#### DU Survey Screenshots 01.19.17

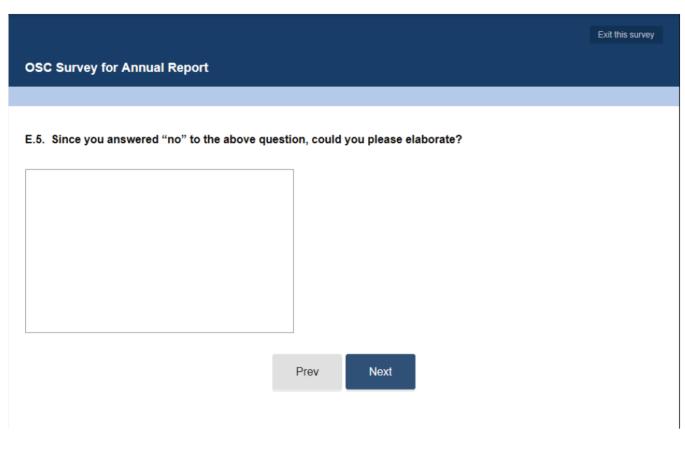
Exit this survey



## **OSC Survey for Annual Report** Enter Survey number here: Next Exit this survey **OSC Survey for Annual Report** U.S. Office of Special Counsel Survey OMB Control Number 3255-0003 Expiration Date 1. What was the nature of your correspondence to OSC? (Please choose only one) You filed a complaint concerning a Prohibited Personnel Practice You requested a written advisory opinion from OSC concerning a possible violation of the Hatch Act (unlawful political activity) Your case invoved a USERRA complaint You filed a Whistleblower Disclosure case (OSC Form 12)

Prev

Prev





E.6. How would you rate the service provided by OSC in the following area? - Courtesy

Very satisfied

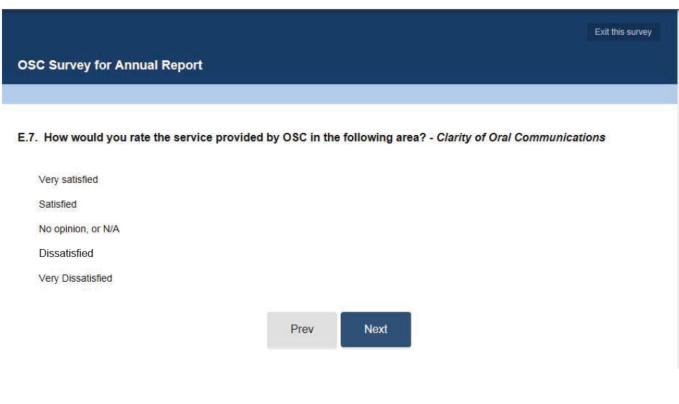
Satisfied

No opinion, or N/A

Dissatisfied

Very dissatisfied

Prev





E.8. How would you rate the service provided by OSC in the following area? - Clarity of Written Communications

Very satisfied
Satisfied
No opinion, or N/A
Dissatisfied
Very dissatisfied

Prev Next



#### E.10. How would you rate the service provided by OSC in the following area? - Results

Very satisfied
Satisfied
No opinion, or N/A
Dissatisfied
Very dissatisfied

Prev Next

OSC Survey for Annual Report	Exit this survey
E.11. We invite your comments or suggestic Whistleblower Disclosures.	ons on specific ways in which OSC could improve its service in relation to
	Prev Next
OSC Survey for Annual Report	Exit this survey

#### **End of Survey Questions**

Thank you for taking the time to complete this survey. If you wish to make this your final submission, please click the "Done" button below (once you click this button, you can no longer make any corrections to your survey responses)



#### Hatch Act Survey Questions Screenshots 01.19.17

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U.S. Office of Special Counsel Survey	OMB Control Number 3255-0003 Expiration Date	
1. What was the nature of your correspondence to OSC?	? (Please choose only one)	
You filed a complaint concerning a Prohibited Personnel Practice		
You requested a written advisory opinion from OSC concerning a		
Your case invoved a USERRA complaint		
You filed a Whistleblower Disclosure case (OSC Form 12)		
Prev	Next	

		Exit this survey
OSC Survey for Annual Report		
C.1. As a result of our written advisory op impact?	oinion given to you concerning the proposed po	olitical activity, what was the
a. The OSC opinion advised that the person in	n question was free to carry out his or her planned political	activity.
b. The OSC opinion advised that the person in	question should not continue his or her planned political	activity.
c. The OSC opinion was in response to a gene	eral question concerning the application of the Hatch Act.	
d. Other		
	Prev Next	
		Exit this survey

