

**SUBMISSION OF INFORMATION COLLECTION UNDER THE  
Generic Clearance for the Collection of Qualitative Feedback on Agency Service  
Delivery:** Agency for Healthcare Research and Quality (AHRQ) Quality Indicators (QI)  
Customer Survey

**DATE OF REQUEST:** April 27, 2018

**SUB AGENCY (I/C):** HHS/AHRQ

**TITLE:** Agency for Healthcare Research and Quality (AHRQ) Quality Indicators (QI)  
Customer Survey

**GENERIC CLEARANCE UNDER OMB#:** 0935-0179

**EXP. DATE:** 11/30/2020

**ABSTRACT:**

The AHRQ QIs are standardized, evidence-based quality measures that can be used with readily available hospital inpatient administrative data to measure and track clinical performance and outcomes, including inpatient mortality, surgical complications, and certain hospital-acquired infections. They address quality of care for patients hospitalized for a broad range of procedures or conditions that are high risk, problem prone, and/or high volume. The purpose of this survey is to gather feedback about the AHRQ QIs, with an emphasis on their use to support hospital quality improvement efforts.

**TOTAL ANNUAL BURDEN APPROVED:** 3,383 Hours Per year

**BURDEN USED TO DATE:** 574 hours.

**BURDEN THIS REQUEST:** 50 hours.

**FEDERAL COST:** The estimated annual cost to the Federal government is \$356.

**IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?**

YES       NO       N/A

**OBLIGATION TO RESPOND:**

VOLUNTARY  
 REQUIRED TO OBTAIN OR RETAIN BENEFITS  
 MANDATORY

**HOW WILL THIS SURVEY BE OFFERED?**

WEB SITE  
 TELEPHONE INTERVIEW  
 MAIL RESPONSE  
 IN PERSON INTERVIEW  
 OTHER: \_\_\_\_\_

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