# [First paragraph for survey to be sent out by email]

You have been selected to participate in this survey because you accessed EJSCREEN between the period June 1, 2015 and September 30, 2016.

# [Alternate first paragraph for those who will receive the pop-up when they access the tool]

You are invited to participate in a survey about your experience as an EJSCREEN user. We encourage you to participate if you accessed EJSCREEN between June 1, 2015 and September 30, 2016.

The purpose of this survey is to provide the US Environmental Protection Agency with user feedback about the performance of the EJSCREEN tool. Your feedback will be used to identify specific ways to increase its usefulness and improve your experience as a user.

# **QUESTION #1**

- Please indicate your affiliation (Select one)
  - □ State government
  - □ Local government
  - □ Federal government
  - □ Community or faith-based organization
  - □ Community citizen
  - □ Consulting practice
  - □ Business entity
  - □ Trade or Professional association
  - □ Foundation
  - □ Other \_\_\_\_\_

### **QUESTION #2**

- Please identify the primary sector you associate with your work (Select as many as apply):
  - □ Environment
  - □ Advocacy
  - □ Community-based organizing
  - □ Fundraising/grant writing
  - □ Housing
  - □ Public Health
  - □ Public Policy
  - □ Transportation
  - □ Health Care
  - □ Community Development
  - □ Economic Development
  - Urban Planning
  - □ Academia
  - □ Other \_\_\_\_\_

- Did you use EJSCREEN to try to answer a specific question about an issue or a location?
  - 🗆 No
  - □ Yes

If yes, continue with the rest of the survey. If no, thank you for participating in our customer satisfaction survey.

#### **QUESTION #4**

- On a scale of 1 to 5, how would you rank your level of skill in evaluating environmental and/or environmental health data? (1 represents lack of experience and 5 represents an advanced level of skill.)
  - ú 1
  - □ 2
  - □ 3
  - □ 4
  - □ 5

# **QUESTION #5**

- How do you use EJSCREEN? (select all that apply)
  - □ Identify potential environmental issues in my community/neighborhood/geographic area
  - Increase my understanding of an environmental issue in my community/neighborhood/geographic area (e.g., percent of houses that may contain lead-based paint)
  - □ Identify geographic areas where I may need to focus community outreach efforts
  - □ Compare environmental burden between communities/neighborhoods/geographic areas
  - □ Compare demographic characteristics between communities/neighborhoods/geographic areas
  - □ Identify geographic areas where I may need to focus inspection or enforcement activities
  - □ Inform planning for my community outreach efforts in select geographic areas
  - □ Identify land uses in a geographic area/community/neighborhood
  - □ Estimate income and/or race data for a community/neighborhood/geographic area
  - □ Identify communities/neighborhoods/geographic areas that are vulnerable to environmental hazards.
  - Academic work
    - Level of Instruction (e.g., high school, undergraduate or graduate) \_\_\_\_\_
    - Subject matter (e.g., environmental health, GIS) \_\_\_\_\_\_
  - □ Other \_\_\_\_\_

- What type of data do you use in EJSCREEN (select all that apply)
  - Demographic data (e.g., race, income)
  - □ Environmental data
  - $\Box$  One or more environmental indicators
  - □ Demographic index
  - □ One or more Environmental Justice Indexes

# **QUESTION #7**

- How useful is EJSCREEN for answering your questions about an issue or a location?
  - □ Very useful
  - □ Somewhat useful
  - □ Not very useful
  - □ Not at all useful

# **QUESTION #8**

- In the future, how often do you plan to use EJSCREEN to answer questions about an issue or a location?
  - □ Never
  - □ Rarely
  - □ Sometimes
  - □ Often
  - □ Always

# **QUESTION 9**

- Between June 2015 and September 2016, did you use results from EJSCREEN to inform decisions related to your questions about an issue or a location?
  - □ Yes
  - □ No

### If no, skip respondent to Question #11

### **QUESTION 10**

- How often were results from EJSCREEN used to inform decisions related to the questions you were trying to answer?
  - □ Always
  - □ Frequently
  - □ Occasionally
  - □ Rarely

- Please indicate how you have used or plan to use data from EJSCREEN (Select as many as apply)
  - □ To inform a report for my organization
  - $\hfill\square$  To develop reports to explain an issue to the public
  - □ To inform a strategy to address an issue
  - $\Box$  To share with colleagues
  - □ To inform speeches, presentations or other publicly available types of presentations
  - $\Box$  To inform policy
  - $\Box$  To inform programmatic work.
  - □ Other

#### Please indicate your level of agreement with the following statements:

#### **QUESTION #12**

- I can generate the information/data I need from EJSCREEN without assistance.
  - □ Strongly Agree
  - □ Agree
  - □ Neither Agree nor Disagree
  - □ Disagree
  - □ Strongly Disagree

#### **QUESTION #13**

- The environmental indicators results obtained from EJSCREEN are easy to explain.
  - □ Strongly Agree
  - □ Agree
  - □ Neither Agree nor Disagree
  - □ Disagree
  - □ Strongly Disagree
  - □ Not applicable

#### **QUESTION #14**

- The **demographic index** results obtained from EJSCREEN are easy to explain
  - □ Strongly Agree
  - □ Agree
  - □ Neither Agree nor Disagree
  - □ Disagree
  - □ Strongly Disagree
  - □ Not applicable

#### **QUESTION #15**

- The results for the **environmental justice indexes** obtained from EJSCREEN are easy to explain.
  - □ Strongly Agree
  - □ Agree
  - □ Neither Agree nor Disagree
  - □ Disagree
  - □ Strongly Disagree
  - □ Not applicable

- The EJSCREEN user guide is easy to access.
  - □ Strongly Agree
  - □ Agree
  - □ Neither Agree nor Disagree
  - □ Disagree
  - □ Strongly Disagree
  - □ Not applicable

### Skip to QUESTION #18 If "Not applicable is selected.

### **QUESTION #17**

- The EJSCREEN user guide has answers to all my questions.
  - □ Strongly Agree
  - □ Agree
  - □ Neither Agree nor Disagree
  - □ Disagree
  - □ Strongly Disagree

#### **QUESTION #18**

- I can locate the definitions for all the indicators used in EJSCREEN.
  - □ Strongly Agree
  - □ Agree
  - □ Neither Agree nor Disagree
  - □ Disagree
  - □ Strongly Disagree
  - $\Box$  Not applicable

#### **QUESTION #19**

- I believe there are improvements to EJSCREEN that will enhance my experience as a user.
  - □ Strongly Agree
  - □ Agree
  - □ Neither Agree nor Disagree
  - □ Disagree
  - □ Strongly Disagree

#### **QUESTION #20**

• Briefly describe any improvements you recommend for EJSCREEN

# **QUESTION #21**

- Overall, how satisfied are you with your EJSCREEN experience
  - □ Completely satisfied
  - $\Box$  Somewhat satisfied
  - □ Neither satisfied nor dissatisfied
  - □ Somewhat dissatisfied
  - □ Completely dissatisfied

#### **QUESTION #22**

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• What additional data would improve your EJSCREEN experience?

- EPA is considering developing versions of EJSCREEN that can be accessed on mobile devices such as tablets and cell phones. Please indicate how you would prefer to access EJSCREEN on your mobile device.
  - □ A downloadable mobile app
  - □ A website that is optimized for viewing on your mobile device

# Thank you for participating in the survey!