

Appendix A. Interview recruitment script, External

Hi <Insert Name>,

I hope you're doing well. I'm working with CDC's Immigrant, Refugee, and Migrant Health Branch (IRMHB) to learn from its partners about their experience with the IRMHB website. We would like your valuable input regarding the website as we work to improve it to serve your needs. Our group has identified you as a _____ (Civil Surgeon, Panel Physician, partner) who would be good to talk with about your use of the website and ways we can improve your experience with it.

Are you available for a 60-minute interview sometime within the next two weeks? If so, please follow this link to sign up for a time: _____ (whenisgood.net link). The interview is completely voluntary and private. We will not identify you personally in any reports. Your responses will be aggregated with those from other participants. The interview (or declining to be interviewed) will not affect your partnership with CDC. Please let me know if you have any questions. Thank you for your continued support.

Thank you,

<Insert Name>