

TAN Response Satisfaction Survey

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Paperwork Reduction Act Statement

Public reporting burden for this collection of information is estimated to be 2 minutes, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information to Food and Drug Administration (FDA) Office Operations, 3WFN, 11601 Landsdown Street, North Bethesda, MD 20852. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The control number for this project is 0910-0360.

Your participation/nonparticipation is completely voluntary, and your responses will not have an effect on your eligibility for receipt of any FDA services. In instances where respondent identity is needed (e.g., for follow-up of non-responders), this information collection fully complies with all aspects of the Privacy Act and data will be kept private to the fullest extent allowed by law.

**U. S. Department of Health & Human Services
Food and Drug Administration
Center for Food Safety and Applied Nutrition**

FDA Technical Assistance Network (TAN) Response Satisfaction Survey

Thank you for using the FSMA Technical Assistance Network (TAN) to address your questions related to the FSMA. In order to improve our service, we'd like your opinion about your experiences using the TAN. The following survey is completely voluntary; responses will be kept private to the fullest extent allowed by law.

1. Please rate your level of overall satisfaction with the response to your inquiry provided by the TAN?

Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Please rate your level of satisfaction with the response to your inquiry provided by the TAN?

	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
a. Timeliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Clarity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Appendix I

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c. Usefulness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Relevance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. The amount of information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[IF APPLICABLE, AFTER THE FULL SERIES ABOVE. PROVIDE OPEN-ENDED RESPONSE OPTION. OPEN-ENDED RESPONSES MANDATORY FOR SURVEY SUBMISSION.]

3. You responded "somewhat or very dissatisfied" on [item from above]. Can you explain your response?

	Very Likely	Somewhat Likely	Neutral	Somewhat Unlikely	Very Unlikely
4. How likely would you be to recommend the TAN to others to address inquiries related to FSMA?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Do you have any suggestions for improvement? [OPEN-ENDED. 10 LINES OF TEXT/500 CHARACTERS] _____

Thank you very much for taking the time to respond to our survey!