

Appendix E4. Estimates of Respondent Burden

Respondent Category	Respondent Type	Instrument	Appendix ID	Total Sample Size	Respondents					Non-Respondents					Grand Total Burden Estimate (Hours)
					Estimated Number of Respondents	Frequency of Response	Total Annual Responses	Average Time Per Response (Hours)	Total Annual Burden Estimate (Hours)	Estimated Number of Non-Respondents	Frequency of Non-Response	Total Annual Non-Responses	Average Time Per Non-Response (Hours)	Total Annual Burden Estimate (Hours)	
					REPORTING										
Year 1 Data Collection															
State, Local, and Tribal Government															
State WIC Agency Directors	State Agency Survey-Web		B1.a, B1.b	90	90	1	90	1.10	99.00	0	0	0	0.00	0.00	99.00
	Letter to State Agencies from Regional Offices		C2	90	90	1	90	0.02	1.50	0	0	0	0.00	0.00	1.50
	State Agency Survey Invitation Email		C3	90	34	1	34	0.02	0.57	56	1	56	0.02	1.12	1.69
	State Agency Survey Invitation Letter with Instrument		C4	90	56	1	56	0.05	2.79	34	1	34	0.02	0.68	3.47
	State Agency Survey Reminder Email, 1		C5	34	13	1	13	0.02	0.22	21	1	21	0.02	0.42	0.64
	State Agency Survey Reminder Email, 2			21	8	1	8	0.02	0.13	13	1	13	0.02	0.26	0.40
	State Agency Survey Reminder Email, 3			13	5	1	5	0.02	0.08	8	1	8	0.02	0.16	0.25
	State Agency Survey Reminder Email, 4			8	3	1	3	0.02	0.05	5	1	5	0.02	0.10	0.15
	State Agency Survey Reminder Email, 5			5	2	1	2	0.02	0.03	3	1	3	0.02	0.06	0.09
	State Agency Survey Reminder Email, 6			3	1	1	1	0.02	0.02	2	1	2	0.02	0.04	0.06
	State Agency Survey Reminder Email, 7			2	2	1	2	0.02	0.03	0	0	0	0.00	0.00	0.03
	State Agency Survey Reminder Telephone Script, Call 1 <sup>a</sup>		C6	56	25	1	25	0.05	1.26	31	1	31	0.02	0.61	1.87
	State Agency Survey Reminder Telephone Script, Call 2 <sup>a</sup>			31	14	1	14	0.05	0.69	17	1	17	0.02	0.34	1.03
	State Agency Survey Reminder Telephone Script, Call 3 <sup>a</sup>			17	8	1	8	0.05	0.38	9	1	9	0.02	0.19	0.57
	State Agency Survey Reminder Telephone Script, Call 4 <sup>a</sup>			9	4	1	4	0.05	0.21	5	1	5	0.02	0.10	0.31
	State Agency Survey Reminder Telephone Script, Call 5 <sup>a</sup>			5	2	1	2	0.05	0.11	3	1	3	0.02	0.06	0.17
	State Agency Survey Reminder Telephone Script, Call 6 <sup>a</sup>			3	1	1	1	0.05	0.06	2	1	2	0.02	0.03	0.09
	State Agency Survey Reminder Telephone Script, Call 7			2	2	1	2	0.05	0.08	0	0	0	0.00	0.00	0.08
	Study Description for State and Local WIC Agencies		D1	90	90	1	90	0.05	4.50	0	0	0	0.00	0.00	4.50
	State Agency Survey Thank You Letter		D2	90	90	1	90	0.02	1.50	0	0	0	0.00	0.00	1.50
	State Agency Administrative Data Request-Web		B8	20	20	1	20	1.00	20.00	0	0	0	0.00	0.00	20.00
	Email to State Agencies from Regional Offices		C24	20	20	1	20	0.08	1.60	0	0	0	0.00	0.00	1.60
	State Agency Reminder Email, 1		C25	18	3	1	3	0.02	0.06	15	1	15	0.02	0.30	0.36
	State Agency Reminder Email, 2			15	5	1	5	0.02	0.10	10	1	10	0.02	0.20	0.30
	State Agency Reminder Email, 3			10	4	1	4	0.02	0.08	6	1	6	0.02	0.12	0.20
	State Agency Reminder Email, 4			6	2	1	2	0.02	0.04	4	1	4	0.02	0.08	0.12
	State Agency Reminder Email, 5			4	2	1	2	0.02	0.04	2	1	2	0.02	0.04	0.08
	State Agency Reminder Email, 6			2	1	1	1	0.02	0.02	1	1	1	0.02	0.02	0.04
State Agency Reminder Email, 7		1		1	1	1	0.02	0.02	0	0	0	0.00	0.00	0.02	
State Agency Reminder Telephone Script, Call 1 <sup>a</sup>		C26	18	3	1	3	0.05	0.15	15	1	15	0.02	0.30	0.45	
State Agency Reminder Telephone Script, Call 2 <sup>a</sup>			15	5	1	5	0.05	0.25	10	1	10	0.02	0.20	0.45	
State Agency Reminder Telephone Script, Call 3 <sup>a</sup>			10	4	1	4	0.05	0.20	6	1	6	0.02	0.12	0.32	
State Agency Reminder Telephone Script, Call 4 <sup>a</sup>			6	2	1	2	0.05	0.10	4	1	4	0.02	0.08	0.18	

