



NATIONAL CENTER ON Program Management and Fiscal Operations

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E-Learning Module Feedback Survey

Thank you for participating in the [insert name] e-learning module training. To help ensure the quality of our e-learning module, we ask that you complete the following feedback survey. This brief survey is voluntary and anonymous. To further protect your privacy please refrain from including personally identifiable information in open-ended responses.

Please note that some survey items use a multi-point scale. If you are taking the survey on your phone, you may have to scroll down to see the entire scale. When finished, click the "Submit" button at the bottom of the final page to record your responses. You are free to move throughout the survey and change responses until you click "Submit."

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)

Public reporting burden for this collection of information is estimated to average approximately 5 minutes per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Q1. What is your primary organizational affiliation?

- Head Start / Early Head Start grantee
- HS / EHS Childcare Partnership grantee
- Child Care Program (Non-Head Start)
- Federal/Regional Office
- Regional Training / Technical Assistance Network
- Other _____

Q2. What is your primary role within your organization?

- Director
- Assistant Director / Associate Director
- CFO
- Board of Directors / Tribal Council
- Manager/Coordinator
- Family Advocate / Family Services
- Policy Council
- Federal/Regional Office Staff (specify title): _____
- Regional Training / Technical Assistance Network Staff (specify title):

- Other: _____

Q3. How many years have you served in this role?

- Less than 1 year
- 1 to 4 years
- 5 to 9 years
- 10 or more years

Q4. Please select your level of agreement with the following statements about the e-learning module:

| | Strongly agree | Agree | Disagree | Strongly disagree | Don't know / NA |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| The module deepened my knowledge of the topic presented. | <input type="radio"/> |
| The content of the module was relevant to my work. | <input type="radio"/> |
| The information presented was respectful, non-judgmental, and supportive of diverse populations (i.e., free from stereotypes or bias). | <input type="radio"/> |
| The content of the module was inclusive of diverse cultural experiences and backgrounds. | <input type="radio"/> |
| The module provided me with knowledge of available resources. | <input type="radio"/> |
| I learned something during this module that I plan to use in my work. | <input type="radio"/> |
| I plan to share the information received during the module with others. | <input type="radio"/> |

Q5. Please let us know whether you found the content presented in the e-learning module to be too simple, too advanced, or just about right.

- Far too advanced
- A bit too advanced
- About right
- A bit too simple
- Far too simple

Q6. Before this e-learning module, my knowledge of the content/topics addressed can be best described as...

- No knowledge
- Minimal knowledge
- Moderate knowledge
- A high level of knowledge

Q7. After this e-learning module, my knowledge of the content/topics addressed can be best described as...

- No knowledge
- Minimal knowledge
- Moderate knowledge
- A high level of knowledge

Q8. Please identify one concept or skill you learned that you will use in your work.

Q9. Is there anything that you expected to learn in the e-learning module that you didn't?

Q10. Please select your level of agreement with the following statements about the e-learning module's effectiveness:

| | Strongly agree | Agree | Disagree | Strongly disagree | Don't know / NA |
|---|----------------|-------|----------|-------------------|-----------------|
| The module was engaging. | 0 | 0 | 0 | 0 | 0 |
| I found the information presented easy to read and understand. | 0 | 0 | 0 | 0 | 0 |
| The resources provided during the module were relevant and useful for my work. | 0 | 0 | 0 | 0 | 0 |
| During this module, important constructs were conveyed effectively. | 0 | 0 | 0 | 0 | 0 |
| The module provided opportunities for interactive learning. | 0 | 0 | 0 | 0 | 0 |
| *The components of this module <i>[list components here]</i> were organized into a coherent sequence and built on each other. | 0 | 0 | 0 | 0 | 0 |

**This item will only be asked if the e-learning module is comprised of a series of distinct components.*

Q11. Please select your level of agreement with the following statements about the e-learning module's format and logistics:

| | Strongly agree | Agree | Disagree | Strongly disagree | Don't know / NA |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| The content in this module was easy to navigate. | <input type="radio"/> |
| The process for completing the module was clear. | <input type="radio"/> |
| The visual aesthetic of the module was appealing. | <input type="radio"/> |
| The links to the external websites were active. | <input type="radio"/> |

Q12. Did you encounter any technical issues?

Yes

No

Q13. [Only displayed if "yes" to Q12]. Please tell us about the technical issue(s) that you experienced.

Q14. I was satisfied with the quality of this e-learning module.

Strongly agree

Agree

Disagree

Strongly disagree

Q15. *[Only displayed if “disagree” or “strongly disagree” to Q14]* **What about the e-learning module detracted from your satisfaction?**

Q16. **Would you recommend this e-learning module to your peers?**

Yes

Yes, with reservations

No

Q17. **How could this module be more inclusive of or responsive to diverse audiences?**

Q18. **Other comments:**