United States Department of Homeland Security
National Protection and Programs Directorate
Office of Infrastructure Protection

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# Homeland Security Information Network- Critical Infrastructure
# (HSIN-CI) Usage Form

*In an effort to ensure HSIN-CI is providing stakeholders the most value in information sharing, we need your input and ask that you please answer the following five questions.*

**1. Do you visit HSIN-CI on a regular basis (2 to 3 times a week)?**
- ☐ Yes
- ☐ No, why not? _____

**2. Which HSIN features do you frequently use? Check all that apply.**

- ☐ CI Open Source News
- ☐ CI Information (reports, analyses, bulletins, etc.,) from document library
- ☐ Alerts
- ☐ Situational updates and incident reports
- ☐ CI Training and Webinars
- ☐ Real-time collaboration with other CI stakeholders
- ☐ GIS Mapping
- ☐ Other_____

**3. What information sharing functions do you normally perform while using HSIN-CI? Check all that apply.**
- ☐ Retrieve information
- ☐ Post information
- ☐ Collaborative information sharing
- ☐ Attend virtual meetings
- ☐ Host virtual meetings
- ☐ Complete online training
- ☐ Other _____

**4. What HSIN-CI Sites do you visit most frequently or find most relevant to your information needs?**
- ☐ My Sector's Community of Interest
- ☐ HSIN Central
- ☐ HSIN-CI Home
- ☐ HSIN Content Providers
- ☐ HSIN Connect Webinars
- ☐ Other _____

**5. What would make your HSIN visit experience better?**
- ☐ Easier log-on/access
- ☐ More timely and pertinent information
- ☐ Better search or navigation features
- ☐ Expedited response/solution to reported HSIN problems
- ☐ Improved visual design (More pictures/graphics, larger fonts, enhanced layout)
- ☐ Other_____