during the interview, please avoid using the names of others working in this unit; also, after the interview, please do not discuss its content or your answers with anyone else.

Do you have any questions?

Questions

1. To get started, I would like to ask you to state your current position and how long you have worked in this hospital.
2. How many years of experience in obstetric practice do you have? PROMPT: At this hospital and all other places where you worked.
3. Prior to the SPPC-II training, did you receive other training in teamwork and communication aspects, for example, TeamSTEPPS training? If so, when?
4. Before you completed the SPPC-II training e-modules, did you have any experience with internet-based trainings, for example AIM training modules?

Now I would like to talk about your experience with the SPPC-II training e-modules for obstetric hemorrhage.

5. Did you find it difficult to access the training e-modules? If so, in what way?
6. How many e-modules did you complete?
7. Did you complete these in one or multiple sessions?
8. On average, how long did it take you to complete one e-module?
9. Where did you complete the majority of the e-modules? PROMPT: at home, hospital, elsewhere; on personal or other computer; during day/night.
10. Did you find the language used in the e-modules easy to understand? Was there any information that was presented in a confusing way?
11. Sometimes if you already know the information being presented or you are pressed for time, you may skip some of the information on the module slides. Did you skip any of the information on the slides? If so, why?
12. How did you find the proposed sequence of the training e-modules?
13. What knowledge did you gain through the e-module training?
14. Overall, did you find the information on teamwork and communication tools and strategies in our SPPC-II toolkit useful for your clinical practice? In what way?

a) → If prior experience with TeamSTEPPS: Compared to your previous TeamSTEPPS training(s), were the SPPC-II training e-modules applied to a specific obstetric scenario more useful to you?

15. Do you think that you would benefit from using as reference or even re-taking one or more of the SPPC-II training e-modules at any time in the future? If so, what e-module(s) would you like to re-take? Would you aim to complete the modules in the same conditions as the first time? [PROMPT previously stated conditions]

16. Do you think that you would benefit from attending brief, in-person training or simulation sessions to facilitate your practicing the teamwork and communication tools and strategies you learned from the SPPC-II training e-modules? How do you see these being organized?

17. Since completing the first e-module online, have you used any of the tools and strategies presented in your practice? If so, which of them have you used?

Let's now discuss **two** of the training e-modules you completed [SHOW HARD-COPY SLIDES AND ALLOW RESPONDENT TO CONSULT THESE DURING THIS PART OF THE INTERVIEW]. We are interested in your recommendations for changes such as additions, deletions, rephrasing that will make the materials easier to use and more useful for frontline staff in obstetrics.

18. Now, I would like you to think about the **Introduction e-module & clinical scenario** e-module.
    a) Was the information clearly presented?
    b) Was the clinical scenario clearly described?
    c) Did the module take too long to complete?
    d) What changes would you recommend to improve this e-module?

19. Now, I would like you to think about the **Call out & Check back** e-module.
    a) Was the information regarding what Call out & Check back are clearly presented?
    b) Was the information about who needs to be involved in Call out & Check backs clearly presented?
    c) Was the information regarding how and when to use these when implementing the AIM hemorrhage bundle clearly presented?
    d) Were the demonstration videos relevant and useful?
    e) Was the accompanying clinical scenario well integrated in the e-module?
    e) What changes would you recommend to improve this e-module?

20. Now, I would like you to think about the **SBAR** e-module
    a) Was the information regarding what SBAR is and who needs to be involved in its use in clinical practice clearly presented?
    b) Was the information regarding how and when to use SBAR when implementing the AIM hemorrhage bundle clearly presented?
    c) Was the demonstration video relevant and useful?
    d) Was the accompanying clinical scenario well integrated in the e-module?
    e) What changes would you recommend to improve this e-module?

21. Now, I would like you to think about the **Handoffs** e-module.
    a) Was the information regarding what handoffs are and who needs to be involved in their use in clinical practice clearly presented?
    b) Was the information regarding how and when to use these when implementing the AIM hemorrhage bundle clearly presented?
    c) Was the demonstration video "I pass the baton" relevant and useful?
    d) Was the accompanying clinical scenario well integrated in the e-module?

    e) What changes would you recommend to improve this e-module?

