Supporting Statement for Paperwork Reduction Act Submission Rental Housing Finance Survey (RHFS) OMB Number: 2528-0276

Part A: Justification

1. Necessity of Information Collection

HUD requests clearance for the proposed questions to be used on the 2018 Rental Housing Finance Survey (RHFS). Data collection will occur between May 10 and September 30, 2018.

Estimates derived from the RHFS sample will help public and private stakeholders better understand the financing, operating costs, and property characteristics of the rental housing stock in the United States. Many of the questions are similar to those found on the 1995 Property Owners and Managers Survey, the rental housing portion of the 2001 Residential Finance Survey, and the 2012 and 2015 RHFS.

Title 12, United States Code, Sections 1701z-1, 1701z-2(g), and 1701z-10a provide authority to collect this information. Title 13, U.S.C., Section 8b provides the U.S. Census Bureau authority to collect this information for the Department of Housing and Urban Development (HUD). The collected data will be protected by the confidentiality provisions of Title 13, U.S.C., Section 9.

The 2018 RHFS questionnaire content is substantially similar to the 2015 RHFS questionnaire, with the following two exceptions:

- a. <u>Addition of two questions about lease length:</u> This question will allow HUD to understand the length of the typical rental lease, and whether the length varies with rental unit type (single family, multi-family). HUD's primary motivation for this question was the emergence of short-term rental properties.
- b. <u>Addition of six "Yes/No" questions about vacancy advertising methods:</u> This question series will allow HUD to understand how rental unit owners and managers advertise their vacant units, and whether the advertising techniques vary with rental unit type (single family, multi-family) or other factors. HUD's primary motivation for this question was to better understand the number of rental units that are advertised on websites (i.e., Craigslist) and Multiple Listing Services.

2. Needs and Uses

For RHFS, the Census Bureau interviews owners and managers of rental properties. When possible, the Census Bureau will attempt to interview property owners, the entity liable for the financial disposition of properties. If an owner cannot be identified or reached, the Census Bureau will interview the managers. At times, interviews with both owners and managers may have to be conducted in the course of the survey, as each may possess distinct portions of the necessary information to complete the survey. The Census Bureau's first contact with the owner/manager will be an advance letter providing them with an overview of the survey, the interview procedure, types of questions covered, and confidentiality. The Census Bureau anticipates only few respondents will ask for additional time to fill out the questionnaire. Respondents will complete the survey using the Internet instrument hosted by the Centurion system.

Various stakeholders have great interest in the data that will be collected through this survey. With these data, the survey sponsor HUD, can gain a better understanding of rental loan origination volumes, property characteristics associated with these originations, and operating cost and revenue characteristics for the rental housing stock in the United States. The RHFS will play an important role in enabling the Federal Housing Finance Agency to fulfill its requirements to set affordable housing goals for the Government-Sponsored Enterprises (GSEs) and to develop standards for underwriting rental property mortgages. The RHFS data can be used to provide a statistically representative picture of rental property financing and critical components of the national income accounts.

National and local policy analysts, program managers, budget analysts, and Congressional staff can use the RHFS data to advise the executive and legislative branches about financial characteristics of the rental housing stock in the United States and the suitability of public policy initiatives. The data will also help analysts to determine which properties take the most advantage of various government programs, and where changes to programs might be advisable.

Academic researchers and private organizations will use the RHFS data in efforts of specific interest and concern to their respective communities. For example, no national data are available currently on such items such as rent concessions and expenses on capital improvements.

The rental housing industry will be able to use the data to benchmark individual project performance against national data to help them make better business decisions. Rental housing is critical to solving the nation's affordable housing problems, and potential investors in the rental housing market will gain a better understanding of the ownership and financing structures of the industry with these data.

The Bureau of Economic Analysis (BEA) plans to use the RHFS data in preparing key investment components in the National Income and Product Accounts (NIPAs) and the Fixed Assets Accounts (FAAs). The specific data that the BEA anticipates using are capital improvements, legal form of ownership, property types and rent concessions.