#### C.2. How would you rate the service provided by OSC in the following area? - Courtesy

Very satisfied

Satisfied

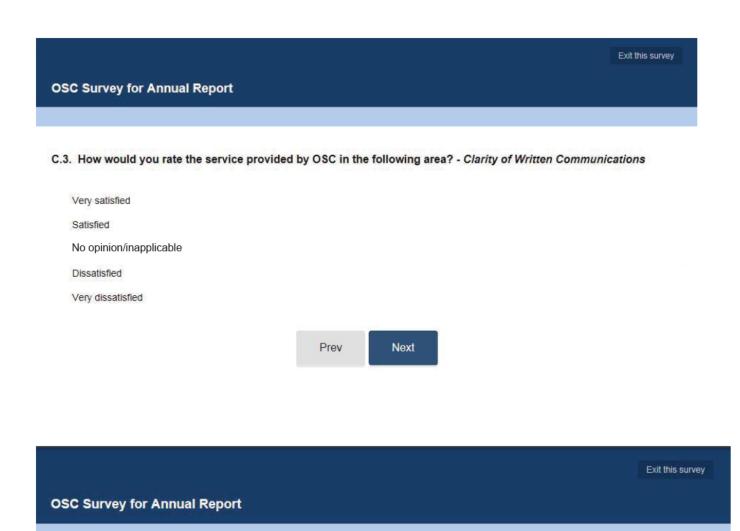
No opinion/inapplicable

**OSC Survey for Annual Report** 

Dissatisfied

Very Dissatisfied



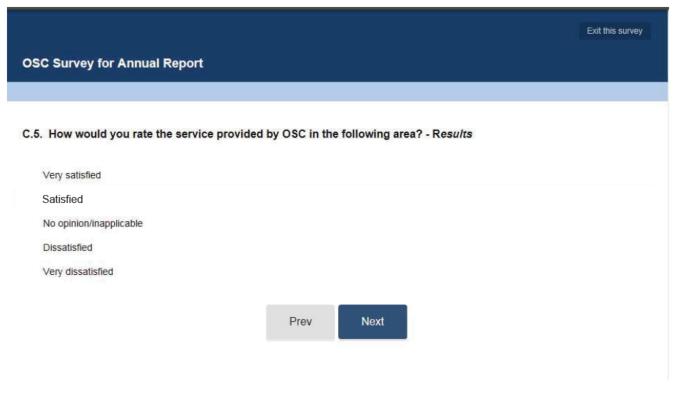


#### C.4. How would you rate the service provided by OSC in the following area? - Timeliness

Very satisfied
Satisfied
No opinion/inapplicable
Dissatisfied

Very dissatisfied

Prev



C.6. We invite your comments or suggestions on specific ways in which OSC could improve its service for those requesting a Hatch Act Written Advisory (Unlawful Political Activity)

