Beneficiary Knowledge (KNQ)

Variable Name	MR Screen Name	Question type	Question text/description	Code list
KNINTR	KNINTRO	no entry	Now I have some questions that ask how you get information about the Medicare program [for (SP)]. Your	(01) CONTIN
			answers will help Medicare provide the information that people need.	(-7) Empty
			Keep in mind that, generally, there are no right or wrong answers to these questions. Your opinions and	
			experiences are important to us.	
KNOWMC	KN1	code 1	SHOW CARD KN1	(01) VERY EA
			Overall, how easy or difficult do you think the Medicare program is to understand?	(02) SOMEW
				(03) SOMEW
			[PROBE IF NECESSARY: Would you say it is very easy to understand, somewhat easy to understand,	(04) VERY DI
			somewhat difficult to understand, or very difficult to understand?]	(-8) Don't Kn
				(-9) Refused
KCARKNOW	KN2	code 1	SHOW CARD KN2	(01) JUST AB
			How much do you think you know about the Medicare program?	(02) MOST O
				(03) SOME O
			Do you know just about everything you need to know, most of what you need to know, some of what you	(04) A LITTLE
			need to know, a little of what you need to know or almost none of what you need to know about the	(05) ALMOST
			Medicare program?	(-8) Don't Kn
				(-9) Refused
KNINFMCR	KN25B1	yes/no	In the past year, have you tried to find any information [for (SP)] about Medicare?	(01) YES
				(02) NO
				(-8) Don't Kn
				(-9) Refused
KNINTMCR	KN25C	code 1	SHOW CARD KN3	(01) VERY IN
			How interested are you in getting (more) information [for (SP)] about Medicare?	(02) SOMEW
				(03) NOT VEF
				(04) NOT AT
				(-8) Don't Kn
	KNIGED			(-9) Refused
KNCOVOPT	KN25D	code 1	How easy or difficult would you say it is for [you/(SP)] to review and compare [your/his/her] Medicare	(01) Very eas
			coverage options? Would you say it is	(02) Somewh
				(03) Somewh
				(04) Very diff
				(05) DOES NO
				(-8) Don't Kn
				(-9) Refused
KNCOVREV	KN25E	code 1	SHOW CARD KN4	(01) AT LEAS
KNCOVREV	KN23L			(01) AT LEAS
			How often [do you/does (SP)] review or compare [your/his/her] Medicare coverage options? Would that be	(03) RARELY
			at least once every year, once every few years, rarely, or never?	(04) NEVER
				(05) ONLY OF
				PLAN
				(06) ONLY OF
				MEDICARE
				(07) JUST SIG
				(-8) DON'T KI
				(-9) REFUSED

INUE

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Beneficiary Knowledge (KNQ)

Variable Name	MR Screen Name	Question type	Question text/description	Code list
KNCOVINF	KN25F	code 1	SHOW CARD KN5	(01) Completely agree
				(02) Somewhat agree
			To what extent do you agree or disagree with the following statement:	(03) Somewhat disagree
			[I have/(SP) has] the information [I need/he needs/she needs] to make an informed comparison among	(04) Completely disagree
			different health insurance choices.	(05) DOES NOT MAKE DECISIONS ON HEALTH
				INSURANCE
			Would you say you	(-8) Don't Know
				(-9) Refused
KNFOSATI	KN26	code 1	SHOW CARD KN6	(01) VERY SATISFIED
			How satisfied are you in general with the availability of information about the Medicare program when you	(02) SATISFIED
			need it [for (SP)]?	(03) DISSATISFIED
				(04) VERY DISSATISFIED
				(05) NOT APPLICABLE
				(-8) Don't Know
				(-9) Refused
KN27IN	KN27INT	no entry	Now I would like to ask you about publications that are available to you [and (SP)] about the Medicare	(01) CONTINUE
		,	program.	(-7) Empty
KBOKRECD	KN27	yes/no	SHOW CARD KN7	(01) YES
RECE	NN27	yes/110	Did [you/(SP)] receive in the mail or view on the Medicare website a book called "Medicare and You	(02) NO
			[CURRENT YEAR]?" This book gives an overview of the Medicare program and is sent to Medicare	(-8) Don't Know
			beneficiaries every fall. The cover looks like this.	(-9) Refused
KBOKREAD	KN28	code 1	Would you say you have read this book thoroughly, that you have read parts of it, or that you haven't read it	(01) READ IT THOROUGHLY
			at all?	(02) READ PARTS OF IT
				(03) HAVEN'T READ IT AT ALL
				(-8) Don't Know
				(-9) Refused
KBOKUNDR	KN29	code 1	SHOW CARD KN1	(01) VERY EASY
			How easy or difficult did you find (the parts you read/this book) to understand?	(02) SOMEWHAT EASY
				(03) SOMEWHAT DIFFICULT
			[PROBE IF NECESSARY: Would you say (they were/it was) very easy to understand, somewhat easy to	(04) VERY DIFFICULT
			understand, somewhat difficult to understand, or very difficult to understand?]	(-8) Don't Know
				(-9) Refused
KNHAVCOM	KN50	yes/no	Next, I'd like to ask about [your/(SP's)] use of computers.	(01) YES
		100,110		(02) NO
			[Do you/Does (SP)] have a personal computer in (your/his/her) home?	(-8) Don't Know
				(-9) Refused
		no ontru	Some people use the Internet to get different kinds of information. The next questions ask about the Internet	
KN51IN	KN51INT	no entry	some people use the internet to get different kinds of information. The next questions ask about the internet	
				(-7) Empty
			[EXPLAIN IF NECESSARY: The Internet includes web sites, e-mail, newsgroups, and other forums.]	
KNETPERS	 KN51A	code 1	[Do you/Does (SP)] personally ever use the Internet to get information of any kind?	(01) YES
				(02) NO
				(03) NEVER HEARD OF THE INTERNET
				(-8) Don't Know
				(-9) Refused
KNETFRND	KN51B	yes/no	[Do you/Does(SP)] have someone else, such as a friend, relative, or anyone else, get information for	(01) YES
			(you/him/her) on the Internet?	(02) NO
				(-8) Don't Know
				(-9) Refused

