

EMAIL SUBJECT LINE: VA MISSION Act Experience Survey (2 minutes)

VA



U.S. Department
of Veterans Affairs

OMB Number: 2900-0770
Expiration: 09/30/2020
Estimated Burden: 2 minutes

Your opinion matters

Dear Sara Smith,

We care about your experience with VA. Please take this 2 minute survey to let us know about your experience with the VA MISSION Act. The more information you share with us, the better we can serve you.

[Take Our Survey](#)

Thank you,

Veterans Experience Office

Department of Veterans Affairs

Whether you're just getting out of the service, or you've been a civilian for years, the [VA Welcome Kit](#) can help guide you to the benefits and services you've earned.

The Veterans Crisis Line provides free, confidential support for Veterans and their families and friends in crisis. Dial 1 (800) 273-8255 (Press 1), or text 838255 to receive confidential support 24/7 (System of Records Notice VA158VA10NC5). Visit <https://www.veteranscrisisline.net> for more information.

Additionally, the National Call Center for Homeless Veterans (NCCHV) provides free, confidential support for Veterans and their family members and friends who are homeless or at risk of homelessness. Veterans can either call or chat online with the National Call Center for Homeless Veterans where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week. Dial 1 (877) 424-3838 or visit <https://www.va.gov/HOMELESS/> to receive confidential support.

Please do not reply to this email — it is unmonitored.

If you wish to share your feedback, please do so by August 03, 2018 at 12:35 AM.

You received this email because you provided your email address to VA. If you would like to opt out from receiving future surveys, please click below.

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This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 2 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services to which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by the law.

EMAIL SUBJECT LINE: We still want to hear about your VA MISSION Act experience (2 minutes)

VA



U.S. Department
of Veterans Affairs

OMB Number: 2900-0770
Expiration: 09/30/2020
Estimated Burden: 2 minutes

Your feedback is important to us

Dear John Smith,

VA still wants to hear about your experience with the VA MISSION Act. Please let us know how we are doing by taking a 2 minute survey regarding your experience.

[Take Our Survey](#)

Thank you,

Veterans Experience Office

Department of Veterans Affairs

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MISSION Act Comment Card

V1.0 DRAFT 06/14/19

Working Draft, Pre-Decisional, Deliberative Document - Internal VA Use Only

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OMB Number: 2900-0770

Expiration: 09/30/2020

This is an unmonitored email address

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