

DATE: July 24, 2017

TO: Robert Sivinski, OMB

THROUGH: Kashka Kubzdela, OMB Liaison, NCES

FROM: Ted Socha, B&B:16/17 Project Officer, NCES  
Tracy Hunt-White, Team Lead, Postsecondary Longitudinal and Sample Surveys, NCES

SUBJECT: 2016-17 Baccalaureate and Beyond Longitudinal Study (B&B:16/17) Main Study Web Screens Change Request (OMB# 1850-0926 v.5)

The 2016/17 Baccalaureate and Beyond Longitudinal Study (B&B:16/17) is conducted by the National Center for Education Statistics (NCES), within the U.S. Department of Education (ED). B&B is designed to follow a cohort of students who completed the requirements for their bachelor's degree during the same academic year. Data from B&B are used to help researchers and policymakers better understand the experiences of bachelor's degree recipients in the years following their degree completion. The request to conduct the B&B:16/17 Main Study was approved in May with a change request in June 2017 (OMB# 1850-0926 v. 3-4). This request is to update the content and design of the B&B:16/17 survey entry screens that are part of the study's confidentiality pledge experiment. Data collection will begin upon approval of this change request.

This request does not introduce changes to the approved survey items, estimated sample member burden, or the costs to the federal government. Updated Appendix F is included with this memorandum.

### **Changes to the Instrument Facsimile (Appendix F)**

In the introduction to the approved Appendix F (OMB# 1850-0926 v. 4), we described a confidentiality pledge experiment being conducted as part of the B&B:16/17 full-scale data collection. Mock ups of the screens planned for that experiment were included to show the screens participants would see when entering the survey. Since that submission, the final screens have been programmed. One set of screens, in particular, has been modified significantly from the sample – the screen lay out for the “direct link from email” screens have been changed. The original screen and the revised screens for different experimental conditions are provided below in Exhibit 1. Pages F-2 to F-19 in the revised Appendix F included with this request show the order of the screens and their related follow-up screens.

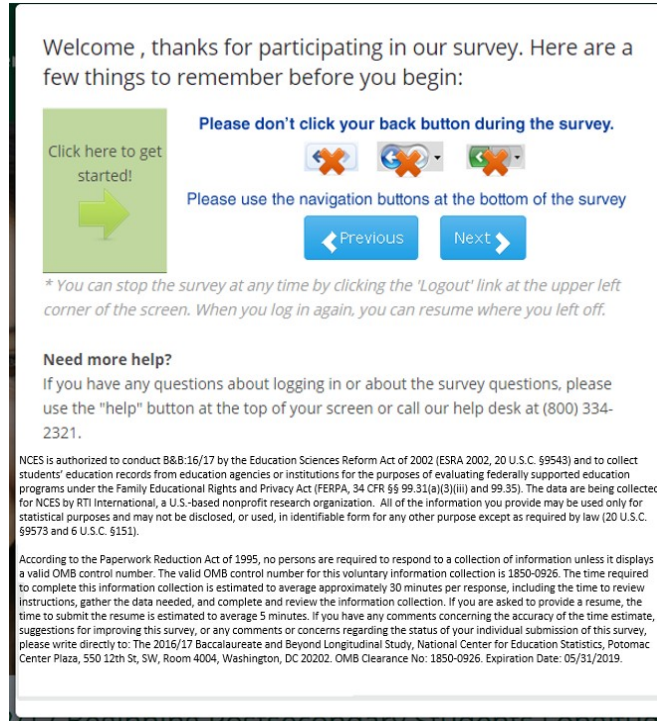
As it was not apparent in the approved B&B:16/17 materials, we want to point out in this request that some sample members, depending on the device they will use to access the survey, will need to scroll down in order to see any part of the study's required language, i.e., the authorization language and the confidentiality and/or the PRA statement. The B&B:16/17 website was developed according to U.S. web design standards (<https://standards.usa.gov/>), to be responsive to any display sizes. Hence, the amount of the website seen visible at entry varies depending on a person's screen resolution. However, we utilize the ability to prioritize the information viewed so that the log in information is always displayed, regardless of

the screen size. For a desktop computer with a monitor display resolution of 1680 by 1050, the users will see all of the screen, including the text in the screen's lower portion which contains the authorization language and the confidentiality and the PRA statement or, for half of the experimental treatments, the authorization language and the PRA statement (see Exhibit 2 for entry view under 1680 by 1050 resolution on desktop computer). However, for lower display resolutions, scrolling will be necessary in order to see a portion or any of the required text. This is true to an even greater extent for mobile devices, on which the log-in information is displayed, but scrolling is necessary in order to see any of the required text. Consequently, while the required text does appear on the landing webpage of the B&B:16/17 survey, participants will need to scroll in order to see it on a mobile device (see Exhibit 3 for entry view on 360 by 640 mobile screen size) and on screens with lower resolution. However, to signal to participants that more information is below the image they see, we have added gray scroll bars to the side of all displays requiring scrolling.

