

National Protection and Programs Directorate (NPPD) Webinar Evaluation Survey

PRA Burden Statement: The public reporting burden to complete this information collection is estimated at 3 minute per response, including the time completing and reviewing the collected information. The collection of this information is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number and expiration date. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to DHS/NPPD. Mail Stop 0608, 245 Murray Lane SW, Arlington, VA 20598. ATTN: PRA [1670-0027].

Thank you for attending today's webinar! Your feedback is important to us and we appreciate your taking the time to let us know about today's session. We will use your feedback to continue to improve any future webinars and trainings.

Please indicate the extent to which you agree with the following statements. Questions include drop down lists, ordinal ratings, or open ended questions. Unless otherwise noted, ordinal ratings use the following scale: Strongly Disagree = 1; Disagree = 2; Neutral = 3; Agree = 4; Strongly Agree = 5

Webinar Title: <enter webinar title>

Webinar Date: <enter webinar date>

1. **How would you categorize your organization? (Select the most applicable option)**

- Federal government
- State government
- Local government
- Tribal government
- Territorial government
- Private sector or industry
- Research or academia
- Non-governmental organization
- Other _____

2. **What critical infrastructure sector most closely aligns to your organization?**

1. Chemical Sector
2. Commercial Facilities Sector
3. Communications Sector
4. Critical Manufacturing Sector
5. Dams Sector
6. Defense Industrial Base Sector
7. Emergency Services Sector
8. Energy Sector
9. Financial Services Sector

10. Food and Agriculture Sector
11. Government Facilities Sector
12. Healthcare and Public Health Sector
13. Information Technology Sector
14. Nuclear Reactors, Materials, and Waste Sector
15. Transportation Systems Sector
16. Water and Wastewater Systems Sector

Please evaluate the following statements ...

3. **I am likely to recommend this webinar to my colleagues.**
 1. Strongly Disagree = 1; Disagree = 2; Neutral = 3; Agree = 4; Strongly Agree = 5

4. **I will encourage my organization to incorporate information learned through this webinar into our <enter cybersecurity or infrastructure> risk management activities.**
 1. Strongly Disagree = 1; Disagree = 2; Neutral = 3; Agree = 4; Strongly Agree = 5

5. **Use of the webinar technology platform was intuitive and conducive to learning.**
 1. Strongly Disagree = 1; Disagree = 2; Neutral = 3; Agree = 4; Strongly Agree = 5

6. **What did you like best about this webinar? (Select all that apply)**
 1. The information was relevant and accurate
 2. The information was timely
 3. The presenter was knowledgeable and engaging
 4. The presentation structure was interesting and intuitive
 5. Other _____

7. **Please provide any recommendations for improving future webinars to enhance their relevance in the space provided below.** To maintain anonymity, please **do not** provide personally identifiable information about yourself or your organization in your response. (**open ended**).

TEXT ...

8. **Do you use other <enter NPPD program name> products and services?**
 1. Scale: 1= Never; 2 = Rarely; 3 = Sometimes; 4 = Frequently; 5 = Very Frequently

9. **Which types of <enter NPPD program name> products and services do you use frequently? (Select all that apply)**
 1. N/A
 2. <enter NPPD program product or service>
 3. <enter NPPD program product or service>
 4. <enter NPPD program product or service>

5. <enter NPPD program product or service>
6. <enter NPPD program product or service>
7. <enter NPPD program product or service>
8. <enter NPPD program product or service>
9. Other _____

10. In the space provide below, please provide any additional feedback or comments on areas where the NPPD is excelling or may need improvements. To maintain anonymity, please **do not** provide personally identifiable information about yourself or your organizations in your response. (*open ended*)

TEXT ...