

**Supporting Statement for VA Form 28-1900  
Application for Vocational Rehabilitation for Veterans  
with Service-connected Disabilities (Chapter 31, Title 38 U.S.C.)  
OMB 2900-0009**

A. Justification

**1. Explain the circumstances that make the collection of information necessary. Identify legal or administrative requirements that necessitate the collection of information.**

VA Form 28-1900, Application for Vocational Rehabilitation for Veterans with Service-Connected Disabilities, is used by veterans granted with service-connected disabilities and servicemembers awaiting discharge for disability to apply for vocational rehabilitation benefits available under chapter 31 of title 38 United States Code. It is the initial source of information to evaluate an applicant's claim for these benefits. Under 38 U.S.C. 501(a)(1) and 5101(a) and 38 CFR 21.30, VA requires a veteran or servicemember to submit the information for determination of eligibility for and entitlement to these benefits.

**2. Indicate how, by whom, and for what purposes the information is to be used; indicate actual use the agency has made of the information received from current collection.**

VA Form 28-1900 is used by veterans and servicemembers with service-connected disabilities to apply for vocational rehabilitation services. Without the information, entitlement to vocational rehabilitation benefits could not be determined.

The number of years of education requested on this form is not a determinant for eligibility; however, it is a required data that is collected and used for VR&E's annual report to Congress and VR&E Longitudinal Study. That information is a data point necessary in assessing efficacy of the Chapter 31 program.

**3. Describe whether, and to what extent, the collection of information involves the use of automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g. permitting electronic submission of responses, and the basis for the decision for adopting this means of collection. Also describe any consideration of using information technology to reduce burden.**

VA has implemented an electronic version of VA Form 28-1900, which is available in [www.va.gov/vaforms](http://www.va.gov/vaforms). It is also available in [www.ebenefits.va.gov](http://www.ebenefits.va.gov), which allows veterans and servicemembers to apply online. The elements in this electronic application are the same as on the printed form. VBA is currently hosting this form on a secure server.

**4. Describe efforts to identify duplication. Show specifically why any similar information already available cannot be used or modified for use for the purposes described in Item 2 above.**

Program reviews were conducted to identify potential areas of duplication; however, none were found to exist. There is no known Department or Agency which maintains the necessary information, nor is it available from other sources within our Department.

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**OMB 2900-0009**

**5. If the collection of information impacts small businesses or other small entities, describe any methods used to minimize burden.**

The collection of information does not involve small businesses or entities.

**6. Describe the consequences to Federal program or policy activities if the collection is not conducted or is conducted less frequently as well as any technical or legal obstacles to reducing burden.**

If the collection is not conducted, VA would have no means to determine entitlement to vocational rehabilitation benefits. Without the information, entitlement to vocational rehabilitation benefits could not be determined. Less frequent collection of this information is not an option since it an application for a VA benefit.

**7. Explain any special circumstances that would cause an information collection to be conducted more often than quarterly or require respondents to prepare written responses to a collection of information in fewer than 30 days after receipt of it; submit more than an original and two copies of any document; retain records, other than health, medical, government contract, grant-in-aid, or tax records for more than three years; in connection with a statistical survey that is not designed to produce valid and reliable results that can be generalized to the universe of study and require the use of a statistical data classification that has not been reviewed and approved by OMB.**

There is no special circumstance requiring collection in a manner inconsistent with 5 CFR 1320.6 guidelines.

**8. If applicable, provide a copy and identify the date and page number of publication in the Federal Register of the sponsor's notice, required by 5 CFR 1320.8(d), soliciting comments on the information collection prior to submission to OMB. Summarize public comments received in response to that notice and describe actions taken by the sponsor in responses to these comments. Specifically address comments received on cost and hour burden.**

The Department notice was published in the Federal Register on February 15, 2019, Volume 84 No. 32, page 4610. One comment was received and a response was made to this notice.

**9. Explain any decision to provide any payment or gift to respondents, other than remuneration of contractors or grantees.**

No payments or gifts to respondents have been made under this collection of information.

**10. Describe any assurance of privacy to the extent permitted by law provided to respondents and the basis for the assurance in statute, regulation, or agency policy.**

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**OMB 2900-0009**

The records are maintained in the appropriate Privacy Act System of Records identified as “Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records-VA (58VA21/22/28),” published at 74 FR 29275 on June 19, 2009, and last amended at 77 FR 42593 (July 19, 2012).