	State Agency Reminder Telephone Script, Call 5 <sup>a</sup>		4	2	1	2	0.05	0.10	2	1	2	0.02	0.04	0.14
	State Agency Reminder Telephone Script, Call 6 <sup>a</sup>		2	1	1	1	0.05	0.05	1	1	1	0.02	0.02	0.07
	State Agency Reminder Telephone Script, Call 7		1	1	1	1	0.05	0.05	0	0	0	0.00	0.00	0.05
State, Local, and Tribal Government	<b>Local Agency Survey-Web<sup>b</sup></b>	B2.a, B2.b	965	772	1	772	1.00	772.00	193	1	193	0.02	3.86	775.86
	Local Agency Survey Invitation Email	C7	965	338	1	338	0.02	5.63	627	1	627	0.02	12.55	18.17
	Local Agency Survey Invitation Letter with Instrument	C8	965	434	1	434	0.05	21.71	531	1	531	0.05	26.54	48.25
	Local Agency Survey Reminder Email, 1	C9	338	186	1	186	0.02	3.10	152	1	152	0.02	3.04	6.14
	Local Agency Survey Reminder Email, 2		152	84	1	84	0.02	1.39	68	1	68	0.02	1.37	2.76
	Local Agency Survey Reminder Email, 3		68	38	1	38	0.02	0.63	30	1	30	0.02	0.61	1.24
	Local Agency Survey Reminder Email, 4		30	16	1	16	0.02	0.27	14	1	14	0.02	0.28	0.55
	Local Agency Survey Reminder Email, 5		14	8	1	8	0.02	0.14	6	1	6	0.02	0.12	0.25
	Local Agency Survey Reminder Email, 6		6	3	1	3	0.02	0.05	3	1	3	0.02	0.05	0.11
	Local Agency Survey Reminder Email, 7		3	3	1	3	0.02	0.05	0	0	0	0.00	0.00	0.05
	Local Agency Survey Reminder Telephone Script, Call 1 <sup>a</sup>	C10	434	226	1	226	0.05	11.29	208	1	208	0.02	4.17	15.46
	Local Agency Survey Reminder Telephone Script, Call 2 <sup>a</sup>		208	108	1	108	0.05	5.42	100	1	100	0.02	2.00	7.42
	Local Agency Survey Reminder Telephone Script, Call 3 <sup>a</sup>		100	50	1	50	0.05	2.50	50	1	50	0.02	1.00	3.50
	Local Agency Survey Reminder Telephone Script, Call 4 <sup>a</sup>		50	25	1	25	0.05	1.25	25	1	25	0.02	0.50	1.75
	Local Agency Survey Reminder Telephone Script, Call 5 <sup>a</sup>		25	12	1	12	0.05	0.61	13	1	13	0.02	0.26	0.87
	Local Agency Survey Reminder Telephone Script, Call 6 <sup>a</sup>		13	6	1	6	0.05	0.31	7	1	7	0.02	0.13	0.44
	Local Agency Survey Reminder Telephone Script, Call 7		7	7	1	7	0.05	0.33	0	0	0	0.00	0.00	0.33
Local WIC Agency Directors														
	Study Description for State and Local WIC Agencies <sup>c</sup>	D1	965	772	1	772	0.05	38.60	193	1	193	0.02	3.86	42.46
	Certification End Date Verification Email, 1	D3	60	30	1	30	0.05	1.50	30	1	30	0.02	0.60	2.10
	Certification End Date Verification Reminder Telephone Script, Call 1 <sup>a</sup>	D4	60	39	1	39	0.58	22.62	21	1	21	0.02	0.42	23.04
	Certification End Date Verification Reminder Telephone Script, Call 2 <sup>a</sup>		21	14	1	14	0.58	7.92	7	1	7	0.02	0.15	8.06
	Certification End Date Verification Reminder Telephone Script, Call 3		7	7	1	7	0.58	4.26	0	0	0	0.00	0.00	4.26
	Local Agency Survey Thank You Letter	D5	772	772	1	772	0.02	15.44	0	0	0	0.00	0.00	15.44
	Denied Applicant Log Request Email	B7.a	20	20	1	20	0.02	0.40	0	0	0	0.00	0.00	0.40
	Denied Applicants Log	B7.b	20	15	5	75	0.58	43.50	5	1	5	0.02	0.10	43.60
	Denied Applicants Log Request Reminder Email	B7.c	20	20	5	100	0.02	2.00	0	0	0	0.00	0.00	2.00
	Denied Applicants Log Request Reminder Telephone Script	B7.d	5	5	5	25	0.58	14.50	0	0	0	0.00	0.00	14.50
<b>Subtotal of State, Local, and Tribal Government (Year 1)</b>			<b>882</b>	<b>5</b>	<b>4786</b>	<b>0.23</b>	<b>1113.51</b>	<b>264</b>	<b>10</b>	<b>2569</b>	<b>0.03</b>	<b>67.30</b>	<b>1180.80</b>	

