

Attachment D: BioSense_Platform_User_Assessment_Invitation_Email

From: Nssp Mailbox

BCC: All active users of the BioSense Platform

Subject: Please Complete the Nssp BioSense Platform User Assessment

Dear Nssp BioSense Platform User,

Welcome to the Nssp BioSense Platform User Assessment. The assessment collects information on the utility and functionality of the National Syndromic Surveillance Program's (Nssp's) BioSense Platform. Specifically, it will help us understand user needs and identify areas in need of improvement within the applications, quick start guides, and technical support. Your feedback will help the Nssp team ensure that the platform and tools developed are optimally able to support you and your work.

We kindly ask you to complete the Nssp BioSense Platform User Assessment using the Epi Info web-based link below. Please note that participation in this assessment is voluntary.

Please Use this link to access the Nssp BioSense Platform User Assessment:

www.xxxxxxxxxx

It will take approximately 20 minutes to complete the assessment. Please respond to the questions as completely as possible. Once you start the assessment, you will have the option to finish the assessment at a later time by clicking on the "Finish Later" button, which will bring you to a dialog box with an assessment link and passcode. You may either copy and save the assessment link and passcode or enter your email address to receive the assessment link and passcode in an email; using either option, you will be able to return to the assessment later to complete it. Please note that your email address will not be saved in the system and will only be used to send you a link to access your partially completed assessment; we will not know if you requested the link or the email address you provided. Individual responses to this assessment will not be tracked. All data will be shared in aggregate form.

Please note the assessment will close on [Date TBD] at 11:59 pm ET.

If you have any questions or comments about the assessment, please log into the Nssp Service Desk at <http://support.syndromicsurveillance.org> and select User Feedback, General Feedback. Please begin your questions or comments with "BioSense Platform User Assessment".

Thank you for your feedback. We look forward to continuing to work with you.

Nssp Team