



The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line** by dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans** (NCCHV) by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

OMB Number: 2900-0770  
Expiration: 09/30/2020  
Estimated Burden: 5 minutes

We want to hear about your perception of the VA's engagement in your local community. By indicating how much you agree or disagree with the statements below, you directly help us improve VA services.

**My local community provides supportive resources for Veterans, families, caregivers, and survivors. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**VA and community partners are coordinating support to help Veterans, families, caregivers, and survivors access and receive services in my local community. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**Local VA and local community groups are working in partnership to address gaps in services. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**VA transition support services help transitioning service members, families, caregivers, and survivors to integrate into their community. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**Access to VA services and benefits is improving for Veterans, families, caregivers, and survivors in my local community. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**Veterans, families, caregivers, and survivors are able to navigate non-medical VA benefits in my local community. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**Veterans, families, caregivers, and survivors are able to navigate VA healthcare services in my local community. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**Community-based resources are healthcare, benefits, and services not provided by VA. Access to community-based resources is improving for Veterans, families, caregivers, and survivors in my community. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**VA meets the healthcare needs of Veterans, families, caregivers, and survivors in my community, whether they choose to access care in a VA facility or using VA Community Care (formerly the CHOICE program). Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**Suicide prevention resources are available and accessible in my community. Required**

Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable (N/A)
1	2	3	4	5	<input type="radio"/>

**Which of the following VA suicide prevention services in your community are you familiar with? (Select all that apply).**

<input type="checkbox"/> Veterans Crisis Line (VCL)
<input type="checkbox"/> Vet Center
<input type="checkbox"/> Community Based Outpatient Clinic (CBOC)
<input type="checkbox"/> Suicide Prevention Coordinators at local VA
<input type="checkbox"/> Medication Disposal Program at local VA
<input type="checkbox"/> VHA Mental Health Services
<input type="checkbox"/> S.A.V.E. PsychArmor Online Training
<input type="checkbox"/> Veterans Benefits Administration (VBA)
<input type="checkbox"/> Mobile Vet Center
<input type="checkbox"/> MISSION Act
<input type="checkbox"/> VA Telehealth
<input type="checkbox"/> Gun Lock Distribution
<input type="checkbox"/> VA Emergency Departments
<input type="checkbox"/> VA Chaplaincy

**Finish**

This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services to which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>.