



eGRID Customer Satisfaction Survey

The U.S. EPA is looking for information on how we can improve the usefulness of eGRID. Please take a few minutes to answer the questions below to tell us how you use eGRID and how we can improve it to better address your needs. When finished, please click the submit button at the bottom of the page.

What's your affiliation?

Local government

State government

Federal
government
(please
specify
agency)

Corporate

Non-Governmental organization

College or university

K-12 school

Other,
please
specify...

What is your general level of satisfaction with eGRID?

- Very satisfied
- Somewhat satisfied
- Neutral
- Somewhat dissatisfied
- Very dissatisfied

For what purpose do you use eGRID?

Select all that apply.

- GHG footprinting / Scope 2 emissions reporting
- Developing emission inventories
- Electricity generation modeling
- Academic research
- K-12 school curriculum
- Researching pollution from nearby power plant(s)
- Other,
please
specify...

Which types of eGRID data files and formats do you use?

Select all that apply.

- Summary Tables (PDF)
- eGRID Data File (XLS)
- Maps (JPG)
- Other,
please
specify...

What types of eGRID data do you use?

Select all that apply.

- Facility attributes (e.g., plant name, location, etc.)
- Nameplate capacity (MW)
- Net electricity generation (MWh)
- Heat input (MMBtu)
- Mass emissions (lbs or tons)
- Emission Rates (lbs/MWh or lbs/MMBtu)
- Grid gross loss
- Generation or emissions by fuel type
- Cogeneration information
- Resource mix (coal, oil, gas, nuclear, hydro, solar, geothermal, biomass, etc.)
- Other, please specify...

If you use emission rates, which emission rates do you use?

Select all that apply.

	CO ₂	CH ₄ , N ₂ O	CO ₂ e	SO ₂ , NO _x	I don't use these rates
Input emission rate (lbs/MMBtu)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fuel-specific input emission rate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Output emission rate (lbs/MWh)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Combustion output emission rate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fuel-specific output emission rate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CO₂CH₄, N₂OCO₂eSO₂, NO_xI don't use
these ratesNon-baseload output
emission rate

eGRID currently presents data at multiple levels of aggregation. Which levels of aggregation do you use?

Select all that apply.

- Boiler level
- Generator level
- Plant level
- State level
- Power control area (PCA) level
- eGRID Subregion level
- NERC Region level
- U.S. level
- Other,
please
specify...

Would online query tools that report plant-level, state-level, and regional-level be helpful for you?

- Very helpful
- Moderately helpful
- Not helpful

What can we do to improve eGRID's usefulness to you?

Type here

Thank you for taking the time to fill out this survey! Your input will help improve eGRID.

Submit

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