## Perinatal Safety Project with HRSA: AHRQ Safety Program in Perinatal Care (SPPC)-II Project HHSP23337006T

## Category 4: AIM Implementing Sites, including local leadership and front-line providers

- 1. I understand your hospital has implemented the (XXX) bundle. Which of the bundle tasks within AIM's 4R framework (i.e., Readiness, Recognition & Prevention, Response, and Reporting/Systems Learning) has your hospital tried implementing?
  - a. Which bundle tasks are currently in place (active)? Which of the bundle tasks did you implement?
  - b. Did you start with all bundle tasks or did you stagger implementation based on priorities?
- 2. What tools, such as online resources, materials, did you use to help to implement the AIM program? How did you get them? How easy were they to use?
  - a. What types of additional tools might be helpful? What format and mode would be best to reach the hospital team? Provide some examples or specifics for what you might suggest.
- 3. What kinds of training, if any, are part of the AIM program? Please describe the trainings.
  - a. **[If Yes]** Who provided the training(s)? Is it a one-time training event (e.g., mock drill) or is training provided on an ongoing basis? To whom?
  - b. [**If Yes**] Do you feel the trainings are adequate for you to carry out the roles and responsibilities expected of you? What could be improved?
  - c. How do you deal with turnover as it relates to training? What are some strategies that are used to deal with turn over (i.e. Training session boosters or refreshers)? Are there other barriers to training?
- 4. Does your hospital currently provide teamwork and safety culture training?
  - a. Do you think your hospital would benefit from specific teamwork and safety culture focused trainings/tools?
  - b. Where might teamwork and safety culture training fit within AIM's structure to meet the needs of your hospital team? Please be as specific as possible.
- 5. What do you think is the general level of receptivity and support in your hospital with regard to implementing the AIM bundle(s)?

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- a. Do you have an AIM program champion?
  - i. [If Yes] What is their role within the organization?
    - 1. Is this person directly involved in care delivery?
  - ii. **[If No]** Who is directly involve with providing care/implementing the bundles?
- b. Are there other leaders that are key to the support of AIM at your hospital?
- c. Do you have a dedicated team of providers to help with implementation of the AIM bundle(s)? Who are they? Multi-disciplinary?
  - i. For AIM bundle tasks that require multi-disciplinary involvement, do you have problems getting the required people on the same page?
  - ii. Have you ever considered the use of incentives (e.g., meals, equipment, resources) to optimize multi-disciplinary involvement? What type of incentives work to encourage participation?
- 6. Do you receive feedback (e.g., data, staff concerns/suggestions on what's working/not working) about the implementation of the AIM bundle(s) or outcomes in a way that is actionable or helpful?
  - a. [If Yes] What sort of feedback (e.g., data, staff concerns/suggestions on what's working/not working)?
  - b. What are channels that are used for communicating concerns and feedback?
  - c. How do you make use of it?
  - d. How is feedback shared with your hospital team? How is this feedback acted upon by your hospital team (e.g., booster trainings)?
  - e. What feedback do you receive that lets you know where improvement is needed?
  - f. How could feedback be improved to guide internal improvements?