		Individuals or Households													
Individuals or Households	Current WIC Program Participants	<b>Certification Survey-In Person<sup>c</sup></b>	B3.a, B3.b, B3.c, B3.d	2000	1600	1	1600	0.70	1120.00	400	0	0	0.00	0.00	1120.00
		Certification Survey Invitation Telephone Script, Call 1 <sup>a</sup>	C11.a, C11.b	2000	362	1	362	0.18	65.12	1638	1	1638	0.02	32.76	97.89
		Certification Survey Invitation Telephone Script, Call 2 <sup>a</sup>		1638	296	1	296	0.18	53.34	1342	1	1342	0.02	26.83	80.18
		Certification Survey Invitation Telephone Script, Call 3 <sup>a</sup>		1342	243	1	243	0.18	43.69	1099	1	1099	0.02	21.98	65.67
		Certification Survey Invitation Telephone Script, Call 4 <sup>a</sup>		1099	101	1	101	0.18	18.10	998	1	998	0.02	19.97	38.07
		Certification Survey Invitation Telephone Script, Call 5 <sup>a</sup>		998	91	1	91	0.18	16.44	907	1	907	0.02	18.14	34.59
		Certification Survey Invitation Telephone Script, Call 6 <sup>a</sup>		907	83	1	83	0.18	14.94	824	1	824	0.02	16.48	31.42
		Certification Survey Invitation Telephone Script, Call 7 <sup>a</sup>		824	124	1	124	0.18	22.40	700	1	700	0.02	13.99	36.39
		Certification Survey In-Person Invitation Script, Door Knock 1 <sup>c</sup>	C12.a, C12.b	700	300	1	300	0.17	51.03	400	0	0	0.00	0.00	51.03
		Text Message Reminder for Scheduled Certification Survey <sup>d</sup>	C13.a, C13.b	1600	880	1	880	0.02	17.60	720	1	720	0.02	14.40	32.00
		Telephone Reminder for Scheduled Certification Survey <sup>a</sup>	C14.a, C14.b	720	360	1	360	0.05	18.00	360	1	360	0.02	7.20	25.20
		Certification Survey Information Letter from State Agencies <sup>a</sup>	D6.a, D6.b	2000	1600	1	1600	0.05	80.00	400	1	400	0.02	8.00	88.00
		Participant Consent Form-Certification Survey	D7.a, D7.b	1600	1600	1	1600	0.08	133.33	0	0	0	0.00	0.00	133.33
		<b>Program Experiences Survey (after complete Certification Survey)-In Person<sup>b</sup></b>	B5.a, B5.b, B5.c, B5.d	1000	800	1	800	0.50	400.00	200.00	1	200	0.02	4.00	404.00
<b>Program Experiences Survey-Telephone<sup>b</sup></b>	B5.a, B5.b, B5.c, B5.d	1500	750	1	750	0.50	375.00	750	1	750	0.02	15.00	390.00		
Program Experiences Survey Invitation Telephone Script, Call 1 <sup>a</sup>		1500	338	1	338	0.12	39.38	1162	1	1162	0.02	23.24	62.62		
Program Experiences Survey Invitation Telephone Script, Call 2 <sup>a</sup>		1162	174	1	174	0.12	20.34	988	1	988	0.02	19.75	40.09		
Program Experiences Survey Invitation Telephone Script, Call 3 <sup>a</sup>		988	111	1	111	0.12	12.91	877	1	877	0.02	17.54	30.45		