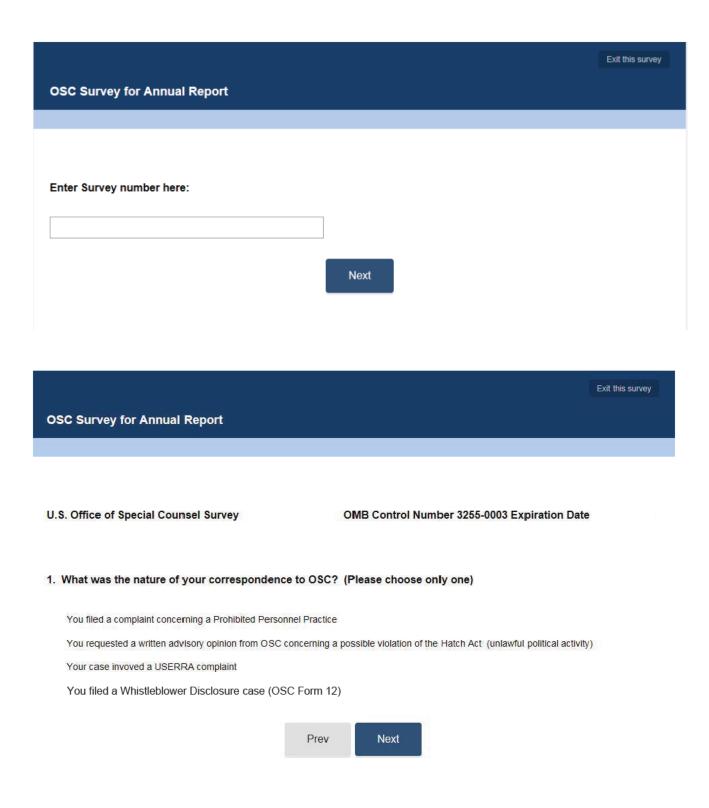


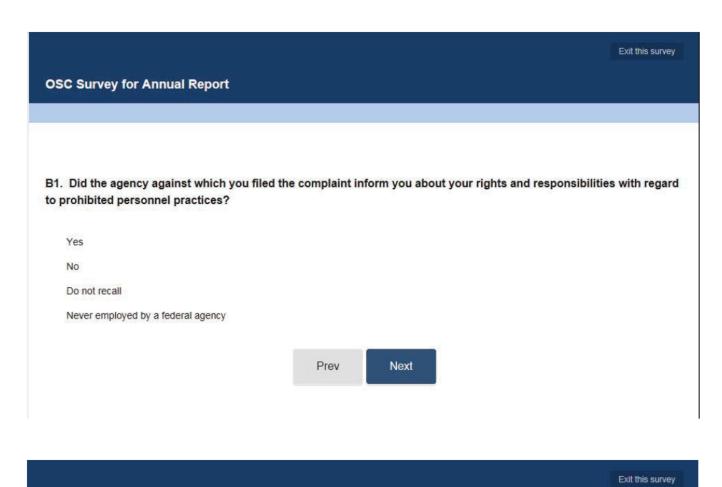
#### **End of Survey Questions**

Thank you for taking the time to complete this survey. If you wish to make this your final submission, please click the "Done" button below (once you click this button, you can no longer make any corrections to your survey responses)



#### PPP Survey Questions Screenshots 01.19.17





B2. Did you obtain the result that you wanted from OSC?

Yes

No



#### B.3 Did your complaint include any allegation of reprisal for whistleblowing?

Yes

No

Prev

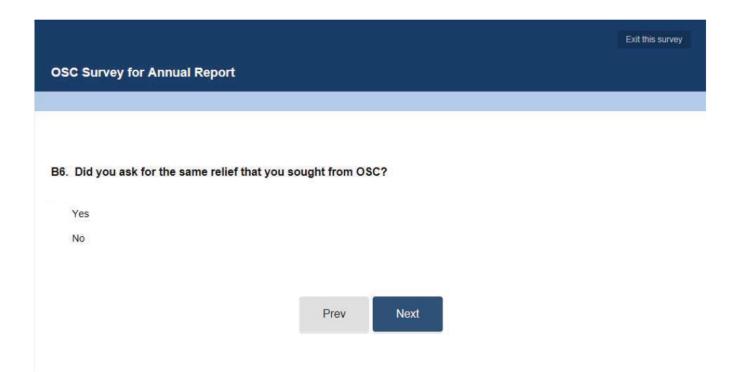
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### B4. What reason did OSC give for closing any reprisal for whistleblowing allegation in your complaint without obtaining the result that you desired? (Check all that apply.)

- No OSC jurisdiction over your position, the agency, or agency official involved in the complaint.
- 2. No personnel action taken by the agency involved.
- Information that you disclosed did not appear to be a legally protected disclosure.
- Your disclosure occurred after the personnel action involved in your
- Insufficient proof that the agency official (who took ther personnel action against you) knew about your disclosure.
- 6. Insufficient proof of connection between your disclosure and the personnel action involved in your complaint
- OSC could not disprove the reason given by the agency involved for the personnel action taken, as described in your complaint.
- 8. Insufficient evidence that the personnel action involved in your complaint violated a law or regulation
- 9. You or OSC settled the matter with the agency involved.
- 10. You declined corrective action offered by the agency involved.
- You notified OSC that you had filed or would file an Individual Right of Action (IRA) or other appeal with the Merit Systems Protection Board (MSPB)
- 12. You withdrew your complaint.
- 13. Other.
- 14. Do not recall

B5. Did you file an Individual Right of Action or other appeal with the MSPB in connection with the same events that you reported in your complaint to OSC?