22. Now, I would like you to think about the **Two-challenge Rule** e-module.
    a) Was the information regarding what this is and who needs to be involved in its use in clinical practice clearly presented?
    b) Was the information regarding how and when to use this when implementing the AIM hemorrhage bundle clearly presented?
    c) Was the accompanying clinical scenario well integrated in the e-module?
    d) What changes would you recommend to improve this e-module?

23. Now, I would like you to think about the **Briefs and Huddles** e-module.
    a) Was the information regarding what these are and who needs to be involved in their use in clinical practice clearly presented?
    b) Was the information regarding how and when to use these when implementing the AIM hemorrhage bundle clearly presented?
    c) Was the accompanying clinical scenario well integrated in the e-module?
    d) What changes would you recommend to improve this e-module?

24. Now, I would like you to think about the **Debriefs** e-module.
    a) Was the information regarding what these are and who needs to be involved in their use in clinical practice clearly presented?
    b) Was the information regarding how and when to use these when implementing the AIM hemorrhage bundle clearly presented?
    c) Was the demonstration video relevant and useful?
    d) Was the accompanying clinical scenario well integrated in the e-module?
    e) What changes would you recommend to improve this e-module?

25. Now, I would like you to think about the **DESCR Script** e-module.
    a) Was the information regarding what this is and who needs to be involved in its use in clinical practice clearly presented?
    b) Was the information regarding how and when to use these when implementing the AIM hemorrhage bundle clearly presented?
    c) Was the accompanying clinical scenario well integrated in the e-module?
    d) What changes would you recommend to improve this e-module?

26. Are there any additional recommendations that you would propose to improve the content or the experience of other trainees using the SPPC-II training e-modules?

Thank you for your time.

Safety Program for Perinatal Care II – Demonstration Project

Interview Guide: Tier I Trainees/Severe Hypertension Toolkit -- Pilot Phase

Introduction

Thank you for agreeing to participate in this interview to discuss your experience with the Safety Program for Perinatal Care (SPPC-II) Toolkit for severe hypertension. We are interested in your opinions on the training e-modules included in this toolkit so that we improve the materials for future trainees. Therefore, there are no right or wrong answers.

Before we get started, I would like to share a couple of guidelines for the interview. With your approval, this interview will be tape recorded for note taking purposes and to ensure that we capture all your feedback. We will interview more of your colleagues in this unit. To ensure confidentiality, during the interview, please avoid using the names of others working in this unit; also, after the interview, please do not discuss its content or your answers with anyone else.

Do you have any questions?

Questions

1. To get started, I would like to ask you to state your current position and how long you have worked in this hospital.
2. How many years of experience in obstetric practice do you have? PROMPT: At this hospital and all other places where you worked.
3. Prior to the SPPC-II training, did you receive other training in teamwork and communication aspects, for example, TeamSTEPPS training? If so, when?
4. Before you completed the SPPC-II training e-modules, did you have any experience with internet-based trainings, for example AIM training modules?

Now I would like to talk about your experience with the SPPC-II training e-modules for severe hypertension.

5. Did you find it difficult to access the training e-modules? If so, in what way?
6. How many e-modules did you complete?
7. Did you complete these in one or multiple sessions?
8. On average, how long did it take you to complete one e-module?
9. Where did you complete the majority of the e-modules? PROMPT: at home, hospital, elsewhere; on personal or other computer; during day/night.
10. Did you find the language used in the e-modules easy to understand? Was there any information that was presented in a confusing way?
11. Sometimes if you already know the information being presented or you are pressed for time, you may skip some of the information on the module slides. Did you skip any of the information on the slides? If so, why?
12. How did you find the proposed sequence of the training e-modules?
13. What knowledge did you gain through the e-module training?