Current WIC Program Participants	Program Experiences Survey Invitation Telephone Script, Call 4 <sup>a</sup>	C19.a, C19.b	877	44	1	44	0.12	5.12	833	1	833	0.02	16.66	21.78	
	Program Experiences Survey Invitation Telephone Script, Call 5 <sup>a</sup>		833	35	1	35	0.12	4.07	798	1	798	0.02	15.97	20.04	
	Program Experiences Survey Invitation Telephone Script, Call 6 <sup>a</sup>		798	25	1	25	0.12	2.92	773	1	773	0.02	15.47	18.38	
	Program Experiences Survey Invitation Telephone Script, Call 7 <sup>a</sup>		773	14	1	14	0.12	1.62	759	1	759	0.02	15.19	16.81	
	Program Experiences Survey Invitation Telephone Script, Call 8 <sup>a</sup>		759	9	1	9	0.12	1.05	750	1	750	0.02	15.01	16.06	
	Program Experiences Survey Invitation Letter	C20.a, C20.b	750	263	1	263	0.02	5.25	488	1	488	0.02	9.76	15.01	
	Program Experiences Survey Invitation Email	C21.a, C21.b	750	263	1	263	0.02	5.26	487	1	487	0.02	9.75	15.01	
	Program Experiences Survey Invitation Postcard	D10.a, D10.b	750	750	1	750	0.02	15.00	0	0	0	0.00	0.00	15.00	
	Program Experiences Survey Thank You Letter and Gift Card	D12.a, D12.b	750	750	1	750	0.02	15.00	0	0	0	0.00	0.00	15.00	
	<b>Program Experiences Survey-In Person<sup>d</sup></b>	B5.a, B5.b, B5.c, B5.d	750	450	1	450	0.50	225.00	300	0	0	0.00	0.00	225.00	
Program Experiences Survey Invitation In-Person Script, Door Knock 1 <sup>e</sup>	C22.a, C22.b	750	450	1	450	0.08	36.00	300	0	0	0.00	0.00	36.00		
Participant Information Brochure	D11.a, D11.b	750	750	1	750	0.02	15.00	0	0	0	0.00	0.00	15.00		
Recently Denied WIC Program Applicants	<b>Denied Applicant Survey-In Person<sup>d</sup></b>	B4.a, B4.b, B4.c, B4.d	240	192	1	192	0.65	124.80	48	0	0	0.00	0.00	124.80	
	Denied Applicant Survey Invitation Telephone Script, Call 1 <sup>a</sup>	C15.a, C15.b	240	28	1	28	0.13	3.67	212	1	212	0.02	4.24	7.91	
	Denied Applicant Survey Invitation Telephone Script, Call 2 <sup>a</sup>		212	25	1	25	0.13	3.24	187	1	187	0.02	3.74	6.98	
	Denied Applicant Survey Invitation Telephone Script, Call 3 <sup>a</sup>		187	22	1	22	0.13	2.86	165	1	165	0.02	3.30	6.16	
	Denied Applicant Survey Invitation Telephone Script, Call 4 <sup>a</sup>		165	7	1	7	0.13	0.96	158	1	158	0.02	3.16	4.12	
	Denied Applicant Survey Invitation Telephone Script, Call 5 <sup>a</sup>		158	6	1	6	0.13	0.82	152	1	152	0.02	3.03	3.86	
	Denied Applicant Survey Invitation Telephone Script, Call 6 <sup>a</sup>		152	6	1	6	0.13	0.79	146	1	146	0.02	2.91	3.70	
	Denied Applicant Survey Invitation Telephone Script, Call 7 <sup>a</sup>		146	5	1	5	0.13	0.70	141	1	141	0.02	2.82	3.52	
	Denied Applicant Survey In-Person Invitation, Door Knock 1 <sup>e</sup>		C16.a, C16.b	141	82	1	82	0.17	14.02	59	0	0	0.00	0.00	14.02
	Denied Applicant Survey In-Person Invitation, Door Knock 2 <sup>e</sup>		59	11	1	11	0.17	1.88	48	0	0	0.00	0.00	1.88	
	Text Message Reminder for Scheduled Denied Applicant Survey <sup>f</sup>	C17.a, C17.b	192	106	1	106	0.02	2.11	86	1	86	0.02	1.73	3.84	
	Telephone Reminder for Scheduled Denied Applicant Survey <sup>g</sup>	C18.a, C18.b	86	43	1	43	0.10	4.32	43	1	43	0.02	0.86	5.18	
	Denied Applicant Survey Information Letter from State Agencies <sup>h</sup>	D8.a, D8.b	240	192	1	192	0.02	3.84	48	1	48	0.02	0.96	4.80	
	Participant Consent Form-Denied Applicant Survey	D9.a, D9.b	192	192	1	192	0.10	19.20	0	0	0	0.00	0.00	19.20	
	Former WIC Program	<b>Former WIC Participant Case Study Interview Guide-Telephone<sup>d</sup></b>	B6.a, B6.b	520	125	1	125	0.50	62.50	395	1	395	0.02	7.90	70.40
Former WIC Participant Case Study Interview Invitation Telephone Script, Call 1 <sup>a</sup>		C23.a, C23.b	520	65	1	65	0.17	11.05	455	1	455	0.02	9.10	20.15	
Former WIC Participant Case Study Interview Invitation Telephone Script, Call 2 <sup>a</sup>			455	34	1	34	0.17	5.80	421	1	421	0.02	8.42	14.22	
Former WIC Participant Case Study Interview Invitation Telephone Script, Call 3 <sup>a</sup>			421	16	1	16	0.17	2.72	405	1	405	0.02	8.10	10.82	

Individuals or Households

Current WIC Program Participants

Recently Denied WIC Program Applicants

Former WIC Program

		Participants														
		Former WIC Participant Case Study Interview Invitation Telephone Script, Call 4 <sup>a</sup>		405	6	1	6	0.17	1.03	399	1	399	0.02	7.98	9.01	
		Former WIC Participant Case Study Interview Invitation Telephone Script, Call 5 <sup>a</sup>		399	4	1	4	0.17	0.68	395	1	395	0.02	7.90	8.57	
		Former WIC Participant Case Study Interview Thank You Letter and Gift Card	D13.a, D13.b	125	125	1	125	0.02	2.50	0	0	0	0.00	0.00	2.50	
<b>Subtotal of Individuals or Households (Year 1)</b>				<b>3117</b>	<b>5</b>	<b>14909</b>	<b>0.21</b>	<b>3102.40</b>	<b>1893</b>	<b>11</b>	<b>21661</b>	<b>0.02</b>	<b>433.23</b>	<b>3535.63</b>		
<b>Year 1 Total</b>				<b>3999</b>	<b>5</b>	<b>19695</b>	<b>0.21</b>	<b>4215.90</b>	<b>2157</b>	<b>11</b>	<b>24230</b>	<b>0.02</b>	<b>500.52</b>	<b>4716.43</b>		
<b>Year 2 Data Collection</b>																
<b>State, Local, and Tribal Government</b>																
State, Local, and Tribal Government	State WIC Agency Directors	Study Description for State and Local WIC Agencies	D1	3	3	1	3	0.05	0.15	0	0	0	0.00	0.00	0.15	
		Certification End Date Verification Email, 1	D3	6	6	1	6	0.05	0.30	0	0	0	0.00	0.00	0.30	
	Local WIC Agency Directors	Certification End Date Verification Reminder Telephone Script, Call 1 <sup>a</sup>	D4	6	3	1	3	0.58	1.57	3	1	3	0.02	0.07	1.63	
		Certification End Date Verification Reminder Telephone Script, Call 2 <sup>a</sup>		3	2	1	2	0.58	0.96	1	1	1	0.02	0.02	0.98	
		Certification End Date Verification Reminder Telephone Script, Call 3		1	1	1	1	0.58	0.58	0	0	0	0.00	0.00	0.58	
<b>Subtotal of State, Local, and Tribal Government (Year 2)</b>				<b>9</b>	<b>2</b>	<b>14</b>	<b>0.25</b>	<b>3.55</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>0.02</b>	<b>0.09</b>	<b>3.64</b>		
<b>Individuals or Households</b>																
Individuals or Households	Pilot of Alternative Methodology 2019	<b>Certification Survey-In Person<sup>d</sup></b>	B3.a, B3.b, B3.c, B3.d	200	160	1	160	0.70	112.00	40	0	0	0.00	0.00	112.00	
		Certification Survey Invitation Telephone Script, Call 1 <sup>a</sup>	C11.a, C11.b	200	40	1	40	0.18	7.20	160	1	160	0.02	3.20	10.40	
		Certification Survey Invitation Telephone Script, Call 2 <sup>a</sup>		160	32	1	32	0.18	5.76	128	1	128	0.02	2.56	8.32	
		Certification Survey Invitation Telephone Script, Call 3 <sup>a</sup>		128	26	1	26	0.18	4.61	102	1	102	0.02	2.04	6.65	
		Certification Survey Invitation Telephone Script, Call 4 <sup>a</sup>		102	20	1	20	0.18	3.67	82	1	82	0.02	1.63	5.30	
		Certification Survey Invitation Telephone Script, Call 5 <sup>a</sup>		82	10	1	10	0.18	1.76	72	1	72	0.02	1.44	3.20	
		Certification Survey Invitation Telephone Script, Call 6 <sup>a</sup>		72	7	1	7	0.18	1.26	65	1	65	0.02	1.30	2.56	
		Certification Survey Invitation Telephone Script, Call 7 <sup>a</sup>		65	7	1	7	0.18	1.26	53	1	53	0.02	1.06	2.32	
		Certification Survey In-Person Invitation Script, Door Knock 1 <sup>a</sup>		C12.a, C12.b	53	23	1	23	0.17	3.87	30	0	0	0.00	0.00	3.87
		Text Message Reminder for Scheduled Certification Survey <sup>f</sup>	C13.a, C13.b	180	99	1	99	0.02	1.98	81	1	81	0.00	0.00	1.98	
		Telephone Reminder for Scheduled Certification Survey <sup>g</sup>	C14.a, C14.b	180	90	1	90	0.05	4.50	90	1	90	0.02	1.80	6.30	
		Certification Survey Information Letter from State Agencies <sup>h</sup>	D6.a, D6.b	180	150	1	150	0.05	7.50	30	1	30	0.02	0.60	8.10	
		Participant Consent Form-Certification Survey	D7.a, D7.b	150	150	1	150	0.08	12.00	0	0	0	0.00	0.00	12.00	
		<b>Denied Applicant Survey-In Person<sup>d</sup></b>	B4.a, B4.b, B4.c, B4.d	24	19	1	19	0.65	12.35	5	0	0	0.00	0.00	12.35	
		Denied Applicant Survey Invitation Telephone Script, Call 1 <sup>a</sup>		24	3	1	3	0.13	0.37	21	1	21	0.02	0.42	0.79	

