

USFS ForMAP User Satisfaction Survey

Thank you for taking the time to help us better understand your current level of use and satisfaction with the Forest Mapping and Accomplishments Portal (ForMAP) and its SMART, LaSR and ForHealth modules. Your feedback will help us determine how to better support our user community as we collectively work to show the impact of State & Private Forestry investments nationwide.

Please note that questions with an asterisk (*) will require answers

* 1.
In which geographic region is your office located?



- Northeast Region
- South Region (including PR & USVI)
- West Region (including Pacific Islands)

Browser	2. Please indicate w	vhich user role(s) y	ou have in Fo	orMAP. Select	all that apply	'.			
Management Plan Approver (SMART) Project Approver (ForHealth, USFS only) Project Preparer (SMART) Project Preparer (LaSR) State Administrator 3. How often do you use ForMAP (SMART, LaSR, ForHealth)? Daily Once a month A few times a week Once a week A Please indicate the function(s) or tool(s) you have used. Select all that apply. SADL (Stewardship Accomplishments Data Loader) SMART geodatabase export (for State Administrators) ShapeUp desktop application (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download Meither satisfied Very satisfied Satisfied nor dissatisfied Dissatisfied Very Dissatisfied N/A SMART LaSR ForHealth 6. If you have you had any specific issues with any of the ForMAP modules that have not been resolved.	Browser			Landscap	e Preparer (SN	MART)			
Project Preparer (SMART) Project Approver (SMART) State Administrator 3. How often do you use ForMAP (SMART, LaSR, ForHealth)? Daily Once a month A few times a week Once a week Rarely or never 4. Please indicate the function(s) or tool(s) you have used. Select all that apply. SADL (Stewardship Accomplishments Data Loader) ShapeUp desktop application (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download As Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Neither satisfied Very satisfied Very satisfied Satisfied Very satisfied Very satisfied Very satisfied N/A SMART LasR Once a week Rarely or never SMART Plan Management (for State Administrators) duplicates and bulk) LasR Public-facing Project Search (https://apps.fs. usda.gov/formap/public) Have not used any tool listed here Neither satisfied Nord Smart LasR Neither satisfied Nord Smart LasR Once a week Rarely or never	Management Plan	Management Plan Preparer (SMART)			Project Editor (ForHealth)				
Project Approver (SMART) State Administrator	Management Plan Approver (SMART)			Project Approver (ForHealth, USFS only)					
3. How often do you use ForMAP (SMART, LaSR, ForHealth)? Daily Once a month A few times a week Once a year Once a week Rarely or never 4. Please indicate the function(s) or tool(s) you have used. Select all that apply. SADL (Stewardship Accomplishments Data Loader) ShapeUp desktop application (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download Date of the state Administrators, duplicates and bulk) LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Neither satisfied N/A SMART Neither satisfied N/A SMART ASRAMART ASRAMART ASRAMAP ASRAM	Project Preparer (S	SMART)		Project Pr	eparer (LaSR)				
Daily Once a month A few times a week Once a year Once a week Rarely or never 4. Please indicate the function(s) or tool(s) you have used. Select all that apply. SADL (Stewardship Accomplishments Data Loader) ShapeUp desktop application (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Very satisfied Satisfied N/A SMART Neither satisfied N/A SMART Neither satisfied N/A SMART Once a month Once a year SMART geodatabase export (for State Administrators) Uplicates and bulk) LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module.	Project Approver (SMART)			State Administrator					
A few times a week Once a year Once a week Rarely or never 4. Please indicate the function(s) or tool(s) you have used. Select all that apply. SADL (Stewardship Accomplishments Data Loader) SMART geodatabase export (for State Administrators) ShapeUp desktop application (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) Aspect of the project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Neither satisfied Dissatisfied Very Dissatisfied N/A SMART Aspect of the project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here Neither satisfied Dissatisfied Very Dissatisfied N/A SMART Aspect of the project Search (https://apps.fs.usda.gov/formap/public) Neither satisfied Dissatisfied Very Dissatisfied N/A SMART Aspect of the project Search (https://apps.fs.usda.gov/formap/public) Neither satisfied Dissatisfied Very Dissatisfied N/A SMART Aspect of the project Search (https://apps.fs.usda.gov/formap/public) Neither satisfied Dissatisfied Very Dissatisfied N/A SMART Aspect of the project Search (https://apps.fs.usda.gov/formap/public)	3. How often do you	ı use ForMAP (SM	IART, LaSR, F	orHealth)?					
Once a week Rarely or never 4. Please indicate the function(s) or tool(s) you have used. Select all that apply. SADL (Stewardship Accomplishments Data Loader) ShapeUp desktop application (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Neither satisfied nor dissatisfied Dissatisfied Very Dissatisfied N/A SMART Neither satisfied Dissatisfied Very Dissatisfied N/A SMART One of the ForMAP modules that have not been resolved.	Daily			Once a m	onth				
4. Please indicate the function(s) or tool(s) you have used. Select all that apply. SADL (Stewardship Accomplishments Data Loader) SMART geodatabase export (for State Administrators) SMART Plan Management (for State Administrators, duplicates and bulk) ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Very satisfied Neither satisfied nor dissatisfied Dissatisfied Very Dissatisfied N/A SMART LaSR ForHealth 6. If you have you had any specific issues with any of the ForMAP modules that have not been resolved.	A few times a week	<		Once a ye	ear				
SADL (Stewardship Accomplishments Data Loader) ShapeUp desktop application (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Neither satisfied nor dissatisfied Dissatisfied Very Dissatisfied N/A SMART SMART SMART SMART SMART SMART SMART ASR SMART AS	Once a week			Rarely or	never				
SADL (Stewardship Accomplishments Data Loader) ShapeUp desktop application (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Neither satisfied nor dissatisfied Dissatisfied Very Dissatisfied N/A SMART LaSR ForHealth 6. If you have you had any specific issues with any of the ForMAP modules that have not been resolved.	4. Please indicate tl	ne function(s) or to	ool(s) you hav	e used. Select a	all that apply				
duplicates and bulk) ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download				<u> </u>					
ShapeUp Add-In for ArcMAP (to import mapped shapes) Forest Stewardship Plan Report download LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Neither satisfied nor dissatisfied Dissatisfied Very Dissatisfied N/A SMART LaSR ForHealth O O O O O O O O O O O O O	ShapeUp desktop	application (to import r	napped shapes)	SMART F	Plan Manageme	ent (for State Administr	ators,		
LaSR Public-facing Project Search (https://apps.fs.usda.gov/formap/public) Have not used any tool listed here	ShapeUp Add-In fo	or ArcMAP (to import m	apped shapes)	duplicates	s and bulk)				
Have not used any tool listed here 5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Very satisfied									
5. Please rate your overall level of satisfaction with each ForMAP module. Please use "N/A" if you have not used the module. Neither satisfied Neither satisfied Dissatisfied Very Dissatisfied N/A	Forest Stewardship	o Pian Report downloa	a						
not used the module. Very satisfied Satisfied nor dissatisfied Dissatisfied Very Dissatisfied N/A SMART Dissatisfied Dissatisfied Dissatisfied N/A Lasr Dissatisfied Dissatisfied N/A 6. If you have you had any specific issues with any of the ForMAP modules that have not been resolved.				Have not	used any tool li	sted here			
SMART LasR ForHealth Other satisfied Satisfied N/A Dissatisfied Very Dissatisfied N/A Other Smart Other Statisfied Other Statis	•				nodule. Ple	ase use "N/A" if yo	ou have		
LaSR		Very satisfied			Dissatisfied	Very Dissatisfied	N/A		
6. If you have you had any specific issues with any of the ForMAP modules that have not been resolved	SMART								
6. If you have you had any specific issues with any of the ForMAP modules that have not been resolved	LaSR								
	ForHealth								
	-		sues with any	of the ForMAP	modules tha	it have not been re	esolved,		

sed. If you have not				mer support	resources you ha	ve
	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	N/A
Help Desk website (https://www.formap.info)				\bigcirc	\circ	
Help Desk User Guides						
Help Desk Webinars (SMART)						
Help Desk Webinars (LaSR)						\bigcirc
Help Desk Webinars (ForHealth)						
Help Desk Customer Support by email (Kayako)						
Help Desk Customer Support by Phone						
ther (please specify) . What additional trair	nings or Help D	esk resource	es would you like	to see offer	ed?	
0. Would you like us t	-	-	your issues or idented in the second	eas? If so, pl	ease enter your c	ontact