14. Overall, did you find the information on teamwork and communication tools and strategies in our SPPC-II toolkit useful for your clinical practice? In what way?
    a) → If prior experience with TeamSTEPPS: Compared to your previous TeamSTEPPS training(s), were the SPPC-II training e-modules applied to a specific obstetric scenario more useful to you?
15. Do you think that you would benefit from using as reference or even re-taking one or more of the SPPC-II training e-modules at any time in the future? If so, what e-module(s) would you like to re-take? Would you aim to complete the modules in the same conditions as the first time? [PROMPT previously stated conditions]
16. Do you think that you would benefit from attending brief, in-person training or simulation sessions to facilitate your practicing the teamwork and communication tools and strategies you learned from the SPPC-II training e-modules? How do you see these being organized?
17. Since completing the first e-module online, have you used any of the tools and strategies presented in your practice? If so, which of them have you used?

Let's now discuss **two** of the training e-modules you completed [SHOW HARD-COPY SLIDES AND ALLOW RESPONDENT TO CONSULT THESE DURING THIS PART OF THE INTERVIEW]. We are interested in your recommendations for changes such as additions, deletions, rephrasing that will make the materials easier to use and more useful for frontline staff in obstetrics.

18. Now, I would like you to think about the **Introduction e-module & clinical scenario** e-module.
    a) Was the information clearly presented?
    b) Was the clinical scenario clearly described?
    c) Did the module take too long to complete?
    d) What changes would you recommend to improve this e-module?

19. Now, I would like you to think about the **Call out & Check back** e-module.
    a) Was the information regarding what Call out & Check back are clearly presented?
    b) Was the information about who needs to be involved in Call out & Check backs clearly presented?
    c) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?
    d) Were the demonstration videos relevant and useful?
    e) Was the accompanying clinical scenario well integrated in the e-module?
    e) What changes would you recommend to improve this e-module?

20. Now, I would like you to think about the **SBAR** e-module
    a) Was the information regarding what SBAR is and who needs to be involved in its use in clinical practice clearly presented?
    b) Was the information regarding how and when to use SBAR when implementing the AIM severe hypertension bundle clearly presented?
    c) Was the demonstration video relevant and useful?
    d) Was the accompanying clinical scenario well integrated in the e-module?
    e) What changes would you recommend to improve this e-module?

21. Now, I would like you to think about the **Handoffs** e-module.
    a) Was the information regarding what handoffs are and who needs to be involved in their use in clinical practice clearly presented?

   b) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?
   c) Was the demonstration video "I pass the baton" relevant and useful?
   d) Was the accompanying clinical scenario well integrated in the e-module?
   e) What changes would you recommend to improve this e-module?

22. Now, I would like you to think about the **Two-challenge Rule** e-module.
   a) Was the information regarding what this is and who needs to be involved in its use in clinical practice clearly presented?
   b) Was the information regarding how and when to use this when implementing the AIM severe hypertension bundle clearly presented?
   c) Was the accompanying clinical scenario well integrated in the e-module?
   d) What changes would you recommend to improve this e-module?

23. Now, I would like you to think about the **Briefs and Huddles** e-module.
   e) Was the information regarding what these are and who needs to be involved in their use in clinical practice clearly presented?
   f) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?
   g) Was the accompanying clinical scenario well integrated in the e-module?
   h) What changes would you recommend to improve this e-module?

24. Now, I would like you to think about the **Debriefs** e-module.
   a) Was the information regarding what these are and who needs to be involved in their use in clinical practice clearly presented?
   b) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?
   c) Was the demonstration video relevant and useful?
   d) Was the accompanying clinical scenario well integrated in the e-module?
   e) What changes would you recommend to improve this e-module?

25. Now, I would like you to think about the **DESCR Script** e-module.
   a) Was the information regarding what this is and who needs to be involved in its use in clinical practice clearly presented?
   b) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?
   c) Was the accompanying clinical scenario well integrated in the e-module?
   d) What changes would you recommend to improve this e-module?

26. Are there any additional recommendations that you would propose to improve the content or the experience of other trainees using the SPPC-II training e-modules?

Thank you for your time.

Interview Guide: Tier II Trainees/Hemorrhage Toolkit -- Pilot Phase

Introduction
Thank you for agreeing to participate in this interview to discuss your experience with the Safety Program for Perinatal Care (SPPC-II) Toolkit for obstetric hemorrhage. We are interested in your opinions on the learning modules included in this toolkit, so that we improve the materials for future trainees. Therefore, there are no right or wrong answers.