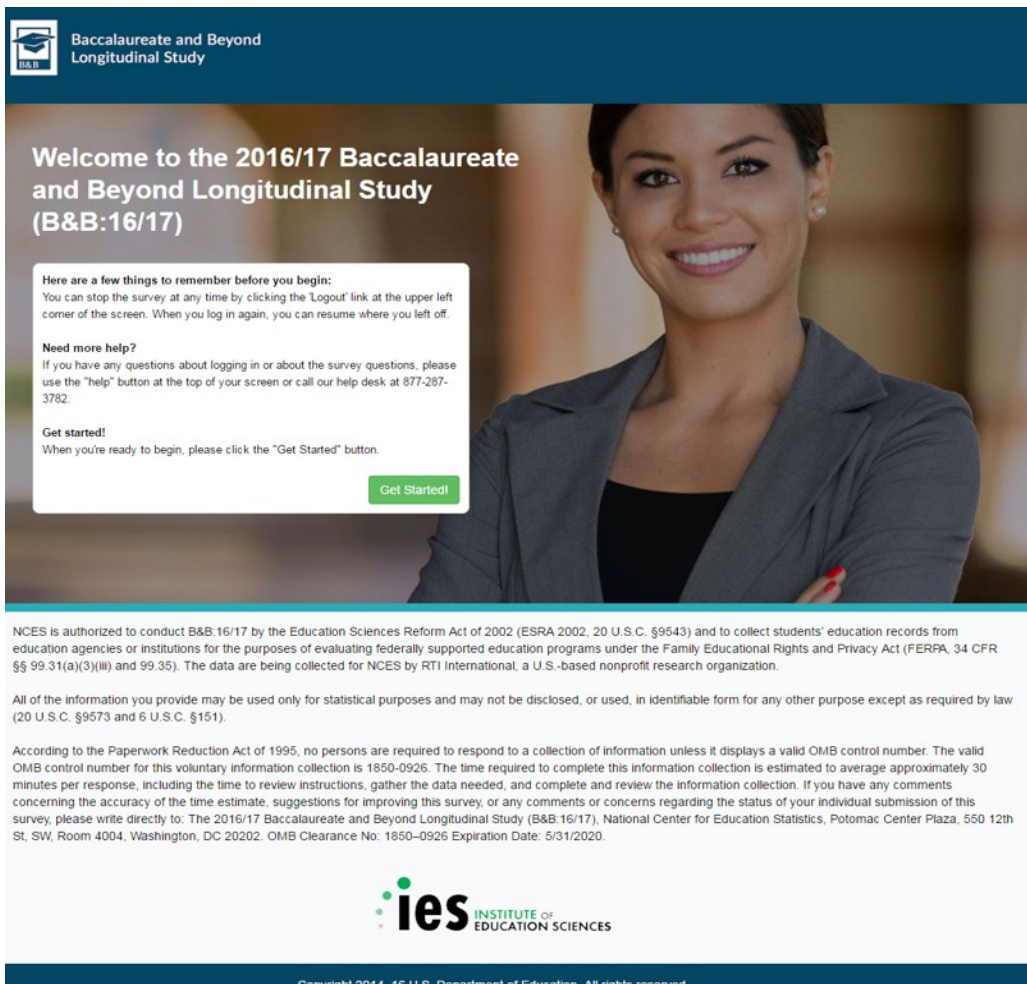
In previous B&B studies, 28.7% of respondents used mobile devices to complete the survey. According to StatCounter (<http://gs.statcounter.com/screen-resolution-stats>), the most widely used screen resolution currently is 360 by 640, a mobile screen size. Specifically, StatCounter reports that this specific size is popular because it is the screen dimension of the most popular mobile device, Samsung, with its Android operating system. Exhibit 3 provides the approximate web site coverage of a 360 by 640 screen size.

# Exhibit 1. Original and Revised Screen Layout for Direct Link Access to the B&B:16/17 Survey

## Original: Screen 1 (direct link from email)-Control with Confidentiality Pledge



## Revised: Screen 1 (direct link from email)- Control with Confidentiality Pledge



**Original: Screen 1 (direct link from email)- Control – Confidentiality Pledge on 2<sup>nd</sup> screen**

Welcome , thanks for participating in our survey. Here are a few things to remember before you begin:

Click here to get started!

Please don't click your back button during the survey.

Please use the navigation buttons at the bottom of the survey


\* You can stop the survey at any time by clicking the 'Logout' link at the upper left corner of the screen. When you log in again, you can resume where you left off.

