

Appendix A. Rent Reform Demonstration: Long-Term Follow-Up Survey

INTRODUCTION

**CATI: RECORD START DATE (SECQSTDT) AND TIME (SECQSTTM)**

**QLANG.** CHOOSE LANGUAGE

- 1 ENGLISH
- 2 SPANISH

**QTYPE.** INTERVIEWER: IS THIS A FIELD LOCATOR-INITIATED INTERVIEW?

- 1 YES, FIELD LOCATOR-INITIATED
- 2 NO, RESPONDENT CALLED IN (GO TO QLINTRO)
- 3 NO, CALL INITIATED BY PHONE CENTER (GO TO INT01)
- 4 ANSWERING MACHINE (GO TO QANSW)

**QINTID.**

INTERVIEWER: ENTER THE FIELD LOCATOR'S 4-6-DIGIT ID NUMBER.

\_\_\_\_\_

**CATI: ALL GO TO QLINTRO**

**QANSW.**

ANSWERING MACHINE SCRIPT

Hello, my name is **Alex/Amy Williams** and I am calling from Decision Information Resources for the // NAME OF SURVEY//. I am trying to reach **[FLNAME]** for a short paid interview.

Please have **[FLNAME]** call us at **XXX-XXX-XXXX**. Thank you.

**QLINTRO.**

Hello, my name is **Alex/Amy Williams**.

INTERVIEWER: PLEASE PRESS "NEXT" TO CONTINUE.

**CATI: IF QTYPE=2, GO TO SRCE1; ELSE GO TO INT02**

**SRCE1.** Are you...

- 1 Responding to a ‘Sorry I Missed You’ card that was left at your door? OR
- 2 Responding to a letter or postcard you received in the mail or voice mail message from **Alex/Amy Williams** or someone else?
- 7 DON’T KNOW
- 8 REFUSED

**CATI: ALL GO TO INT02**

**INT01.**

Hello, my name is **Alex/Amy Williams** and I work at Decision Information Resources, Inc.; we are working on a study of people’s experiences with the Department of Housing and Urban Development’s Rent Reform Demonstration. May I please speak to **[FLNAME]**?

**INTERVIEWER:** IF NECESSARY, READ:

“**[FLNAME]** has agreed to help with a study about the HUD Rent Reform Demonstration.”

- 1 RESPONDENT AVAILABLE – CONTINUE
- 19 RESPONDENT NOT AVAILABLE – ARRANGE CALLBACK AND ENTER CALL NOTE (**GO TO RCONU**)
- 22 SOFT REFUSAL (**GO TO END INTERVIEW**)
- 8 REFUSED – ENTER DISPOSITION CODE AND CALL NOTE DESCRIBING SITUATION IN THE CALL RECORD TEXT BOX (**GO TO END INTERVIEW**)

**INT02.**

Thank you for taking the time to speak with me today.

**INTERVIEWER:** IF R INDICATES READINESS TO PARTICIPATE AFTER THIS POINT OR SEEMS TO BECOME IMPATIENT WITH THE SCRIPT, STOP READING AND CONTINUE ON.

Decision Information Resources is conducting a long-term follow-up survey with families who are participating in the HUD Rent Reform Demonstration study. You started the study in **[RAMY]**. You may have received a letter recently to let you know that the survey started and we might be calling soon.

The survey should take about **[DURATION]** minutes. We will mail you a **[\$[INCENTIVE]** gift card as a “thank you” for completing the survey.

**CATI: GOTO SCRNI**

**SCRN1.**

Before we begin, I'd like to confirm that I am speaking with the correct person. In order to do so, could you please tell me your date of birth?

\_\_\_\_\_

7 DON'T KNOW (**GOTO INT3**)

8 REFUSED (**GOTO INT3**)

**CATI:**

**IF SCRN1= DOB FROM SAMPLE FILE GO TO INT4. RMNCONF = 1**

**IF (SCRN1 ≠ DOB) RMNCONF = 2; GOTO INT3**

**INT3.**

There seems to be a technical problem with your file. Thank you for your time and patience. We will contact you as soon as we resolve this problem. Your information is important to us and to the success of this study. Have a nice day/evening.

(PRESS ANY KEY TO END SURVEY)

**RCONU.**

IF R IS CONFIRMED BUT UNAVAILABLE, READ:

Could you tell me a good time to reach her?

RECORD CALLBACK TIME.

Thank you, I will call back then.

IF SPEAKING WITH R, READ:

What is the best time for us to call you back to complete the survey?

RECORD CALLBACK TIME.

Thank you, I will call back then.

IF R NO LONGER LIVES THERE, READ:

Is there a number where **[FLNAME]** can be reached? May I have it please?

**INTERVIEWER:** MAKE NOTE OF NEW NUMBER AND MAKE PERMANENT MESSAGE.

Thank you for your assistance.

THEN TRY NEW NUMBER.

ENTER NEXT AND SET APPOINTMENT.

**INT4.**

**CATI:** Thank you for confirming this information with me.

The U.S. Department of Housing and Urban Development contracted with Decision Information Resources (DIR) to conduct a study on the Housing Choice Voucher program and new rent rules model that was implemented as part of the Rent Reform Demonstration. As part of this study, we would like to ask you a few questions. Before we begin, I would like to assure you that all of your responses on will be kept private to the full extent provided by law; the research staff has been trained in protecting private information and your name will not appear in any written reports we produce. The information requested under this collection is protected and held private in accordance with 42 U.S.C. 1306, 20 CFR 401 and 402, 5 U.S.C.552 (Freedom of Information Act), 5 U.S.C. 552a (Privacy Act of 1974) and OMB Circular No. A-130. Your responses will be combined with about 6,000 other participants and will be reported for groups of individuals; no results will be analyzed or reported for individuals.

Your responses to these questions are also completely voluntary. That means you may choose not to answer any question, or you may stop the interview if you wish at any time. Your participation in the survey will not affect your participation in the HUD Rent Reform Demonstration OR any benefits you may receive now or in the future. Your responses will in no way affect your eligibility for housing assistance or the way your rent amount is calculated by [LOCAL PHA]. We will also obtain data from administrative records.

These questions have been reviewed by the Office of Management and Budget (OMB) under the Paperwork Reduction Act of 1995. Public reporting burden for this collection of information is estimated to average 30 minutes per response. HUD may not conduct or sponsor, and a person is not required to respond to, a collection information unless that collection displays or reports a valid OMB control number. The OMB control number for this collection is 2528-0306, and it expires XX-XX-XXXX.

And finally, this interview might be monitored or recorded for quality control purposes.

Do I have your consent to continue with this interview?

- |    |            |                              |
|----|------------|------------------------------|
| 1  | YES        |                              |
| 2  | NOT NOW    | <b>(GO TO RCONU)</b>         |
| 97 | DON'T KNOW | <b>(GO TO RCONU)</b>         |
| 98 | REFUSED    | <b>(GO TO END INTERVIEW)</b> |

## SECTION A: PARTICIPATION IN EDUCATION, TRAINING, AND SOCIAL SERVICES

### Basic Education/Regular High School

**A1.** In the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR -1], have you taken part in any Adult Basic Education (ABE) classes, English as a second language (ESL), GED classes, or classes to prepare for a regular high school diploma?

INTERVIEWER: IF NECESSARY, READ: “Adult Basic Education (ABE) classes are for improving your basic reading and math skills. GED stands for General Educational Development, and these classes help prepare for the GED test.”

INTERVIEWER: IF R ASKS AND ATTENDANCE STARTED MORE THAN 12 MONTHS AGO AND CONTINUED INTO THIS 12-MONTH PERIOD, RECORD “1” (YES), BUT IF ATTENDANCE ENDED MORE THAN 12 MONTHS AGO, RECORD “2” (NO).

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

### College Courses

**A2.** In the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR -1], have you taken any college courses for credit? These are courses that lead to a 2-year Associate's degree or 4-year Bachelor's degree or Graduate degree.

