# Appendix C2. Focus Group SAQ: In-Person Non-Completers

## HUD's First-Time Homebuyer Study Homebuyer Education and Counseling Questionnaire For Focus Group Participants: In-Person – Non-Completers

#### **Instructions:**

Please complete Parts I and II.

Complete Part III only if you have decided against buying a house at this time.

Return the completed questionnaire to the study team member before the group begins.

#### **Part I: Homebuyer Education**

Homebuyer education consisted of the group workshop that you had the opportunity to attend as part of the study. Below is a list of topics that may have been covered in that workshop. We would like to know how helpful each topic was to you. If you did not have a chance to complete the workshop please tell us how helpful you think each topic *might* have been to you. For each topic, please check one box – your choices are: very helpful, somewhat helpful, or not very helpful. If the topic was not covered, then check the box in the column marked not covered.

Please check one: I completed the homebuyer education workshopII did not complete the homebuyer education workshopI								
Topics:	Very Helpful	Somewhat Helpful	Not Very Helpful	Not Covered				
a. Initial home search								
b. Steps in the home purchase process								
c. Mortgage options								
d. Mortgage pre-qualification process								
e. Shopping for a mortgage with lenders								
f. Predatory lending								
g. Downpayment assistance								
h. Budgeting								
i. Affordability of a home purchase								
j. Understanding credit								
k. Creating a savings plan								
1. Preventing mortgage delinquency								
m. Responsibilities of ongoing home maintenance								
n. Major home repairs and home improvements								
o. Energy efficiency								
p. Role of real estate professionals in the home purchase transaction								
q. Other: Please list other topics and check the appropriate box.								

## Part II: Individual Homebuyer Counseling

Homebuyer counseling was the one-on-one personalized session with a HUD-approved counselor that you were offered as part of this study. Below is a list of topics that may have been covered in that session. We would like to know how helpful each topic was to you. If you did not have a chance to complete the counseling session please tell us how helpful you think each topic *might* have been to you. For each topic, please check one box – your choices are: very helpful, somewhat helpful, or not very helpful. If the topic was not covered, then check the box in the column marked not covered.

Please check one: I completed the homebuyer counseling session <ul> <li>I did not complete the homebuyer counseling session</li> <li> </li></ul>								
Topics:	Very Helpful	Somewhat Helpful	Not Very Helpful	Was Not Covered				
a. Pros and cons of homeownership								
b. Steps in the home purchase process								
c. Assessing homeownership readiness								
d. Understanding mortgage options								
e. Mortgage pre-qualification process								
f. Shopping for a mortgage with lenders								
g. Understanding and finding down payment assistance								
h. Budgeting and tracking expenses								
i. Affordability of a home purchase								
j. Reviewing and correcting credit reports								
k. Common credit problems and solutions								
l. Creating and using a household spending and savings plan								
m. Preventing mortgage delinquency								
n. Finding the right neighborhood								
o. Finding the right house								
p. Ongoing home maintenance, repairs, and improvements								
q. Home energy efficiency								
r. Role of real estate professionals in the home purchase transaction								
s. Reviewing loan documents and the purchase contract								
t. Other: Please list other topics and check the appropriate box.								

### Part III: Decision Not to Purchase a Home at this Time

Some study participants may have decided they are no longer interested in purchasing a home at this time. Which statement best describes your current situation?

I'm no longer interested in purchasing a home at this time  $\Box \rightarrow \text{CONTINUE}$ 

I have purchased a home or still in the process of purchasing a home  $\Box \rightarrow$  SKIP QUESTIONS

Below is a list of reasons why you might have decided against purchasing a home at this time. For each reason, please check whether it was a big reason, a small reason, or not a reason for you.

Ple	Please check one box for each reason.						
Reasons:		Big Reason	Small Reason	Not A Reason			
a.	The person I was planning to purchase a home with is no longer interested in purchasing a home.						
b.	I learned I needed to repair my credit first.						
с.	I want to save more money before I purchase a home.						
d.	I did not like the houses I could afford.						
e.	Renting is a better option for me at this time.						
f.	I did not like the neighborhoods I could afford.						
g.	I learned I could not afford to buy a home.						
h.	There was a change in my (or my co purchaser's) financial situation.						
i.	I was concerned about the economy.						
j.	Not the right choice for me for the long term.						
k.	More expensive than I thought.						
1.	Too much responsibility.						
m.	Other: Please list other reasons and check the appropriate box						

## THANK YOU FOR COMPLETING THIS QUESTIONNAIRE

Please return completed questionnaire to the study team before the group begins.