Denied Applicant Survey Invitation Telephone Script, Call 2 <sup>a</sup>	C15.a, C15.b	21	2	1	2	0.13	0.26	19	1	19	0.02	0.38	0.64
Denied Applicant Survey Invitation Telephone Script, Call 3 <sup>a</sup>		19	2	1	2	0.13	0.26	17	1	17	0.02	0.34	0.60
Denied Applicant Survey Invitation Telephone Script, Call 4 <sup>a</sup>		17	1	1	1	0.13	0.13	16	1	16	0.02	0.32	0.45
Denied Applicant Survey Invitation Telephone Script, Call 5 <sup>a</sup>		16	1	1	1	0.13	0.13	15	1	15	0.02	0.30	0.43
Denied Applicant Survey Invitation Telephone Script, Call 6 <sup>a</sup>		15	1	1	1	0.13	0.13	14	1	14	0.02	0.28	0.41
Denied Applicant Survey Invitation Telephone Script, Call 7 <sup>a</sup>		14	1	1	1	0.13	0.13	13	1	13	0.02	0.26	0.39
Denied Applicant Survey In-Person Invitation, Door Knock 1 <sup>a</sup>		C16.a, C16.b	13	8	1	8	0.17	1.29	5	0	0	0.00	0.00
Denied Applicant Survey In-Person Invitation, Door Knock 2 <sup>a</sup>	5		1	1	1	0.17	0.17	4	0	0	0.00	0.00	0.17
Text Message Reminder for Scheduled Denied Applicant Survey <sup>f</sup>	C17.a, C17.b	24	13	1	13	0.02	0.26	11	1	11	0.02	0.22	0.48
Telephone Reminder for Scheduled Denied Applicant Survey <sup>g</sup>	C18.a, C18.b	11	5	1	5	0.10	0.54	6	1	6	0.02	0.12	0.66
Denied Applicant Survey Information Letter from State Agencies <sup>h</sup>	D8.a, D8.b	24	19	1	19	0.02	0.38	5	1	5	0.02	0.10	0.48
Participant Consent Form-Denied Applicant Survey	D9.a, D9.b	19	19	1	19	0.10	1.90	0	0	0	0.00	0.00	1.90
<b>Subtotal of Individuals or Households (Year 2)</b>		<b>179</b>	<b>5</b>	<b>909</b>	<b>0.20</b>	<b>185.68</b>	<b>45</b>	<b>22</b>	<b>1000</b>	<b>0.02</b>	<b>18.37</b>	<b>204.05</b>	
<b>Year 2 Data Collection Total</b>		<b>188</b>	<b>5</b>	<b>923</b>	<b>0.21</b>	<b>189.23</b>	<b>48</b>	<b>21</b>	<b>1004</b>	<b>0.02</b>	<b>18.46</b>	<b>207.69</b>	