INTERVIEWER: IF R ASKS AND ATTENDANCE STARTED MORE THAN 12 MONTHS AGO AND CONTINUED INTO THIS 12-MONTH PERIOD, RECORD “1” (YES), BUT IF ATTENDANCE ENDED MORE THAN 12 MONTHS AGO, RECORD “2” (NO).

- 1 YES
- 2 NO (GO TO A3)
- 97 DON'T KNOW (GO TO A3)
- 98 REFUSED (GO TO A3)

**A2a.** What type of degree are you working towards?

INTERVIEWER: PLEASE READ LIST

- 1 2-Year/Associate's degree
- 2 4-Year/Bachelor's degree
- 3 Graduate degree, or

- 4     Some other type (Specify \_\_\_\_\_)
- 97    DON'T KNOW
- 98    REFUSED

**CATI: IF A2a = 4, ASK A2a\_O, ELSE GO TO A3.**

**A2a\_O.**        What type of degree are you working towards?

- 
- 97    DON'T KNOW
  - 98    REFUSED

**Vocational Training**

**A3.**    In the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR – 1], have you taken any vocational training courses for a specific job, trade, or occupation **[CATI: IF A2 = 1 (YES) INSERT “other than the college courses you just mentioned”]**? Please don't include on-the-job training or unpaid work experience.

INTERVIEWER: IF R ASKS AND ATTENDANCE STARTED MORE THAN 12 MONTHS AGO AND CONTINUED INTO THIS 12-MONTH PERIOD, RECORD “1” (YES), BUT IF ATTENDANCE ENDED MORE THAN 12 MONTHS AGO, RECORD “2” (NO).

- 1     YES
- 2     NO **(GO TO B1)**
- 97    DON'T KNOW **(GO TO B1)**
- 98    REFUSED **(GO TO B1)**

**A3a.**    What kind of occupation or type of job was the vocational training for?

- 
- 97    DON'T KNOW
  - 98    REFUSED

## SECTION B: EDUCATIONAL ATTAINMENT

**B1.** What, from this list, is the highest level of education that you have completed?

INTERVIEWER: READ LIST

- 1 Did not complete high school or receive GED (GO TO B2)
- 2 GED certificate
- 3 High school diploma
- 4 Some college
- 5 Associate's degree/2-year college
- 6 Four-year college degree, or
- 7 Graduate degree?
- 8 DON'T KNOW
- 9 REFUSED

**B1a.** Did you receive your highest educational degree or certificate before ///[REF DATE] or after ///[REF DATE]?

INTERVIEWER: IF NECESSARY, READ: This is around when you would have gone in for recertification at //PHA// in //YEAR//?

1. BEFORE
2. AFTER
- 97 DON'T KNOW
- 98 REFUSED

**B2.** Do you have any type of trade license or training certification?

- 1 YES
- 2 NO (GO TO C1)
- 97 DON'T KNOW (GO TO C1)
- 98 REFUSED (GO TO C1)

**B2a.** What type of license or certification is it?

PROBE: What type of trade or work does it qualify you to do?

INTERVIEWER: IF RESPONDENT HAS MULTIPLE LICENSES/CERTIFICATES ASK ONLY ABOUT MOST RECENT.

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97 DON'T KNOW  
98 REFUSED

**B2b.** Did you receive your trade license or training certification before ///[REF DATE] or after ///[REF DATE]?

INTERVIEWER: DATE IS MONTH AND YEAR R RECERTIFIED RENT WITH PHA IN //YEAR//.

1. BEFORE
  2. AFTER
- 97 DON'T KNOW  
98 REFUSED



## SECTION C: JOB HISTORY, WORK SEARCH, & BARRIERS TO EMPLOYMENT

**C1.** The next questions are about any paid work that you may be doing currently or have done at different times during the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR-1]. This includes working for a private employer, school or hospital, or government agency; or picking up temporary, seasonal, or odd jobs.

Please also include any type of self-employment or running your own business, such as providing child care or in-home nursing care, making home repairs, doing taxes for people, housecleaning, cooking and catering, sewing, doing nails or hair; or doing other paid work.

Please do not count volunteer work or unpaid internships or work experience jobs. Again, I would like to remind you that your answers will remain entirely confidential.

In the last 12 months, that is since [CATI: INSERT NAME OF THIS MONTH AND LAST YEAR], have you worked for pay or were self-employed? Please don't count unpaid work experience or unpaid volunteer work.

- 1 YES (GO TO C1b)
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**C1a.** A lot of people have irregular, odd, or side jobs, or do extra work to make ends meet. Have you ever done any work like that for pay in the last 12 months?

- 1 YES
- 2 NO (GO TO C24)
- 97 DON'T KNOW (GO TO C25)
- 98 REFUSED (GO TO C25)

**C1b.** How many jobs have you held during the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR-1]?

INTERVIEWER: SELF-EMPLOYMENT OR TEMPORARY OR "TEMP" WORK IN THE SAME FIELD COUNTS AS ONE JOB.

INTERVIEWER INSTRUCTION: IF GREATER THAN 10, CODE THE RESPONSE AS 10

- \_\_\_\_\_ [RANGE 1- 10]  
NUMBER  
97 DON'T KNOW  
98 REFUSED

**CATI: IF C1 or C1a= 1 AND C1b=0 PROVIDE INTERVIEWER WITH SCREEN SHOWING BOTH C1b AND C1c TO RESOLVE THE INCONSISTENCY. SHOW** Earlier you said you have had a job in the past 12 months and now you are saying no jobs in the past 12 months. Can you help me with this? INTERVIEWER: RESOLVE INCONSISTENCY.

**C1c.** Since [CURRENT MONTH] [CURRENT YEAR -1], about how many months were you working for pay or self-employed?

PROBE: Your best estimate is fine.

INTERVIEWER: ROUND UP IF RESPONSE IS NOT IN WHOLE MONTHS

\_\_\_\_\_ [RANGE 1 -12]  
MONTHS

97 DON'T KNOW (GO TO C2)

98 REFUSED (GO TO C2)

**CATI: IF C1c=ZERO, PROVIDE INTERVIEWER WITH SCREEN SHOWING BOTH C1b AND C1c TO RESOLVE THE INCONSISTENCY. SHOW:** Earlier you said you had worked in the past 12 months and now you are saying you haven't worked in the past 12 months. Can you help me with this? INTERVIEWER: RESOLVE INCONSISTENCY.

**C1d.** During these [C1c] months did you usually work full-time—that is, 35 or more hours a week?

1. YES

2. NO

97 DON'T KNOW

98 REFUSED

**C2.** Are you currently working for pay, or self-employed?

1 YES

2 YES, CURRENTLY ON LEAVE, TEMPORARY LAY-OFF, OR VACATION

3 NO (GO TO C3)

97 DON'T KNOW (GO TO C3)

98 REFUSED (GO TO C3)

**C2a.** How many jobs do you currently have?

INTERVIEWER: SELF-EMPLOYMENT OR TEMPORARY OR "TEMP" WORK IN THE SAME FIELD COUNTS AS ONE JOB.

INTERVIEWER INSTRUCTION: IF GREATER THAN 10, CODE THE RESPONSE AS 10

\_\_\_\_\_ [RANGE 1-10]

NUMBER

97 DON'T KNOW

98 REFUSED

[CATI: IF C2a = 1, 97, 98, GO TO C3 (WORKING 1 JOB OR DID NOT ANSWER)]

**C2b.** Thinking about all your current jobs, how many hours per week do you work?

INTERVIEWER INSTRUCTION: IF GREATER THAN 84, CODE THE RESPONSE AS 84

\_\_\_\_\_ [RANGE 1 – 84]

NUMBER

97 DON'T KNOW

98 REFUSED

**C3.** I'd like to ask you some questions about your [current/most recent] job.

[CATI: IF C2a=2-10, ADD: "Please focus on the job at which you work the most hours."

IF C2 = 3, 97, OR 98, ADD: "Please focus on the most recent job for which you worked for pay or were self-employed during the last 12 months."]

**C3a.** What kind of work [do/did] you do on this job?

INTERVIEWER: ENTER VERBATIM RESPONSE. PROBE AS NEEDED.

---

97 DON'T KNOW

98 REFUSED

**C3b.** How would you best describe this job? Would you say you...

1. [work/worked] for an employer ,
2. [are/were] self-employed, or
3. [are/were] working at a seasonal, temporary, or odd job?

97 DON'T KNOW

98 REFUSED

**C4.** What month and year did you start [CATI: IF C2 = 3, 97, or 98, INSERT: "and end"] this job?

INTERVIEWER: PROBE FOR SEASON IF DON'T KNOW MONTH. IF R CAN ONLY PROVIDE SEASON, SPRING = 05, SUMMER = 08, FALL = 11, WINTER = 02. IF STILL WORKING, ENTER 77/7777 FOR END DATE OF JOB.

**C4a.** START:    \_\_\_ \_\_\_/\_\_\_ \_\_\_ \_\_\_  
                  MONTH YEAR

97    DON'T KNOW MONTH    9997    DON'T KNOW YEAR  
98    REFUSED MONTH    9998    REFUSED YEAR

[CATI: IF C2 = 1, 2, GO TO C5]

**C4b.** END:       \_\_\_ \_\_\_/\_\_\_ \_\_\_ \_\_\_  
                  MONTH       YEAR

77    STILL WORKING           7777    STILL WORKING  
97    DON'T KNOW MONTH    9997    DON'T KNOW YEAR  
98    REFUSED MONTH       9998    REFUSED YEAR

**C5.** [Now/Just before you left], including overtime, how many hours per week [do/did] you usually work on this job?

INTERVIEWER: IF LESS THAN 10 HOURS OR MORE THAN 60 HOURS, VERIFY ANSWER IS HOURS PER WEEK.

INTERVIEWER INSTRUCTION: IF GREATER THAN 84, CODE THE RESPONSE AS 84

\_\_\_\_\_ [RANGE: 1- 84] (GO TO C6)  
HOURS/WEEK  
97 DON'T KNOW  
98 REFUSED

**C5a.** Would you say that you usually [work/worked]...

1. 1 to 20 hours per week,
  2. 21 to 34 hours per week, or
  3. 35 or more hours per week?
- 97 DON'T KNOW  
98 REFUSED

**C6.** How many days per week [do/did] you usually work?

\_\_\_\_\_ [RANGE: 1- 7]  
DAYS/WEEK  
97    DON'T KNOW  
98    REFUSED

**C7.** What [are/were] your earnings from your job or income from self-employment [now/just before you left], before taxes? Please include tips, commissions, and regular overtime pay.

INTERVIEWER: IF R'S JOB IS ON AN IRREGULAR SCHEDULE OR A COMMISSION BASIS, PROBE FOR HOW MUCH R MAKES IN A TYPICAL WEEK.

\$ \_\_\_\_\_, \_\_\_\_\_ . \_\_\_\_\_ [RANGE 000000.01 – 999999.94]  
AMOUNT

999999.97 DON'T KNOW (GO TO C10)

999999.98 REFUSED (GO TO C10)

**C8.** [Is/Was] that...

INTERVIEWER: PLEASE READ LIST

- 1 Per hour,
- 2 Per week,
- 3 Every 2 weeks,
- 4 Twice a month,
- 5 Once a month,
- 6 Per year,
- 7 Per day, or
- 8 Some other way?
- 97 DON'T KNOW
- 98 REFUSED

**CATI:** IF C8=8, ASK C8\_O, ELSE GO TO C9

**C8\_O.** How often did you receive that amount?

\_\_\_\_\_

97 DON'T KNOW

98 REFUSED

**C9.** [Is/Was] that before or after taxes?

- 1 BEFORE
- 2 AFTER
- 3 DON'T KNOW
- 4 REFUSED

**CATI:** IF C3b=2, GO TO C11.

**C10.** [Does/Did] your employer offer any of the following benefits?

**INTERVIEWER:** SELECT “YES” IF R REPORTS THAT R WILL BE OFFERED BENEFITS AT A FUTURE TIME UPON REACHING A MILESTONE, SUCH AS COMPLETING A PROBATION PERIOD FOR NEW EMPLOYEES OR TRANSITIONING FROM PART-TIME TO FULL-TIME HOURS.

	<b>YE S</b>	<b>N O</b>	<b>DON'T KNO W</b>	<b>REFUSE D</b>
<b>C10a.</b> Any sick days with full pay?	1	2	3	4
<b>C10b.</b> Any vacation days with full pay?	1	2	3	4
<b>C10c.</b> Paid overtime?	1	2	3	4
<b>C10d.</b> A plan that gives you money for retirement?	1	2	3	4
<b>C10e.</b> A health plan or medical insurance, including any offered at a cost to you?	1	2	3	4

**C11.** Which of the following best describes your usual weekly work schedule at your job or business [now/during the last month you worked]? [Do/Did] you work a...

**INTERVIEWER:** PLEASE READ LIST

1. Regular daytime shift,
  2. Regular evening shift,
  3. Regular night shift,
  4. Rotating shift (one that changes every few days or weeks),
  5. Split shift (one consisting of two distinct periods each day),
  6. An irregular schedule (one that changes from day to day), or
  7. Something else?
- 97 DON'T KNOW  
98 REFUSED

**CATI:** IF C11=7, ASK C11\_O, ELSE GO TO CATI INSTRUCTIONS BELOW C11\_O.

**C11\_O.** What is your usual weekly work schedule like at this job?

- 
- 97 DON'T KNOW  
98 REFUSED

**CATI:**  
IF C2=97 OR 98 GO TO C25.  
IF C2=3 GO TO C24.  
IF C2=1 OR 2 AND C2A=1 OR 97 OR 98 GO TO C25.  
IF C2=1 OR 2 AND C2A=2-10 ASK C12 INTRO.

**C12 INTRO:** Let's talk about your second current job, the job with the second most hours per week.

**C12.** What month and year did you start this job?

INTERVIEWER: PROBE FOR SEASON IF DON'T KNOW MONTH. IF R CAN ONLY PROVIDE SEASON, SPRING = 05, SUMMER = 08, FALL = 11, WINTER = 02.

**C12a. START:**     \_\_\_ \_\_\_/\_\_\_ \_\_\_ \_\_\_  
                  MONTH YEAR

97     DON'T KNOW MONTH     9997   DON'T KNOW YEAR  
98     REFUSED MONTH     9998   REFUSED YEAR

**C13.** Including overtime, how many hours per week do you usually work on this job?

INTERVIEWER: IF LESS THAN 10 HOURS OR MORE THAN 60 HOURS, VERIFY ANSWER IS HOURS PER WEEK.

INTERVIEWER INSTRUCTION: IF GREATER THAN 84, CODE THE RESPONSE AS 84

\_\_\_\_\_ [RANGE: 0- 84]  
HOURS/WEEK  
97     DON'T KNOW  
98     REFUSED

**C14.** What are your earnings or income from this job, before taxes? Please include tips, commissions, and regular overtime pay.

INTERVIEWER: IF R'S JOB IS ON AN IRREGULAR SCHEDULE OR A COMMISSION BASIS, PROBE FOR HOW MUCH R MAKES IN A TYPICAL WEEK.

\$ \_\_\_\_\_, \_\_\_\_\_ . \_\_\_\_\_ [RANGE 000000.01 – 999999.94]  
                  AMOUNT  
  
999999.97     DON'T KNOW (GO TO C17)  
999999.98     REFUSED (GO TO C17)

**C15.** [Is/Was] that...

INTERVIEWER: PLEASE READ LIST

1     Per hour,  
2     Per week,  
3     Every 2 weeks,

- 4 Twice a month,
- 5 Once a month,
- 6 Per year,
- 7 Per day, or
- 8 Some other way?
- 97 DON'T KNOW
- 98 REFUSED

**CATI:** IF C15=8, ASK C15\_O, ELSE GO TO C16

**C15\_O.** How often did you receive that amount?

- 
- 97 DON'T KNOW
  - 98 REFUSED

**C16.** [Is/Was] that before or after taxes?

- 1 BEFORE
- 2 AFTER
- 3 DON'T KNOW
- 4 REFUSED

**C17.** Does your employer make available a health plan or medical insurance, including any offered at a cost to you?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**CATI:** IF C2a = 2 (WORKING 2 JOBS), GO TO C25. IF C2a =3-10, DISPLAY C18.