**11. Provide additional justification for any questions of a sensitive nature (Information that, with a reasonable degree of medical certainty, is likely to have a serious adverse effect on an individual's mental or physical health if revealed to him or her), such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private; include specific uses to be made of the information, the explanation to be given to persons from whom the information is requested, and any steps to be taken to obtain their consent.**

There are no questions of a sensitive nature.

**12. Estimate of the hour burden of the collection of information:**

- a. Total Number of Yearly Respondents = 128,515
- b. Frequency of Response is one time
- c. Total Number of Annual Burden = 21,419 hours
- d. Estimated Completion Time = 10 minutes
- e. The respondent population for VAF 28-1900 are veterans or servicemembers applying for vocational rehabilitation benefits. VBA cannot make further assumptions about the population of respondents because of the variability of factors such as the educational background and wage potential of respondents. Therefore, VBA used general wage data to estimate the respondents’ costs associated with completing the information collection.

The Bureau of Labor Statistics (BLS) gathers information on full-time wage and salary workers. According to the latest available BLS data, the median weekly earnings of full-time wage and salary workers are \$973.60. Assuming a forty (40) hour work week, the median hourly wage is \$24.98 based on the BLS wage code – “00-0000 All Occupations”. This information is taken from the website, [http://www.bls.gov/oes/current/oes\\_nat.htm](http://www.bls.gov/oes/current/oes_nat.htm), May 2018.

Legally, respondents may not pay a person or business for assistance in completing the information collection. Therefore, there are no expected overhead costs for completing the information collection. VBA estimates the total cost to all respondents to be \$535,047.00 (21.419 burden hours x \$24.98 per hour).

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OMB 2900-0009**

**13. Provide an estimate of the total annual cost burden to respondents or record-keepers resulting from the collection of information. (Do not include the cost of any hour burden shown in Items 12 and 14).**

This submission does not involve any recordkeeping costs.

**14. Provide estimates of annual cost to the Federal Government. Also, provide a description of the method used to estimate cost, which should include quantification of hours, operation expenses (such as equipment, overhead, printing, and support staff), and any other expense that would not have been incurred without this collection of information. Agencies also may aggregate cost estimates from Items 12, 13, and 14 in a single table.**

Estimated Costs to the Federal Government:

Grade	Step	Burden Time	Hourly Rate	Cost Per Response	Total Responses	Total
9	3	45	\$22.73	\$22.73	128,515	\$2,921,146.00
Overhead at 100% Salary						\$2,921,146.00
7	3	60	\$18.58	\$18.58	128,515	\$2,387,809.00
Overhead at 100% Salary						\$2,387,809.00
<b>Overhead costs are 100% of salary and are same as the wage listed above and the amounts are included in the total.</b>						
Processing/Analyzing Costs						\$5,308,955.00
Printing and Production Cost						\$ 30,993.33
Total Cost to Government						\$5,339,948.33

Note: The hourly wage information above is based on the hourly 2019 General Schedule (Base) Pay ([https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/2019/GS\\_h.pdf](https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/2019/GS_h.pdf)). This rate does not include any locality adjustment as applicable.

The processing time estimates above are based on the actual amount of time employees of each grade level spend to process to completion a claim received on this form. The within-grade step (3) of each employee represents the average experience of employees within each grade.

**15. Explain the reason for any burden hour changes since the last submission.**

The burden hours were changed from 15 minutes to 10 minutes because the amount of information requested in the form have been reduced.

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**16. For collections of information whose results will be published, outline plans for tabulation and publication. Address any complex analytical techniques that will be used. Provide the time schedule for the entire project, including beginning and ending dates of the collection of information, completion of report, publication dates, and other actions.**

The information collection is not used for publication or tabulation.

**17. If seeking approval to omit the expiration date for OMB approval of the information collection, explain the reasons that display would be inappropriate.**

We are not seeking approval to omit the expiration date for OMB approval.

**18. Explain each exception to the certification statement identified in Item 19, “Certification for Paperwork Reduction Act Submissions,” of OMB 83-I.**

This submission does not contain any exceptions to the certification statement.

B. Collection of Information Employing Statistical Methods

The data collection does not employ statistical methods.