



**Homeland  
Security**

# Critical Infrastructure Stakeholder Feedback Survey: Information Sharing Engagement (Activity/Event) Feedback

## General Information

Date of activity/event/engagement/product or tool use

Name of activity/event/engagement/product or tool use

What classification best describes your organization?

Organization's State/Territory

Organization's sector

## Overall Assessment

**1** How satisfied were you with the following aspects of the activity or event?

a) **Timeliness:** The degree to which you received or obtained the information within the time it was needed.

Very Satisfied      Satisfied      Neutral      Dissatisfied      Very Dissatisfied

b) **Relevance:** The degree to which information was applicable to your organization.

Very Satisfied      Satisfied      Neutral      Dissatisfied      Very Dissatisfied

c) **Completeness:** The degree to which the information contained all of the necessary details.

Very Satisfied      Satisfied      Neutral      Dissatisfied      Very Dissatisfied

d) **Actionability:** The degree to which the information enabled you to make enhancements to effectively prevent, protect against, mitigate, or recover from incidents.

Very Satisfied      Satisfied      Neutral      Dissatisfied      Very Dissatisfied

e) **Accuracy:** The degree to which the information was correct.

Very Satisfied      Satisfied      Neutral      Dissatisfied      Very Dissatisfied

f) **Delivery mechanism:** The manner by which the information was received (e.g., website, email, teleconference, meeting).

Very Satisfied      Satisfied      Neutral      Dissatisfied      Very Dissatisfied

**2** This activity or event improved my organization's understanding of a threat, vulnerability, or consequence.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree      NA

**3** My organization is likely to incorporate the information provided into future risk mitigation and resilience enhancements

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree      NA

**4** This activity or event informed my organization's decision making or was incorporated into future risk mitigation or resilience enhancements.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree      NA

**5** This activity or event will be integrated into my organization's security awareness products or shared product internally or with other partners.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree      NA

**6** This activity or event helped my organization respond to a specific threat.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree      NA

**7** Please provide an explanation of any other aspects of the activity or event you found valuable

**8** Please provide any recommendations that you may have on how future activities or events of this type could be improved to enhance their quality and relevance.

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