**C18 INTRO:** Let's talk about your third current job, the job with the third most hours per week.

**C18.** What month and year did you start this job?

INTERVIEWER: PROBE FOR SEASON IF DON'T KNOW MONTH. IF R CAN ONLY PROVIDE SEASON, SPRING = 05, SUMMER = 08, FALL = 11, WINTER = 02.

**C18a. START:**     \_\_\_ \_\_\_/\_\_\_ \_\_\_ \_\_\_  
                  MONTH YEAR

- 97 DON'T KNOW MONTH     9997 DON'T KNOW YEAR



98 REFUSED MONTH 9998 REFUSED YEAR

**C19.** Now, including overtime, how many hours per week do you usually work on this job?

INTERVIEWER: IF LESS THAN 10 HOURS OR MORE THAN 60 HOURS, VERIFY ANSWER IS HOURS PER WEEK.

INTERVIEWER INSTRUCTION: IF GREATER THAN 84, CODE THE RESPONSE AS 84

\_\_\_\_\_ [RANGE: 0- 84]

HOURS/WEEK

97 DON'T KNOW

98 REFUSED

**C20.** What are your earnings or income from this job, before taxes? Please include tips, commissions, and regular overtime pay.

INTERVIEWER: IF R'S JOB IS ON AN IRREGULAR SCHEDULE OR A COMMISSION BASIS, PROBE FOR HOW MUCH R MAKES IN A TYPICAL WEEK.

\$ \_\_\_\_\_, \_\_\_\_\_ . \_\_\_\_\_ [RANGE 000000.01 – 999999.94]  
AMOUNT

999999.97 DON'T KNOW (GO TO C23)

999999.98 REFUSED (GO TO C23)

**C21.** [Is/Was] that...

INTERVIEWER: PLEASE READ LIST

- 1 Per hour,
- 2 Per week,
- 3 Every 2 weeks,
- 4 Twice a month,
- 5 Once a month,
- 6 Per year,
- 7 Per day, or
- 8 Some other way?
- 97 DON'T KNOW
- 98 REFUSED

**CATI:** IF C21=8, ASK C21\_O, ELSE GO TO C22

**C21\_O.** How often do you receive that amount?

\_\_\_\_\_

- 97 DON'T KNOW
- 98 REFUSED

**C22.** [Is/Was] that before or after taxes?

- 1 BEFORE
- 2 AFTER
- 97 DON'T KNOW
- 98 REFUSED

**C23.** Does your employer make available a health plan or medical insurance, including any offered at a cost to you?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**CATI: ALL C23 GO TO C25.**

**C24.** Some people may not be able to get a job even if they want to work. Other people may have personal or other reasons for not working for pay. What is the main reason you are not working for pay?

**INTERVIEWER: DO NOT READ LIST; SELECT ONLY ONE RESPONSE.**

- 1. ILLNESS, DISABILITY, SELF
- 2. ILLNESS, DISABILITY OTHER
- 3. TAKING CARE OF HOME OR FAMILY MEMBERS
- 4. UNABLE TO FIND (ADEQUATE) AND/OR AFFORDABLE CHILD CARE
- 5. GOING TO SCHOOL, IN TRAINING
- 6. UNABLE TO FIND WORK
- 7. PREGNANCY
- 8. CRIMINAL RECORD MAKES FINDING WORK HARD
- 9. POOR CREDIT SCORE MAKES FINDING WORK HARD
- 10. TEMPORARILY LAID OFF/ TEMPORARY LEAVE
- 11. INADEQUATE TRANSPORTATION OPTIONS
- 12. RETIRED OR TOO OLD
- 13. OTHER SPECIFY
- 97. DON'T KNOW
- 98. REFUSED

**CATI: IF C24=13 ASK C24\_O, ELSE GO TO C25**

**C24\_O.** What is the main reason you are not working for pay?

- 
- 97 DON'T KNOW
  - 98 REFUSED

**C25.** In the last four weeks, have you looked for a full-time or part-time job?

- 1 YES
- 2 NO (GO TO SECTION D)
- 97 DON'T KNOW (GO TO SECTION D)
- 98 REFUSED (GO TO SECTION D)

**C25a.** Were you looking for full-time work or part-time work?

- 1. Full-time
- 2. Part-time
- 3. Both
- 97 DON'T KNOW
- 98 REFUSED

### **Job Search Assistance**

**C26.** In the last 12 months, that is since [CATI: INSERT NAME OF THIS MONTH AND LAST YEAR], have you attended any workshops or received any assistance with [finding a job or a better job]? Assistance could include help in preparing a resume, finding job openings, calling employers, interviewing for a job, or completing a job application?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**[CATI: C1 or C1a=1, ELSE GO TO D1]**

### **Post-Employment Assistance**

**C27.** In the last 12 months have you received any assistance with keeping a job, solving a problem at work, increasing your hours of employment, or getting a raise or promotion?

- 1 YES
- 2 NO (GO TO C28)
- 97 DON'T KNOW (GO TO C28)
- 98 REFUSED (GO TO C28)

**C27a.** {Original} What kind of assistance have you received? From the following list, please indicate the kinds of assistance you have received. Was it from

1. a friend or family member
2. a colleague at work
- 3 a counselor or social worker from a government program or agency
3. someone from a neighborhood or community organization
5. Or from someone else (*Please specify: \_\_\_\_\_*)
- 97 DON'T KNOW
- 98 REFUSED

### **Job Satisfaction**

**C28.** In general, how satisfied [are/were] you with your [current/most recent] [job/jobs]? Would you say you were...(original)

- 1 Not at all satisfied
- 2 Somewhat satisfied
- 3 Satisfied
- 4 Very satisfied
- 5 Completely satisfied
- 97 DON'T KNOW
- 98 REFUSED

## SECTION D: HOUSEHOLD COMPOSITION & CHILD CARE

**D1.** Now I'm going to ask you some questions about you and your household.

Which situation best describes your marital status. Are you currently...

**INTERVIEWER:** READ LIST

- 1 Married, living with spouse (**GO TO D2**)
- 2 Single, never married
- 3 Separated or living apart from your spouse
- 4 Divorced
- 5 Widow/Widower
- 97 DON'T KNOW
- 98 REFUSED

**D1a.** Are you currently living with a partner?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**D2.** Now I'm going to ask you about the people who lived in your household at least two nights a week last month.

How many adults age 18 years or older lived in your household for at least two nights a week during the month of [**PRIOR MONTH**]? Please include yourself, [**CATI: IF D1 = 1, INSERT "your spouse" IF D1a = 1, INSERT "your partner"**], adult family members, and any other adults age 18 years or older who lived in your household for at least two nights a week during the month of [**PRIOR MONTH**].

**INTERVIEWER:** IF R SAYS ZERO, REMIND R TO INCLUDE SELF IN THE COUNT.

**INTERVIEWER INSTRUCTION:** IF GREATER THAN 20, CODE THE RESPONSE AS 20

\_\_\_\_\_ [RANGE 1-20]  
# ADULTS  
97 DON'T KNOW  
98 REFUSED

**CATI: IF D2=1 AND (D1=1 OR D1a=1), PROVIDE INTERVIEWER WITH SCREEN SHOWING D1, D1a AND D2 TO RESOLVE THE INCONSISTENCY. SHOW:**

Earlier you said you lived with a spouse or partner but now you are saying only 1 adult, you, live in your household. Can you help me with this? INTERVIEWER: RESOLVE INCONSISTENCY.

- D3.** How many children, age 17 or younger lived in your household for at least two nights a week during the month of **[PRIOR MONTH]**? Please include your own children and any other children who lived in your household?

