

Supporting Statement for Paperwork Reduction Act Submissions
Revision of a Currently Approved Collection
Department of Justice, Federal Bureau of Investigation, Cyber Division
Private Industry Feedback Survey

OMB Control # 1110-0065

Part A. Justification

1. Necessity of Information:

The FBI Cyber Division (CyD), through its Cyber Engagement and Intelligence Section, conducts targeted outreach to the public/private sector to facilitate its national security operations and criminal investigations. The wide scope of partnerships created allows enhanced intelligence collection, information sharing, and elevated awareness of FBI capabilities. The Private Industry Feedback Survey will enable the FBI to assess and enhance the products and services provided to private industry partners in support of its national security operations and criminal investigations.

2. Needs and Uses:

The FBI, Cyber Division, produces reports that provide information related to cyber trends and threats for private sector partners. The reports are referred to as Private Industry Notifications (PINs) and FBI Liaison Alert Systems (FLASHs). In order to improve the PIN/FLASH reports, a “Feedback” Section has been added to the reports containing a URL that links to a voluntary on-line survey. The results of the survey are reviewed by CyD and used to improve future reports to better serve the FBI’s private sector partners.

3. Use of Technology:

The voluntary survey is available on-line at <https://www.ic3.gov/PIFSurvey/>.

4. Efforts to Identify Duplication:

The information collected is used to enhance future cyber reports disseminated to private industry partners. The feedback survey asks respondents to input a unique identifier for the specific report the private industry partner is commenting on-found on the first page of the report-to ensure the provided input can be attributed to the appropriate report.

5. Methods to Minimize Burden on Small Businesses:

This information will have no significant impact on small entities. Small businesses will not be adversely affected by this collection.

6. Consequences of Less Frequent Collection:

The on-line feedback survey is completely voluntary. It is important private industry partners have the ability to complete a feedback survey for each report they receive, so the FBI can continue to enhance cyber trend and threat reports.

7. Special Circumstances Influencing Collection:

None

8. Public Comments and Consultations:

The FBI, Cyber Division routinely liaisons with private industry partners to enhance operations, information sharing, and improve awareness of FBI capabilities. Additionally, the 30 and 60-day Notices of Information Collection were published in the Federal Register and no comments were received.

9. Payment of Gift to Claimants:

The FBI does not provide any payment or gift to respondents.

10. Assurance of Confidentiality:

Information requested in this collection may be considered confidential personal information. Its release is governed by law, regulations, and agency procedures.

11. Justification for Sensitive Questions:

This collection does not include questions of a sensitive nature.

12. Estimate of Hour Burden:

The number of annual respondents and minutes per response was estimated based on the number of respondents the Internet Crime Complaint Center (IC3) has noted that they have received since the survey was launched in 2015.

Number of annual respondents	600
Frequency of response	as needed
Minutes per response	3 minutes
Annual hour burden	100 hours

13. Estimate of Cost Burden:

Respondents do not incur any costs other than their time to respond. Respondents do not incur any capital, start up, or system maintenance costs associated with this information collection.

14. Estimated Annualized Costs to Federal Government:

The on-line feedback survey is hosted at the FBI’s Internet Crime Complaint Center (IC3). The survey results are housed at the IC3 and provided to the Cyber Division’s Cyber Engagement and Intelligence Section.

Personnel salaries for analysis
of incoming information: 100 hours x \$42.28/hr (GS 13/6) = \$4,228

Total Cost: \$4,228

15. Reasons for Change in Burden:

This is an extension of a previously approved on-line feedback survey necessary to receive input on the PINs and FLASHs provided to private industry partners. The burden is being changed to reflect the actual number of responses since the survey was launched in 2015.

16. Plans for Publication:

There are no plans to publish the information collected.

17. Expiration Date Approval:

The FBI is not requesting an exemption from displaying the expiration date for OMB approval of the information collected on the on-line feedback survey.

18. Exceptions to the Certification Statement:

There are no exceptions to the certification statement.

Part B. Statistical Methods

The FBI does not employ statistical methods in this information collection. Summary reports and free text entry recommendations from respondents will be generated from the data collected to assist in enhancing future reports.