**OMB No. 1905-0210**

**Expiration Date: 03/31/2019**

**Burden: 5.0 Minutes**

**2018 EIA Energy Conference Customer Satisfaction Survey**

**Question 1 – 4.**

A drop down menu for each question. The respondent chooses one answer on a scale of poor to excellent.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Question** | **Poor** | **Fair** | **Satisfactory** | **Good** | **Excellent** |
| 1. Overall rating of the conference |  |  |  |  |  |
| 1. Relevance of the conference topics |  |  |  |  |  |
| 1. Quality of the presentations |  |  |  |  |  |
| 1. Quality of the conference facilities |  |  |  |  |  |

**Question 5. What were your favorite sessions?**

*List of conference sessions* – a drop down menu ~~~ choose all that apply

**Question 6. Who were your favorite speakers?**

*List of speakers and their conference session* - a drop down menu ~~~ choose all that apply

**Question 7. What did you like the most about the conference?**

*(Choose all that apply)*

1. Access to EIA staff
2. Breakout sessions
3. Facility (Washington Hilton)
4. Networking opportunities
5. Plenary sessions
6. Product Demos during reception
7. Other (Please specify ~ open ended question)

**Question 8. Any topic suggestions for our future conference?**

*~~~Answer is open-ended~~~*

**Question 9. Do you feel the registration fee was worth the value you received from the conference?**

|  |
| --- |
| http://www.surveymonkey.com/i/t.gifYes, a good value  http://www.surveymonkey.com/i/t.gifNot sure  No, not a good value |

**Question 10. Any other thoughts or suggestions?**

*~~~Answer is open-ended~~~*

**Question 11. How likely is it that you would recommend the EIA conference to a friend or colleague?**

Not at all likelyExtremely likely

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |