

## VERSION 1 CSOSA Customer Service Survey for Criminal Justice System Stakeholders

CSOSA is very interested in your perspective on CSOSA's performance. Your response and feedback to the following questions will help us do a better job. Participation in this survey is voluntary and confidential.

Please choose one answer for each of the following statements.

1. CSOSA is effective in enhancing public safety in the District of Columbia.

Strongly Agree    Agree    Neither Agree or Disagree    Disagree    Strongly Disagree

2. CSOSA has sufficient programming/services available to assist offenders with reintegration into the community.

Strongly Agree    Agree    Neither Agree or Disagree    Disagree    Strongly Disagree

3. The programming/services available from CSOSA to assist offenders with reintegration are of high quality.

Strongly Agree    Agree    Neither Agree or Disagree    Disagree    Strongly Disagree

4. CSOSA supports the fair administration of justice by providing timely and accurate information and to criminal justice decision-makers.

Strongly Agree    Agree    Neither Agree or Disagree    Disagree    Strongly Disagree

5. CSOSA is an outstanding partner in serving your organization's efforts.

Strongly Agree    Agree    Neither Agree or Disagree    Disagree    Strongly Disagree

*Public reporting burden for this collection of information is estimated to be 5 minutes, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or another aspect of this collection of information, including suggestions for reducing this burden to:*

*Court Services and Offender Supervision Agency | Office of Research and Evaluation | 601 Indiana Ave. NW, Suite 512 |  
Washington, DC 20004*

*An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget (OMB) control number.*

OMB CONTROL NO.: 3225-0002

EXPIRATION DATE: XX/XX/XXXX

## VERSION 2 CSOSA Customer Service Survey for Community Stakeholders

We are very interested in your perspective on CSOSA. Your response and feedback to the following questions will help us do a better job. Participation in this survey is voluntary and confidential.

Please choose one answer for each of the following statements regarding today's meeting.

1. As a result of today's meeting, I better understand the work CSOSA does to impact public safety.

Strongly Agree    Agree    Neither Agree or Disagree    Disagree    Strongly Disagree

2. As a result of today's meeting, my concerns about public safety have:

Increased    Stayed about the Same    Decreased

3. I had sufficient opportunity at today's meeting to share concerns/ask questions about public safety in my community.

Strongly Agree    Agree    Neither Agree or Disagree    Disagree    Strongly Disagree

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