Information quality assessment is an integral part of the pre-dissemination review of information disseminated by the Census Bureau (fully described in the Census Bureau's Information Quality Guidelines). Information quality assurance is also integral to information collections conducted by the Census Bureau and is incorporated into the clearance process required by the Paperwork Reduction Act.

3. <u>Use of Information Technology</u>

a. Data Collection

The Census Bureau will collect the 2018 RHFS data using a web based application.

The Enterprise Internet Solutions (EIS) area of the Application Development and Services Divisions (ADSD) will host a web-based instrument. The web instrument will be hosted on the fully certified and accredited Centurion system (infrastructure, security, and framework).

b. Data Dissemination

The Census Bureau will make the information collected on the RHFS available to the public on its Internet website. The website will also contain an extensive set of tables for the user's convenience.

4. Efforts to Identify Duplication

HUD consulted with other government agencies and determined that the RHFS is the only data source with detailed information on the mortgage financing of rental properties.

Although housing data are collected as part of the American Housing Survey (AHS), American Community Survey (ACS) (Census Bureau), Consumer Expenditure Survey (CES) (Bureau of Labor Statistics), and the Residential Energy Consumption Survey (RECS) (Department of Energy), these surveys provide none of the extensive level of detailed information on rental housing expenses and financing available from the RHFS.

5. Minimizing Burden

HUD and the Census Bureau designed the RHFS questions to obtain the required information. HUD and Census anticipate that many RHFS respondents are small businesses or sole proprietors. To minimize the response burden for small business, sole proprietors, and other business type, HUD and the Census Bureau developed an Internet instrument to allow respondents to self-administer the survey.

6. Consequences of Less Frequent Collection

The RHFS is conducted every three years. Less frequent enumerations would impair HUD's ability to monitor GSE goal compliance on a timely basis. It would also reduce the HUD's ability to detect changes in severe housing needs. Without this ability, the Administration and Congress would be less able to formulate policy on rental housing finance and rental assistance.

7. Special Circumstances

We collect the data in a manner consistent with OMB guidelines, and there are no special circumstances.

• Under this ICR, HUD will not conduct any data collection requiring respondents to report information to the agency more often than quarterly;

- Under this ICR, HUD will not conduct any data collection requiring respondents to prepare a written response to a collection of information in fewer than 30 days after receipt of it;
- Under this ICR, HUD will not conduct any data collection requiring respondents to submit more than an original and two copies of any document;
- Under this ICR, HUD will not conduct any data collection requiring respondents to retain records, other than health, medical, government contract, grant-in-aid, or tax records, for more than three years;
- Under this ICR, HUD will not conduct any data collection in connection with a statistical survey, that is not designed to produce valid and reliable results that can be generalized to the universe of study;
- Under this ICR, HUD will not conduct any data collection requiring the use of a statistical data classification that has not been reviewed and approved by OMB;
- Under this ICR, HUD will not conduct any data collection that includes a pledge of confidentiality that is not supported by authority established in statute or regulation, that is not supported by disclosure and data security policies that are consistent with the pledge, or which unnecessarily impedes sharing of data with other agencies for compatible confidential use; or
- Under this ICR, HUD will not conduct any data collection requiring respondents to submit proprietary trade secrets, or other confidential information unless the agency can demonstrate that it has instituted procedures to protect the information's confidentiality to the extent permitted by law.

8. <u>Consultations Outside the Agency</u>

Attached is a copy of the *Federal Register Notice* required by 5 CFR 1320.8(d).

Approximately 50 prospective data users, from diverse areas of interest, were consulted while developing the 2012 RHFS questionnaire. Responses received from these data users had considerable effect on the content on the 2012 RHFS and 2015 RHFS. There were no major problems that could not be resolved during consultation.

The 60-day Federal Register Notice was published on October 20, 2017. During the 60-day Federal Register Notice review period, HUD received the following inquires:

• Andrew Reamer of the American Economic Association requested a copy of the draft Supporting Statement and the draft web instrument (in paper format).

9. Paying Respondents

HUD and the Census Bureau do not give RHFS respondents payments or gifts.