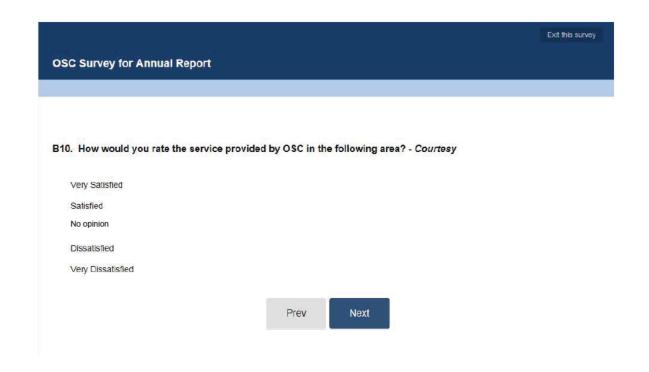




## B.9 What reason did OSC give for closing your complaint without obtaining the result that you desired? (Check all that apply.)

- 1. No OSC jurisdiction over your position, the agency, or agency official involved in the complaint.
- 2. No personnel action taken by the agency involved.
- 3. OSC could not disprove the reason given by the agency involved for the personnel action taken, as described in your complaint.
- 4. Insufficient evidence that the personnel action involved in your complaint violated a law or regulation.
- 5. You or the OSC settled the matter with the agency involved.
- 6. You declined corrective action offered by the agency involved.
- 7. You withdrew your complaint.
- 8. OSC filed a petition with the Merit Systems Protection Board (MSPB) for corrective action.
- 9. OSC obtained a decision in the corrective action proceeding filed with the MSPB.
- 10. Closed for further action on the descrimination allegations through EEO processes.
- 11. Resolved through OSC's Mediation Program
- 12. Other
- 13. Do not recall.

Prev Next





#### B. 11 How would you rate the service provided by OSC in the following area? - Clarity of Oral Communications

Very Satisfied
Satisfied
No Opinion
Dissatisfied
Very Dissatisfied

Prev Next

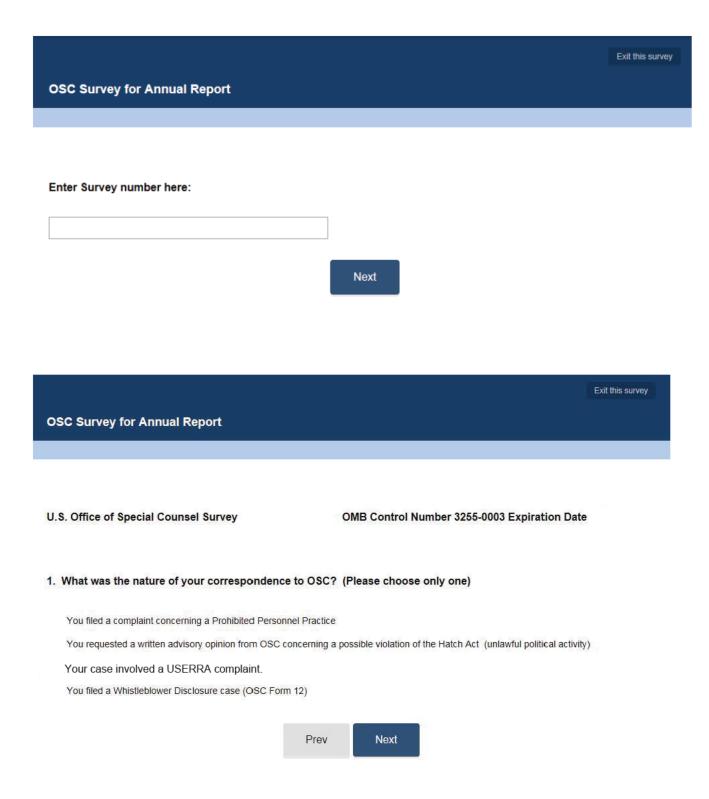
Prev

#### **End of Survey Questions**

Thank you for taking the time to complete this survey. If you wish to make this your final submission, please click the "Done" button below (once you click this button, you can no longer make any corrections to your survey responses)

Prev DONE

#### USERRA Survey Questions Screenshots 01.19.17





- D2. Did you obtain the result that you wanted from OSC?
  - a. Yes
  - b. No

Prev Next



Next

Prev

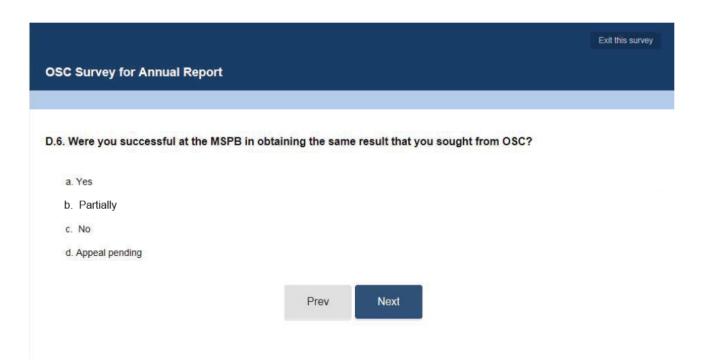
D.4. Did you file a USERRA appeal with the MSPB in connection with the same events that you reported in your complaint to OSC?

