2017 TRI Website Satisfaction Survey

The Environmental Protection Agency would like to give you the opportunity to help improve the Toxics Release Inventory (TRI) Program website and its tools and resources to better meet your needs.

Your responses to the following questions will help us continue to improve access to and understanding and use of TRI data.

1) How often do you use the TRI website at www.epa.gov/tri ?
- More than once a week
- Once a week
- Once a month
- Several times per year
- Once a year
- I have never visited the TRI website

2) Please rate the usefulness of the following features/webpages:

	Have not used	Not Useful	Somewhat Useful	Neutral	Very Useful	Extremely Useful
General information about the program						
Explore a TRI Facility						
Definitions of Common TRI Terms						
TRI Data in Action paper and webpage						
TRI Pollution Prevention Search Tool						
TRI Explorer						
My Right-to-Know (myRTK) Tool						
TRI for Communities						
Spanish content						
Risk information						
What You Can Do						
Reporting for Facilities "portal"						
Guide-ME (tool containing reporting guidance and FAQs)						
Threshold Screening Tool						

Other: (Please specify) _____

3) What other information/features would you like to see added to the TRI website? Please specify.

4) What are your primary reasons for visiting the TRI website? Please select all that apply.
- Getting reporting guidance and other information needed to fill out and submit TRI reporting forms
- Getting information on toxic chemicals in local community or another geographic location
- Getting information about a particular facility's compliance with environmental regulations
- Getting information on proposed or finalized TRI Program regulations
- Getting information about how companies are preventing pollution at facilities
- Getting information on a specific chemical or industry
- Learning how to use TRI data
- Other (please specify)

5) How do you expect to use the information on the TRI website? Please select all that apply.
- To comply with TRI reporting requirements
- To identify pollution prevention practices that may be replicable
- For discussion with community leaders
- For use at community meetings
- For academic or other research
- For emergency planning
- To inform facility citing processes
- To support public policymaking
- To inform financial investment decisions
- Other (please specify)

6) Please rate the following attributes of our website:

	Poor	Below Average	Average	Good	Excellent
Quantity of content	○	○	○	○	○
Quality of content	○	○	○	○	○
Ease of navigation	○	○	○	○	○
Meeting my needs	○	○	○	○	○
Layout/design	○	○	○	○	○
Accuracy of information	○	○	○	○	○

Comment:

7) Consider the online TRI Data and Tools webpage at https://www.epa.gov/toxics-release-inventory-tri-program/tri-data-and-tools that includes TRI Explorer, myRTK, the Risk Screening Environmental Indicators (RSEI), etc. If you have used any of these tools, did they meet your needs? What would you change about them? Please be specific as to the tool and a desired change, and include any other desired comments about your experience using the tool.

8) Please rate the quality of support you received when contacting the support options listed on the TRI "Contact Us" webpage.

	Have not used/only used to provide a comment	Very dissatisfied	Somewhat dissatisfied	Neutral	Somewhat satisfied	Very satisfied
TRI Information Center Hotline						
Central Data Exchange (CDX) Helpdesk						
TRI Data Processing Center						
EPA Regional TRI Coordinators						
State TRI Coordinators						
TRI Tribal Contracts						
TRI Webmaster						
tri.help@epa.gov						

Additional comments: _____

9) How did you find out about the Toxics Release Inventory? Select all that apply.
- Internet search engine
- News article

- Email bulletin sent by the TRI Program
- Workshop, presentation or other event
- EPA press release
- Other (please specify)

10) How satisfied are you with the TRI website?

- Very satisfied
- Somewhat satisfied
- Neutral
- Somewhat dissatisfied
- Very dissatisfied

11) Please identify your affiliation:

- State government
- Local government
- Tribal government
- Federal government, non-EPA
- EPA employee
- Community or non-profit organization
- Individual community member
- Consulting practice
- Facility required to report to the TRI Program
- Trade or professional association
- News media
- Student/teacher/professor
- Prefer not to identify affiliation

Please specify institution/company, if desired: _____

12) Please include any other comments you have on the TRI website: