



**Centers for Medicare & Medicaid Services**  
**CMS eXpedited Life Cycle (XLC)**

## **Medicaid and CHIP Program (MACPro)**

# **HHQM - Technical Assistance PRA document**

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# 1. HH3 Technical Assistance

## 1.1 Technical Assistance Request Screen – Path 1

The screenshot shows a web interface for submitting a technical assistance request. At the top, there is a navigation bar with tabs for 'News', 'Tasks (5)', 'Records', 'Reports', and 'Actions'. The 'Records' tab is active. On the right side of the navigation bar, there is a user profile icon and the name 'Applan'. Below the navigation bar, there are two radio buttons: 'Yes' (selected) and 'No'. The main content area is titled 'Technical Assistance' and contains the following text: 'Technical assistance is available through the Technical Assistance and Analytic Support mailbox for questions about core set reporting, such as how to develop state rates based on data from multiple data sources, or questions about the measure technical specifications. Please refer to the Help Desk for more information about using the MACPro system. A Consolidated Implementation Guide and Technical Specifications and Resource Manual are also available for further assistance.' Below this text is a question: 'Do you have a Technical assistance request for the Technical assistance and Analytic Support mailbox related to the measure in the current year? \*'. There are two radio buttons: 'Yes' (selected) and 'No'. The form includes a 'From' field with the value 'NV SEDItone <jchoudhary@qssinc.com>', a 'CC' field, a 'Subject' field with the value 'NV-2016-HHQM-Adult Body Mass Index Assessment', and a 'Message' field. A character count of 0/4000 is displayed at the bottom left of the message field.

Figure 1: TA Request 1

The screenshot shows a web interface with a top navigation bar containing 'News', 'Tasks (5)', 'Records', 'Reports', and 'Actions'. A user profile icon for 'Appian' is in the top right. The main content area has a form with the following elements:

- Radio buttons for 'Yes' (selected) and 'No'.
- 'From' field: NV SEDITone <jchoudhary@qssinc.com>
- 'CC' field: an empty text input box.
- Text: 'Multiple email ids separated by comma can be entered'
- 'Subject' field: NV-2016-HHQM-Adult Body Mass Index Assessment
- 'Additional text in subject' field: an empty text input box.
- 'Message \*' field: a large text area.
- Text: 'Character count: 0/4000'
- Radio buttons for 'Do you want Technical Assistance with reporting this measure in a future year?': 'Yes' and 'No'.
- 'SEND REQUEST' button.
- 'Measurement Specification' link.
- '+/-' expand/collapse icon.

Figure 2: TA Request 2

## 1.2 Technical Assistance Request Screen – Path 2

The screenshot shows a web interface with a top navigation bar containing 'News', 'Tasks (5)', 'Records', 'Reports', and 'Actions'. A user profile icon for 'Appian' is in the top right. The main content area has the following elements:

- Buttons: 'CLOSE TECHNICAL ASSISTANCE', 'CLEAR', 'VIEW ALL RESPONSES'.
- Text: 'Request System Help', 'View Implementation Guide'.
- Radio buttons for 'Are you reporting on this measure?': 'Yes' (selected) and 'No'.
- 'Technical Assistance' section with a warning icon and text explaining the purpose of technical assistance.
- Text: 'A Consolidated Implementation Guide and Technical Specifications and Resource Manual are also available for further assistance.'
- Radio buttons for 'Do you have a Technical assistance request for the Technical assistance and Analytic Support mailbox related to the measure in the current year?': 'Yes' and 'No' (selected).
- Text: '\*Yes\* must be selected in order to submit Technical Assistance Request'.
- Radio buttons for 'Do you want Technical Assistance with reporting this measure in a future year?': 'Yes' and 'No'.
- 'SEND REQUEST' button.
- 'Measurement Specification' link.
- '+/-' expand/collapse icon.
- Radio buttons for 'National Committee for Quality Assurance (NCQA)/Healthcare Effectiveness Data and Information Set (HEDIS)': 'Other' (selected) and 'Specify version of HEDIS used \*'.
- 'Specify version of HEDIS used \*' dropdown menu with 'Select Year' selected.
- Text: 'HEDIS: Healthcare Effectiveness Data and Information Set'.
- 'Data Source' link.

Figure 3: TA Request 3

## Appendix A: Acronyms

Table 1: Acronyms

Acronym	Literal Translation
<b>HHQM</b>	Health Homes Quality Measure
<b>PRA</b>	Paper Reduction Act of 1995