Before we get started, I would like to share a couple of guidelines for the interview. With your approval, this interview will be tape recorded for note taking purposes and to ensure that we capture all your feedback. We will interview more of your colleagues in this unit. To ensure confidentiality, during the interview, please avoid using the names of others working in this unit; and, after the interview, please do not discuss its content or your answers with anyone else.

Do you have any questions?

Questions

1. To get started, I would like to ask you to state your current position and in what capacity are you involved with the implementation of the AIM patient safety bundles at this hospital.
2. Prior to the SPPC-II training, did you receive other training in teamwork and communication aspects, for example, TeamSTEPPS training? If so, when?

Now I'd like to hear about your general experience with the SPPC-II training today.

3. Was it difficult to attend this training in-person? Who is performing your duties today?
4. Do you think that you gained sufficient knowledge for the time you invested in this in-person training? [PROMPT: Was the training too long? Or maybe you could have gained the same knowledge by accessing the same information online]
5. Did you find the language used in the in-person training materials easy to understand? Was there any information that was presented in a confusing way?
6. How did you find the proposed sequence of the training e-modules?
7. Overall, did you find the information presented during the SPPC-II training useful for your clinical practice? In what way?
   a) → If prior experience with TeamSTEPPS: How does this training compare with the TeamSTEPPS training(s) you were exposed to in the past?
8. After having completed this training today, can you describe in what ways do you feel prepared to train frontline staff at your hospital?
   a) → If not or not sure, what additional resources or support do you need? If not mentioned in response, PROMPT: Would you benefit from reviewing one or more of the SPPC-II training e-modules online at any time in the future? If so, what e-module(s) would you like to re-take, and approximately when?

9. What other factors would facilitate your ability as the AIM Team Lead to roll out the SPPC-II online training and facilitation sessions to frontline staff in your unit?
10. What key factors would facilitate the use of teamwork and communication tools and strategies included in the SPPC-II Toolkit by all clinical staff in your unit?

Let's now discuss **two** of the learning modules [SHOW HARD-COPY SLIDES AND ALLOW RESPONDENT TO CONSULT THESE DURING THIS PART OF THE INTERVIEW]. We are interested in your recommendations for changes such as additions, deletions, rephrasing that will make the materials easier to use and more useful for AIM Team Leads.

11. Now, I would like you to think about the **Introduction module & clinical scenario** module.
    a) Was the information clearly presented?
    b) Was the clinical scenario clearly described?
    c) Did the module take too long to complete?
    d) What changes would you recommend to improve this module?

12. Now, I would like you to think about the **Team Structure and Assembly** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?
    c) Do you remember what care, contingency and coordination teams are?
    d) Do you remember the specific role of the AIM Team Lead?
    e) Can you describe the engagement strategies you would want to employ with the frontline staff?
    f) What changes would you recommend to improve this module?

13. Now, I would like you to think about the **Communications** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?
    c) Was the information regarding call out, check back, SBAR, and who needs to be involved in their use in clinical practice clearly presented?

14. Now, I would like you to think about the **Situation Monitoring** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?
    c) Was the information regarding briefs, huddles, debriefs, and who needs to be involved in their use in clinical practice clearly presented?
    d) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?
    e) Was the demonstration video relevant and useful?
    f) Was the accompanying clinical scenario well integrated in the module?
    g) What changes would you recommend to improve this module?

15. Now, I would like you to think about the **Mutual Support** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?

    c) Was the information regarding two-challenge rule, power words, DESCR script, and who needs to be involved in their use in clinical practice clearly presented?
    d) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?
    e) Was the demonstration video relevant and useful?
    f) Was the accompanying clinical scenario well integrated in the module?
    g) What changes would you recommend to improve this module?

16. Now, I would like you to think about the **Coaching** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?
    c) Do you remember what coaching is?
    d) Can you tell me some of tips included in the module for coaching?
    e) What changes would you recommend to improve this module?