INTERVIEWER INSTRUCTION: IF GREATER THAN 20, CODE THE RESPONSE AS 20

\_\_\_\_\_ [RANGE 0-20] \_\_\_\_\_  
# ANY CHILDREN  
97 DON'T KNOW  
98 REFUSED

**CATI: CREATE VARIABLE "OHHMBR" WHERE  
IF D2=2-20 OR D3=1-20, OHHMBR=1 (YES OTHERS IN HHL D)  
ELSE OHHMBR=0 (NO OTHERS IN HHL D OR UNKNOWN)**

**CATI: IF D3 = 0, 97, OR 98, GO TO SECTION E. ELSE, CONTINUE WITH D3a.**

- D3a.** Of these children you just mentioned, how many were children of your own who were age 17 or younger in **[PRIOR MONTH]**? Please include biological, adopted, step, foster children, or children for whom you are their parent or guardian.

INTERVIEWER INSTRUCTION: IF GREATER THAN 20, CODE THE RESPONSE AS 20

\_\_\_\_\_ [RANGE 0-20]  
# OWN CHILDREN  
97 DON'T KNOW  
98 REFUSED

**CATI: IF D3a=0-20 AND D3a >D3, PROVIDE INTERVIEWER WITH SCREEN  
SHOWING D3 AND D3a TO RESOLVE THE INCONSISTENCY. SHOW:**

Earlier you said that, including children that are not your own, fewer children lived with you than you report here. Can you help me with this? INTERVIEWER: RESOLVE INCONSISTENCY.

## SECTION E: INCOME, FOOD SECURITY, & MATERIAL HARDSHIP

**E1. INTRO:** Now, I am going to ask you some questions about the income that came into your household in **[PRIOR MONTH]**.

**CATI: OHHMBR=1, ADD:**

Unless the question concerns income for a specific person, like you, please include any income from all adults and children who lived together in your household for at least two nights a week in **[PRIOR MONTH]**.

**CONTINUE, ALL:** Again, I want to assure you that none of your answers will be discussed with anyone.

### Monthly Income

During **[PRIOR MONTH]**:

**E1.** Did you work for pay?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**CATI: IF OHHMBR=1, ASK E1a. ELSE GO TO E2.**

**E1a.** Did any other adults or children who lived in your household work for pay or were self-employed?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**E2.** In **[PRIOR MONTH]**, did you **[CATI: IF OHHMBR=1, INSERT “or anyone else in your household”]** receive:

	YES	NO	DON'T KNOW	REFUSED
<b>E2a.</b> SNAP, also known as Food Stamps, including EBT cards from the government that can be used at the store to buy food?	1	2	7	8
<b>E2b.</b> Child Support?	1	2	7	8
<b>E2c.</b> TANF or <b>[insert state program name]</b> or any cash assistance, not including child support money or child care payments?	1	2	7	8
<b>E2d.</b> Unemployment Insurance Benefits or	1	2	7	8

UI?				
<b>E2e.</b> Social Security Disability Insurance benefits, or SSDI	1	2	7	8
<b>E2f.</b> Supplemental Security Income benefits, or SSI	1	2	7	8
<b>E2g.</b> The Special Supplemental Nutrition Program for Women, Infants, and Children or WIC?	1	2	7	8
<b>E2h.</b> Heating or Cooling Assistance?	1	2	7	8
<b>E2i.</b> Free or reduced-price school lunch?	1	2	7	8
<b>E2j.</b> Alimony?	1	2	7	8

**E3.** In **[PRIOR MONTH]** did you **[CATI: IF OHHMBR=1, INSERT “or anyone else in your household”]** receive money from any other source, such as rent from boarders, a pension, other government benefits, or any other income we have not already talked about?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**E4.** What was the total monthly income for you **[CATI: IF OHHMBR=1, INSERT: “and everyone else living together in your household”]** in **[PRIOR MONTH]**? Please include income from all of the sources that you just mentioned, plus any other income.

**PROBE:** Your best estimate is fine.

\$ \_\_\_\_\_, \_\_\_\_\_. [RANGE = 0 – 999996]  
AMOUNT

- 999997 DON'T KNOW
- 999998 REFUSED

**CATI:**

**IF E4 IS LESS THAN OR EQUAL TO \$10,000, GO TO E5.**

**IF E4 IS GREATER THAN \$10,000 AND LESS THAN 999997, ASK E4\_confirm.**

**IF E4 = 999997 OR 999998, GO TO E4a.**

**E4\_confirm.** Just to confirm, you said that the total monthly income for you **[CATI: IF OHHMBR=1, INSERT: “and everyone else living together in your household”]** in **[PRIOR MONTH]** was **[INSERT E4]**. Is that correct?



- 1 YES (**GOTO E5**)
- 2 NO
- 97 DON'T KNOW (**GO TO E4a**)
- 98 REFUSED (**GO TO E4a**)

**E4\_revised.** What would you say was the correct amount of total monthly income for everyone living together in your household?

\$ \_\_\_\_\_, \_\_\_\_\_ . [RANGE = 0 – 999996]  
 AMOUNT

- 999997 DON'T KNOW
- 999998 REFUSED

**CATI: IF E4\_revised IS LESS THAN 999997, GO TO E5. ELSE, CONTINUE WITH E4a.**

**E4a.** Would you say it was more or less than \$1,500?

**INTERVIEWER: DO NOT READ LIST**

- 1 MORE THAN \$1,500 (**GO TO E4b**)
- 2 EXACTLY \$1,500 (**GO TO E5**)
- 3 LESS THAN \$1,500 (**GO TO E4c**)
- 97 DON'T KNOW (**GO TO E5**)
- 98 REFUSED (**GO TO E5**)

**E4b.** Would you say it was:

**INTERVIEWER: READ LIST**

- 1 More than \$1,500 but less than \$2,000,
- 2 At least \$2,000 but less than \$2,500, or
- 3 \$2,500 or more?
- 97 DON'T KNOW
- 98 REFUSED

**CATI: ALL E4b GO TO E5**

**E4c.** Would you say it was:

**INTERVIEWER: READ LIST**

- 1 At least \$1,200 but less than \$1,500,
- 2 At least \$800 but less than \$1,200,
- 3 At least \$500 but less than \$800, or
- 4 Less than \$500?
- 97 DON'T KNOW

98 REFUSED

## Taxes

E5. What is your current situation concerning filing a federal tax return for the 2018 tax year? Would you say...

**INTERVIEWER:** READ LIST AND SELECT ONE.

**PROBE:** This is the return that most people file on or before April 17 of this year.

- 1 Your tax return has been filed,
- 2 Your tax return will be filed later this year, or
- 3 You won't be filing a tax return this year? (**GO TO E6**)
- 97 DON'T KNOW (**GO TO E6**)
- 98 REFUSED (**GO TO E6**)

E5a. When you [**filed/file**] your 2018 federal tax return, [**did/will**] you use a free or paid tax preparer service to prepare your taxes?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

## BANKING / USE OF FINANCIAL SERVICES

E6. Do you currently have a checking or savings account of any kind at a bank or a credit union?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

## Savings

E7. Do you [**CATI: IF D1 = 1 , INSERT "or your spouse". IF D1a = 1, INSERT "or your partner"**] have any money in savings that you keep in a safe place at home or elsewhere, such as money in a savings account?

**INTERVIEWER: IF NECESSARY, READ:** This would include money at home, in a savings account, savings bond, money market fund, credit union, retirement account, Individual Development Account or IDA, pension fund, stocks or bonds, or certificates of deposit.

- 1 YES
- 2 NO (**GO TO E8**)
- 97 DON'T KNOW (**GO TO E8**)

98 REFUSED (**GO TO E8**)

**E7a.** How much, altogether, do you [**CATI: IF D1 = 1, INSERT “and your spouse” IF D1a = 1, INSERT “and your partner”**] have in savings? Your best estimate is fine.