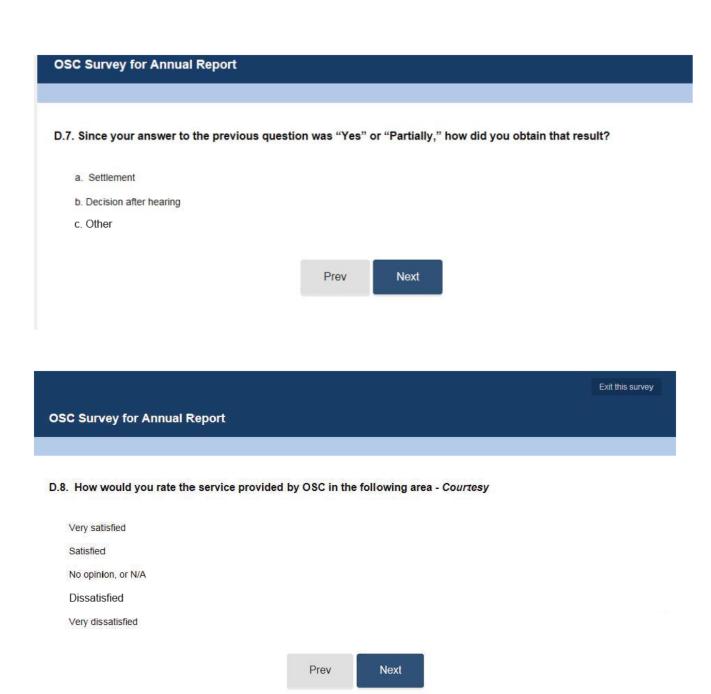
- a. Yes
- b. No
- c. Have not decides to file

Prev

#### D.5. Did you ask for the same relief that you sought from OSC?





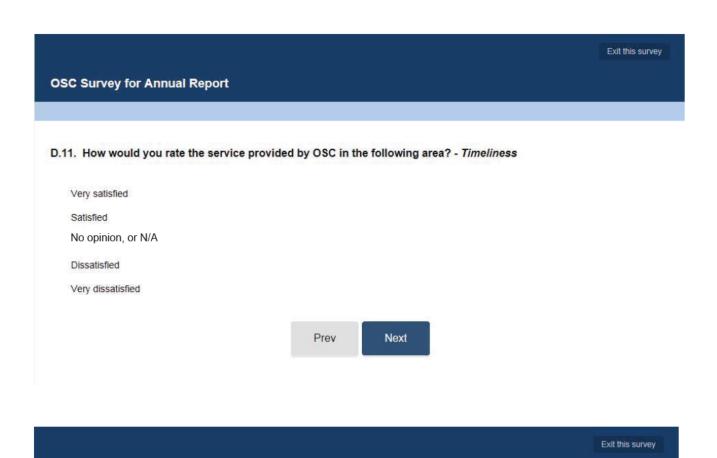


Prev

Next

No opinion, or N/A

Dissatisfied
Very dissatisfied



D. 12. How would you rate the service provided by OSC in the following area? - Results

Very satisfied

Satisfied

No opinion, or N/A

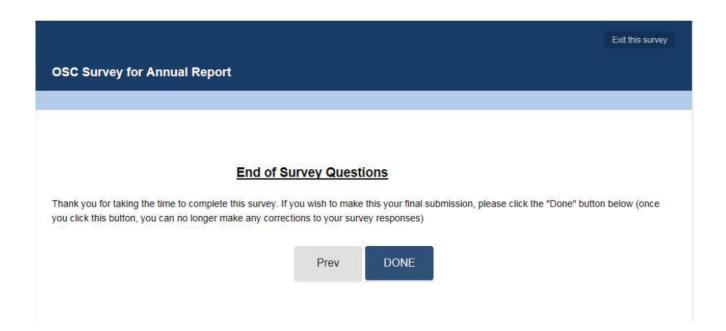
Dissatisfied

Very dissatisfied

Prev

D.13. We invite your comments or suggestions on specific ways in which OSC could improve its service in relation to USERRA complaints.