17. Now, I would like you to think about the **Implementation** module.
    a) Was the information regarding implementation of the AIM bundle that integrates the SPPC-II Toolkit clearly presented?
    b) Did the module take too long to complete?
    c) At this time, do you have any questions regarding implementation of the AIM bundle that integrates the SPPC-II Toolkit? If so, how do you plan to obtain answers to your questions?
    d) What changes would you recommend to improve this module?

18. Now, I would like you to think about the **Evaluation** module.
    a) Was the information regarding program evaluation clearly presented and useful to you? Was it too much?
    b) Were the data about maternal mortality and severe maternal morbidity clearly presented and useful? Was it too detailed or overwhelming?
    c) Was the information regarding the evaluation methodology for the SPPC-II program clearly presented and useful? Was it too detailed or overwhelming?
    d) Did the module take too long to complete?
    e) What changes would you recommend to improve this module?

Let's now discuss the AIM Team Lead Facilitator Guide. [SHOW HARD-COPY GUIDE AND ALLOW RESPONDENT TO CONSULT THESE DURING THIS PART OF THE INTERVIEW]. We are interested in your recommendations to make this guide easier to use and overall more useful for hospital AIM Team Leads.

19. Is the information clearly presented?
20. Does the guide include sufficient information for you to know [READ EACH OF THE ITEMS BELOW]
    a) why the in-person facilitation sessions are needed?
    b) who should attend the in-person facilitation sessions?
    c) that you need a listing of all full-time staff and their email addresses
    d) that you need to use this listing to record staff attendance to in-person facilitation sessions
    e) that you need to develop an order and schedule for module administration
21. Does it include all the information you need to prepare for in-person facilitation sessions with frontline staff? If not, what is missing?

22. Are there any additional specific recommendations that you would like to make to in
or the experience from this workshop with the goal of preparing you to roll-out the S
your frontline providers in your facility?

Thank you for your time.

Interview Guide: Tier II Trainees/Severe Hypertension Toolkit-- Pilot Phase

Introduction
Thank you for agreeing to participate in this interview to discuss your experience with the Safety Program for Perinatal Care (SPPC-II) Toolkit for severe hypertension. We are interested in your opinions on the learning modules included in this toolkit, so that we improve the materials for future trainees. Therefore, there are no right or wrong answers.

Before we get started, I would like to share a couple of guidelines for the interview. With your approval, this interview will be tape recorded for note taking purposes and to ensure that we capture all your feedback. We will interview more of your colleagues in this unit. To ensure confidentiality, during the interview, please avoid using the names of others working in this unit; and, after the interview, please do not discuss its content or your answers with anyone else.

Do you have any questions?

Questions

1. To get started, I would like to ask you to state your current position and in what capacity are you involved with the implementation of the AIM patient safety bundles at this hospital.
2. Prior to the SPPC-II training, did you receive other training in teamwork and communication aspects, for example, TeamSTEPPS training? If so, when?

Now I'd like to hear about your general experience with the SPPC-II training today.

3. Was it difficult to attend this training in-person? Who is performing your duties today?
4. Do you think that you gained sufficient knowledge for the time you invested in this in-person training? [PROMPT: Was the training too long? Or maybe you could have gained the same knowledge by accessing the same information online]
5. Did you find the language used in the in-person training materials easy to understand? Was there any information that was presented in a confusing way?
6. How did you find the proposed sequence of the training e-modules?
7. Overall, did you find the information presented during the SPPC-II training useful for your clinical practice? In what way?
    a) → If prior experience with TeamSTEPPS: How does this training compare with the TeamSTEPPS training(s) you were exposed to in the past?
8. After having completed this training today, can you describe in what ways do you feel prepared to train frontline staff at your hospital?
    b) → If not or not sure, what additional resources or support do you need? If not mentioned in response, PROMPT: Would you benefit from reviewing one or more of the SPPC-II training e-modules online at any time in the future? If so, what e-module(s) would you like to re-take, and approximately when?

9. What other factors would facilitate your ability as the AIM Team Lead to roll out the SPPC-II online training and facilitation sessions to frontline staff in your unit?
10. What key factors would facilitate the use of teamwork and communication tools and strategies included in the SPPC-II Toolkit by all clinical staff in your unit?

