eGRID Customer Satisfaction Survey

The U.S. EPA is looking for information on how we can improve the usefulness of eGRID. Please take a few minutes to answer the questions below to tell us how you use eGRID and how we can improve it to better address your needs. When finished, please click the submit button at the bottom of the page.

What's your affiliation?

◯ Local government

◯ State government

◯ Federal government (please specify agency) | Type here |

◯ Corporate

◯ Non-Governmental organization

◯ College or university

◯ K-12 school

◯ Other, please specify… | Type here |

What is your general level of satisfaction with eGRID?

◯ Very satisfied

◯ Somewhat satisfied

◯ Neutral

◯ Somewhat dissatisfied

◯ Very dissatisfied

For what purpose do you use eGRID?
Select all that apply.

☐ GHG footprinting / Scope 2 emissions reporting

☐ Developing emission inventories

☐ Electricity generation modeling

☐ Academic research

☐ K-12 school curriculum

☐ Researching pollution from nearby power plant(s)

☐ Other, please specify... | Type here |

Which types of eGRID data files and formats do you use?
Select all that apply.

☐ Summary Tables (PDF)

☐ eGRID Data File (XLS)

☐ Maps (JPG)

☐ Other, please specify... | Type here |

What types of eGRID data do you use?
Select all that apply.

☐ Facility attributes (e.g., plant name, location, etc.)

☐ Nameplate capacity (MW)

☐ Net electricity generation (MWh)

☐ Heat input (MMBtu)

☐ Mass emissions (lbs or tons)

☐ Emission Rates (lbs/MWh or lbs/MMBtu)

☐ Grid gross loss

☐ Generation or emissions by fuel type

☐ Cogeneration information

☐ Resource mix (coal, oil, gas, nuclear, hydro, solar, geothermal, biomass, etc.)

☐ Other, please specify…   [Type here]

If you use emission rates, which emission rates do you use?
Select all that apply.

	CO_2	CH_4, N_2O	CO_2e	SO_2, NO_x	I don't use these rates
Input emission rate (lbs/MMBtu)	☐	☐	☐	☐	☐
Fuel-specific input emission rate	☐	☐	☐	☐	☐
Output emission rate (lbs/MWh)	☐	☐	☐	☐	☐
Combustion output emission rate	☐	☐	☐	☐	☐
Fuel-specific output emission rate	☐	☐	☐	☐	☐
	☐	☐	☐	☐	☐

	CO_2	CH_4, N_2O	CO_2e	SO_2, NO_x	I don't use these rates
Non-baseload output emission rate					

eGRID currently presents data at multiple levels of aggregation. Which levels of aggregation do you use?

Select all that apply.

☐ Boiler level

☐ Generator level

☐ Plant level

☐ State level

☐ Power control area (PCA) level

☐ eGRID Subregion level

☐ NERC Region level

☐ U.S. level

☐ Other, please specify...   [Type here]

Would online query tools that report plant-level, state-level, and regional-level be helpful for you?

○ Very helpful

○ Moderately helpful

○ Not helpful

What can we do to improve eGRID's usefulness to you?

Type here

Thank you for taking the time to fill out this survey! Your input will help improve eGRID.

Submit

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