

**OMB Control Number: 1660 - PROGNEW**

**Federal Emergency Management Agency Programs Customer Satisfaction Surveys**

Attached are the legal authorities that necessitate the collection above.

1. Government Performance Results Act of 1993 P.L. 103-62
2. Government Performance Results Act of 2010 P.L. 111-352
3. Executive Order 12862 of September 11, 1993 Setting Customer Service Standards
4. Memorandum of March 23, 1995 Improving Customer Service
5. E-Government Act of 2002
6. GPRA Modernization Act of 2010 H.R. 2141
7. Executive Order 13571 of April 27, 2011 Streamlining Service Delivery and Improving Customer Service
8. Executive Order 13411 of August 29, 2006 Improving Assistance for Disaster Victims
9. Sandy Recovery Improvement Act of 2013 P.L. 113-2
10. 44 CFR 206.101 Individuals and Households