U.S. Office of Special Counsel 1730 M Street, M.W., Suite 218 Washington, D.C. 20036-45052: 53

3/2/2016

#### TO: RECIPIENTS OF OFFICE OF SPECIAL COUNSEL SURVEY

A matter that you filed with the Office of Special Counsel (OSC) was closed during fiscal year (FY)

To better serve you and others who come to OSC for assistance, we hope that you will take a few minutes to complete our electronic survey.

The nature of your contact with OSC falls into one of four categories, which you will be asked to identify when you begin the survey:

- 1. a Prohibited Personnel Practice (PPP) complaint;
- 2. a written Advisory Opinion concerning the Hatch Act (HA);
- 3. a Uniformed Services Employment and Reemployment Rights Act (USERRA) complaint; or
- 4. a Whistleblower Disclosure (DU).

You are free to respond, or not to respond, to this survey. If you decide to respond, please fill out a survey online, <a href="https://www.research.net/">https://www.research.net/</a>

Prompt submission of the survey will ensure that your responses are included in our tabulations of survey results. The online survey will be available for 60 days from the postmarked date of the envelope containing this letter.

If more than one matter that you filed was closed by OSC in FY 2015, you will receive separate correspondence with unique survey access numbers - one for each matter closed. The type of matter you submitted is indicated by one of the following four acronyms which appear below the zip code on the address label of your envelope: PPP, HA, USERRA, and DU.

The OSC unit that administers the survey electronically does not handle questions or correspondence about individual cases. If you have any questions, or need additional information about OSC services, please call (800) 872-9855. Any of our representatives will be pleased to help you. You can also find information about OSC on our Web site. The address is: <a href="https://osc.gov">https://osc.gov</a>.

To access the survey electronically, use the following electronic address:

https://www.research.net/

On the screen which opens up, insert your FY survey number:

OSC would like to thank you for your participation in its annual survey.

(Notice, over)

Paperwork Reduction Act Notice: OSC is asking for the information in this form because § 13 of Public Law 103-424 (1994) requires OSC to conduct an annual survey program, and because the information received will help OSC in its ongoing efforts to provide better service. OSC will use survey results to: (1) evaluate satisfaction with service provided in connection with its receipt of complaints; (2) increase staff awareness of perceptions of service provided; (3) identify areas where improvements can be made, and (4) provide a summary of survey results in its annual report to Congress. Survey forms are not filed or retrieved by personal identifiers such as names or case numbers. Respondents are not asked to provide their name, case number, or other personally identifying data, therefore, no such information will be used in the summary of survey results that OSC is required to include in its annual report to Congress. You are not required to participate in the survey, and your response is not required to obtain or keep any benefit. OSC estimates that the average burden of this collection of information on you will be 12 minutes. If you would like to comment on the accuracy of this estimate, or suggest ways to reduce it, please send your comments or suggestions to: Survey Coordinator, Office of Special Counsel, 1730 M Street, N.W., Suite 218, Washington, DC 20036-4505. Finally, an agency may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### U.S. OFFICE OF SPECIAL COUNSEL



1730 M Street, N.W., Suite 218 Washington, D.C. 20036-4505 202-254-3600

{1MonthGenerateSurvey}/{2DayGenerateSurvey}/{3YearGenerateSurvey}

#### TO: RECIPIENTS OF OFFICE OF SPECIAL COUNSEL SURVEY

A matter that you filed with the Office of Special Counsel (OSC) was closed during fiscal year (FY) {4?@FiscalYearWanted} (Oct. 1, {5BeginDateYear}-Sep. 30, {6EndDateYear}). To better serve you and others who come to OSC for assistance, we hope that you will take a few minutes to complete our electronic survey.

The nature of your contact with OSC falls into one of four categories, which you will be asked to identify when you begin the survey:

- 1. a Prohibited Personnel Practice (PPP) complaint;
- 2. a written Advisory Opinion concerning the Hatch Act (HA);
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Prompt submission of the survey will ensure that your responses are included in our tabulations of survey results. The online survey will be available for 60 days from the postmarked date of the envelope containing this letter.

If more than one matter that you filed was closed by OSC in FY {7?@FiscalYearWanted}, you will receive separate correspondence with unique survey access numbers - one for each matter closed. The type of matter you submitted is indicated by one of the following four acronyms which appear below the zip code on the address label of your envelope: PPP, HA, USERRA, and DU.

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