**Year 3 Data Collection**

**State, Local, and Tribal Government**

State, Local, and Tribal Government	State WIC Agency Directors	Study Description for State and Local WIC Agencies	D1	3	3	1	3	0.05	0.15	0	0	0	0.00	0.00	0.15
	Local WIC Agency Directors	Certification End Date Verification Email, 1	D3	6	6	1	6	0.05	0.30	0	0	0	0.00	0.00	0.30
		Certification End Date Verification Reminder Telephone Script, Call 1 <sup>a</sup>	D4	6	3	1	3	0.58	1.57	3	1	3	0.02	0.07	1.63
		Certification End Date Verification Reminder Telephone Script, Call 2 <sup>a</sup>		3	2	1	2	0.58	0.96	1	1	1	0.02	0.02	0.98
		Certification End Date Verification Reminder Telephone Script, Call 3		1	1	1	1	0.58	0.58	0	0	0	0.00	0.00	0.58
Subtotal of State, Local, and Tribal Government (Year 3)	<b>9</b>	<b>2</b>		<b>14</b>	<b>0.25</b>	<b>3.55</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>0.02</b>	<b>0.09</b>	<b>3.64</b>			

**Individuals or Households**

	<b>Certification Survey-In Person<sup>d</sup></b>	B3.a, B3.b, B3.c, B3.d	200	160	1	160	0.70	112.00	40	0	0	0.00	0.00	112.00
	Certification Survey Invitation Telephone Script, Call 1 <sup>a</sup>	C11.a, C11.b	200	40	1	40	0.18	7.20	160	1	160	0.02	3.20	10.40
	Certification Survey Invitation Telephone Script, Call 2 <sup>a</sup>		160	32	1	32	0.18	5.76	128	1	128	0.02	2.56	8.32
	Certification Survey Invitation Telephone Script, Call 3 <sup>a</sup>		128	26	1	26	0.18	4.61	102	1	102	0.02	2.04	6.65
	Certification Survey Invitation Telephone Script, Call 4 <sup>a</sup>		102	20	1	20	0.18	3.67	82	1	82	0.02	1.63	5.30
	Certification Survey Invitation Telephone Script, Call 5 <sup>a</sup>		82	10	1	10	0.18	1.76	72	1	72	0.02	1.44	3.20
	Certification Survey Invitation Telephone Script, Call 6 <sup>a</sup>		72	7	1	7	0.18	1.26	65	1	65	0.02	1.30	2.56
	Certification Survey Invitation Telephone Script, Call 7 <sup>a</sup>		65	7	1	7	0.18	1.26	53	1	53	0.02	1.06	2.32
	Certification Survey In-Person Invitation Script, Door Knock 1 <sup>e</sup>		C12.a, C12.b	53	23	1	23	0.17	3.87	30	0	0	0.00	0.00
	Text Message Reminder for Scheduled Certification Survey <sup>f</sup>	C13.a, C13.b	180	99	1	99	0.02	1.98	81	1	81	0.02	0.00	1.98
	Telephone Reminder for Scheduled Certification Survey <sup>g</sup>	C14.a, C14.b	180	90	1	90	0.05	4.50	90	1	90	0.02	1.80	6.30

