

# SEDRIC User Satisfaction

Form Approved  
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1. Overall, I am satisfied with the usability of this system.
2. It is simple to use this system.
3. I can effectively complete my work using this system.
4. I am able to complete my work quickly using this system.
5. I am able to efficiently complete my work using this system.
6. I feel comfortable using this system.
7. It was easy to learn to use this system.
8. I believe my productivity increased using this system.
9. The system gives error messages that clearly tell me how to fix problems.
10. Whenever I make a mistake using the system, I recover easily and quickly.
11. The information (such as on-line help, on-screen messages, and other documentation) provided with this system is clear.
12. It is easy to find the information I need within the system.
13. The training and troubleshooting information provided with the system is easy to understand.
14. Information learned from data housed in the system is effective in helping me complete my work.
15. The data is organized and displayed clearly.

Note: The interface includes those items that you use to interact with the system. For example, some components of the interface are the keyboard, the mouse, the screens (including their use of graphics and language).

16. The interface of this system is pleasant aesthetically.
17. I like using the interface of this system.
18. This system has all the functions and capabilities I expect it to have.
19. Overall, I am satisfied with this system.
20. The system is useful for my current workflow processes.
21. The system is relevant with today's technology.

22. The system is flexible enough for changing needs.

1-Strongly Disagree

23. System enhancements and system updates are well-conceived and add value to the system.

1-Strongly Disagree

24. I understand my role in the system.

1-Strongly Disagree

25. I am confident about the accuracy of information in the system.

1-Strongly Disagree

26. I am confident about the security of my data in the system.

1-Strongly Disagree

27. Overall, I would recommend the system to a colleague.

1-Strongly Disagree

State:

Sex:

How long have you been in your current position?

Have you previously attended a SEDRIC training?

How long, in months, since your last SEDRIC training? (Please mark 99 if never attended)

Level of funding your site receives:

How much time (in hours) do you spend using SEDRIC each week?

How much time do you feel SEDRIC has saved you each week (in hours) compared to other systems or methodologies?

List three things that make SEDRIC useful to you:

1.

2.

3.

List three things you think could be improved in SEDRIC:

1.

2.

3.