Variable Name	MR Screen Name	Question type	Question text/description	Code list
KNETOFTN	KN51C	code 1	How often [do you/does (SP)] access the Internet to seek information, either on (your/his/her) own or with	(01) EVERY D
			someone else's help?	(02) A FEW 1
				(03) A FEW 1
			Please do not include any time spent reading or sending e-mail.	(04) A FEW 1
				(-8) Don't Kr
				(-9) Refused
	BOX KN7	routing	IF SP DID NOT REPORT VISITING OR ACCESSING THE OFFICAL WEBSITE FOR MEDICARE INFORMATION IN ANY	(5) Herasea
			PREVIOUS ROUND (SAMPLE_PERSON.P_KVISITWEB ^=1) GO TO KN53 - KVSITWEB.	
			ELSE GO TO BOX KN7A.	
KVSITWEB	KN53	yes/no		- (01) YES
		, .	www.medicare.gov (- for [you/(SP)])?	(02) NO
				(-8) Don't Kn
				(-9) Refused
KNDOCREC	KN53D	yes/no	Many health care providers are beginning to use electronic or computer-based medical records instead of	(01) YES
		, ,	using paper-based records.	(02) NO
				(-8) Don't Kn
			When [you/(SP)] (visit/visits) (your/his/her) usual health care provider, does a doctor or other health	(-9) Refused
			professional generally enter [your/(SP's)] health information into a computer while (you are/he is/she is)	()
			present?	
			[EXPLAIN IF NECESSARY: "Health Information" includes information such as symptoms, vital signs, test	
			results, or prescribed medicines.]	
	BOX KN8	routing	IF PROXY IS RESPONDENT, GO TO BOX KN9.	
	DOMINIO		ELSE GO TO KN54 - KCHIHELP.	
KCHIHELP	KN54	code 1	Most of the time, do you make decisions about Medicare health insurance on your own, do you get help from	(01) MAKES
			someone in making these decisions, or do you rely on someone else to make decisions about health	(02) GETS HE
			insurance for you?	(03) SOMEO
				(-8) Don't Kn
				(-9) Refused
	BOX KN9	routing	IF IT IS UNKNOWN WHETHER OR NOT THIS SP IS AWARE OF THE 1-800 MEDICARE LINE	(5) Herasea
			(SAMPLE_PERSON.P_KREELINE = .), GO TO KN56 - KREELINE.	
			ELSE GO TO BOX KN10.	
KREELINE	KN56	yes/no	Before today, were you aware of the 1-800-MEDICARE toll-free line?	(01) YES
		100,0		(02) NO
				(-8) Don't Kn
				(-9) Refused
	BOX KN10	routing	IF SP DID NOT REPORT CALLING 1-800-MEDICARE TO GET INFORMATION ABOUT MEDICARE IN ANY	(5) Herasea
			PREVIOUS ROUND (SAMPLE PERSON.P KREELINE ^= 1) GO TO KN57 - KCPHINFO.	
			ELSE GO TO KN58 - KCSUGGST.	
KCPHINFO	KN57	yes/no	Have you ever called 1-800-MEDICARE to get information about Medicare?	(01) YES
		100,110		(02) NO
				(-8) Don't Kn
				(-9) Refused
KCSUGGST	KN58	verbatim text	As you know, this survey is sponsored by the Centers for Medicare and Medicaid Services, which is the	(01) R DOES
			government agency that runs Medicare. What are your suggestions or concerns about Medicare?	(01) R DOLS (02) RECORD
			RECORD VERBATIM.	(-8) Don't Kn
				(-9) Refused
	BOX KNEND	routing	GO TO NEXT SECTION	
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