

Customer Service Survey
Office of Museum Services
Regional Grant Workshop Attendee Feedback

1. Have you applied for an IMLS grant before? Yes, No
2. Overall, how would you rate the regional grants workshop?
(Excellent, Very Good, Adequate, Not Good)
3. How useful did you find the following aspects of the regional grants workshop?
 - IMLS Agency Goals, Priorities, and Special Initiatives (Very Useful, Somewhat Useful, Not Useful)
 - Funding Opportunities from the Office of Museum Services (Very Useful, Somewhat Useful, Not Useful)
 - Developing Your Project Idea (Very Useful, Somewhat Useful, Not Useful)
 - Preparing Your Grant Application- Part 1 (Very Useful, Somewhat Useful, Not Useful)
 - Preparing Your Grant Application -Part 2 (Very Useful, Somewhat Useful, Not Useful)
 - Common Mistakes in Applications (Very Useful, Somewhat Useful, Not Useful)
 - Q/A and Wrap Up (Very Useful, Somewhat Useful, Not Useful)
4. If you are:
 - A returning applicant: Did you gain new insights from attending the regional grants workshop?
(Yes, No)

Please explain:
 - An applicant who has never applied before: Do you feel more confident in applying for an IMLS grant?
(Yes, No)

Please explain:
5. Do you believe future regional grants workshops would be beneficial for potential grantees?
(Yes, No, Unsure)
6. Was the registration process for the regional workshops easy?
(Yes, No)

7. How would you rate the venue?
(Excellent, Very Good, Adequate, Not Good)
8. Is an in-person regional grants workshop better than a webinar?
(Yes, No)

Please explain:

9. What did you like most about the regional grants workshop?
(Open response – text box)
10. What did you like least about the regional grants workshop?
(Open response – text box)
11. Do you have any additional observations or comments on how we can improve the Regional grants workshop to better serve your needs?
(Open response – text box)
12. Is there anything else you would like to share? Additional feedback is appreciated!
(Open response – text box)