

Office of Administrative Law Judges  
Alternative Dispute Resolution Process

USER SURVEY

To be completed by parties and /or their counsel at end of Alternative Dispute Resolution (ADR) process employed by EPA's Office of Administrative Law Judges and returned to Chief Administrative Law Judge Susan L. Biro, U.S. Environmental Protection Agency, 1200 Pennsylvania Avenue, NW, Mail Code 1900R, Washington, DC 20460-2001. The contents of the individual questionnaires will be kept confidential and will be made available to the neutrals and others only in a composite format.

Name of Neutral: \_\_\_\_\_

Case Name: \_\_\_\_\_

Case Number: \_\_\_\_\_

Type of Case: \_\_\_\_\_

Are You:    \_\_\_ The Complainant                               \_\_\_ The Respondent  
(Check one) \_\_\_ Attorney for the Complainant           \_\_\_ Attorney for the Respondent

Length of ADR process:    - \_\_ months

Date(s) of Conference:  — ————— — —

Outcome of ADR process:  \_\_ Settled               \_\_ Not Settled

SURVEY CONTINUES ON NEXT PAGE

Your comments are very important to us. Thank you for elaborating as much as possible.

- 1) How helpful was the ADR process in negotiating a settlement?

- 2) If the parties did not reach a settlement during the ADR process, how helpful was the ADR process in advancing the chances for a settlement in the future?
- 3) How helpful was the ADR process in defining the issues to be addressed at hearing?
- 4) How, if at all, did the Neutral contribute to the negotiations?
- 5) What could the Neutral have done differently to have been more helpful during the ADR process?
- 6) How could the ADR process be redesigned to be more useful?