## Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB Control Number: 2010-0042)

#### TITLE OF INFORMATION COLLECTION:

Climate Adaptation Resource Center Website Survey

#### **PURPOSE:**

EPA's **Climate Change Adaptation Resource Center** is a forthcoming interactive website to help local governments effectively deliver services to their communities even as the climate changes. It provides decision makers with an integrated package of information *tailored specifically to their needs*. Information is provided about the risks posed by climate change to the issues of concern to the user; relevant adaptation strategies; case studies illustrating how other communities have successfully adapted to those risks and tools to replicate their successes; and EPA funding opportunities.

#### **DESCRIPTION OF RESPONDENTS:**

The target audience of the website is local government, including mayors, county executives, and career local government environmental professionals.

<b>TYPE OF COLLECTION:</b> (Check one)	
[ ] Customer Comment Card/Complaint Form [ ] Usability Testing (e.g., Website or Software) [ ] Focus Group	<ul><li>[X ] Customer Satisfaction Survey</li><li>[ ] Small Discussion Group</li><li>[ ] Other:</li></ul>

#### **CERTIFICATION:**

I certify the following to be true:

- 1. The collection is voluntary.
- 2. The collection is low-burden for respondents and low-cost for the Federal Government.
- 3. The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.
- 4. The results are <u>not</u> intended to be disseminated to the public.
- 5. Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
- 6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Ken Munis

To assist review, please provide answers to the following question:

#### **Personally Identifiable Information:**

- 1. Is personally identifiable information (PII) collected? [ ] Yes [X ] No
- 2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [ ] Yes [ ] No
- 3. If Applicable, has a System or Records Notice been published? [ ] Yes [ ] No

Gifts or Payments:			
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Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [ X ] No

#### **BURDEN HOURS**

Category of Respondent	No. of Respondents	Participation Time	<b>Burden Hours</b>
Local Government	2,000 (~5%)	2 - 5 minutes	67 hours to
Representatives			167 hours
Totals	2,000	5 minutes	167 Hours

FEDERAL COST:	The estimated annual cost to the Federal government is $\frac{40 \text{ hrs} * \$120/\text{hr} = 100}{100}$
\$4,800	

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

#### The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

[ ] Yes [ X ] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

We are not looking for a representative sample.

#### **Administration of the Instrument**

1.	How will you collect the information? (Check all that apply)
	[X] Web-based or other forms of Social Media
	[ ] Telephone
	[ ] In-person
	[ ] Mail
	[ ] Other, Explain
2.	Will interviewers or facilitators be used? [ ] Yes [X ] No

Please make sure that all instruments, instructions, and scripts are submitted with the request.

# Share Your Feedback to Help Us Develop

This Site We would welcome your feedback to help us improve and enhance this site. Do you have a case study to share? If so, please let us know through the Contact Us page. What is your professional role? O Local or State Government Official O Tribal Leader O County Executive O Career Government Employee O Non-Government Community Leader Other – fill in blank below Other - What is your professional role? How often have you visited this site? O I'm new to the site O 2-5 times ○ 6-10 times O 11 or more times Did you find what you were looking for? O Yes O No What additional information would help you plan for and adapt to climate change? How did you find this site? Colleague O Another Website O Conference O Social Media O Newsletter O Professional Organization Other - fill in blank below Other - How did you find this site?



### **Contact Us Page**

## Contact Us About Climate Change Adaptation Resource Center

Submit Contact Form	
Please use the form below to send us comments or questions. Be sure to include your e-mail address if you'd like a response.	4
Mailing Address:	En
Environmental Protection Agency Climate Adaptation Staff, MC-1807T 1200 Pennsylvania Avenue, N.W. Washington, DC 20460	
Name	
Email Address If you would like a response, please add your email address.  Comments (Required)	

Submit