

Overall, in thinking about your work organization...

Do you feel respected in your workplace by your peers?

Yes

No

Do you feel respected in your workplace by your leaders?

Yes

No

Do you think your employer values you?

Yes

No

Do you think the work that you do matters?

Yes

No

6%

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Have you, in the *past three months*, been on the receiving end of rude, abusive, or harassing behavior at work?

- Yes
- No

13%

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What steps did you take to address the behavior? (Mark all that apply):

- I objected to the behavior.
- I sought advice from peers or others outside of management.
- I reported the behavior to human resources or management.
- I did not take steps to address the behavior
- Other, please specify

26%

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If you were to experience rude, abusive, or harassing behavior in the workplace in the future, would you know how to report the behavior to HR or management?

Yes

No

40%

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In the *past three months*, have you observed behavior in the workplace that was not directed at you but was rude, abusive, or harassing to someone else?

Yes

No

46%

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Are you a supervisor or manager?

Yes

No

66%

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***This next set of questions is for supervisors or managers...***

In the *past three months*, have you dealt with one or more instances where an employee complained to you about rude, abusive or harassing behavior?

- Yes
- No

73%

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In the *past three months*, have you coached or counseled an employee because his or her behavior was rude, abusive or harassing to others?

- Yes
- No

86%

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In general, how prepared do you feel to respond to a complaint of rude, abusive or harassing behavior?

- Very prepared
- Somewhat prepared
- Not prepared

In general, how confident are you that you have the tools or skills to coach or counsel an employee who is exhibiting rude or abusive behavior?

- Very confident
- Somewhat confident
- Not confident

How confident are you that you understand when it is appropriate to keep a complaint confidential and when it is not?

- Very confident
- Somewhat confident
- Not confident

This completes our survey. We thank you very much for your responses.

100%

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