Thank you for taking the time to help us better understand your current level of use and satisfaction with the Forest Mapping and Accomplishments Portal (ForMAP) and its SMART, LaSR and ForHealth modules. Your feedback will help us determine how to better support our user community as we collectively work to show the impact of State & Private Forestry investments nationwide.

Please note that questions with an asterisk (*) will require answers

* 1.
In which geographic region is your office located?
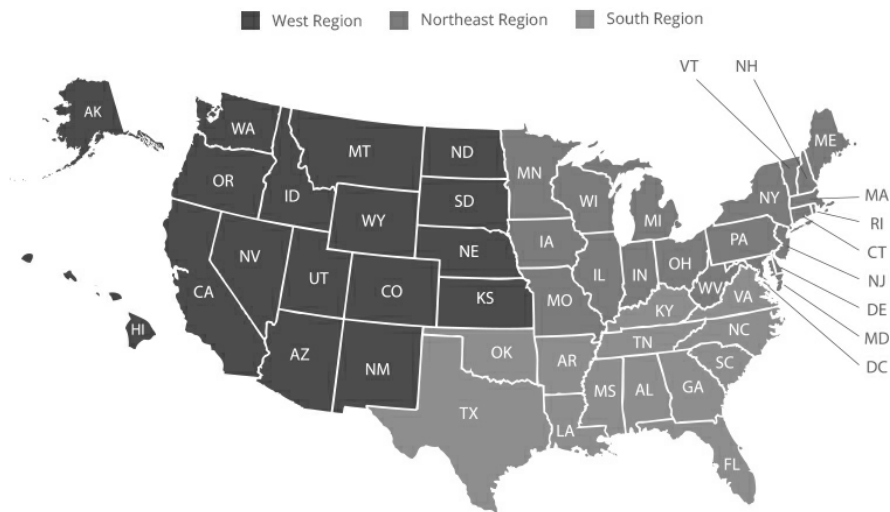
WEST TERRITORIES (not shown)
American Samoa | Guam | Palau | Federated States of Micronesia
Northern Mariana Islands | Republic of the Marshall Islands

SOUTH TERRITORIES (not shown)
Puerto Rico | U.S. Virgin Islands

◯ Northeast Region

◯ South Region (including PR & USVI)

◯ West Region (including Pacific Islands)

* 2. Please indicate which user role(s) you have in ForMAP. Select all that apply.

☐ Browser ☐ Landscape Preparer (SMART)

☐ Management Plan Preparer (SMART) ☐ Project Editor (ForHealth)

☐ Management Plan Approver (SMART) ☐ Project Approver (ForHealth, USFS only)

☐ Project Preparer (SMART) ☐ Project Preparer (LaSR)

☐ Project Approver (SMART) ☐ State Administrator

* 3. How often do you use ForMAP (SMART, LaSR, ForHealth)?

○ Daily ○ Once a month

○ A few times a week ○ Once a year

○ Once a week ○ Rarely or never

* 4. Please indicate the function(s) or tool(s) you have used. Select all that apply.

☐ SADL (Stewardship Accomplishments Data Loader) ☐ SMART geodatabase export (for State Administrators)

☐ ShapeUp desktop application (to import mapped shapes) ☐ SMART Plan Management (for State Administrators, duplicates and bulk)

☐ ShapeUp Add-In for ArcMAP (to import mapped shapes)

☐ Forest Stewardship Plan Report download ☐ LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public)

☐ Have not used any tool listed here

* 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module.

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very Dissatisfied	N/A
SMART	○	○	○	○	○	○
LaSR	○	○	○	○	○	○
ForHealth	○	○	○	○	○	○

6. If you have you had any specific issues with any of the ForMAP modules that have not been resolved, please describe them here.

[ ]

7. If you could choose a new feature (or enhance an existing feature) in any of the ForMAP modules (SMART, LaSR, ForHealth), what would it be and what problem would it solve?

* 8. Please indicate your satisfaction with each of the ForMAP customer support resources you have used. If you have not used a resource, please select "N/A".

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
Help Desk website (https://www.formap.info)	○	○	○	○	○	○
Help Desk User Guides	○	○	○	○	○	○
Help Desk Webinars (SMART)	○	○	○	○	○	○
Help Desk Webinars (LaSR)	○	○	○	○	○	○
Help Desk Webinars (ForHealth)	○	○	○	○	○	○
Help Desk Customer Support by email (Kayako)	○	○	○	○	○	○
Help Desk Customer Support by Phone	○	○	○	○	○	○

Other (please specify)

9. What additional trainings or Help Desk resources would you like to see offered?

10. Would you like us to follow up with you about your issues or ideas? If so, please enter your contact information below and we will contact you for further discussion.

Name

Email Address

Phone Number