Customer Service Survey
IMLS Native American/Native Hawaiian Museum Services (NANH) Grantee Meeting
October 9, 2017

1. How useful did you find the following aspects of the NANH awardee meeting?

- Update on IMLS grants (Very Useful, Somewhat Useful, Not Useful)
- Awardee presentations (Very Useful, Somewhat Useful, Not Useful)
- Shared concerns break-out discussions (Very Useful, Somewhat Useful, Not Useful)
- Future of NANH – Suggestions for Strengthening the Program (Very Useful, Somewhat Useful, Not Useful)
- Meeting and networking (Very Useful, Somewhat Useful, Not Useful)
- Federal funders forum/listening session (Very Useful, Somewhat Useful, Not Useful)
- Allowed me to attend ATALM conference (Very Useful, Somewhat Useful, Not Useful)

2. Overall, how would you rate the NANH awardee meeting?
    (Excellent, Very Good, Adequate, Not Good)

3. Do you believe future NANH awardee meetings should be held in conjunction with an ATALM annual conference?
    (Yes, No, Unsure)

    If you answered yes, when should they be held in relation to the ATALM conference?
    (As a pre-conference, During the conference, As a post-conference)

4. Was the information sent in advance of the meeting clear and helpful?
    (Yes, No)

5. Would you participate in a web-based NANH awardee community (e.g. blog, listserv, or social media site) to continue the dialogue on projects and shared issues?
    (Yes, No)

6. What web-based platform(s) would you use to connect with other awardees?
    Check all that apply.
    (Facebook, LinkedIn, Google Plus, Google Groups, A wiki, Other _____)

7. What did you like most about the NANH awardee meeting?
    (Open response – text box)

8. What did you like least about the NANH awardee meeting?
    (Open response – text box)

9. Do you have any additional observations or comments on how we can improve the NANH grant program to better serve your needs?
    (Open response – text box)

10. Is there anything else you would like to share? Additional feedback is appreciated!
     (Open response – text box)