INTERVIEWER INSTRUCTION: IF GREATER THAN 50,000, CODE THE RESPONSE AS 50,000

\$ \_\_\_\_\_ [RANGE = 1-50,000]  
SAVINGS AMOUNT

99997 DON'T KNOW (**GO TO E7b**)  
99998 REFUSED (**GO TO E7b**)

**CATI: IF E7a IS GREATER THAN 0 AND LESS THAN OR EQUAL TO \$50,000, GO TO E8.**

**E7b.** Would it be...

- 1 Up to \$200
- 2 \$201 to \$500
- 3 \$501 to \$1,000
- 4 \$1,001 to \$1,500
- 5 \$1,501 to \$2,000, or
- 6 More than \$2,000?
- 97 DON'T KNOW
- 98 REFUSED

**Debt**

**E8.** Next, I'd like to ask you about loans and any debt or money you might owe, Right now, do you have any debt where you owe money for things like medical bills, credit card bills, student loans, store accounts, and so on? Please do not count any mortgages or home loans that you may have.

- 1 YES
- 2 NO (**GO TO E10**)
- 97 DON'T KNOW (**GO TO E10**)
- 98 REFUSED (**GO TO E10**)

**E9.** When you think about all your outstanding loans and debts, what is the total amount you owe? If you have a mortgage, do not count that in the total amount.

**PROBE:** Your best estimate is fine.

\$ \_\_\_\_\_, \_\_\_\_\_. [RANGE = 1 – 999996] (**GO TO E10**)  
DEBT AMOUNT

999997 DON'T KNOW (**GO TO E9a**)

999998 REFUSED (GO TO E9a)

**E9a.** When you think about all your outstanding loans and debts, not including a mortgage if you have one, would you say that the total amount is ...

- 1 \$1 to \$500,
- 2 \$501 to \$1,000,
- 3 \$1,001 to \$5,000,
- 4 \$5,001 to \$10,000,
- 5 \$10,001 to \$20,000, or
- 6 More than \$20,000?
- 97 DON'T KNOW
- 98 REFUSED

**Financial Strain**

**E10.** How much do you agree or disagree with each of the following statements? Would you say you Strongly Agree, Agree Somewhat, Neither Agree nor Disagree, Disagree Somewhat, or Strongly Disagree?

	Strongly Agree	Agree Somewhat	Neither Agree nor Disagree	Disagree Somewhat	Strongly Disagree	Don't Know	Refused
<b>E10a.</b> My financial situation is better than it was last year at this time. Do you...	1	2	3	4	5	6	7
<b>E10b.</b> I worry about having enough money in the future.	1	2	3	4	5	6	7
<b>CATI: IF OHHMBR=0, USE FIRST TEXT. ELSE USE SECOND.</b>	1	2	3	4	5	6	7
<b>E10c.</b> These days I can generally afford to buy the things (I/we) need.	1	2	3	4	5	6	7
<b>E10d.</b> There never seems to be enough money to buy something or go somewhere just for fun.	1	2	3	4	5	6	7

**Material Hardship Scale**

**E11a.** In the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR-1], was there ever a time when, because of cost, [you/you or your household] were not able to pay your portion of the rent? .....

- 1 YES
- 2 NO (GO TO E11b)
- 97 DON'T KNOW (GO TO E11b)
- 98 REFUSED (GO TO E11b)

**E11a.1** In the last 12 months, about how many months has this happened?

- 1 1
- 2 2-3
- 3 4-6
- 4 7 OR MORE
- 97 DON'T KNOW
- 98 REFUSED

**E11b.** In the last 12 months, was there ever a time when, because of cost, **[you/you or your household]** were not able to pay your utility bills?

- 1 YES
- 2 NO **(GO TO E11c)**
- 97 DON'T KNOW **(GO TO E11c)**
- 98 REFUSED **(GO TO E11c)**

**E11b.1** In the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR-1], about how many months has this happened?

- 1 1
- 2 2-3
- 3 4-6
- 4 7 OR MORE
- 97 DON'T KNOW
- 98 REFUSED

**E11c.** In the last 12 months, was there ever a time when, because of cost, **[you/you or your household]** were not able to pay your telephone bill?

- 1 YES
- 2 NO **(GO TO E11d)**
- 97 DON'T KNOW **(GO TO E11d)**
- 98 REFUSED **(GO TO E11d)**

**E11c.1** In the last 12 months, about how many months has this happened?

- 1 1
- 2 2-3
- 3 4-6
- 4 7 OR MORE
- 97 DON'T KNOW
- 98 REFUSED

**E11d.** In the last 12 months, was there ever a time when, because of cost, **[you/you or your household]** were not able to buy food?

- 1 YES
- 2 NO **(GO TO E11e)**

97 DON'T KNOW (GO TO E11e)  
98 REFUSED (GO TO E11e)

**E11d.1** In the last 12 months, about how many months has this happened?

- 1 1
- 2 2-3
- 3 4-6
- 4 7 OR MORE
- 97 DON'T KNOW
- 98 REFUSED

**CATI: THE NEXT TWO QUESTIONS DO NOT HAVE A FOLLOW-UP QUESTION IF R ANSWERS "YES."**

**E11e.** In the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR-1], was there ever a time when, because of cost, [you/you or your household] were not able to buy prescription medicine?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**E11f.** In the last 12 months, was there ever a time when, because of cost, [you/you or your household] were not able to see a doctor or get medical assistance?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

### **Assistance/Services & Transportation Assistance**

**E12a.** In the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR-1], have you received assistance in buying a car or paying for transportation for employment, school, or other reasons?

- 1 YES
- 2 NO (GO TO E13a)
- 97 DON'T KNOW (GO TO E13a)
- 98 REFUSED (GO TO E13a)

**E12a.1** {Original} From whom did you received this assistance? Was it from..

INTERVIEWER: SELECT ALL THAT APPLY?

- 1. a friend or family member
- 2. a colleague at work

- 3 a counselor or social worker from a government program or agency
- 3. someone from a neighborhood or community organization
- 5. Or from someone else (*Please specify: \_\_\_\_\_*)
- 97 DON'T KNOW
- 98 REFUSED

**Child Care Assistance**

**E13a.** In the last 12 months, have you received assistance in **finding** a child care provider or paying for child care?

- 1 YES
- 2 NO (**GO TO E13b**)
- 97 DON'T KNOW (**GO TO E13b**)
- 98 REFUSED (**GO TO E13b**)

**E13a1** {Original} From whom did you received this assistance? Was it from..

INTERVIEWER: SELECT ALL THAT APPLY?

- 1. a friend or family member
- 2. a colleague at work
- 3 a counselor or social worker from a government program or agency
- 3. someone from a neighborhood or community organization
- 5. Or from someone else (*Please specify: \_\_\_\_\_*)
- 97 DON'T KNOW
- 98 REFUSED

**E13b.** In the last 12 months, that is since [CURRENT MONTH] [CURRENT YEAR-1], have you ever received any assistance regarding financial literacy or counseling services?

- 1 YES
- 2 NO (**GO TO E13c**)
- 97 DON'T KNOW (**GO TO E13c**)
- 98 REFUSED (**GO TO E13c**)

**E13b1** {Original} Where did you received this of assistance or services? Was it from

INTERVIEWER: SELECT ALL THAT APPLY?

- 1. a friend or family member
- 2. a colleague at work
- 3 a counselor or social worker from a government program or agency
- 3. someone from a neighborhood or community organization
- 5. Or from someone else (*Please specify: \_\_\_\_\_*)
- 97 DON'T KNOW
- 98 REFUSED

**E13c.** In the last 12 months, have you ever received any assistance regarding homeownership?

- 1 YES
- 2 NO (**GO TO E13d**)
- 97 DON'T KNOW (**GO TO E13d**)
- 98 REFUSED (**GO TO E13d**)

**E13c1** {Original} Where did you received this of assistance or services? Was it from

**INTERVIEWER:** SELECT ALL THAT APPLY?

- 1. a friend or family member
- 2. a colleague at work
- 3 a counselor or social worker from a government program or agency
- 3. someone from a neighborhood or community organization
- 5. Or from someone else (*Please specify: \_\_\_\_\_*)
- 97 DON'T KNOW
- 98 REFUSED

**E13d.** Are you currently signed-up for or receiving services from the Family Self-Sufficiency (FSS) program?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

### **Food Insufficiency**

**E14.** Which of these statements best describes the food eaten by **[you/you and the people in your household who usually ate with you]** in **[PRIOR MONTH]**: Did you have...

- 1 Enough of the kinds of food you wanted,
- 2 Enough but not always the kinds of food you wanted to eat,
- 3 Sometimes not enough to eat, or
- 4 Often not enough to eat?
- 97 DON'T KNOW
- 98 REFUSED

### **Overall Financial Well-Being**

**E15.** In general, how do **[your/your household]** finances usually work out at the end of the month? Is there...

- 1 Some money left over,
- 2 Just enough to make ends meet, or



- 3 Not enough money to make ends meet?
- 97 DON'T KNOW
- 98 REFUSED

**E15a.** Do you ever borrow from family and/or friends to get cash when you need it?

- 1 YES
- 2 NO (**GO TO E15c**)
- 7 DON'T KNOW (**GO TO E15c**)
- 8 REFUSED (**GO TO E15c**)

**E15b.** How often do you do this?

- 1 Every week
- 2 A couple times a month
- 3 Every month
- 4 A couple times a year
- 5 Once a year
- 7 DON'T KNOW
- 8 REFUSED

**E15c.** Suppose [**you/you and your household**] had an emergency expense that costs \$400. Based on your current financial situation, how would you pay for this expense? Please choose the most likely method of payment, if any. Would you...

**INTERVIEWER:** READ LIST, CHECK ONLY ONE.

IF R PROVIDES AN UNLISTED METHOD OF PAYMENT, CODE IT AS DK.

- 1 Put it on your credit card
- 2 Use money in your checking or savings account or use cash on hand
- 3 Take out a bank loan or line of credit
- 4 Borrow from a friend or family member
- 5 Use a payday loan, deposit advance, or overdraft
- 6 Sell something, or
- 7 Would you be unable to pay for the expense right now?
- 8 DON'T KNOW
- 9 REFUSED

**E16.** In general, how would you rate your credit? Would you say it was...

- 1 Very bad,
- 2 Bad,
- 3 About average,
- 4 Good, or
- 5 Very good?
- 97 DON'T KNOW

**E17.** The next questions are about how you handle problems in life and work.

For each of the following statements, please indicate how much you agree or disagree that it describes you.

	Strongly disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly agree	DON'T KNOW	REFUSED
<b>E17a.</b> At this time I am meeting the goals I set for myself. Would you say you...	1	2	3	4	5	6	7
<b>E17b.</b> I can think of many ways to reach my current goals.	1	2	3	4	5	6	7
<b>E17c.</b> Right now, I see myself as pretty successful.	1	2	3	4	5	6	7
<b>E17d.</b> There are lots of ways around any problems I am facing now.	1	2	3	4	5	6	7
<b>E17e.</b> At the present time I am energetically pursuing my goals.	1	2	3	4	5	6	7
<b>E17f.</b> If I should find myself in a jam, I could think of many ways to get out of it.	1	2	3	4	5	6	7

**E18.** In **[PRIOR MONTH]**, were you covered by any health insurance plan including Medicaid or **[State Medicaid plan name]**, private insurance, an employer-paid plan, or a private HMO?

INTERVIEWER IF NECESSARY, READ: A Health Maintenance Organization (HMO) is a medical insurance group that provides health services for a fixed annual fee.

PROBE: Did you have one of these kinds of insurance?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

## **Health Status**

**E19.** In general, how would you rate your overall health now? Is it...

- 1 Excellent,
- 2 Very good,
- 3 Good,
- 4 Fair, or
- 5 Poor?
- 97 DON'T KNOW
- 98 REFUSED

## **HOPE/HAPPINESS**

**E20.** Taken all together, how would you say things are these days would you say that you are very happy, pretty happy, or not too happy?

- 1 Very Happy
- 2 Pretty Happy
- 3 Not Too Happy
- 97 DON'T KNOW
- 98 REFUSED

Depression – WAITING FOR MDRC TO SEND ITEMS FROM CESD

## SECTION F: HOUSING AND MOVING

**F1.** These questions are about your housing and your neighborhood. Do you currently:

**INTERVIEWER:** READ ALL OF THE FOLLOWING OPTIONS EVEN IF RESPONDENT INTERRUPTS WITH ANSWER.

- 1 Own your own home or apartment, **(GO TO F6)**
- 2 Rent your home or apartment
- 3 Live with family or friends and pay part of the rent or mortgage payment,
- 4 Live with family or friends and not pay rent **(GO TO F6)**
- 5 Live in a group shelter **(GO TO F6)**
- 6 Live in some other arrangement? **(GO TO F6)**

**INTERVIEWER:** DO NOT READ. CODE IF RESPONDENT VOLUNTEERS THE INFORMATION.

- 7 HOMELESS AND LIVING ON THE STREET **(GO TO F6)**
- 8 JAIL **(GO TO F6)**
- 9 ALONE AND RENT-FREE **(GO TO F6)**
- 97 DON'T KNOW **(GO TO F6)**
- 98 REFUSED **(GO TO F6)**

**F1a.** Do you live in:

- 1 Public housing—that is, housing owned by a federal, state or local government agency, such as **[RASITE]**
- 2 Private housing for which part of your rent bill is paid by the government, such as Section 8 or vouchers, or
- 3 Private housing paid for by you with no help from the government. **[You pay/you and your household pays]** the entire rent bill without any help from the government.)?
- 97 DON'T KNOW
- 98 REFUSED

### Assistance with Housing/Landlord Issues

**F2.** In the last 12 months, have you received assistance in dealing with housing issues or problems with your landlord?

INTERVIEWER: IF NECESSARY, READ: Housing issues could include, for example, repairs/maintenance or pest control.

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

### Residential Moves and Housing/Neighborhood Quality

**F3.** In the past 12 months, have you been threatened with eviction or told you were at risk for eviction from your home for any reason?

- 1 Yes
- 2 No **(SKIP TO F5)**
- 8 DON'T KNOW **(SKIP TO F5)**
- 9 REFUSED **(SKIP TO F5)**

**F4.** Why were you threatened with eviction or told you were at risk? Was it because of...  
[INTERVIEWER: PLEASE READ LIST. CHECK ALL THAT APPLY]

- 1. Nonpayment of rent or late rent,
- 2. Nonpayment of mortgage by you or someone else
- 3. Absent from unit for 90 or more days,
- 4. Problems with visitors (stayed more than 7 days or behavior),
- 5. Damaging unit,
- 6. Housekeeping violations,
- 7. One-strike violation,
- 8. Income increase, or
- 97. Some other reason, SPECIFY \_\_\_\_\_
- 98. DON'T KNOW
- 99. REFUSED

**F5.** In the past 12 months, have you been evicted from your home for any reason?

- 1. Yes
- 2. No
- 8. DON'T KNOW
- 9. REFUSED

**F6.** Have you moved at all since ///[REF DATE]?

- 1 YES
- 2 NO (**GO TO F7**)
- 97 DON'T KNOW (**GO TO F7**)
- 98 REFUSED (**GO TO F7**)

**F6a.** How many times have you moved since ///[REF DATE]?

INTERVIEWER INSTRUCTION: IF GREATER THAN 10, CODE THE RESPONSE AS 10  
\_\_\_\_\_ [RANGE: 1 to 10]  
NUMBER OF TIMES MOVED

- 97 DON'T KNOW
- 98 REFUSED

**F6b.** (**CATI: IF F6a= 1**): What month and year did you move?  
(**CATI: IF F6a=2-10, 97, 98**): What month and year did you move the last time?

**INTERVIEWER:** PROBE FOR SEASON IF DON'T KNOW MONTH. IF R CAN ONLY PROVIDE SEASON, SPRING = 05, SUMMER = 08, FALL = 11, WINTER = 02.

**F6b1.** MOVE:        \_\_\_ \_\_\_ / \_\_\_ \_\_\_ \_\_\_ \_\_\_  
                          MONTH YEAR

- 97 DON'T KNOW MONTH        9997 DON'T KNOW YEAR
- 98 REFUSED MONTH           9998 REFUSED YEAR

**F6c.** (**CATI: IF F6a= 1**): What was the main reason you moved?  
(**CATI: IF F6a> 1, INCLUDING 97 OR 98**): What was the main reason you moved the last time?

**INTERVIEWER:** DO NOT READ LIST

- 1 EVICTION FOR NONPAYMENT OF RENT
- 2 EVICTION BECAUSE OF DISPUTE WITH LANDLORD
- 3 RENT WENT UP AT OLD PLACE
- 4 WANTED A CHEAPER PLACE
- 5 WANTED A SMALLER PLACE
- 6 WANTED A BIGGER PLACE
- 7 WANTED A NICER PLACE
- 8 WANTED MY OWN PLACE
- 9 WANTED A SAFER NEIGHBORHOOD

- 10 WANTED A PLACE CLOSER TO WORK/CLOSER TO SCHOOL
- 11 WANTED TO MOVE CLOSER TO FAMILY OR FRIENDS
- 12 WANTED A NEIGHBORHOOD WITH BETTER SCHOOLS
- 13 OTHER REASON (SPECIFY \_\_\_\_\_)
- 97 DON'T KNOW
- 98 REFUSED

**CATI: IF F6c=13 (OTHER) ASK F6\_O; ELSE GO TO F7  
F6\_O.**What was the main reason you moved?

- 
- 97 DON'T KNOW
  - 98 REFUSED

**F7.** Overall, how satisfied are you with your current home? Would you say you are...

- 1 Very satisfied,
- 2 Somewhat satisfied,
- 3 Neither satisfied nor dissatisfied,
- 4 Somewhat dissatisfied, or
- 5 Very dissatisfied?
- 97 DON'T KNOW
- 98 REFUSED

**F8.** Overall, how satisfied are you with conditions in your neighborhood? Would you say you are...

- 1 Very satisfied,
- 2 Somewhat satisfied,
- 3 Neither satisfied nor dissatisfied,
- 4 Somewhat dissatisfied, or
- 5 Very dissatisfied?
- 97 DON'T KNOW
- 98 REFUSED

**ADD QUESTIONS ON EXPERIENCE WITH PHAs, HCV EXITS.**

## SECTION G: PROGRAM GROUP EXPERIENCES

Now we have a few questions about your experience with **[PHA]**.

**G1.** Do you understand the ...

	YES	NO	DON'T KNOW	REFUSED
<b>G1a.</b> triennial recertification process?	1	2	7	8
<b>G1b.</b> minimum rent rules?	1	2	7	8
<b>G1c.</b> restrictions on interims?	1	2	7	8
<b>G1d.</b> hardship policies?	1	2	7	8
<b>G1e.</b> safeguards?	1	2	7	8

**G2.** Have you ever checked in with **[PHA]** after your initial recertification about whether or not you met the criteria for interims or hardship remedies?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**G3.** Have you ever checked in with **[PHA]** after your initial recertification to seek clarification about new rules?

- 1 YES
- 2 NO
- 97 DON'T KNOW
- 98 REFUSED

**G4.** Overall, do you prefer the new rent rules or old rent rules?

- 1 NEW RENT RULES
- 2 OLD RENT RULES
- 97 DON'T KNOW (**GO TO G5**)
- 98 REFUSED (**GO TO G5**)

**G4a.** Can you explain why you prefer the **[G4 RESPONSE]**?

**CATI: INCLUDE TEXT BOX**



**G5.** Do you feel that the minimum rent policy is fair?

1 FAIR

2 NOT FAIR

97 DON'T KNOW **(GO TO Z1)**

98 REFUSED **(GO TO Z1)**

**G5a.** Can you explain why you think the minimum rent policy is **[G5 RESPONSE]**?

**CATI: INCLUDE TEXT BOX**

## SECTION Z: CLOSING SECTION/INCENTIVE PAYMENT

**Z1.** Those are all the questions I have to ask you today. Thank you for the time you've spent talking with me and for your participation in this study. In order to send your gift card, I need to confirm your name and address.

I have your name listed as **[FLNAME]** and spelled as (**INTERVIEWER:** SPELL NAME). Is that correct?

- 1 YES (GO TO Z4)
- 2 NO (GO TO Z3)
- 8 REFUSED (GO TO Z2)

**Z2.** In order to send your gift card, I am required to verify the spelling of your name. I have your name listed as **[FLNAME]** and spelled as **INTERVIEWER:** SPELL NAME. Is that correct?

- 1 YES (GO TO Z4)
- 2 NO (GO TO Z3)
- 8 REFUSED (GO TO Z4)

**CATI: PROVIDE TEXT BOX FOR ENTRY OF CORRECTED NAME WHILE ORIGINAL NAME IS DISPLAYED FOR COMPARISON PURPOSES**

**Z3. INTERVIEWER:** ENTER CORRECTED NAME.

**[FLNAME]**

**Z4.** Is this your current address? **[FULLADD, RCITY, RSTATE, RZIP]**

**INTERVIEWER:** READ ADDRESS TO R, SPELLING EACH WORD.

**INTERVIEWER, IF R REFUSES SAY:** We won't be able to send your gift card without an address.

- 1 YES (GO TO Z6)
- 2 NO (GO TO Z5)
- 8 REFUSED (GO TO Z6)

**CATI: PROVIDE TEXT BOX FOR ENTRY OF CORRECTED ADDRESS WHILE ORIGINAL ADDRESS IS DISPLAYED FOR COMPARISON PURPOSES**

**CATI: CREATE CDMO USING DATA ENTERED AT Z5 TO REPLACE:**

FULLADD – FULL ADDRESS  
RCITY – CITY

RSTATE – STATE  
RZIP – ZIP

Z5. Please tell me your address.

ADDRESS \_\_\_\_\_  
CITY \_\_\_\_\_  
STATE \_\_\_\_\_  
ZIP \_\_\_\_\_  
8 REFUSED

**INTERVIEWER:** ENTER CORRECTED ADDRESS. READ BACK THE ADDRESS INFORMATION TO R, SPELLING THE WORDS.

**INTERVIEWER, IF R REFUSES SAY:** We won't be able to send your gift card without an address.

Z6. Is there another address you would like me to use to send your \$[INCENTIVE] gift card?

1 YES  
2 NO (GO TO Z8)  
8 REFUSED (GO TO Z8)

**CATI: PROVIDE TEXT BOX FOR ENTRY OF SUPPLEMENTAL ADDRESS**

Z7. What address would you like me to use?

STREET: \_\_\_\_\_  
CITY: \_\_\_\_\_  
STATE: \_\_\_\_\_  
ZIP: \_\_\_\_\_

Z8. I also need to confirm your phone number in case we have any questions about the interview.

**CATI: DISPLAY RPHONE1**

**INTERVIEWER:** READ THE PHONE NUMBER. Is this correct?

1 YES (GO TO Z10)  
2 NO (GO TO Z9)  
8 REFUSED (GO TO THANK)

**CATI: PROVIDE TEXT BOX FOR ENTRY OF CORRECTED PHONE NUMBER. DISPLAY ORIGINAL PHONE NUMBER FOR COMPARISON PURPOSES**

**Z9. INTERVIEWER:** ENTER CORRECTED PHONE NUMBER. READ BACK TO R TO CONFIRM.

**Z10.** Is this a home, work, or cell phone number?

- 1 HOME
- 2 WORK
- 3 CELL
- 8 REFUSED

**GO TO THANK**

**THANK.** Thank you very much for your time and assistance. You should receive your gift card in about 3 weeks. If you have any questions about the study or your gift card, you can contact XXX at DIR, the company in charge of conducting this survey. The toll-free number is XXX-XXX-XXXX.

**INTERVIEWER:** PRESS “NEXT” TO END SURVEY.

**END INTERVIEW.**

Thank you for taking the time to speak with me today. I’m sorry that you aren’t able to participate in our study. If you change your mind and decide you would like to participate, please call XXX-XXX-XXXX.

**INTERVIEWER:** PLEASE PAUSE A MOMENT TO GIVE R TIME TO WRITE NUMBER DOWN AND REPEAT IF NEEDED

**INTERVIEWER:** PRESS “NEXT” TO END SURVEY.