Let's now discuss **two** of the learning modules [SHOW HARD-COPY SLIDES AND ALLOW RESPONDENT TO CONSULT THESE DURING THIS PART OF THE INTERVIEW]. We are interested in your recommendations for changes such as additions, deletions, rephrasing that will make the materials easier to use and more useful for AIM Team Leads.

11. Now, I would like you to think about the **Introduction module & clinical scenario** module.
    a) Was the information clearly presented?
    b) Was the clinical scenario clearly described?
    c) Did the module take too long to complete?
    d) What changes would you recommend to improve this module?

12. Now, I would like you to think about the **Team Structure and Assembly** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?
    c) Do you remember what care, contingency and coordination teams are?
    d) Do you remember the specific role of the AIM Team Lead?
    e) Can you describe the engagement strategies you would want to employ with the frontline staff?
    f) What changes would you recommend to improve this module?

13. Now, I would like you to think about the **Communications** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?
    c) Was the information regarding call out, check back, SBAR, and who needs to be involved in their use in clinical practice clearly presented?
    d) Was the information regarding how and when to use these when implementing the AIM severe

    a) Was the information clearly presented?
    b) Did the module take too long to complete?
    c) Was the information regarding briefs, huddles, debriefs, and who needs to be involved in their use in clinical practice clearly presented?
    d) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?
    e) Was the demonstration video relevant and useful?
    f) Was the accompanying clinical scenario well integrated in the module?
    g) What changes would you recommend to improve this module?

15. Now, I would like you to think about the **Mutual Support** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?

    c) Was the information regarding two-challenge rule, power words, DESCR script, and who needs to be involved in their use in clinical practice clearly presented?

    d) Was the information regarding how and when to use these when implementing the AIM severe hypertension bundle clearly presented?

    e) Was the demonstration video relevant and useful?

    f) Was the accompanying clinical scenario well integrated in the module?

    g) What changes would you recommend to improve this module?

16. Now, I would like you to think about the **Coaching** module.
    a) Was the information clearly presented?
    b) Did the module take too long to complete?
    c) Do you remember what coaching is?
    d) Can you tell me some of tips included in the module for coaching?
    e) What changes would you recommend to improve this module?

17. Now, I would like you to think about the **Implementation** module.
    a) Was the information regarding implementation of the AIM bundle that integrates the SPPC-II Toolkit clearly presented?
    b) Did the module take too long to complete?
    c) At this time, do you have any questions regarding implementation of the AIM bundle that integrates the SPPC-II Toolkit? If so, how do you plan to obtain answers to your questions?
    d) What changes would you recommend to improve this module?

18. Now, I would like you to think about the **Evaluation** module.
    a) Was the information regarding program evaluation clearly presented and useful to you? Was it too much?
    b) Were the data about maternal mortality and severe maternal morbidity clearly presented and useful? Was it too detailed or overwhelming?
    c) Was the information regarding the evaluation methodology for the SPPC-II program clearly presented and useful? Was it too detailed or overwhelming?
    d) Did the module take too long to complete?
    e) What changes would you recommend to improve this module?

Let's now discuss the AIM Team Lead Facilitator Guide. [SHOW HARD-COPY GUIDE AND ALLOW RESPONDENT TO CONSULT THESE DURING THIS PART OF THE INTERVIEW]. We are interested in your recommendations to make this guide easier to use and overall more useful for hospital AIM Team Leads.

19. Is the information clearly presented?
20. Does the guide include sufficient information for you to know [READ EACH OF THE ITEMS BELOW]
    a) why the in-person facilitation sessions are needed?
    b) who should attend the in-person facilitation sessions?
    c) that you need a listing of all full-time staff and their email addresses
    d) that you need to use this listing to record staff attendance to in-person facilitation sessions
    e) that you need to develop an order and schedule for module administration
21. Does it include all the information you need to prepare for in-person facilitation sessions with frontline staff? If not, what is missing?

22. Are there any additional specific recommendations that you would like to make to improve the content or the experience from this workshop with the goal of preparing you to roll-out the SPPC II training to your frontline providers in your facility?

Thank you for your time.