

2018 EIA Energy Conference Customer Satisfaction Survey

Question 1 - 4.

A drop down menu for each question. The respondent chooses one answer on a scale of poor to excellent.

Question	Poor	Fair	Satisfactory	Good	Excellent
1. Overall rating of the conference					
2. Relevance of the conference topics					
3. Quality of the presentations					
4. Quality of the conference facilities					

Question 5. What were your favorite sessions?

List of conference sessions – a drop down menu ~ ~ ~ choose all that apply

Question 6. Who were your favorite speakers?

List of speakers and their conference session - a drop down menu ~ ~ ~ choose all that apply

Question 7. What did you like the most about the conference?

(Choose all that apply)

- a. Access to EIA staff
- b. Breakout sessions
- c. Facility (Washington Hilton)

- d. Networking opportunities
- e. Plenary sessions
- f. Product Demos during reception
- g. Other (Please specify ~ open ended question)

Question 8. Any topic suggestions for our future conference?

~~~Answer is open-ended~~~

Question 9. Do you feel the registration fee was worth the value you received from the conference?

- Yes, a good value
- Not sure
- No, not a good value

Question 10. Any other thoughts or suggestions?

~~~Answer is open-ended~~~

Question 11. How likely is it that you would recommend the EIA conference to a friend or colleague?

Not at all likely

Extremely likely

0	1	2	3	4	5	6	7	8	9	10
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