10. <u>Assurance of Confidentiality</u>

The Census Bureau collects these data in compliance with the Privacy Act of 1974 and OMB Circular A-108. The Census Bureau will make an attempt to identify property owners and/or managers prior to data collection by conducting an address matching operation and Internet research. The Census Bureau will send each RHFS respondent an

advance letter (RHFS-03(L)). The advance letter will contain the information required by this act.

The letter informs the respondents of the voluntary nature of this survey and states there are no penalties for failure to answer any question. The letter will explain why the information is being collected, how it will be used, and how to respond to the survey. The letter will display the OMB control number and date of expiration.

For interviews conducted by telephone, if the respondents inquire as to the purpose of the survey, the Census Bureau field staff will provide a verbal explanation that includes the information required by the Privacy Act.

The advance letter states that all information respondents give to the Census Bureau employees is held in strict confidence by Title 13, United States Code. Each employee has taken an oath to this effect and is subject to a jail term, fine or both, if he/she discloses any information given to him/her.

The introductory screen to the Internet instrument contains the OMB control number and date of expiration, the citation of authority to collect the data, and the respondent burden statement.

The data collected under this agreement are confidential under Title 13, U.S.C., Section 9. Should the HUD staff require access to Title 13 data from this survey to assist in the planning, data collection, data analysis, or production of final products, those staff members are required to obtain Census Bureau Special Sworn Status (SSS). They must demonstrate that they have suitable background clearance and they must take Data Stewardship Awareness Training.

Any access to Title 13 data at HUD is subject to prior approval by the Census Bureau's Data Stewardship Executive Policy Committee upon assurance that the HUD facility and information technology security meet Census Bureau requirements.

11. Justification for Sensitive Questions

The 2018 RHFS does not include any questions of a sensitive nature.

12. Estimate of Hour Burden

HUD and the Census Bureau estimate that the average time to complete the 2018 RHFS is 60 minutes. The final sample size has not been determined, but will not exceed 11,500 rental properties. HUD and Census Bureau anticipate some properties selected for the 2018 RHFS sample will be determined to be ineligible for an interview. The determination of ineligibility is typically made during the pre-interview operations. As such, there is typically no respondent burden for ineligible interviews.

HUD and the Census Bureau estimate the actual number of eligible RHFS respondents to be 10,000. However, the 2012 and 2015 RHFS had a response rate of 65 percent.

Information Collection	Number of Respondent s	Frequency of Response	Response s Per Annum	Burden Hour Per Response	Annual Burden Hours	Hourly Cost Per Response	Annual Cost
Responding Rental properties	6,500.00	1.00	6,500.00	1.00	6,500.00	\$33.79	\$219,635.00
Non- responding Rental properties	3,500.00	1.00	3,500.00	0.00	0.00	\$0.00	\$0.00
Sampled cases found to be ineligible	1,457.00	1.00	1,457.00	0.00	0.00	\$0.00	\$0.00
Total	11,457.00				10,000.00		\$219,635.00

Assuming the 2018 RHFS achieves a similar response rate, HUD and the Census Bureau expect the estimate the respondent burden hours to be 6,500 hours. See the table below.

13. Estimate of Cost Burden

The only cost of the 2018 RHFS to respondents is their time to complete the survey. There are no recordkeepers in the 2018 RHFS. Moreover, for respondents, there are no capital or start-up costs, nor are their operational costs.

To calculate the cost burden of respondent's time, it is assumed that most respondents are property managers. Data from the Department of Labor, Bureau of Labor Statistics, National Compensation Survey show that the hourly mean wage for property, real estate, and community association managers in May 2016 was \$33.79. Given the overall annual burden hours estimate (6,500 hours), the total cost to RHFS respondents is estimated to be \$219,635.

HUD and Census estimate that 3,500 cases will not be non-respondents. This may come in the form of a refusal to return Field Representative's phone calls or a verbal refusal to answer any survey questions. It is assumed the amount of time it takes a respondent to verbally signify non-response is de minimis. As such, there is no time burden for nonrespondents.

