**OFA PeerTA User Satisfaction Survey**

All respondents will see:

OMB Control Number: 0970-0401

Expiration date: 05/31/2021

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: Through this information collection, ACF is gathering information to understand how users are currently engaging the OFA PeerTA website in their work, their satisfaction with current website features, and how we can improve user experience on the website. Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This collection of information is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # for this collection is 0970-0401 and the expiration date is 05/31/2021. If you have any comments on this collection of information, please contact James Butler.

**1. Which of the following describes your area(s) of work? (Check all that apply)**

Temporary Assistance to Needy Families (TANF)

Child Care

SNAP / SNAP E&T

Public Health

Child Support

Head Start

Substance Abuse Treatment

Child Welfare

Mental Health

Domestic Violence Services

Military Family Services

Tribal Services

Education

Workforce Development

Other

If you checked Other, please specify.

**2. What type of agency do you work for?**

Federal

State

Tribal

Local

Faith or Community-Based Organization

Research Organization/University

Non-Governmental Organization

Foundation

Other

If you checked Other, please specify.

**3. Which of the following best describes the position you are in?**

Administrator

Caseworker/Case Manager (work directly with clients)

Policymaker

Researcher

Supervisor

Vendor/Service Provider

Contractor

Other

If you checked Other, please specify.

**4. What type of information are you looking for on OFA PeerTA? (Check all that apply)**

Contact information for TANF agencies or other organizations

Evidence-based / Innovative practices for serving TANF families

General information on TANF and low-income families

Program implementation / innovation

Registration information for webinars

Training or technical assistance

Other

If you checked Other, please specify.

**5. What topic areas are of most interest to you?**

Assessment

Career pathways

Child support coordination

Coaching/Case management

Disengaged youth

Domestic violence

Employment strategies

Executive functioning

Intergenerational approaches

Multi-barriers to work

Persons exiting the foster care system

Persons involved with the criminal justice systems

Substance abuse

TANF program design and implementation

TANF/WIOA

Trauma-informed services

Work supports (transportation, child care)

Other

If you checked Other, please specify.

**6. How did you hear about the OFA PeerTA Network?**

Conference or OFA event (please specify)

Webinar

E-mail

Search engine (e.g., Google, Yahoo)

Linked from another website (please specify name or URL)

Email from OFA or PeerTA

Colleague or friend

Social media (e.g., Facebook, Twitter)

Other (please describe):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**7. How frequently do you visit the OFA PeerTA website?**

This is my first time

More than once a week

1 to 4 times a month

1 to 4 times a year

Less than once a year

**8. On a scale of 1 (poor) to 5 (excellent), please rate the OFA PeerTA website on each of the following based on your experiences:**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | **1**  **Poor** | **2** | **3** | **4** | **5**  **Excellent** | **N/A** |
| Ease of finding information on the website | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |
| Website organization | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |
| Appeal of the website design | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |
| Relevant content | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |
| Quality of search tool | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |
| Overall Satisfaction for the website | ( ) | ( ) | ( ) | ( ) | ( ) | ( ) |

**9. Please suggest up to three ways to improve the PeerTA website:**