Individuals or Households	Pilot of Alternative Methodology 2020	Certification Survey Information Letter from State Agencies <sup>9</sup>	D6.a, D6.b	180	150	1	150	0.05	7.50	30	1	30	0.02	0.60	8.10
		Participant Consent Form-Certification Survey	D7.a, D7.b	150	150	1	150	0.08	12.00	0	0	0	0.00	0.00	12.00
		<b>Denied Applicant Survey-In Person<sup>8</sup></b>	B4.a, B4.b, B4.c, B4.d	24	19	1	19	0.65	12.35	5	0	0	0.00	0.00	12.35
		Denied Applicant Survey Invitation Telephone Script, Call 1 <sup>a</sup>	C15.a, C15.b	24	3	1	3	0.13	0.37	21	1	21	0.02	0.42	0.79
		Denied Applicant Survey Invitation Telephone Script, Call 2 <sup>a</sup>		21	2	1	2	0.13	0.26	19	1	19	0.02	0.38	0.64
		Denied Applicant Survey Invitation Telephone Script, Call 3 <sup>a</sup>		19	2	1	2	0.13	0.26	17	1	17	0.02	0.34	0.60
		Denied Applicant Survey Invitation Telephone Script, Call 4 <sup>a</sup>		17	1	1	1	0.13	0.13	16	1	16	0.02	0.32	0.45
		Denied Applicant Survey Invitation Telephone Script, Call 5 <sup>a</sup>		16	1	1	1	0.13	0.13	15	1	15	0.02	0.30	0.43
		Denied Applicant Survey Invitation Telephone Script, Call 6 <sup>a</sup>		15	1	1	1	0.13	0.13	14	1	14	0.02	0.28	0.41
		Denied Applicant Survey Invitation Telephone Script, Call 7 <sup>a</sup>		14	1	1	1	0.13	0.13	13	1	13	0.02	0.26	0.39
		Denied Applicant Survey In-Person Invitation, Door Knock 1 <sup>e</sup>	C16.a, C16.b	13	8	1	8	0.17	1.29	5	0	0	0.00	0.00	1.29
		Denied Applicant Survey In-Person Invitation, Door Knock 2 <sup>e</sup>		5	1	1	1	0.17	0.17	4	0	0	0.00	0.00	0.17
		Text Message Reminder for Scheduled Denied Applicant Survey <sup>f</sup>	C17.a, C17.b	24	13	1	13	0.02	0.26	11	1	11	0.02	0.22	0.48
		Telephone Reminder for Scheduled Denied Applicant Survey <sup>g</sup>	C18.a, C18.b	11	5	1	5	0.10	0.54	6	1	6	0.02	0.12	0.66
		Denied Applicant Survey Information Letter from State Agencies <sup>9</sup>	D8.a, D8.b	24	19	1	19	0.02	0.38	5	1	5	0.02	0.10	0.48
		Participant Consent Form-Denied Applicant Survey	D9.a, D9.b	19	19	1	19	0.10	1.90	0	0	0	0.00	0.00	1.90
		<b>Subtotal of Individuals or Households (Year 3)</b>				<b>179</b>	<b>5</b>	<b>909</b>	<b>0.20</b>	<b>185.68</b>	<b>45</b>	<b>22</b>	<b>1000</b>	<b>0.02</b>	<b>18.37</b>
<b>Year 3 Data Collection Total</b>				<b>188</b>	<b>5</b>	<b>923</b>	<b>0.21</b>	<b>189.23</b>	<b>48</b>	<b>21</b>	<b>1004</b>	<b>0.02</b>	<b>18.46</b>	<b>207.69</b>	
<b>Grand Total Reporting (Years 1-3)</b>				<b>4375</b>	<b>4.9</b>	<b>21541</b>	<b>0.21</b>	<b>4594.36</b>	<b>2253</b>	<b>11.6</b>	<b>26238</b>	<b>0.02</b>	<b>537.44</b>	<b>5131.80</b>	

Note: Totals may not sum due to rounding.  
<sup>a</sup>Non-response for telephone calls is assumed to equate to 0.02 burden hours to listen to a voicemail.  
<sup>b</sup>The non-response to the Local Agency Survey is assumed to be 0.02 burden hours due to the respondents opening and starting the survey, but not completing it.  
<sup>c</sup>Non-response for the study description is assumed to be 0.02 burden hours due to the respondents reading some, but not all, of the document.  
<sup>d</sup>Non-response for the survey is assumed to be 0.00 burden hours due to the respondents not scheduling a time to complete the in-person survey.  
<sup>e</sup>The non-response to the door knock is assumed to be 0.00 burden hours due to the respondents not answering the door.  
<sup>f</sup>The non-response to the text message reminder is assumed to be 0.02 burden hours due to the respondents reading some, but not all, of the message.  
<sup>g</sup>The non-response is assumed to be 0.02 burden hours due to the respondents reading some, but not all, of the document.  
<sup>h</sup>The non-response to Participant Experiences Survey – In Person is assumed to be 0.02 burden hours due to the respondents not agreeing to complete the survey after the Certification Survey.

Total # of respondents (including participants and non-respondents)	6,628
Estimated total # of annual responses (including participants and non-respondents)	47,779
Total annual burden estimates (including participants and non-respondents)	5,132
Estimated frequency of responses per respondent (including participants and non-respondents)	7.21
Estimated time per response (including participants and non-respondents)	0.11