HUD and Census estimate that 1,457 cases will be found to be ineligible during preinterview operations. The ineligibility determination is made <u>before</u> the respondent is contacted. If a respondent is determined to be ineligible the respondent is not contacted. As such, there is no time burden to respondent who are determined to be ineligible.

14. Cost to Federal Government

2018 RHFS operations span three fiscal years (2017, 2018 and 2019). Across all three fiscal years, the Census Bureau and HUD estimate the cost to the government for the 2018 RHFS program to be about \$5.8 million, all borne by HUD. The figure provided

Estimated Labor Cost by Functional Area	FY 2017	FY 2018	FY 2019	Total
Survey management, requirements, analysis	\$152,700.00	\$400,650.00	\$405,000.00	\$958,350.00
Project management and coordination	\$31,000.00	\$118,000.00	\$30,000.00	\$179,000.00
Methodology	\$137,800.00	\$380,000.00	\$386,000.00	\$903,800.00
Centurion instrument development	\$23,000.00	\$60,000.00	\$0.00	\$83,000.00
Case management development	\$100,100.00	\$150,000.00	\$0.00	\$250,000.00
Printing and mailout	\$0.00	\$20,750.00	\$0.00	\$20,750.00
HQ field data collection management	\$1,900.00	\$45,000.00	\$4,000.00	\$50,900.00
Field representative training	\$0.00	\$100,000.00	\$0.00	\$100,000.00
Regional office data collection management	\$0.00	\$81,100.00	\$10,000.00	\$91,100.00
Data collection (estimated \$300/case)	\$0.00	\$2,652,350.00	\$347,650.00	\$3,000,000.00
Centurion output data processing	\$0.00	\$18,000.00	\$2,000.00	\$20,000.00
Other data processing	\$12,100.00	\$32,000.00	\$12,000.00	\$56,100.00
Table Creator maintenance	\$14,900.00	\$7,000.00	\$15,000.00	\$36,900.00
Total Labor Cost	\$473,500.00	\$4,064,850.00	\$1,211,650.00	\$5,750,000.00
Other Direct Costs				
Postage	\$0.00	\$5,000.00	\$0.00	\$5,000.00
Printing of training materials	\$0.00	\$5,000.00	\$0.00	\$5,000.00
Travel	\$0.00	\$40,000.00	\$0.00	\$40,000.00
Overall Total Cost	\$473,500.00	\$4,114,850.00	\$1,211,650.00	\$5,800,000.00

represents the total cost of a three-year cycle consisting of data collection preparation, data collection, data review, and creation and release of data products.

15. <u>Reason for Change in Burden</u>

The overall burden has increased slightly from the 2015 RHFS.

The primary reason the overall burden increased slightly from 2015 RHFS is because the 2018 RHFS sample size is larger than the 2015 RHFS. Although the overall burden increased, it is important to note that HUD and Census are making two changes to the 2018 RHFS to help reduce burden. First, the use of the AHS frame is expected to reduce the number of ineligible properties. Second, the Census Bureau will conduct a property address matching operation with administrative records and conducting Internet research to obtain contact information for the owner or manager of the rental property prior to data collection. The Census Bureau does not anticipate having to contact any tenants.

Finally, the 2018 RHFS questionnaire does not contain significant changes from the 2015 version, so there is no expected net increase in burden resulting from new questions.

16. Project Schedule

The RHFS data collection is scheduled to begin in May 2018 and continue through October 2018. Following data collection, Census will conduct quality control, statistical weighting and data preparation from November 2018 through May of 2019.

After these processes are complete, the Census Bureau will produce four products. The products and their release data are as follows:

Product	Release Date		
RHFS Internal Use File	June 1, 2019		
RHFS summary table estimates	June 1, 2019		
RHFS sample design and miscellaneous	June 1, 2019		
user documentation			
RHFS Public Use File	November 1, 2019		

17. Request to Not display Expiration Date

There are no requests.

18. Exceptions to the Certificate

There are no exceptions.