**Need more help?**  
If you have any questions about logging in or about the survey questions, please use the "help" button at the top of your screen or call our help desk at (800) 334-2321.

NCES is authorized to conduct B&B:16/17 by the Education Sciences Reform Act of 2002 (ESRA 2002, 20 U.S.C. §9543) and to collect students' education records from education agencies or institutions for the purposes of evaluating federally supported education programs under the Family Educational Rights and Privacy Act (FERPA, 34 CFR §§ 99.31(a)(3)(iii) and 99.35). The data are being collected for NCES by RTI International, a U.S.-based nonprofit research organization.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this voluntary information collection is 1850-0926. The time required to complete this information collection is estimated to average approximately 30 minutes per response, including the time to review instructions, gather the data needed, and complete and review the information collection. If you are asked to provide a resume, the time to submit the resume is estimated to average 5 minutes. If you have any comments concerning the accuracy of the time estimate, suggestions for improving this survey, or any comments or concerns regarding the status of your individual submission of this survey, please write directly to: The 2016/17 Baccalaureate and Beyond Longitudinal Study, National Center for Education Statistics, Potomac Center Plaza, 550 12th St, SW, Room 4004, Washington, DC 20202. OMB Clearance No: 1850-0926. Expiration Date: 05/31/2019.

**Revised: Screen 1 (direct link from email)- Control – Confidentiality Pledge on 2<sup>nd</sup> screen**

 Baccalaureate and Beyond Longitudinal Study

Welcome to the 2016/17 Baccalaureate and Beyond Longitudinal Study (B&B:16/17)

**Here are a few things to remember before you begin:**  
You can stop the survey at any time by clicking the "Logout" link at the upper left corner of the screen. When you log in again, you can resume where you left off.


**Need more help?**  
If you have any questions about logging in or about the survey questions, please use the "help" button at the top of your screen or call our help desk at 877-287-3782.

**Get started!**  
When you're ready to begin, please click the "Get Started" button.

[Get Started!](#)

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## Original: Screen 1 (direct link from email)- Homeland Security with Confidentiality Pledge

Welcome , thanks for participating in our survey. Here are a few things to remember before you begin:

 **Please don't click your back button during the survey.**



**Please use the navigation buttons at the bottom of the survey**


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According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this voluntary information collection is 1850-0926. The time required to complete this information collection is estimated to average approximately 30 minutes per response, including the time to review instructions, gather the data needed, and complete and review the information collection. If you are asked to provide a resume, the time to submit the resume is estimated to average 5 minutes. If you have any comments concerning the accuracy of the time estimate, suggestions for improving this survey, or any comments or concerns regarding the status of your individual submission of this survey, please write directly to: The 2016/17 Baccalaureate and Beyond Longitudinal Study, National Center for Education Statistics, Potomac Center Plaza, 550 12th St, SW, Room 4004, Washington, DC 20202. OMB Clearance No: 1850-0926. Expiration Date: 05/31/2019.

## Revised: Screen 1 (direct link from email)- Homeland Security with Confidentiality Pledge


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**Get started!**  
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**Original: Screen 1 (direct link from email)- Homeland Security – Confidentiality Pledge on 2<sup>nd</sup> screen**

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 **ies** INSTITUTE OF EDUCATION SCIENCES

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← Previous
Next →

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## Original: Screen 1 (direct link from email)- Federal Staff – Confidentiality Pledge on 2<sup>nd</sup> screen


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## Revised: Screen 1 (direct link from email)- Federal Staff – Confidentiality Pledge on 2<sup>nd</sup> screen



Baccalaureate and Beyond  
Longitudinal Study

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## Exhibit 2: Portion of B&B:16/17 Website Captured on a Desktop Computer Screen (1680 by 1050)

 Baccalaureate and Beyond Longitudinal Study

[Contact Us](#) [Update Contact Info](#)

[HOME](#) [ABOUT B&B](#) [WHAT TO EXPECT](#) [PREVIOUS RESULTS](#) [INFORMATION SECURITY](#)

### Welcome to the 2016/17 Baccalaureate and Beyond Longitudinal Study (B&B:16/17)

## Get Started!

Show me what I typed

[Need your Study ID number or password?](#)

NCES is authorized to conduct B&B-16/17 by the Education Sciences Reform Act of 2002 (ESRA 2002, 20 U.S.C. §9543) and to collect students' education records from education agencies or institutions for the purposes of evaluating federally supported education programs under the Family Educational Rights and Privacy Act (FERPA, 34 CFR §§ 99.31(a)(3)(iii) and 99.35). The data are being collected for NCES by RTI International, a U.S.-based nonprofit research organization.

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**Exhibit 3. Portion of B&B:16/17 Website Captured within the Most Common Screen Size (360 by 640)**

