

## Attachment G - Reminder Call Script

Hello, May I please speak with [name]

"This is [NAME] of GEARS, and I am calling about your participation in CDC's survey entitled, *The State of State, Territorial, and Tribal Suicide Prevention: An Environmental Scan*. As the subject matter expert in suicide prevention in your state, territory, or tribe, your feedback is critical to inform recommendations for suicide prevention to the field. Your state, territorial or tribal information, together with that of others across the country will help us know how to reduce suicide rates.

We are aiming to receive 100% participation from all states, territories, and tribes invited to complete the survey. Since you have not yet completed the survey, I wanted to see if there is any information or assistance that I can provide."

"Do you have any questions or concerns about completing the survey?"

(yes/no)

If no, go to next question.

If yes, answer the question(s) and proceed to the next question.

"Would you like me to resend you the link to complete the survey?"

(yes/no)

If no, go to next section

If yes, "I will send that link to [insert email address] now. [\[Skip to the end\]](#)

"Would it be helpful to complete the survey over the phone with me rather than as a web survey?"

(yes/no)

If yes, "Great, we can take about 30 minutes now to complete the survey or we can set up another time to go over the questions. Which do you prefer?"

If now, "Great, let's get started." Proceed to Phone Survey Script.

If later, "Let's find a time that will work for you."

If no, "I can answer any additional questions you have or resend the survey link." Would that be helpful to you?

If yes, respond to questions, agree to resend survey link and/or repeat request to conduct interview once questions are answered.

If no, move ahead to thank participant.

"Thank you very much for your time and for all you do for suicide prevention."